**HARITRI BHAMIDIMARRI**

**Sr. Business Analyst & Scrum Master**

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**Career Objective:**

To join an organization that offers me a stable and positive atmosphere and inspires me to enhance and therefore to innovate my work for the self-development and help me to achieve organizational goal.

**Professional Summary:**

* A **Certified Scrum Master** (CSM) from Scrum Alliance (2022)
* **Solutions-driven Business Analyst**with experience leading cross-functional teams in the development, documentation and delivery of process innovations driving the attainment of business goals. Seek opportunities to transform company practices into fresh, cost-effective solutions leading to more efficient operations.
* 7+ years of experience in designing, developing, implementing business processes and system solutions in agile environment
* Working as a highly effective, accomplished, innovative, and growth-focused Agile professional with an extensive background in leading high-impact Scrum, Agile, and Lean product development initiatives.
* Played a key role as Agile Team Facilitator & Scrum Master for steering the entire projects & project planning, scheduling, and monitoring.
* Facilitating different scrum events- daily scrum calls, sprint planning, retrospective and review meetings.
* In-depth experience facilitating agile ceremonies and mentoring teams/individuals on agile values, design thinking, customer value, product management
* Coached team members (offshore and client side) and other stakeholders on Agile Scrum methodology. Helped team members to get on speed to agile methodology and successfully delivering product in frequent releases.
* Determine team capacity (Velocity) based on historical data. Worked closely with product owner in backlog management and continuous delivery of features.
* Aware of sprint / release burndown charts & stakeholder management of the module.
* Have an end to end understanding of the Customer experience involving all stages of SDLC.
* Measure project performance using appropriate tools and techniques.
* Develop a detailed project plan to monitor and track progress by involving in the complete project life cycle right from the start to end i.e., from requirements gathering to implementation and deployments.
* Hands on in training the teams and supporting the Product owners to remove impediments and backlogs, enhance velocity and help teams adopts agile methodology
* Effectively prepared Proof of Concepts (POCs), Business Requirement documents (BRD’s), Prototypes and wire frames.
* Performed Gap analysis (GAP), Feasibility and SWOT Analysis by identifying (AS IS) and documenting the (TO BE) to meet the end-state requirements.
* Identified, improved, and automated business processes with the help of business process models by using tools like Visio.
* Excellent communication skills, a team player working closely with Product owner and stakeholders and getting the impediments to move, facilitated by excellent communication and leadership skills.

**Software Skills:**

* Modelling: Visio, MS Word, MS Excel, BPM tools
* Technical:
  + Requirements Gathering & Analysis
  + User Acceptance Testing (UAT)
  + Project Management
  + Enterprise Implementations
  + Data Mining & Analytics
* Defect Tracking: Rally and Jira
* Database: Basics of SQL
* Domains: Banking, Health care, Manufacturing and Finance

**Educational Qualifications**

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| --- | --- | --- | --- |
| **Year** | **Institution/University** | **Qualification** | **Percentage/Class** |
| April, 2013 | JNTU-Kakinada | B.Tech. | 65 |
| May, 2009 | Board of Intermediate Education | Intermediate | 78 |
| March, 2007 | SSC | 10th Class Board | 85 |

**Achievements:**

* Certified Scrum Master (CSM) from Scrum Alliance (2022)
* Client appreciations for modelling data models and documenting in an understandable way.
* Got appreciations from Engagement Manager, Practice Director, and Delivery Director of EAI practice for successfully showcasing POC from PVE Portal Project. Won Kudos award for successfully training resources on IBM BPM.
* Active member in Syntel Pune Toastmasters Club.
* Vice-captain in school for sports and extra-circular activities like Dramatics and debates.

**Project Details:**

* **Quest Diagnostics HTAS- *February 2021- Present (1.6 Years)- Senior Business Analyst & SM***

Project Name – Enterprise Data Analytics Platform

Client – Quest Ltd - All the data from internal systems of Quest (Consumer portal, billing portal etc)

Description- EDAP is a data analytics platform to move all the data from different systems to the data cloud.

**Responsibilities-**

* Facilitated scrum events like daily scrum, sprint refinement, retrospective by maintaining scrum artifacts sprint backlog, product increment.
* Design the flow diagrams in Visio for entire application based on the existing ETL Diagrams
* Created and Updated BRD for different applications in the EDAP project.
* Created table definitions and column-to-column mapping documents (Landing-Raw-Refined).
* Ensured the user stories for ordered, defined and ready to work on by the team
* **Zen3 Infotech - *April 2019-September 2020 (1.5 Years)- Business Process Analyst***

Project Name - Mega BAU Support

Client – Development Bank of Singapore

Description- Mega BAU support is the liaison between the technical team and the Business users to coordinate performing validations for the Process maps, gathering user requirements and modelling.

**Responsibilities-**

* Process map validations in Mega for all BU’s across
* Organised daily scrum meeting for the offshore and onsite team.
* Facilitated the sprint refinement, sprint planning meetings and helped the team to not over commit to the sprint. Designing and reviewing the model driven architecture for the ICAAP and EPM (Finance) projects
* Continuous BAU support to the business users during PRM validations and through mails.

* **Deloitte and Touche Ltd - *January 2018- October 2018(10 Months)- Business Analyst***

Project Name: Administrative Business Center

Client – Deloitte and Touche Ltd

Description**-** ABC is a national services organization for all services related to administrative functions. Support to global clients and member firms is provided by specialists from US India office.

**Responsibilities-**

* Liaise between customers, management, and team members
* Interface with domestic and international clients, assessing their requirements, setting up projects and delivering need-based solutions.
* Create, edit, update SOPs for new platforms, streamlining processes
* Maintain Trackers and Checklist for the requirements and process definitions.
* Provide trainings to new hires and team members. Create, format and analyse periodic reports as required.
* **Virinchi ltd -March 2017-December 2017 *(10 Months)*- *Business Analyst***

Project Name: NCP

Client – NCP Finance

Description -NCP finance is a lender which funds cash advances, title loan and instalment loan to citizens of USA. NCP is a web application for an integrated Loan processing covering entire transactional automation reporting processes.

**Responsibilities-**

* Working closely with the Development team and the Consumers to deliver high quality products.
* Hold knowledge sharing sessions with development, testing and design teams.
* Model Business Process Workflows diagrams for clear understanding of the software architecture
* Prepare BRD’s Estimate Effort (EE), Actual Effort (AE documents) for Change requests using MS Word.Maintain Trackers and Checklist for the requirements along with stakeholders and SDLC stages
* Performed unit testing and high-level testing and prepared user manuals.
* **Syntel Ltd - March 2014-March 2016*(2 Years) – Programmer Analyst***

Project: PVE Portal

Client- Daimler Truck North America

Description-PVE Portal is a comprehensive web-based application for requesting, documenting, and reporting on tests of prototype parts, assemblies, and vehicles.

**Responsibilities-**

* Drew wireframes to help the designers understand the overall architecture using Axure, IBM BPM (Blueworks live).
* Gather requirements through requirement gathering sessions-brainstorming, document analysis and prototypes. Working closely with the Development team and the Consumers to deliver high quality products.
* Model Business Process Workflows diagrams for clear understanding of the software architecture.
* Performed unit testing and high-level testing and prepared user manuals.

**Personal Information:**

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| Husband’s Name | K Surya Uday |
| Address | Flat no A-307, Fortune Heights, Madinaguda, Hyderabad-500050 |
| Date of birth/age | 05-03-1992 |
| Marital Status | Married |