**Gomathi Devi Srinivasan**

**Email:** Srima.srinivasan@gmail.com

**Mobile:** 8508576831

**Objective:**

Searching for an opportunity to maximise my skills as a Senior Test Engineer with a well-organised and growing company.

**Summary of Skills and Experience:**

B.sc IT with around 8+ years of experience in Manual Testing (Web Application testing, Functional, Regression, API and System integration Testing) .

Experienced in Managing / Leading a Testing Team(Task allocation, mentoring, supervising the tasks etc).

Accomplished **SCRUM MASTER CERTIFICATION** from Scrum Alliance in MAY 2023.

Currently working as **Associate** in **Cognizant.**

Previously worked as **Test Analyst** in **Tech Mahindra**.

**Career Summary:**

* 8+ Years of experience in Software Functional Testing.
* Led a team of 5 QA engineers in developing, maintaining and executing test plans and test cases.
* Expertise in doing Test Requirement Analysis and Preparing Test Scenarios, Test Case Design, Test Execution and Defect Report.
* Strong in API Testing/WebServices testing. TOOLS : SOAP UI, POSTMAN.
* Familiar with REST Services and SOAP Services. (GET, POST, PUT, DELETE Methods)
* Experience in finding RCA for the defects identified in production.
* Preparing, Maintaining and executing Regression and Functional test cases.
* Expertise in the US Health care domain - Paper Claim , EDI claim , Referrals, Authorizations.
* Experienced in creating Defect Report, Test Execution report using HP ALM Quality centre, JIRA-Zephyr.

**Technical skills:**

* Tools: HP ALM Quality Center and JIRA .
* Databases: Oracle SQL Developer
* API Tools: SOAP UI , POSTMAN
* Domain: Telecom, Health care,Automotive
* Certification : SCRUM MASTER

**Education Qualification:**

* B.SC Information Technology from Bharathidasan University
* HSC from Sri Bala Vidya Mandir School

***(Cognizant 2018 to 2023)***

**Roles and responsibilities:**

**As a Senior QA Engineer/Test Lead,**

* 8+ years of experience in testing diverse applications , different types of testing

(Functional, regression ,sanity ,exploratory)

* Understand product lifecycle concepts and participate in the test planning process

Perform exploratory testing with a focus on identifying and documenting defects

* + Review defects and test logs to identify root causes and suggest solutions for improving testing, documentation, and process improvement
  + Managing the team, Allocating tasks and tracking the status.
  + Supervising the QA team, ensuring that all members have the necessary resources to complete their tasks.
  + Review and approve test cases and test results.
  + Track and report on the progress of all testing activities.
  + Identify areas where process improvements can be made.
  + Provide technical guidance and support to the QA team.
  + Ensure timely delivery of quality software products
  + Providing KTs to the team about functionality/domain/Application.
  + Analyse test results and track software testing metrics.
  + Prepare / review / present test reports.
  + Coordinating with other teams leads to getting the work done.
  + Preparing and maintaining a Regression test suite.
  + Experienced in using test management tools - HP ALM QC, JIRA (Zephyr).
  + Proficient in Health Care concepts like :Co pay , Co insurance , Deductible , Members, Providers( In network/out network), Payors, EOB,EMR /EHR ,Inpatient claim , Outpatient claims.
  + Communicated with QA team members and developers to resolve testing issues.
  + Was involved in various UAT/CAT demos with onsite stakeholders.
  + Experience in handling client calls.
  + Coordination with clients in Customer Acceptance Testing by following up the action points from Business.

**Cigna Health Care** (2019 to 2023)

**CIGNA** is one of the leading Health Care Providers in the US. Cigna’s health plans typically include medical, dental, behavioural and disability Covers. It Provides health cover for individual and corporate associates and their dependents. Cigna outreaches their customers regularly to understand their current condition in terms of health.

**Deutsche Telecom** (2018 to 2019)

**Deutsche Telecom** provides fixed-network/broadband, mobile communications, Internet, and IPTV products and services for consumers, and information and communication technology (ICT) solutions for business and corporate customers.

***(Tech Mahindra 2013 to 2018)***

***Roles and Responsibilities:***

* Creation of test designs, test processes, test cases and test data.
* Carry out testing as per the defined procedures.
* Participate in walkthroughs of testing procedures.
* Prepare all reports related to software testing carried out.
* Ensure that all tested related work is carried out as per the defined standards and procedures.

**British Telecom** (2014 to 2017)

**SQE** (Sales Quote Engine) is a web based application built on open source and Java technologies. SQE is intended to be used by the Partner Sales teams to fulfil the quote/order scenario for products available on the Common Services Platform for example, IP Connect Global. It interfaces with multiple BT systems including the Sales Catalogue, APE, PPSR, CPE+, TPE etc. providing the User with a single sign-on, eliminating re-keying which reduces time and effort for quote creation.

**Volvo Car** **Corporation** (2013 to 2014)

**Volvo Car** **Corporation** is a Swedish luxury vehicle manufacturer. The VCC has multiple blocks with over 30 applications in each block. Each block has different domains like Manufacturing, Product and Design, Marketing and Sales, Lotus Notes, PD Software and Electricals, PD Engineering and Documentum. All the applications are separated based on the blocks.

**Declaration:**

I hereby declare that all the above furnished details are true to the best of my knowledge. I assure that I will be a successful employee in your esteemed concern, by fulfilling my responsibilities to the best.

Place: Chennai (GOMATHI DEVI SRINIVASAN)