# CONTACT

Arpitha S H

**SOFTWARE TEST ENGINEER**

Q 7760639327

✉ [hebbar.s.arpitha@gmail.com](mailto:hebbar.s.arpitha@gmail.com)

 #40 Hema Sachi, Munnekollala Marathalli

# EDUCATION

B.E, Electronics and Communication (2016)

University BDT College of Engineering Davanagere – 577006

# SKILLS

* Exposure to Python, JavaScript
* Knowledge on OOPS
* API Testing
* Software Testing
* Agile Methodology
* Scrum Master
* Team Management
* Client Interaction

# CAREER OBJECTIVE

Seeking a challenging position in your esteemed organization where my technical liaison and coordination skills can be effectively utilized to improve operations and contribute to the company’s growth.

# KEY EXPERTISE

Software Test Engineer with over 6 years of experience in software testing. Experienced in API Testing, Functional Testing (various types of functional tests), SIT, UAT, Scrum Management, Team Management. Good hands-on experience in Automation Testing.

# PROFESSIONAL EXPERIENCE

* Feb 2017 to Current - working asSoftware Test Engineer in in Deloitte US India Pvt Ltd.
* Currently workingasaSenior Consultant.

# PROFESSIONAL SUMMARY

* Experience in Software Testing of Public Sector, Ecommerce, Audit applications – Manual & related testing (like Sanity, Regression)
* Experience in Web & Mobile Testing
* Experience in Native & Hybrid App Testing
* Experience in Python, Java script.
* Exposed to Java & OOPs concepts
* Proficiency in API Testing & understanding of system architecture.
* Handson experience in SAP Hana, Hybris, SFDC, Adobe Experience Manager,

Kafka, Commerce Tools, Catalog Manager, Coveo, WINSCP**,** Mongo DB

* Exposure to APIGEE
* Experience in testing tools such as SauceLabs, Postman, Wave, AXE.
* Experience in SDLC, STLC, Defect Life Cycle, Defect Triage
* Experience in test case creation, scenario preparation for SIT, Test Planning and Strategy.
* Experience in handling client demos
* Experience in **Scrum Management** – 1 year of experience as Scrum Master for a

Team of 11 members

* Experience in **Team Management** – 1.5 years of experience as Team Lead for teams of 3 – 7 members.
* Experience in tools like Jira, Azure Devops, IBM RTS, HP ALM

# PROJECT HANDLED

**PROJECT 6:** *Ecommerce 2 – Sept 2022 to Current*

* + **Description:** Developing a responsive web application for a prominent health product chain with the primary objectives of achieving maximum customer satisfaction and creating a distributor-friendly and customer-friendly platform.

## Contribution:

* Leading the QA team of 9 members
* Test Case Creation & Execution of functionalities
* Planning the sprint testing & owning the E2E Scripts for SIT
* Perform API Testing using tool Postman
* Co-ordinating extensively with QA team bring the story to closure on time without compromising

the quality

* Working closely with onshore team to discuss the blockers & delegate work to onshore on need

Basis

* Extensively involved client discussions with Scrum Master & Functional Leads to understand the

Risks & Concerns

* Working closely with QA Manager to plan the cross team working & discuss any potential issues in team
* Coordinating with onsite development team to get the defects fixed.
  + **Technologies used:** React, APIGEE, Java
  + **Tools Used:** AEM, Catalog Manager, Kafka, Commerce Tools, Coveo, POSTMAN, Azure Devops

**PROJECT 5:** *Audit UI (May 2022 – Sept 2022)*

* + **Description:** Buildinga website to define design standards that needs to be followed in multiple integrated application

## Contribution:

* Single handedly created Test Plan, Testing Process, Client Reporting for the project.
* Created templates for defects & test cases for the client.
* Lead a QA team of 3 members for design QA, functional testing, Accessibility Testing
* Handled the team alone for 3 production releases. Completed regression, sanity testing.
* Validate the designs against acceptance criteria for requirement testing.
* Audit the existing application with newly building application. Understand the gaps and potential

design improvement

* Provide design feedback to the client team & design team.
* Perform accessibility testing on the application
  + **Technologies used:** React (HTML, CSS only)
  + **Tools Used:** Figma**,** Wave, NVDIA, Talk Back, Axe Extension, Color Contrast Analyzer

**PROJECT 3:** *Public Sector 2 (Dec 2020 – May 2022)*

* + **Description:** Building an inspection application for a government agricultural department. The goal of the application was to create an app which can be used to inspect & certify crops.

## Contribution:

* Worked as Scrum Master for a team of 11 people.
* Experience in driving daily standup, sharing daily status report with the leadership
* Along with being Scrum Master, Lead QA team of 4 people & worked closely with onshore

counterparts.

* Owned SIT for a complete module & successfully completed the UAT.
* Handled the team for 2 production releases. Completed regression, sanity testing.
* Worked closely with functional team for client demos.
* Understand the gaps and potential design enhancement.
  + **Technologies used:** Salesforce, Angular, Java
  + **Tools Used:** Figma**,** Wave, Jira

**PROJECT 3:** *Ecommerce 1 (April 2018 – Nov 2020)*

* + **Description:** Building a website for large electronics manufacturer in order to facilitate configuring, pricing & quotation.

## Contribution:

* Understanding the requirement & creating test cases.
* Performing API Testing using postman.
* Worked as Test Architect for 2 months in order to understand the gaps in the application. This

involved close collaboration with functional team. Identified issues before hand & highlighted the

items that are missed.

* Lead a QA team of 4 members for 4 months
* Involved in sanity of features in SIT phase. Successfully contributed to UAT of 3 major releases.
* Following up with development team to get defects fixed. Taking the ownership of the tasks

assigned.

* Working closely with **automation** team to run automation scripts on regular basis.
* Working with external teams to sort dependency & validation of user story testing.
* Provide design feedback to the client team & design team.
* Mentored new QAs & guided them as a personal initiative
  + **Technologies used:** React, Hybris, Java, SFDC
  + **Tools Used:** Invision**,** Wave, Jira, WINSCP, Postman

**PROJECT 1:** *Government & Public Sector 1*

* + **Description:** Building a responsive web application for public sector in order to meet their basic needs like food, pension etc.

## Contribution:

* Working on test case preparation and test execution
* Providing feedbacks on designs and functionality
* Coordinating with onsite development team to get the defects fixed.
* To make sure testing was done for four different web browsers, android, iOS, windows phone and

tablets.

* Testing functionality for different personas.
* Providing feedbacks on designs and functionality
  + **Technologies used:** Salesforce & SF lightning
  + **Tools used:** Visual Studio, Git Hub, IBM RTS

# DECLARATION

I hereby declare that the above information is true the best of my knowledge.

Arpitha S H