**Praful Arun Gajbhiye**

[prafulgajbhiye10@gmail.com](mailto:prafulgajbhiye10@gmail.com)

**MOB:-07972466943**

**CAREER OBJECTIVE:-**

TO ESTABLISH MY SELF AS A SUCSESSFUL PROFESSIONAL THROUGH DEDICATED AND INTELLIGENT CONTRIBUTION IN THE GROUP OF THE COMPANY INNOVATION AND NETWORK. TO WORK HONESTY AT A POSITION TO UTILIZE MY SKILL AND ABILITES.

**ACADAMIC MIRROR:-**

1. **HSC** FROM **DR. AMBEDKAR COLLEGE FROM CHANDRAPUR**

IN YEAR 2003.

1. **I.T.I. IN DEISEL MECHANIC & PASSED 2001**
2. FINAL YEAR APPEARED TO **DEPLOMA IN MECHANICAL ENGG.** FROM M.S.B.T.E BORD.

**PROFESIONAL QUALIFICATION:-** TALLY & MS OFFICE

**Experience**

**Sr. Service technician at GMMCO India (catterpiller dealer) at nashik**

**August 2017 -still date**

As a Head of Tech Support the activities is to built trust among customers and most important to put the satisfaction of customers at the top of the pyramid. Responsibilities include the Technical Support and analysis for the Field, Daily deputation of service engineer, warranty, HO reporting.

**Service Manager at Anand mine tools Pvt. ltd.(JCB DEALER)-Chandrapur.**

January 2016 – 12 August 2017

As a Head of Tech Support the activities is to built trust among customers and most important to put the satisfaction of customers at the top of the pyramid. Responsibilities include the Technical Support and analysis for the Field, Daily deputation of service engineer, warranty, HO reporting.

**Service Manager at Gadre Autocon Pvt. Ltd. (JCB DEALER)- Chandrapur.**

May2009 – December 2015 (6 years 7 month)

• Daily deputation of service engineer

• Provide technical support to resolve technical problems

• Handling of technical queries, warranty.

• Provide technical & operational feedbacks to service team for improvement in service

• Responsible for parts availability and parts sales for grow the business.

• Customer handling & utilization of man power.

**Service Engineer at Svenska Pvt. Ltd.(Volvo Dealer)- GOA**.

April 2008 - April 2009 (12 months)

• Looking Excavator , loader machine & FM400 trucks

• Reporting to Service In charge.

• Service duties included answering customer queries, problem solving and providing detailed information on site.

Skills & Expertise

**Customer Satisfaction**

**Team Building**

**Heavy Equipment**

**Hydraulics**

**Strategic Planning**

**Analysis**

**Parts**

**Management**

**Business Strategy**

**Warranty**

**New Business Development**

**Negotiation**

**Business Development**

**PESONAL INFORMATION:-**

**NAME:-** MR.PRAFUL ARUN GAJBHIYE.

**FATHER NAME:-** MR.ARUN D. GAJBHIYE

**D.O.B:-** 13.09.1984

**CASTE:-** S.C(MAHAR).

**RELIGION:-** BOUDHA.

**GENDER:-** MALE.

**NATIONALITY:-** INDIAN.

**MARITIAL STATUS:-** MARRIED.

**LANGUAGE KNOEN:-** ENGLISH,HINDI,MARATHI.

**PERMANEBT ADDRESS:-**C/O ARUN D. GAJBHIYE,

MEGHDOOT COLONY,CHIKHALGOAN,

WANI.DIST-YAVATMAL-445304

**YOU’RE SINCERE**

PRAFUL A. GAJBHIYE.