**Name :** Sushmitha P

**Email:** sushmithasusi117@gmail.com **Phone:** **+91-8870515567**

**CAREER ABRIDGEMENT:**

A dynamic professional with 2 year 9 months of experience (Sep 2018 – May 2023) in Software Manual Testing. Associated with Cognizant Technology Solutions, Chennai as Quality Analyst.

* Proficient knowledge in **US** **Healthcare and Pharmacy Benefit Management** Domain.
* Proficient knowledge in **Retail** domain and experience in testing various benefits.
* Proficient knowledge in Pharmacy Benefit Management (PBM) Business and experience in testing various benefits.
* Proficient in all phases of Software Testing Life Cycle (STLC), Test Methodologies and Reporting.
* Having good knowledge in DDL, DCL,TCL and DML commands in SQL.
* Excellent knowledge and exposure to Healthcare and Retail concepts and domain.
* A technically adept and diligent professional possessing excellent communication, presentation and learning skill with a sharp analytical mind-set. Proficient in performing under demanding and diverse professional environment.

**TECHNICAL SUMMARY:**

* Skilled in **Functional, Integration and Regression testing**.
* Familiar with Functional and Non-functional Testing
* Skilled in Defect Reporting and **Defect Tracking Process** using SFDC,**HP ALM**.
* Well versed with Test Documentation (Test Scenario, Test Case, Test Data and Defect Report).
* Proficient in all phases of Software Testing Life Cycle (STLC), Test Methodologies and Reporting.
* Experience in analysis of requirements, Test Case designing, Test Case Execution.
* Involved in UAT testing, SIT Testing, Regression Testing and Functional testing.
* Knowledge in Agile/Scrum methodology
* Good understanding of Defect tracking tools such as SFDC and HP ALM.
* Good understanding of QA best practices, testing methodologies

**EDUCATION:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **COURSE** | **INSTITUTION** | **BOARD/UNIVERSITY** | **ACADEMIC YEAR** | **AGGREGATE** |
| B. Tech (ECE) | Sri Manakula Vinayagar Engineering College, Puducherry | Pondicherry University | 2014-18 | 82.80% |
| HSC | Govt. Girls Higher Secondary School, Puducherry | State Board | 2014 | 69.60% |
| SSLC | Govt. Girls Higher Secondary School, Puducherry | State Board | 2012 | 89.80% |

**HIGHLIGHTS:**

|  |  |
| --- | --- |
| * Database : SQL Basics * Quality Engineering and Assurance * Requirement gathering and analysis | * Healthcare PBM Domain & US HealthCare * US Healthcare |
| * Testing tool used: EZ Query | * Benefit and Clinical Testing |
| * Defect reporting and tracking | * HP ALM and SAP POSDM |
| * SFDC | * Defect management * Automation Selenium (hands-on) |
|  |  |

**PROJECT DETAIL:**

**Project 1:**

Organization : Tata Consultancy Services

Project : Woolworths

Duration : Sep 2018 – Oct 2019

Team Size : 50

Role : QE&A – Test Analyst

Testing Tools : SAP POSDM

Bug tracking Tool : HP ALM

Domain : Retail

**Project Description:**

Woolworths is an Australian chain of [supermarkets](https://en.wikipedia.org/wiki/Supermarket) and [grocery stores](https://en.wikipedia.org/wiki/Grocery_store) owned by [Woolworths Group](https://en.wikipedia.org/wiki/Woolworths_Group_(Australia)). Woolworths specialises in groceries (vegetables, fruit, meat, packaged foods, etc.), but also sells magazines, DVDs, health and beauty products, household products, pet and baby supplies, and stationery.

**Contributions:**

* Responsible for analyzing and understanding the Project requirements from High Level Design and Business Requirement Documents and providing the Test execution estimation.
* Experienced in developing and maintain overall test methodology and strategy, Documenting Test plans, Test cases and editing, executing Tests cases and Test scripts Using Manual, Analyzed User Requirements and Technical Specifications.
* Involved in the STLC (Software Testing Life Cycle) activities such as Requirement Analysis, Test Design, Test Execution and Test Closure. Also involved in Defect Life Cycle activities such as Defect Logging, Defect Re-testing, and Defect Closure.
* Validated the test scenarios in SAP POSDM application using the transaction ID and date.
* Identified the critical bugs and issue and track the issues in the ALM Defect Management tool and retesting the issues based on the priority
* Involved in UAT testing, SIT Testing, Regression Testing and Functional testing.
* Handling KT sessions for team members, new joiners, and documentation.

**Project 2:**

  Organization : Cognizant Technology Solutions

Project : CVS Health

Duration : Sept 2021 – May 2023

Team Size : 90+

Current Role : Quality Analyst

Testing Tools : EZQUERY, AS400, BServ

Methodology : Agile

Bug tracking Tool : SFDC

**Project Description:**

CVS Health (formerly CVS Caremark Corporation) is an American retailer and health care company. CVS/Caremark, the pharmacy benefit management (PBM) and mail service pharmacy division of CVS Health, provides a full range of PBM services, including mail service pharmacy offerings, plan design and administration, formulary management, discounted drug purchase arrangements, Medicare Part D services, retail pharmacy network management services, prescription management systems, clinical services, and disease management services. It was the largest company in either list with operations solely in the United States

**Contributions:**

* Understanding and documenting the Business requirement Specifications.
* Involved in defect triage calls with BRM (Business Requirement Manager) and Coders for understanding the requirement level clarifications and retesting/closing the defects on time.
* Testing the scenarios based on the requirement using the testing tool called EZquery and Bserv.
* Identified the issues and raised the issue to BRM team if any clarification required.
* Retesting the defects and updating the status of the defects and preparation of daily status report.
* Co-ordinating with the onshore team /BRM team about the issues and concerns.

DECLARATION:

I hereby declare that the above-mentioned details are true to the best of my knowledge.