**Neha Katyal**  Address: C-1006, Prateek Wisteria

Date of Birth: 28th November 1989 Sector-77, Noida

Gender: Female Uttar Pradesh- 201301

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Current Location: Noida, Uttar Pradesh



**Professional Experience Summary**

* Product Specialist with TCS Financial Solutions. Has an overall experience of around **08 years** in the Custody settlement & clearing services.
* QA lead and Analyst for TCS BaNCS Securities Processing for Multiple clients.
* Integration Specialist for Multiple Clients.
* Team lead for TCS BaNCS Custody settlement Implementation Support
* Testing Lead of Custody settlement & clearing for TCS BaNCS
* Strong Experience in agile scrum process including requirements gathering, design, testing and maintenance.
* Having great experience on STLC methodologies, SIT, UAT, Regression testing, sanity testing.
* Worked on tools like Jira, ALM, HP QC.
* Basic test aptitude, described as: A ‘test to break’ attitude, an ability to take the point of view of the customer, and a strong desire for quality.
* Good knowledge of testing theory and ability to apply it in practice.
* Excellent problem solving and attention to detail. Able to manage multiple deadlines/projects and keep key players informed.
* Strong leadership skills with the ability to build strong relationships with business partners, vendors and IT teams.
* Highly proficient in testing software with an eye for detail.
* Extensive experience of working with different clients from different geographies.
* Having functional knowledge of Trade Processing, Settlement Processing, Position Management processes done at a Custodian.
* Having hands on experience in Selenium Webdriver.
* Worked on automating test scripts.
* Have knowledge of settlement processing both for local as well as regional & global custodians.
* Worked closely with customers on requirement gathering and solutioning for different change requests
* Passion for testing both the UI and validating the backend data
* Think both strategically and tactically when it comes to QA
* Conducted a complete assessment of teams, processes and environment; defined issues and risks; and oversaw the design and introduction of processes and best practices across testing life cycle to improve throughput, communication and on-time delivery of projects in an Agile development environment.
* Having really good communication skills and involved in the client calls.



TECHNICAL SKILLS

|  |  |
| --- | --- |
| **Programming Languages** | Java, Oracle, Selenium WebDriver |
| **Technology / Domain** | Capital Markets |
| **Operating System** | Windows, Linux |
| **Configuration Management tools** | SVN, Jira |



**Employment Details**

Currently Working in Tata Consultancy Services as Information Technology Analyst with total experience of 08 Years.

**TCS Bancs Securities Processing December 2012 – Present**

* Working as Team Lead in Product Testing in TCS Bancs Securities Processing.
* Requirements gathering, gap analysis, solution analysis, functionality design, application development and implementation across various Custody and Investment Banking Operations.
* Successfully managing the deliveries and testing activities for multi-clients.
* Managing the team of 5 people and heading the testing and customer support activities. Managing the client requirement and providing the solutions.
* Provide best and quick resolutions for defects/incidents logged.
* Understanding the client business requirements and deliver the best solution for the same.
* Managing clients change-requests and involved in solution discussions and requirement gathering.
* Involved in client discussions to understand theirs concerns and provide them the solutions.



**Summary of Qualifications**

|  |  |  |  |
| --- | --- | --- | --- |
| **Degree** | **Institution/Board** | **%age** | **Passing Year** |
| B.Tech | Guru Nanak Dev Engineering College, Ludhiana | 76 | 2008-2012 |
| AISSCE | CBSE | 83 | 2008 |
| AISSE | CBSE | 94 | 2006 |



**Tata Consultancy Services Ltd.**

Role **: Team lead**

Client : **Multiple Clients (SCB, DBS)**

Tenure : **Dec 2017– Till Date**

**Key Responsibilities**

* As a Team lead, responsible for timely and quality deliveries to clients.
* Involved in client discussions and requirement gathering of client’s critical CRs.
* Involved in Defect Management Planning and Development/Sprint Planning, Providing the timely deliveries to client.
* Ensuring timely deliveries to client.



Role **: QA Lead**

Client : **SCB**

Tenure : **Feb** **2014 – Nov 2017**

**Key Responsibilities**

* Helping the clients in production related critical issues, analyzing the same and providing them the immediate solution or work around for smoother production run.
* Was involved in creating and validating various test scenarios and test cases for client CRs
* Involved in solution discussion and requirement gathering.



Role **: Team Member**

Client : **Multiple Clients**

Tenure : **Dec** **2012 – Jan 2014**

**Key Responsibilities**

* Was given the responsibility of testing the Client CRs.
* Preparing test cases and scenarios and ensuring all the cases have been run.
* Involved In UAT calls and resolving the client defects.