ADLA

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**Objective:**

To obtain a position where I can utilize my skills and abilities in an Industry that offers professional growth while being resourceful.

Passionate individual hopeful to contribute constructively with fullest utilization of my technical experience and education to match the organization growth and my career prospect.

**PROFILE SUMMARY (Total Experience - 4.6years)**

* Having nearly 3.5 years of experience in Pega analysis, design, development and implementation of BPM- PEGA/PRPC Applications.
* Good exposure in Requirements understanding and analyzing.
* Excellent analytical,interpersonal, communication, presentation skills and Client handling ability.
* Experience in Pega including Development, Troubleshooting, Production support,Bug Tracking and Bug Fixing.
* Hands on experience in configuring Flows, Stages, Processes, Steps, Assignments, SLA’s Screen Flows, Correspondence Templates, Circumstances for Business scenarios.
* Worked on User Interface (UI) rules such as Flow Actions, Section, Layouts, Harness.
* Hands on experience in design and development of Properties, Activities, Activity Methods, OBJ-methods, RDB-methods & Data Transform rules.
* Hands on experience in design and development of Decision Rules, Declarative Rules.
* Worked on Integration rules Connect-SOAP, Connect-REST, Service-SOAP, Service-REST,File Listener.
* Experience in creating Agents, Job Schedulers, Queue Processor and debugging the issues related to Agents.
* Worked on Debugging and Bug fixing using Clipboard, Tracer and Live UI.
* Tracking of defects and providing regular updates about the same.

**CAREER PROFILE**

**Organization1 –** HCL Technologies, India

**Duration –** July 2017 – Sep 2021

**Designation –** Senior Analyst

**Organization2 –** Coforge, India

**Duration –** Oct 2022 – Jan 2023

**Designation –** Senior Software Engineer

**CERTIFICATIONS**

Pega Certified System Architect (CSA)

Pega Certified Senior System Architect (CSSA)

**PROFESSIONAL EXPERIENCE**

**Project - Offer Automation October 2022 - January 2023**

**Client:** NAB(National Australian Bank)

**Technology:** Pega PRPC V8

**Role:** Senior Pega Developer

**Organization:** Coforge DPA Ltd.

**Description:**

This project is related to finance. The purpose of this application is to provide details about multiple products viz. Personal Loan, Home Loan. A loan entails the reallocation of the subject asset(s) for a period of time, between the lender and the borrower. There are five steps to process a work, first a user will capture application and then sent to preliminary decision. After completing the preliminary decision it’s sent to verification and based on client information, the work will process or reject. Then work will transfer to settlement as document sign and finally funding is done.

**Responsibilities:**

* Worked on Activities, Report definition,Data Transform,Data Page
* Worked on analyzing Flows, Flow Actions, Harness, Section.
* Worked on Decision Rules and Declarative rules.
* Worked on Performance tools and Agents.
* Worked on SLA and involved in PRPC flow diagrams using interpretation of complex flow shapes for business scenarios.
* Debugging by using clipboard, Tracer and UI Inspector.
* Fixing defects as part of requirements.

**Organization : HCL Technologies August 2018 - September 2021**

**Client:** IAG (Insurance Australia Group)

**Role:** Software Developer

**Environment:** PEGA PRPC V7.4 & V8

**Description :**

The purpose is to produce a suite of Insurance applications to support a broad spectrum of subsidiaries within the IAG Insurance division. Each of these subsidiaries will have different requirements including Different regulation,Different localization requirements, Varying product ranges, Different levels of IT capability. The applications suite will include Policy Management, Claims Management and Claims Reserving. These applications must be able to be easily customized on a country by country basis to meet their individual requirements. This customization must be done on a cost effective basis as many of the subsidiaries are operating in developing markets.

**Responsibilities:**

* Ensures delivered work meets technical, functional, performance and business requirements

as well as best practices as defined by the project management and Pega by working in a

**Agile-SCRUM based work** environment.

* Analyzing user stories and worked on **effort estimation**.
* Worked on **Jira** to understand business requirement and meet deadlines.
* Worked on **deployment process.**
* Provided proper guidance to the offshore team and worked as a perfect **interface between offshore team and onshore lead and client.**
* Taking enough accountability to be available for PROD issue.
* **Communicated with the actual business user** to understand the production issue and resolved with in time limit.
* Worked as a developer to develop business requirement and provided **warranty support** for production issue.

**TECHNICAL SKILLS**

* BPM Tools : PEGA PRPC V7, V8
* Methodologies : Agile
* Databases : SQL,PostgreSQL
* Web/App Servers : Apache TomCat
* Web Technologies : HTML,XML

**EDUCATIONAL QUALIFICATIONS**

* Bachelor of Technology (B.Tech) with 77.1% in ECE stream from Jawaharlal Nehru Technological University of Hyderabad (2012-2016)
* Board of Intermediate with 92.2% from Narayana Junior College, Hyderabad.
* S.S.C with 93% from Paramita High School, Karimnagar.

**ACHIEVEMENTS:**

Top performer of the team.

Received **Best productivity** of the quarter awards.

**DECLARATION:**

I hereby declare that all the details furnished above are true to the best of my knowledge and belief.

Place:

Date: