**SHEENA BHASIN**

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**PROFESSIONAL SNAPSHOT**

As a result oriented professional working as a Senior Business Analyst with Tsys Global Payments. Overall work experience of 9+ years includes functional expertise in Banking and Cards & Payments domain**.**

**KEY SKILLS - TECHNICAL**

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| **Skills** | Document creation ,Swift message formats as MT103, MT202 and other SWIFT messages, ISO 20022 messages –Pain001,Pain002, Pacs008,Pacs004,Pacs002, Camt056,camt029 |
| **Utilities** | SOAP,Autosys, Putty, WinCP, Tosca ,MS-Excel, HP Quality Center 10, ALM,JIRA |
| **Language** | SQL/PLSQL, Unix shell scripting, Autosys JIL |
| **Operating Systems** | Unix, Windows |
| **Domain Experience** | Banking and Financial service in Fundtech Global Payplus (GPP classic and GPP SP) |

**KEY SKILLS - PERSONAL**

* Good at team work and a fast learner.
* Good at debugging and problem resolution skills.
* Ability to adapt easily to changing business needs and work responsibilities.
* Ability to take complete ownerships of tasks assigned with a result oriented approach.
* Ability to handle and deliver complex and critical tasks in close cooperation with various teams.
* Highly motivated to work effectively in team as well as independently.

**PROFESSIONAL EXPERIENCE**

**Tsys Pvt Ltd (Global Payments Company) Sep 2021-Present**

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| **1** | **Project Title** | Merchant Portal Data and Analytics |
|  | Client | None |
| Duration | September 2021 to Present |
| Technology | Cards & Payments |
|  | Role | Product Owner |
|  | Project Details | Merchant Portal Data and Analytics |
|  | Job Description | * Liaising with the Product Managers and Business for understanding of the requirements. * Creation of Features as part of Requirement gathering. * Creation of User Stories detailing each requirements and then scheduling grooming sessions with Dev and Test Engineering teams for the estimates. * Leading Sprint planning and PI planning sessions for planning of the Release/Sprints. * Support to Dev & Test Engineering teams for resolution of functional queries and test scenarios review and defect triaging. |

**HSBC Software Development Pvt Limited Sep 2019 – Sep 2021**

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| **1** | **Project Title** | **UK Payment Transformation- HV Payment Migration** |
|  | Client | HSBC |
| Duration | September 2019 to September 2021 |
| Technology | Fundtech Global Payplus (GPP SP 4.6) |
|  | Role | IT Business Analyst |
|  | Project Details | UK Payment Transformation -HV payments migration to Fusion |
|  | Job Description | * Requirement gathering and offering support to CCT BA in the creation of BRD. * Analysing product support for the requirements and creating FRD for the same. * Review E2E flow and creating IRSD based on the interface requirements. * Support to testing teams for resolution of functional queries and test scenarios review. * Static data setup based on the Configuration requirement document provided by Product. * Tracking the defects fixes and Defect Triaging. * Analysing the traces/logs for any issues. |

**HCL Pvt Limited Oct 2018 – Sep 2019**

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| **1** | **Project Title** | **CitiBank Instant Payment Implementation** |
|  | Client | CitiBank |
| Duration | October 2018 to September 2019 |
| Technology | Fundtech Global Payplus (GPP SP 4.6) |
|  | Role | Lead Business Analyst |
|  | Project Details | Instant Payment Implementation for Hungary |
|  | Job Description | * Review BRDs and creating FRD, CRD and ICD based on the same. * Support to testing teams for resolutionof functional queries * Static data setup based on the Configuration requirement document. * Tracking the defects for fix and Defect Triaging. * Analysing the logs for any setup fixes . * Ensuring proper UAT/SIT support and timely delivery of Production implementation setup. * Support in Market/Industry testing&Performance Testing. |

**Infosys June 2018 – Oct 2018**

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| **1** | **Project Title** | **Payments Practice** |
|  | Client | NA |
| Duration | June 2018 to October 2018 |
| Domain | Payments |
|  | Role | Business Analyst |
|  | Project Details | Project documents for Infosys Payments practice. |
|  | Job Description | * Documents creation for Knowledge database of Infosys. * Payments certifications. * Payments Induction to junior members of the practice. |

**Capgemini India Pvt Limited Oct 2016 – May 2018**

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| **1** | **Project Title** | **FR-ITM(France Information Technology Modernization)** |
|  | Client | HSBC |
| Duration | August 2017 to May 2018 |
| Technology | Fundtech Global Payplus (GPP 3.4) |
|  | Role | Senior Tester |
|  | Project Details | FT-ITM is the initiative by HSBC to replace their core banking component (HUB) with an improvised system SABfor France region. This project handles E2E system testing to ensure BAU working post demise of component HUB. |
|  | Job Description | * Analyse user requirements, functional specification for assigned project. * Manual test cases creation and execution in GPP. * Defects identification, escalation and root cause analysis and review. * Analysing Business Requirements for creating and reviewing test ware – Test Strategy, Test Plans, Test Scenarios and Test Cases. * Experience with carrying out different type of testing such as, functional, regression, integration and system testing in GPP. * Dry run using automation tool Tosca. |

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| **2** | **Project Title** | **Project: Structural Reform Programme (SRP): Sort Code Migration (SCM)** |
|  | Client | Barclays |
| Duration | October 2016 –July 2017 |
| Technology | Payment engines |
| Role | Programme Functional Analyst |
| Project Details | SRP breaks Barclays into two fundamental Banks, BUK (Barclays UK) and BC&I (Barclays Corporate & International) supported by a single service company. SRP Programme proposed the ‘ring-fencing’ of important banking services from the risks associated with other areas of the financial system. |
| Job Description | * Analysis of requirement documents to identify E2E testing scope impacted by Sort Code Migration. * Analysis of BRD/FRD and Change Request to identify E2E flows for Barclays Payments Landscape impacted by Sort Code Migration. * Identification of E2E test scenarios for each component across BU/CIO boundaries which cannot be tested in federated SIT. * Test Case Preparation and Test Data Identification for E2E Test scenarios. * Coordination with component teams for gap analysis and execution of the test cases. |

**Tata Consultancy Service Limited Oct 2013 – Oct 2016**

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| **3** | **Project Title** | **Citi Bank Fund Transfer (CitiFT)** |
|  | Client | Citibank |
| Duration | October 2013 –October 2016 |
| Technology | Fundtech Global Payplus (GPP 2.5) |
| Role | Functional Analyst in Design and Testing team |
| Project Details | CitiFT implements a single fund transfer system for Citi Global Corporate Investment Bank (Western Europe, Asia & North America), replacing individual systems now used by each country. CitiFT utilizes third party products namely Fundtech Global Payplus (GPP). |
| Job Description | * Liaising and discussing the functional requirement specifications as a part of various partner interfaces implemented, generating and testing reports. * Techno-functional support to testing teams for resolution of payments processing issues. * Review BRDs and requirements from the Clients to understand the impact of the changes to the Operations and Existing Functionality. * Handling production issues and raising defects based on them. * Creating the testing plan, scope and other relevant documents for new scope/CR changes. * Ensuring proper UAT/SIT support and timely delivery of Production implementation setup. * Conducting end to end System Integration Testing & Performance Testing. |

**ACHIEVEMENTS**

* **“Pat on the Back”** Award for client appreciation in Barclays Sort Code Migration project, Capgemini,2017
* Automation of various jobs using shell scripting to reduce manual effort.
* Successfully migrating UAT servers- Environment setup, MQ/NDM partner migration, Autosys Setup.

**PROFESSIONAL TRAININGS**

* **Initial Learning Program, Guwahati , Tata Consultancy Services Limited:**

Three months of training providing hands on experience on **Unix, C/C++,Core Java, Informatica Power center 8.6,SQL/PLSQL**. Completed a number of project works during the same.

* **Fundamental Certificate in Global Payplus (GPP) ,Capgemini India Pvt Limited**
* **Expert Level Certificate in Global Payplus (GPP) ,CapgeminiIndia Pvt Limited**

**OTHERS**

* Attended **Android Application** Workshop organized by X2alpha lab.

**ACADEMICS**

* Completed **B.E Computer Science Engineering**, with **76.9%**, from Jabalpur Engineering College, Jabalpur, RGPV University, in June ’2013.
* Completed **A.I.S.S.C.E.**, with **87.8%** from Little World School (Jabalpur), C.B.S.E Board, in June ’2009.
* Completed **A.I.S.S.E.**, with **89.8%** from Little World School (Jabalpur), C.B.S.E Board, in June ’2007.

**PERSONAL DETAILS**

* Date of birth : 22nd, January ’1991.
* Gender : Female
* Languages Known : Hindi, English
* Passport No : K5647231
* PAN Card : BOSPB0963C