**Name : Naveena Proddutoori**

**Email :** [**naveenaprodutoori@gmail.com**](mailto:proddutoori.pooja26@gmail.com)

**Mobile : 7569250359, 9440021777**



Customer Service Associate, with over 3years and 9 months of experience. Possess ability to multitask in a fast-paced call center environment and aptitude to effectively facilitate escalated customer issues through strong communication, organizational and interpersonal skills.



Currently working as Technical support associate for Yupp TV Pvt. limited

* Work on customers queries
* Resolve user’s issue through email, inbound and outbound calls
* Assist new joinees in handling the calls and help them to assist them how to deal with customers.

* **Degree : 80 %**
* **INTER : 80%**
* **SSC : 85 %**
* **Self motivated**
* **Problem Solving**
* **Excellent communication**
* **Leadership qualities**



**Name : Naveena Proddutoori**

**Date of Birth : 18-03-1996**

**Father name : Sanjeev Kumar Proddutoori**

**Gender : Female**

**Religion : Hindu**

**Nationality : Indian**

**Languages : Telugu, English, Hindi**

**Hobbies : Playing indoor games as well as outdoor games & singing**

**Permanent Address : H.No**:**6-4-321/3, Bholakpur,**

**Near Mallikarjuna Swamy Temple,**

**Secunderabad.**

**PLACE:** Secunderabad

**DATE :**

**Naveena Proddutoori**