**Sudha Ramanujam**

**Email: sudh19584@gmail.com**

**Mob: 9940100097**

Targeting challenging assignments in **System Administration, Server Administration and Technical** with an organisation of repute

**Work Location Preference: Chennai, Tamilnadu**

# ǁ Career Summary

 **Versatile experience with technical and analytically skill backed by 14 + Years of experience in Linux administration/System administration/Windows.**

**ǁ Key Skills - System administration / Monitoring and managing server configuration.**

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| --- | --- |
| IT Network Management | Systems Administration Server Admin& Uptime |
| **ǁ Work Experience: 14 + years** |  |
| **Growth Path/ Deputation:** |  |
| **Apr’17 – Present: Tata Consultancy Services, Chennai** | |

**Apr’17 – Jul’ 23 worked in Tata Consultancy Services, Chennai**

**Company – TCS, Chennai**

**Designation: Assistant Consultant**

**Role: System Administrator- CBEC Project & *Linux Administrator & Windows Support* Responsibility:** Worked on Linux administration OS and Kernel upgrade activities

Role:

* Provide Support for 600+ Servers environment
* System administration, maintenance and monitoring various day-to-day Operations
* Installation and Configuration of Servers in Vmware ,RHEV and OVM environment
* Creating and implementing changes for various activities.
* LVM administration on Linux.
* Hands on experience on SAN disks addition with Linux.
* File system management on Linux
* Red hat Pacemaker cluster File system Handling
* Coordinating with M7[Oracle] OEM team.
* RHEV host upgrade and manager upgrade performed.
* Patching the OVM Linux servers using YUM server configuration.
* Faulty Hardware fix with help of DC and hardware Firmware upgrades.
* Provide VM ware L2 support to manage the Linux servers.
* Providing call-based support.
* Coordinating with vendor for finding the RCA for un-expected reboot and hung issues of servers.

**Jan’15 – Present: Tata Consultancy Services, Chennai**

**Growth Path/ Deputation:**

Oct’11 – Dec’14 System Engineer - Kimberly Clark

Role: Service Desk Communication and Escalation Manager, Incident/Problem

Manager, Quality Manager

Jan’15 – Present: System Administrator - THD Home Depot

Role:

* Good knowledge in Linux, installation of Linux in different mode
* Coordinating with SCCM Team and manual patch installation and reboot activity windows server
* Installation and upgradation of OS, Kernel and additional packages using rpm and yum commands
* User administration and password policy management
* Knowledge in booting and shutdown procedure
* Monitoring server performance and application process
* Configuration of swap
* Good knowledge of File system management
* Analyzing and rectifying login and booting issues
* Having knowledge in creation of mountpoints, creating LVM
* Trouble shooting Linux, user and group management
* Manage file system permission, users and groups and apply system policy
* Monitoring and health check of servers
* Patching creating and maintaining repos, OS Patch, kernel patch and OS upgrade
* Install, remove and updated packages
* Installing, configuration, troubleshooting and maintaining of windows and Linux based system
* Giving permission for approval user and directory
* Configuration and manage user accounts

# Previous Experience

**Dec’08 - Sep’11: HCL Technologies BPO Services, Chennai as Technical Engineer**

**Customer Name: Phoenix Technologies**

**Highlights:**

* Appreciated by the client for the following below activities successfully managed:
  + Managing the Handling Priority calls and CEM Tasks.
  + Upgrading the ESX/BIOS Version VMWare Environment.
* Recognized for frequently submitting the Relevant Vault articles for the Technical Reference. **Certifications**
* ITIL Certification
* AWS Certified Solutions Architect – Associate
* Microsoft Certified
* VMWare Certified

**Education**

* Bachelor of Computer Science from HAL College of Science, Location affiliated to Pune University in 2004
* MSC Computer Science - Computer Science from Fatima college of science, affiliated to Madurai Kamaraj University in 2007

**IT Skills**

* Linux, VM Ware, Backuptool, Commvault
* Nagios, Server-Management, VMware Admin
* ESXi 5.5, ESXi 6, VMware Power GUI, VMWare Power CLI, VMWare Converter, Winscp, Putty, Windows, Linux

**Personal Details**

**Date of Birth:** 19th May 1984

**Languages Known:** English, Hindi, Tamil, Telugu

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