**Sonali Ganesh Suryavanshi**

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**Experience Summary**

* Result oriented professional with over **4.7** Years of industry experience in the area of **Software Testing** with a solid understanding of Test Planning, Test Design, Test Execution and Defect Reporting & Tracking.
* Strong Experience in **Functional Testing, Regression Testing, Smoke Testing, Sanity Testing**.
* Experience in Handling Client Calls.
* Participated in meetings
* Experience in working of different models for testing like Agile, Waterfall
* Experience in testing of **Customer onboarding** , **Healthcare , Banking ,CRM , Self Assisted KYC Application , Artificial Intelligence web based and mobile based application**
* Working experience in customer accounts opening functionality like savings , current etc.
* Experience in Analyzing Client Requirements, translating new ideas into clients solutions including opportunity identification, requirements development, delivery, support.
* Experience in preparing the Business Requirement document as per Client Requirement.
* Experience in preparing the wireframes of functionalities according to the Client Requirements.
* Experience in preparing Process flows, flowchart according to the Client Requirements

**TECHNOLOGY SKILLS**

* Bug Tracking Tool : Mantis
* Operating Systems : MAC, Windows , Android
* RDBMS : MySQL
* API Testing Tool : Postman

**PROFESSIONAL EXPERIENCE**

**AXS Solutions & Consulting PVT ltd. July-2021 to Current**

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| **Project Name** | Megalink, Convolink Remote assist, Smart Assist,Virtual Branch, Echonomy, Healthjnxn, Evaa AI Robot, Wallet management system (Transport, digital and health), Loan management system (BNPL, P2P, Invoice Financing) | **Team Size** | 8 |
| Description | Role : Software Tester  **Project name : Smart Assist and Virtual Branch**  Smart Assist is the web and mobile application which is used for customer account creation, account maintenance and KYC process management. Agent is able to open customer account and can also capture customer document on behalf of customer during live interaction. Agent can add comment and update the status of application. Customer having the facility to add document using DigiLocker and complete KYC process with interactive question and answer process and KYC process can be completed if answers are approved by the admin.  Virtual Branch : It is working like virtual branch of the bank. Customer visit to the virtual branch and visit to the branch agents manually for their queries. Visited agent can schedule the appointment for customer and they can connected over the video call. Customer will able to see their appointment listing. Branch agent and customer are communicate instantly by using chat option  **Project name : Megalink**  Megalink is the web and mobile application which is mainly used for customer management. It consist of different module such as Ticket Creation ,Ticket Assignment, Ticket Resolution ,Agent assignment, agent creation ,Meeting management, Meeting connection ,Reports. Agent is able to solve issues of customer by using the Megalink application over the video call or by raising the ticket.  **Project name : Remote Assist**  Remote Assist is the web and mobile application which is used for troubleshooting customer complaints using video call . Customer can highlight the exact issue location using front and back camera, interact with agent using instant messaging, record the live session .capture the snapshot during the session.  **Project name : Echonomy**  Echonomy is the web and mobile application which is used by e-commerce client for trading of different product. It consist of different module like User management, Organisation management, charges, payment gateway, Transaction, discount, reward ,add to cart, Split payment , Request for money and different search filter according to requirement  **Project name : Evaa AI Robot**  Evaa is robot which is based on artificial intelligence used in banking and education domain. In banks, Evaa is used for customer account opening customer support for various services for the bank, Display of queue number for customer service window. Announcement of important notification. In Schools , Evaa is used for daily attendance maintenance of teachers and student, daily teaching activity, supervising task in exam and other activity for prevention of any misconduct .timely reporting of teachers for teaching performance and students for their academics performance. Announcements of important notification  **Project name : Healthjnxn**  Healthjnxn is the web and mobile application which is used by platform where doctor and patient creation functionality done at admin portal. Patient user can measure their health parameter data using smart watch on user app. Patient can create the consultation request by selecting specialized doctor from listing. Doctor and patient can connect over the video call for resolving the health issue. Doctor can suggest health facility to the patient in case of any tests. Doctor and user can upload reports on the portal. Patient can able to login using ABHA ID and store their reports on ABDM  **Project name : Wallet Management System (Digital, Transport and Healthjnxn wallets )**  **Digital Wallet :** is an electronic device, online service, or software program that allows one party to make electronic transactions with another party bartering digital currency units for goods and services  **Transport** **Wallet**: Transport wallet card is with reference to the metro or best bus service cards. Wallets used for this type of cards will be a closed loop wallet. Closed loop wallet is a wallet which is used within the wallet issuer service only. Users will be able to use these cards in the exchange of issuers services  **Healthjnxn wallet:** Healthjnxn Wallet is nothing but a digital wallet where users cannot take out their money from that wallet but they can only use wallet money for accessing healthjnxn services.  **Project name : Loan Management System (BNPL, P2P, Invoice Financing )**   1. **BNPL :** Customer can make a purchase by visiting a merchant website and opt for buy now, pay later at checkout. If approved, user make a small [down payment](https://www.investopedia.com/terms/d/down_payment.asp), as per defined format (such as 25% of the overall purchase amount). user then pay off the remaining amount in a series of interest-free installments, usually over a few weeks or months. Payments can be deducted automatically from a user [debit card](https://www.investopedia.com/terms/d/debitcard.asp), [bank account](https://www.investopedia.com/checking-vs-savings-accounts-4783514), or [credit card](https://www.investopedia.com/terms/c/creditcard.asp) 2. **P2P :** EchonomyP2P platform that facilitate P2P lending by connecting borrowers with lenders and handling the loan origination, servicing, and collection 3. **Invoice Financing :** Echonomyplatform that facilitate Invoice financing by connecting borrowers with lenders and handling the loan origination, servicing, and collection. Buyer can make payment against invoice after completion of tenure and platform will pay to the borrower and lender deducting their charges | | |
| **Role & Contribution** | * Understanding Requirements, Writing and Executing Test Scenarios and Test Cases, Review and rework of Test Cases, Defect reporting. * Defect simulation and Defect Report generation, leading team and managing team wise internal work assignments & deliverance to client. * Functional/Regression testing of the Application and Involved in UAT testing and functional testing, smoke testing , sanity testing, retesting, regression testing * Analyzing and Reporting the Bugs through bug tracking tool Mantis . * Generation and maintenance of daily status report. * Creation of BRD (Business Requirement Document).Guidance to the developer for understanding of BRD document * Verification of activity of Evaa AI robot as per instruction sent from mobile and computer. * Preparing the functional requirement document, wireframes, process flows and flowcharts of functionalities according to the Client Requirements. | | |
| **Technologies** | Java, php, Nodejs, Android | | |
| **Tools** | Mantis | | |

**Learnhook (Learning Mate Solution) April-2021 to May-2021**

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| **Project Name** | Broward College website | **Team Size** | 6 |
| Description | Client : Broward College  Role : Software Test Engg  This web application is created for Broward college for maintenance of different operation also publication of new courses and activities regarding Broward college. | | |
| **Role & Contribution** | * Understanding Requirements, Writing and Executing Test Cases and Test Scenarios, Review and rework of Test Cases, Defect reporting, * Defect simulation and Defect Report generation, leading team and managing team wise internal work assignments & deliverance to client., * Interact with Developers and Business Analysts to perform various types of testing throughout Software Testing Life Cycle (STLC). * Created, Updated and Reviewed of Test cases and Test Scenarios. * Created initial test plan and developed test cases and test scripts manually and execution the same. * Functional/Regression testing of the Application and Involved in UAT testing and functional testing. * Analyzing and Reporting the Bugs through bug tracking tool Mantis . * Responsible for implementing the projects assigned as a group and Participated in reviews and meetings. | | |
| **Environment** | JAVA, Mantis | | |

**Ranjan Milk and Milk Product July-2015 to Jan-2018**

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| **Project Name** | ERP Application for Dairy | **Team Size** | 2 |
| Description | Client : Ranjan Dairy Product  Role : Software Test Engg  ERP application used for maintenance of all activities in Dairy. There are multiple services like product search, billing ,purchase ,daily pricing, SMS notification, Reports provided in ERP application for Ranjan milk and milk product | | |
| **Role & Contribution** | * Created Initial test plan, developed test cases and test scripts manually. * Created, Updated and Reviewed Test cases and Test Scenarios. * Participated in reviews and meetings. * Basic Troubleshooting for issue raised by user and configuration management of any new module for Dairy ERP | | |
| **Environment** | JAVA | | |

**EDUCATION & CREDENTIALS**

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| **Degree** | **University / Institution** | **Percentage** | **Year** |
| BE (I.T) | Pune University | 69.22 | 2015 |
| H.S.C | Maharashtra state board | 66.00 | 2011 |
| S.S.C | Maharashtra state board | 77.69 | 2009 |

**CERTIFICATIONS**

* Software Testing Course under SQUAD INFOTECH
* Appearing for course on Documentation Used for Business Analysis (IIBA - ECBA)

**PERSONAL DETAILS**

* DOB : 8th June 1994
* Marital Status : Married
* Languages known : English, Hindi, Marathi