**KOTHAMASU LAKSHMI THIRUVALLI**

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**Objective**

To work in learning and challenging environment, utilizing my skill and knowledge to be the best of my abilities and contribute positively to my personal growth as well as growth of the organization.

**Education**

Completed Bachelor of Technology in Electronics and Communication Engineering from Sri Padmavathi Mahila Viswa Vidyalayam (Padmavathi University), Tirupati, A.P. India – April, 2011 Batch

**Profile**

I have total **11 years 5 Months** of experience. During this period, I was involved in most of the phases of software Testing life cycle (STLC) starting from Requirements gathering, Test cases preparation, Testing &Maintenance. I have worked primarily in the domain of banking services and my secondary domain is Telecommunications. My technological forte is Analyst.

**Tata Consultancy Services : November 21st , 2011 to March 8th, 2019**

**Cognizant Technology Solutions : March 11th, 2019 to Till Date**

**Experience Summary**

* Having **11 years and 5 months**of diversified experience in testing activities
* Expertise in**ETL** testing (9 Yrs)
* Have very good experience in preparing complex SQL queries
* Extensively worked on Web-based , Backend and payment applications.
* Good knowledge in STLC and **BUG** Life Cycle
* Having Good experience in interacting with clients/onsite teams in getting Requirement Clarifications, Business flows, Test Data, issues clarifications etc., through Emails, communicator calls.
* Involved in Sanity Testing, Functional Testing, Inter System Testing, User Acceptance Testing and Regression Testing.
* Good at clarifying and resolving the issues faced during system testing for both upstream applications and downstream applications.
* Good at identifying defects at early stages of testing and got an appreciation from clients too.
* Experienced in Analysing Requirements, Creating Test Scenarios/cases, Preparing Test data and Test environment set up , installing the build and Execution of Test Cases
* Have experience on preparing System test plan documents, Review records,Estimation sheets and Test results documents.
* Involved in Technical discussions, sharing and communicating the project related ideas within team
* Have experience in agile process.

**Roles and Responsibilities**

* Analysing and static testing of the functional requirements
* Preparing test cases based on mapping specification documents.
* Preparing SQL queries based on mapping specifications.
* Test Planning activities like Preparation of Test Suites, Identification of test scenarios, test cases, test data and test environment set up.
* Involvement in discussion with designers and clients for any queries or issues in order to smoothen the testing process.
* Plan and execute the functional test cases
* Logging and tracking of defects until closure.
* Performing defect and root cause analysis.
* Contribution to test management deliverables like Test Plan document, Defect reports and Metrics
* Plan and execute Regression Testing
* Delivery of quality products on time to the clients by effective monitoring.
* Communication with the team through daily status calls.
* Sending daily status to clients.

**Skill Set**

* Test Management Tools: HP ALM (QC), Bugzilla , Azure Devops , Rally
* Database /Database Tools : TOAD ,iSQL+ , Oracle , PL/ SQL Developer, Hadoop HDFS, Big Data, Snowflake AWS Cloud, SSRS Reporting , Tableau, Power BI reporting, Dremio
* Special Software’s/ Tools : Bus Tester, SOAP UI , Parasoft , MDW RCP , Winscp , Putty, Putty Connection manager, Caliber , Serena Dimensions, Autosys

**Professional Summary**

**Project#1**

**Client Name**: Hartford Financial services Group Inc.

**Project Name**: Claims Data Warehouse

**Job title**: ETL Tester

**Team Size:**   6

The purpose of the Claims Data Mart (CDM) project is to integrate Claims Data Warehouse (CDW) and Enterprise Claims Data Warehouse (ECDW) sources to build a robust Data Mart consisting of ‘Trusted Data’ that will accelerate Business Intelligence Reporting and Claim Analytics.  The current scenario exhibits the problem of Claim Fragmentation within the Claims Data Warehouse. CDM will solve this problem by unifying disparate sources into a single source of Trusted Data. This will be achieved by building a core domain actor- based solution, steering away from the conventional Event-based model. The ‘Actor’ based model is expected to have the potential to drive powerful Analytics and provide easier Reporting Capabilities for key consumers that include Research, Finance, Actuarial, Operations and the BI user community.

**CLIENT DESCRIPTION:**

The Hartford Financial services Group Inc. (HIG) is a leading provider of insurance and wealth management services for millions of consumers and business worldwide. The Hartford is consistently recognized for its superior service, its sustainability efforts and as one of the world's most ethnical companies. The Hartford provided Home and Auto Insurance exclusively The Hartford was founded in 1810 in [Hartford](https://en.wikipedia.org/wiki/Hartford), [Connecticut](https://en.wikipedia.org/wiki/Connecticut). A group of local merchants gathered in a Hartford inn and with working capital of $15,000, founded the Hartford Fire Insurance Company. The company survived some of the greatest peacetime tragedies in American history.

The Hartford is the 13th-largest property and casualty insurance company in the United States. It sells products primarily through a network of agents and brokers, and has also been the auto and home insurance writer for AARP members for more than 25 years. Currently they are migrating most of the application from on premises to cloud (AWS) and developing new applications in cloud so that users can pull the report for analysis.

**Project#2**

**Client Name**: Enstar

**Project Name**: SS Tactical Reporting

**Job title**: ETL Tester

**Team Size:**   4

The Strategic Data Platform is designed to support reporting, analytics and data integration. It shows how the SDP will be extended to accommodate reports and extracts that had been developed in Cloudera Data Science Workbench. The first use of the platform is the re-creation of reports and extracts that currently reside on the Global Data Hub (GDH) with the objective to retire the GDH. These requirements have been grouped into two major development streams: US claims and Starstone. Testing team have been validated data migration between Cloudera (GDH) data Vs SDP data. GDH data in the form of Arcadia report or Hive whereas SDP data is in SSRS (SQL Server Reporting Services) reports.

**CLIENT DESCRIPTION**:

Founded in Bermuda in 1993, Enstar was created through acquisitions to become, by 2013, the industry’s largest stand-alone run-off consolidator. Later in 2013, we diversified into live risk by investing in leading specialty insurance companies in global markets, including Lloyd’s. In 2016 we took part in the launch of a diversified reinsurer, to complement our portfolio. Regulatory change around the world is driving risk businesses to refocus, which creates attractive opportunities. In this environment, Enstar has the vision and appetite to grow further.

**Project# 3**

**Client Name**: SFDC IT Government Cloud

**Job title**: ETL Tester

**Team Size**:   4

SFDC GovCloud Business teams and users currently do not report on GovCloud Customer Usage metrics. The charter of the program is to provide rich operational and customer analytics about Government Cloud customers to enable data-driven decisions. Goal is to replicate the existing reporting capabilities available for Core/Commercial customers, for GovCloud customers. These metrics are built over multiple years, so this program is broken into multiple Tracks to release in a Phased approach.

**Project#4**

**Client Name**: Warner Brothers

**Job title**: ETL Tester

**Team Size**:   4

Warner Bros. want to migrate SSIS jobs to Spark and Python scripts and SSRS reports to tableau for their Galaxy System. Warner Bros. also want to create DWH/DM in Snowflake. Report Data Reconciliation, Report Format validation and other basic report functionalities (Report Bursting, Drill down/Drill up, Access roles, Export functionalities to be considered in scope.

**Project# 5**

**Client Name**: Bank of America

**Job title**: ETL Test lead (Since 2017)

**Team Size**:   9

Global Whole Sale banking treasury payments technology has been identified to become an authorized data store (ADS) to address the risk data aggregation requirements that align with ADS provisioning program. Treasury ADS will institute data governance, data management and risk controls that adhere to enterprise data management authorized data source to eliminate data redundancy there by reducing time to market and cost for new business or regulatory initiatives.

**Project # 6**

**Client Name**: Qwest Corporation (dba “CenturyLink” /”Qwest”)

**Project Name     :**Distributed Online Correspondence System (DOCS)

**Job title**: Test Analyst

**Team Size**:   11

**About CenturyLink**

Qwest Corporation (dba “CenturyLink”/”Qwest”) is a leading Telecommunications Service Provider catering to over 25 million customers spread across 37 states in United States of America and having employee strength of around 50,000. CenturyTel Service Group is committed to provide reliable, scalable and secure broadband Internet-based data, voice and image communications for business and residential customers. Qwest Corporation (dba “CenturyLink”/”Qwest”) has outsourced the development and maintenance of some of its existing applications to Tata Consultancy Services Limited (TCSL) .Qwest Corporation (dba “CenturyLink”/”Qwest”) provides a vast range of residential and business services to its customers.

**Description**

DOCS is a web based back office/offline support tool used to receive tasks and documents associated with a task to be worked by the back office/offline support group. The application accepts fallouts in various formats like File Format Java Messaging, Database API, web service and an Email. For each accepted and valid fallout, the application creates a Task and distributes the tasks to agents based on agent proficiencies, task priority, and task queue sizes. For any assigned task, an agent can change the status to Complete or transfer to any other Agent or to the Pool. It provides all standard fallout management features like Task Tracking, Related Tasks, Status Update, Access Control to map Tasks and other necessary Administrative functionalities like , and customized features like home grown Rich Text Email Editor with Spell Check, The configurable intelligent Business Rules Framework validates each fallout and is capable of auto acknowledge Email based fallouts with pre-configured Templates.

**Project # 7**

**Project Name**     :   Electronic Payment Work Flow(EPWF)

**Team Size**          :   11

**Role**                :   Tester

**Description**

EPWF is a work flow application using which the payments will be monitored, controlled and synchronized between CenturyLink (Formerly Qwest) and the vendor (IBM). The workflow will track payments from initiation through process to journals and through life cycle to age off.  The workflow will have configurable business rules for each type of customer, payment method, and payment type.  Each payment taking system within Qwest will enter an initiated payment process with the work flow.

**External Certificates**

* ISTQB
* Perfecto Mobility Automation Tester
* SCJP
* Scrum Team member
* Scrum Master
* Microsoft Azure Fundamentals

**K.L.Thiruvalli**