**Anjana Devi Chelladurai**

Mobile Number: + 91-9742514455

Email ID: anjanadevi.mc@gmail.com

**Objective:**

Seeking a competitive and challenging environment for a career encompassing professional & personal advancement

**Professional Summary:**

* Having 6 years 5 Months of relevant experience in software Testing (Manual)
* Extensive experience in Manual Testing and Web application.
* Experience in Selenium Webdriver.
* Experience in Data Driven Framework.
* Exposure to writing and Execute SQL Queries
* Creating Test Scenarios, Test Cases and executed to make the application stable and review the High-Level Scenarios and Test Cases
* Experience in the Scrum Process
* Proven ability to meet agreed project and client’s satisfaction targets.
* Passionate and interested in testing the different applications.
* High professional individual with positive attitude and the ability to work well under pressure with team.
* Strong analytical skill in Web application.
* Interacting with BA to understand the requirement.
* Analyzing the impact of the requirement and preparing the testing estimations
* Coordinating with Business Analysts and Development identifying the outstanding issues in user requirements and specifications.
* Good Understanding of Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC).
* Reporting and tracking Defects Using, Jenkins, ServiceNow, Splunk, JIRA, Confluence, BitBucket and GIT HUB
* Expertise in web application testing

**Professional Experience:**

* **HCL Technologies**, Client – ANZ (14th June 2021 to till date) as **Technical Lead.**
* **IBM India Pvt Ltd** (through **Ranstad Pvt.Ltd** from June, 2014 to July 2018) as **Business Operations Specialist**.
* **eMudhra Consumer services** (February, 2013 to September, 2013) worked as a **consultant.**
* **IBM GPS** (March 2011– May 2012) Worked as a **CRM Operations.**

**Technical Skills:**

**Testing Methodology:** Manual, Functional Testing, Mobile Testing

**Hands on Tools :** Jenkins, ServiceNow, Splunk, JIRA, Confluence, BitBucket and GIT HUB

**Database Tool:** SQL Server 2012 and SQL Developer

**Software Tools:** Selenium, Postman

1. **PROJECTS PROFILE WITH HCL Technologies Pvt Ltd**

**Client: ANZ**

**Hands on Tools**: Jenkins, Soap UI, J-Meter, ServiceNow, Splunk, JIRA, Confluence, BitBucket and GIT HUB.

**Responsibilities:**

* Gathering business requirements, analyzing the requirement.
* Preparing the test Plan, test reports and strategies for both positive and negative scenarios
* Analyzing the impact on the requirements.
* Involved in Functionality testing
* Report the Defects in Jira Tool.
* Coordinating with the Development team for fixing bugs.
* Involved in project defect review meetings and discussed issues, status for tracking the progress with project team.
* Prepared status summary reports with details of executed, passed and failed test cases.
* Identifying the problems, prioritizing them and communicated the bugs to the developers.
* Extensive knowledge in Writing TestCases
* Experience Performance Testing
* Fixing the error in property files and make the app up and running
* Accepting and resolving incident records within SLA
* Application performance diagnosis and tuning using APM tools like APPDYNAMICS.
* Working on alerts from various monitoring tools
* Working on pier ticketing tool for incidents creating by customer impact.
* Providing and maintaining technical documentation
* Joining bridges for p1and p2 issues until it resolves

1. **PROJECTS PROFILE WITH Ranstad Pvt Ltd**

**Client** : IBM India Pvt Ltd

**Responsibilities:**

* Interacting with Clients to understand the requirement
* Analyzing the impacts of the requirements
* Preparing estimations and Testcases and positive and Negative Scenarios
* Involved in Functionality testing.
* Report the Defects using defect Tracking Tool.
* Coordinating with the Development team for fixing bugs.
* Preparing the test Plan, test reports and strategies for both positive and negative scenarios.
* Prepare test case documents
* Prepare requirements specifications according to standard templates, using natural language simply, clearly, unambiguously, and concisely
* Prepare functional requirement document
* Attend the client meeting to gather requirements
* Prepare the Use case diagram

1. **PROJECTS PROFILE WITH eMudhra consumer services**

**Client: eMudhra Consumer Services**

**Testing:** Manual, API and DB Testing

**Responsibilities:**

* Preparing the test Plan, test reports and strategies for both positive and negative scenarios.
* Involved in Functionality testing.
* Report the Defects using defect Tracking Tool.
* Coordinating with the Development team for fixing bugs.
* Involved in project defect review meetings and discussed issues, status for tracking the progress with project team
* Prepare functional requirement document
* Participate in requirements Traceability matrix
* Prepare requirements specifications according to standard templates, using natural language simply, clearly, unambiguously, and concisely
* Prepare software requirement specification document and business rules

1. **PROJECTS PROFILE WITH IBM GPS**

**Client: IBM**

**Testing:** Manual Testing

**Responsibilities:**

* Preparing the test Plan, test reports and strategies for both positive and negative scenarios.
* Involved in Functionality testing.
* Report the Defects using defect Tracking Tool.
* Coordinating with the Development team for fixing bugs.
* Involved in project defect review meetings and discussed issues, status for tracking the progress with project team

**Rewards & Recognitions:**

Received appreciations from the leads and management for the quality of work delivered for refining the Alerts.

Consistently performed exceptional and rated as “**Commendable**” by three managers for two consecutive years.

**Educational Qualifications:**

* **B. Com** from **Prince Shri Venkateshwara College of Arts & Science**, Madras University, Chennai in April 2007.
* **HSC** from **Zion Matriculation Higher Secondary School**, Chennai in 2004.10th from Secondary State Board with 80.7%.
* **SSLC** from **Zion Matriculation Higher Secondary School**, Chennai in 2002.

**Declaration**

I hereby declare that the above given information is true to the best of my knowledge. I promise to contribute for the growth of your esteemed organization if given an opportunity to serve.

Date:

Place: Anjana Devi C