Swethaa G Suryakoti

Date of Birth: 28th November 1990

New no 10, Old No M129, 2nd Main Road, Thiruvalluvar Nagar,

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SUMMARY

* **SAP SD Consultant** with 8+ **years** of work experience in IT industry
* Excellent configuration skills, strong integration skills with MM, FI/CO and ability to deliver quality solutions in strict timelines.
* An **MBA** with specialization in **IT Systems Management and Operations** from **BIM, Trichy**

CORE COMPETENCIES

**Professional Skills**

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| SAP SD | SAP MM | Requirement Gathering & Analysis |

**Personal Skills**

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| Quick Learner | Analytical Ability |
| Excellent Communication Skills | Leadership |

PROFESSIONAL EXPERIENCE 7 Years

SAP SD Consultant Capgemini Technology Services India Ltd July 2021 – Till date

**Client: Becton and Dickinson, USA**

Minor Release Lead

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| **Key Responsibilities** | |  | | --- | | * Leading the Minor Release for the Order Management team. * Responsible for deliverables in 2 different client landscapes. * Involved in solution design for the demands that are scoped every quarter. * Responsible for gathering requirements, identifying gaps, conducting   Sessions with business users and client IT architects, analyzing AS-IS  system, proposing TO-BE flow, preparing effort  estimates, discussion with other module leads to identify integration  points.   * Conducting JAD sessions to present the solution to the stakeholders. * Drafting functional requirement documents, translating requirements to   the technical team, preparing required test data in multiple environments,  preparing test scripts, performing unit testing and OQ testing, Supporting  users during PQ testing.   * Involved in SAP SD solution configuration. * Experienced in implementing and testing interfaces. * Integration skills with MM, FI/CO * Worked on enhancements in the areas of pricing, order creation,   forms and reports.   * Extensive experience in idoc handling and enhancements. * Involved in integration testing with SFDC, Hybris/CCV2, JDE and Highjump   systems.   * Preparation of cut over plan, validating the configuration in production   environment.   * Involved in hyper care and post go-live support activities. * Used multiple tools including Solman, HP ALM, Service Now. * Mentoring team members and conducting KT sessions. | |  | |
| **Key Skills Acquired** | * Leading and managing a team * Mentoring * Requirement gathering and solutioning * Better understanding of cross-functional processes |

SAP SD Consultant Infosys Limited Jun 2016 – July 2021

**Client: Novartis, Europe**

Involved in multiple assignments for the client over the years.

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| **Key Responsibilities** | |  | | --- | | * Worked in the capacity of solution design expert and functional consultant   for the client.   * Involved in the design of a Logistics Hub in Europe for the client. * Responsible for gathering requirements, identifying gaps, conducting   business workshops with users, analyzing AS-IS system, proposing TO-BE  flow, preparing effort estimates, discussion with other module leads to  identify integration points for the project.   * Involved in the implementation of supply chain solution for a   major treatment. Includes implementation and integration of interfaces  with SAP cloud platform.   * Tasked with attending workshops with the business team   and other external parties, to identify requirements, estimate efforts and  draft functional spec documents.   * Involved in SAP SD/MM solution configuration. * Experienced in implementing and testing SAP MM and SD interfaces. * Integration skills with MM, FI/CO * Exposure to S/4 HANA * Extensive experience with distributed warehouse implementations. * Experience in 3PL integration and handling. * Involved in implementation and roll out projects for different countries * Configured new delivery types, item categories, movement types for   inbound delivery, pricing conditions.   * Worked on user exits, exposure to IDOC   configuration.   * Actively participated in requirement gathering during project preparation   phase, interacting with business process owners.   * Involved in on-site workshops with client to understand requirements and   scope of the project.   * On-site interaction with 3PL IT teams for integration testing. * Creation of functional specifications and test scripts for unit testing and   Integration testing.   * Involved in functional testing, in integration testing of SAP functionalities involving interfaces SAP cloud platform, SAP PI, Dell Boomi and front end (SFDC) and in   regression testing.   * Experience in testing with PROTON (an HP Application Lifecyle   Management tool).   * Preparation of cut over plan, validating configuration setup in production   environment.   * Created training documents and conducted training sessions for end users. * Supported users during hyper care period and post go-live. * Experience in handling tickets that includes working on large and small   enhancements. | |  | |
| **Key Skills Acquired** | * Well versed in coordinating with the offshore development team, client SMEs and Business owners. * Integration skills * Well versed in decomposing the functional requirements for easier implementation * Anticipate bottlenecks, manage risk and escalations, and balance the business needs versus technical constraints |

Experience Summary – Pre MBA Sep 2012 – March 2014 (18 months)

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| **Jr Product Specialist Developer**  **HealthCare Vertical** |  | **Cognizant Technology Solutions Ltd, Chennai** |

* Involved in development and maintenance of Medicaid applications for AmeriHealth Caritas using Sybase and Oracle.
* Worked as developer in New Business Implementation-Michigan for AmeriHealth Caritas.
* Worked as Facets Configuration developer in Configuration team for AmeriHealth Caritas

EDUCATIONAL QUALIFICATION

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| **Qualification** | **Year of Passing** | **College/ University** | **Percentage/ OGPA** |
| **MBA (Operations & Systems)** | 2014-2016 | Bharathidasan Institute of Management, Trichy **(BIM, Trichy)** | OGPA: 8.5 |
| **B.Tech (IT)** | 2008-2012 | SSN College of Engineering, Chennai | OGPA: 8.2 |

ACHIEVEMENTS & ACCOMPLISHMENTS

* Received “**STAR Award “** from **Capgemini** for committing to the pursuit of excellence for Jan-Mar 2023.
* Received “**Glory Award**” from **Infosys Limited** for excellent performance and making deliveries without any Time slippage and for outstanding contribution to Novartis account.