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| **Mobile:**91-9082999147/+91-9004112444  **E-Mail: me.varsha11@gmail.com**  **AREAS OF EXPERTISE**  Project coordination & Management  Quality Assurance & Leadership  Scrum Master  Defect Management & Reporting  Process Enhancements  Stakeholder Management  Client Relationship Management  Liaison & Coordination  Team Management  **AWARDS & RECOGNITIONS**   * Acknowledged for excellent project management and for successfully managing a team of workers to bring a major project into production * Bestowed with Spot Award for best performance in the project.   **CERTIFICATIONS**  **Certified Scrum Master (CSM)**  **Scrum Foundation Professional Certified (SFPC)**  **EDUCATION**  **MBA (HR-Management)** from Devi Ahilya Vishwavidyalaya, Indore, MP; 2016  **B.Com.** from Devi Ahilya Vishwavidyalaya- Indore, MP; 2009  **Other Course:**  **Diploma in Software Testing** from SEED InfoTech- Borivali Mumbai  **PERSONAL DOSSIER**  **Mailing Address:** Bangali Square, Indore, Madhya Pradesh  **Nationality:** Indian  **Languages Known:** English, Hindi & Marathi | VARSHA DESHMUKH  **Scrum Master**  **PROFILE SUMMARY**  **Certified Scrum Master (CSM) & Scrum Foundation Professional Certified (SFPC)**, with over 10 years of experience in **Project Coordination with scrum**; ramping up projects within time & quality parameters, as per project management & best practice guidelines, managing the Scrum Teams and **spearheading Agile Transformation** activities in the team and for the client.  Possess **Project Management expertise** and foster **effective communication & collaboration among cross-functional teams**, aligning everyone towards project milestones. Excellence in utilizing analytical tools to derive actionable insights. Effective organizer, motivator, team player, and decisive leader with the skills to drive teams to excel & win.  **WORK EXPERIENCE**  **Nov’21 – Oct’22: Affluent Global Services Pvt. Ltd., Mumbai as Team Lead cum Scrum Master.**   * Led a high-performing Software Testing Team of 8 personnel through all phases of application development; ensuring that products & services met or exceeded organization/industry quality standards and end-user requirements. * Synchronized the project activities, timelines & resources to maintain an efficient workflow from inception to completion. * Facilitated the scrum ceremonies to the Scrum Team, Product development, and QA testing (Daily Stand-up meetings, story walkthrough, Sprint Planning, Sprint Review, Retrospective, etc.) * Maintained track of the Bug List and make sure the QA Team reports the Bugs and other QA Tasks. * Worked closely with BA, Developer & QA teams and ensured that effective communication takes place. * Tracked, escalated & removed impediments; updated reports regarding project planning, project deadlines, resources & other related issues to the management. * Assisted the Scrum Team toward completing their work plans as well as in identifying & resolving issues. * Ensured project deliverables are identified and on track throughout the project lifecycle. * Assigned work to team members, monitored their performance, and delivered outstanding results through coaching, direction, and recognizing QC team members.   **May’17 – Jul’20: In-solutions Global Ltd., Mumbai as Test Analyst (Team Lead cum Project Coordinator)**  **Projects: Payment Gateway, Merchant Onboarding**   * Comprehended the functional specification documents, using them to arrange the team meeting and prepare the test planning. * Led a team of 6 personnel, managed the QA Team, and chaired the team's daily stand-up calls. * Examined, assessed, and determined testability needs; attempted to remove roadblocks. * Coordinated with Project Manager daily to update reports regarding project planning, project deadlines, resources, and other related issues. * Managed project meetings, recognized & deal with technical issues, and coordinated project schedules. * Led the team's efforts to complete their work plans and recognize & fix any faults that have been found. * Managed the data preparation for the execution based on test data, as well as the management & tracking of the bug list. * Engaged in providing sign-off for the project and preparing the Exit report.   **May’09 – May’16: Bharat Insecticides Ltd., Indore as Senior Executive -Project Coordinator**   * Managed the team's coordination and observation of project timetables, deadlines, resources & data. * Ensured that the updated information was accurately input into the project schedule and updated to reflect approved modifications. * Led & participated in monthly and weekly review sessions to record and speed up activities. * Participated in the creation & evaluation of the project documentation and raised any problems that needed to be fixed. * Coordinated & offered the team a thorough and private corporate support service in accordance with the Project Manager's instructions. * Monitored activities in comparison to the baseline and updated top management on the project's status. * Communicated expectations, managed team performance, and built morale among 5 team members. |
| **PROJECTS UNDERTAKEN**  **Project Title: ISO Project**  **Client:**  Intellect Design Arena- Mumbai  **Technologies:** Agile and JIRA  **Description:** ISO Repository provides a centralized way to store payment information and additional payment information (remittance) in a structured format. Any Authorized System can access the Payment Data and/or Remittance Data for further processing, analytics, reporting, or reconciliation.  **Role:**  Team Lead cum Scrum Master.  **Project Title: Merchant Onboarding+PG**  **Client:** YES Bank & HDFC Bank, Mumbai  **Technologies:**  Waterfall, Agile  **Description:** In MAPS has on-boarded the new merchants to fill in the all details of the merchant and configure the RATES MDR.  **Role:**  Team Lead cum Project Coordinator  **Project Title: POS Issuing and Acquiring**  **Client:** Delhi-based client  **Technology:** Axepta software  **Description:** That is about product sale.  **Role:**  Project Coordinator | |