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| |  | | --- | | **Leelavathi**  A progressive professional with **over 15 years** of extensive experience in **4 years of** **Agile Coach, and 5yrs of** Scrum Master, Project management, agile execution, and Leader with diversified experience from large MNCs.  **+91 79751 86568 Email:** snaesara693@gmail.com | |  | |  | |
| **Profile Summary**   * **Enthusiastic Agile Coach** with over **15 years of versatile experience** in IT Industry as Agile Coach, Scrum Master, Project Manager including 8 years of Agile journey and 4 years as Agile Coach. * **Expert in Agile Process**; playing a **Agile Coach role over 4 years and 5 years of Scrum master** for steering all agile ceremonies and project planning, scheduling, monitoring, and delivering solutions. * Certified Agile Coach and Scrum Master with in-depth understanding and knowledge on working in Agile teams   + Certified Professional-**Agile Coaching** -**ICP-ACC** (from ICAgile)   + **Safe Scrum Master** (from Scaled Agile <https://scaledagile.com/>)   + **Professional scrum Master I (From** Scrum.org**)** * Extensive **experience in working various domains** like Automotive and Banking sectors etc.   Expertise in tracking key business drivers of agility, Predictability; Quality, Cost Savings, Early ROI, COD; Product, Fit for  . future value; Innovation, Performance, Productivity.   * Relentlessly focused on **removing impediments** from teams and delivering customer centric products and features. * Excellent at **facilitating** the adoption of **agile values and best practices.** * Expert in **driving Empiricism by adoption of agile ways of working** * Defined and **collected metrics and prepared weekly reports** and briefings to provide project progression to Senior Management. * Responsible for **coordination between teams (DevOps, Architects and other scrum masters)** and assist with internal and external communication, improving transparency and collaboration * Successfully facilitated many **Agile transformation efforts and Agile Maturity assessment** * **Resourceful team player**, logical and has creative **problem-solving** and **influencing** skills. * **Kubernates, docker , Azure**     **Core Competencies**   |  |  |  | | --- | --- | --- | | **Agile Coach** | **Agile Expertise** | **Scrum master** | | **Program Management** | **Agile Project Management** | **Team Building & Management** |     **CERTIFICATIONS**   |  |  | | --- | --- | | Name of certificate | Issuing authority | | Certified Agile Coach (ICP-ACC) | IC Agile | | SAFe® Scrum Master (SSM) | Scaled Agile, Inc. | | Professional Scrum Master | Scrum.org | | PMI-PMP | Project Management Professional from PMI, USA | | AWS Solution Architect Professional | Amazon Web Services | | AWS Solution Architect Associate | Amazon Web Services | | Cloud Practitioner | Amazon Web Services | | AWS Kubernets | Amazon Web Services | | AZURE fundamentals | Microsoft | | ITIL | Axelos |     **Technical Skill Set**   |  |  | | --- | --- | | * Software/Tools: | MS Teams, JIRA, Confluence, .Net, Java, and Kanban, Mural, SAFe Agile and Scrum Methodologies |     **Work Experience**    **Since March’2019 – till date | Agile Coach at 7-Eleven solution Center and IBM/Kyndryl Technologies**  **Accomplishments as an Agile Coach**, (2019 to 2021 August 31 IBM agile coach, Sept 1-2021 -Kyndrl Agile coach,  From Nove 2022 to till working for 7-11 Solution Center     * **Accelerated team performance** and increased project delivery efficiency by implementing Agile methodologies, including Scrum and Kanban, for cross-functional teams * **Collaborated with stakeholders** to identify and prioritize project goals, aligned teams to project objectives, and streamlined workflow processes * **Implemented Agile best practices** to increase team engagement, productivity, and delivery quality, resulting in a 20% improvement in overall team performance * **Conducted workshops,** training sessions, and one-on-one coaching to educate and motivate team members, **resulting in a 90% adoption rate** of Agile practices across teams * **Established a culture of continuous improvement**, facilitated Agile retrospectives, and identified areas for improvement, **resulting in a 30% reduction in cycle time and a 15% improvement** in customer satisfaction * **Developed and implemented customized Agile frameworks** based on project requirements, ensuring teams adhered to Agile principles and delivered value-driven solutions * **Provided effective leadership and mentorship to Scrum Masters** and Agile Coaches, resulting in the successful delivery of complex projects within time and budget constraints * **Regularly provided status reports, metrics, and KPIs to stakeholders**, highlighting team performance and project progress, resulting in improved visibility and stakeholder satisfaction. * **Fostered a culture of continuous improvement** by encouraging experimentation, learning, and the adoption of new Agile practices * **Ensured the team is following Agile principles** and Scrum values, and provided guidance on how to improve Agile processes and practices * **Worked closely with the Product Owner** to ensure the Product Backlog is in good shape, priorities are clear, and * requirements are well-defined and understood by the team     **Previous Experiences**  **June’2013 – March 2019 | Scrum master at IBM**   * Certified Scrum Master with in-depth understanding and knowledge on working in Agile with Scrum and SAFe * SAFe Scrum Master (from Scaled Agile https://scaledagile.com/) * Relentlessly focused on removing impediments from teams and delivering customer centric products andfeatures * Excellent at facilitating the adoption of Scrum rules and best practices. * Extensive experience in managing testing effort, test deliverables, status reporting, issue escalations. * Motivated professional with the capability to make things happen and adhere to deadlines. * An effective communicator with exceptional analytical, leadership, planning, coordination and client relationship * management skills with ability to relate to people at different level of business and management. * Resourceful team player, logical and has creative problem-solving and influencing skills.     **Previous Experiences**  **August 2008 \_June2013 | Java Coder, SME, Team leader AT IBM**   * **Managed end-to-end execution** of high-value projects, work distribution and planning resources as per SLAs * **Expert in people and performance management**, including mentoring, customer management, and reporting * **Developed** fully automated client management systems **using Java, Enterprise Java Bean,** and Apache Struts Web applications * **Improved client's web reporting system** with innovative approach, reducing financial analysis **time by 50%** * **Led a team** of 8+ junior Java developers to successfully complete 13 key projects within budget and schedule * **Collaborated with management**, vendors, and third parties to ensure full functionality and performance of financial transactions and database management applications * **Oversaw all phases of development** for new Java-based vendor application system for financial services industry * **Provided expert support** to enhance system performance and boost business efficiency, **achieving 100% customer satisfaction**     **Education**   * Bachelor of Engineering Electronics and Communication K.V.College of engineering Sullia, Karnataka     **Personal Details**  **Languages Known:** English and Kannada, Hindi |