**M.SHRAVANTI**

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Overall of 8+ years experience, with 3+ years experience in Tableau Dashboard Development, 2.4 years in e-commerce domain and 2 years in ETL Testing. Experience in Reporting tools like Tableau, MicroStrategy and Cognos. Strong understanding of Software Development life cycle (SDLC) Phases such as Requirement analysis, Design, Development, Testing and Deployment of Business Intelligence and Database Platforms. Experience in maintaining and managing Tableau reports and dashboards. Experienced in managing users, groups, sites, permissions, and roles on Tableau server. Designed, developed, and tested various Tableau v visualizations for dashboard and ad-hoc reporting solutions by connecting from different data sources and databases.

**TECHNICAL SKILLS:**

Data Analytic Tools : Tableau , Microstrategy Reporting Tool

Analytic skills : Statistics, Data mining and cleaning , Data visualization, Data warehousing

Database : SQL (MS SQL, Teradata ,Oracle, MySQL)

ETL Tools : Informatica Power Centre 9.1

Test Management Tools : Rally, JIRA

Methodologies : Agile (Scrum)

**BUSINESS EXPERIENCE**

**Role : BI Developer Feb 2022-Present**

*IBM INDIA PVT LTD*

* Worked on Reporting tools such as Tableau, MicroStrategy and Cognos.
* Designed, developed, tested, and maintained multiple Tableau dashboards to support executive metrics and increase operational efficiency.
* Developed multiple Tableau dashboards, providing insights that allowed management to focus on loyal customers. Created drill-downs and subreports.
* Responsible for the design, development and production support of interactive data visualizations used across the company.
* Organized meetings with business stakeholders, Managerial level members for requirement gatherings and presented various solutions using best practices. Responsible for data preparation with blending multiple data connections and creating multiple joins across same and various data sources. Managed Tableau servers. Created complex dashboard using parameters, sets, groups and calculations and drill down and drill up in worksheets and customization using filters and actions.
* Participated in Status call meetings to discuss the user requirements and review requirement specifications.
* Worked in conjunction with other developers and collaborate on design, code and issue resolutions.
* Migrated Reports from Cognos to MicroStrategy.
* Analyzed Cognos Report/Queries and converted the same in MicroStrategy Free Form SQL Reports.
* Worked and developed attributes, metrics, derived metrics, filters, prompts to give decision makers a handy tool to choose the criteria for reports and view information in different perspectives.
* Delivered development tasks and resolved defect fixes.

**Role: Tableau Developer Feb 2019 - Feb 2022**

*CA Technologies*

* Interacted with business team to collect and understand Requirements.
* Translated the business needs into system requirements by communicating with the business team

on non-technical level and with the System Analyst on technical level.

* Formulated SQL query for data extraction, transformation and integration of data from multiple data sources.
* Created numerous dashboards in Tableau Desktop based on the data collected by importing and blending data from MS Excel and CSV files along with My SQL Databases, with global filters and parameters that helped improve monthly retention for a specific customer segment**.**
* Increased customers enrollment through furnished insights, analytics and business intelligence needed to guide decisions.

**Role: Transportation Operations Specialist Oct 2016 – Feb 2019**

*Amazon*

* Used multiple transportation technology tools and standard processes to remotely monitor the network, communicate with internal and external stakeholders and manage exceptions that impact the network on a daily basis.
* Resolved exceptions for warehouses, sort centers, delivery stations, carriers customer service and built scalable technology solutions that eliminate exceptions and improve operational efficiencies.
* Worked with in various time constraints to meet critical business needs, while measuring and identifying activities performed.

**Role: ETL Tester Dec 2013 –Dec 2015**

*ECIL*

Developed ETL Mappings using Teradata SQL to extract the data from unstructured data and transformed it to staging area, EDW and then to the Data Marts(OLAP DB) .

* Designed SQL queries from source to target tables based on transformation rules and look up

tables comparing business and production data with efficiency.