# Qudsiya Khan.

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**Career Objective**

## To obtain a challenging position in a professionally esteemed Telecom organization where I can hone my skills and contribute to the overall growth of company while attaining personal intellectual growth.

**Work Experience**

**13.6** years in Telecom Core Network Management **-** 2G, 3G, 4G, T24, **BSS Testing, Deployment, Maintenance & Support, Service Design and Architecture,** VoLTE with WAPGW, IN , SGSN GGSN , HSS, MME, IMS, SIP, PCRF, Diameter, IOT testing , CRM, SAP CC, OCS, SAP CI, SOA, **UAT Testing, Functional testing, Manual Testing, Integration Testing** , Deployment, Activation, Provisioning, **Mediation, Rating and Charing,** **System Configuration**, System/ **Alarm Monitoring**, **Logs Analysis**, MOP ( Product information) preparations, **Test Cases Preparation, HPQC, RQM**, BRS Analysis, **Defect** Management & Triage, **Sanity Testing,** **Support** and Maintenance.

Tools Expertise - HPQC, RQM, Wire Shark, I2000, Putty, Secure Impact, FileZilla, Proximitron, SharePoint, Edit Plus, SDM

**Achievements**

* ACT to Win award from Ericsson
* Awarded as a best performer for BT project
* Get awarded by Huawei on TATA DOCOMO Client site for best CDMA performance testing. And successful CDMA Launch.
* Get awarded for Best Performance by Huawei for successful DnD Testing completion.
* Got Star Trophy from Tech Mahindra JOSH Team for Best Women Riffle shooter.
* Awarded as best performer for 4G Project.

## Career History

**Jan 2022 till date: In Ericsson Global Pvt Ltd working as Senior Engineer on Indosat project**

* Checking commercial sheet for all PO’s.
* Writing test cases based on HLD and LLD.
* Executing test cases as per recent functionality.
* Preparing test artifacts report.

**Jan 2018 till Jan 2022: In Tech Mahindra as a Service Design and Architecture for British Telecommunication Client**

* Dealing with different suppliers all over globe, Co-ordinating with product manager, service delivery and service assurance teams.
* Performing supplier adjudication for RFP’s, Preparing Supplier Operational Manual (SOM), Preparing Design revision record and ISD bulletin for the same.
* Leading team of two members. Performing managers activity, resolving their queries, approving timesheet and conducting appraisal activities.
* Preparing monthly report for entire SDA team.
* Handling recruitment activities. Scanning CV's and Conducting round 1 for the associates.
* Performing Exam SPOC responsibilities for Mumbai, UK and Hyderabad associates.
* Performing ISG SPOC responsibilities.

**July 2016 to Dec 2017 : In Tech Mahindra as a Test Co-ordinator for KPN Netherland client**

* In KPN project, handled **test co-ordinator responsibilities** for migration activities in Netherland. Handled T file server migration for Alsmer location.
* Prepared test strategy, test plan and test report and uploaded it on share point location.
* **Co-ordinated with different Teams** for migration results and verifying it with respect to systems.

**September 2013 to Jun 2016: In Tech Mahindra as Billing 4G Telecom Engineer for Reliance JIO**

* Performed **BSS testing. Written High level and low level test case**s in HPQC and RQM, based on BRS and SRS.
* Raised various Defects and conducted **Defect triage** for Sanity, Functional failure cases.
* Handled **SAP CRM, SAP OCS, SAP CI** systems.
* Performed **API testing** in case of unit testing.
* Performed **Sanity testing.**
* Did Diameter logs analysis for MiFi related issues. Done debugging for network logsof PGW.
* Executed FTTH test cases.
* Analysed the **VoLTE IMS Logs** to find out the Failure Reason of which IMS Node like PCSCF, SCSCF or TAS.
* Performed Manual and Automation VoLTE IMS Call testing. Logs analysis for IMS Rating/ Charging. **Written Test cases** based on Macro/SRS.
* Work on **AAA** (RADIUS DIAMETER) , PCRF ( Gx, Rx,), IMS. Handled issues related to **SAP CC**, SAP CRM and Product catalogue.
* Prepared Test Data for test case execution.
* TIBCO Recharge **Logs Analysis**, logs troubleshooting and logs monitoring.
* Performed Recharge/ Top Up Test cases execution and ESTEL Related issues. Done debugging for MZ logs related to Recharge and Top up.
* Did Execution related to **Revenue Assurance** and **Fraud Management** system.

**Dec 2012 to September 2013: In Tech Mahindra worked for ATnT Atlanta(USA):**

* Performed **VoLTE** End to End Testing and log analysis for the failure causes.
* Done debugging for PCSCF, SCSCF, BGCF, MGCF, TAS and ICSCF nodes while analysing VOLTE logs.
* Worked on SIP message to debug on VoLTE IMS Calls.
* Performed debugging the troubleshooting for the different failure cases.
* Validated the VoLTE IMS & EPC Services.
* Did Gateway **CDR** analysis for different atlanta zone locations.

**April 2011 to Dec 2012 : In Avion Systems Pvt Ltd. as Telecom System Engineer on Tata Teleservices Ltd**.

* IN : Operation and maintenance of Intelligent network, Did logs analysis, **logs troubleshooting** and system monitoring. Did alarm monitoring, and generated reports.
* Performed **Deployment** related to 2G, 3G applications. Performed application related configuration. Worked in **Oracle data base**.
* Prepared **MOP ( Product information)** documents.
* Did system monitoring, System health check up, server load balancer monitoring.
* Hands on experience in **Deployment**, provisioning, system configuration, **support and maintenance.**
* Soft skills (Negotiations, Leadership) handling. **Lead Team of five** people.
* Worked on Revenue Assurance. Did deployment for T24, 2G, 3G, T24 and IDEA.
* Handled **Linux**/ PL SQL Related queries while doing upgrades.

**March 2010 to April 2011: Worked with I2I Telesource Pvt Ltd.**

* Capable of understand **business requirement** of a customer
* Solved different Roaming related complaints and troubleshooting of roaming related issues by use of protocol analyzer.
* Analysis of configuration of Huawei systems and coordinated with the network team for the required configuration.
* Did system monitoring, System health check up, server **load balancer monitoring**.
* Hands on experience in **Deployment**, provisioning, system configuration, **Application Servers,** support, maintenance and **MOP** preparations. Worked in **Oracle data base**.
* UE, NodeB, HLR/VLR, SGSN, GGSN to WAP Gateway flow issue troubleshooting.
* Performed Manual testing , API testing and Procimitron testing.
* Performed UAT and IOT testing.
* Written test cases based on business requirement.
* Testing / trouble shooting related to TRAI DND. Prepare CDR report, MOP, Alarm Logs, Command log.

**April 2009 - March 2010: Worked with Tata Telesoft Neutek Pvt Ltd As Software Testing Engineer**

* Worked On 2G OASIS Site similar to **Facebook**. Did application related configuration and **troubleshooting**.
* Handled Linux/ PL/SQL Related queries while doing upgrades.
* Hands on experience in **deployment,** provisioning, **system configuration**, support and maintenance.
* Prepared Alarm report and **Daily health check** related to systems.
* Did Support and Maintenance for applications.

**Professional Skills**

* Worked on Huawei SMSC, MDSP, Report server and Mediation servers
* Worked on WAP GW, MDSP Charging Node, Billing, Mediation, Provisioning, Revenue Assurance, Fraud Management and Report server.
* Hands on Knowledge of PL/SQL.
* Did so many deployments for IDEA, MDSP and DIVE IN Portal.
* Knowledge of Linux system.
* Worked on Payment Gateway related issues.
* Worked on HPQC, SharePoint and RQM Tools.

###### Academic Credentials

* Completed B.E. in Computer Engineering from Mumbai University (2007)
* Higher Secondary from NKT Science College from Mumbai University (2003)
* Schooling from Ideal High School, Mumbai (2001)

## Computer Proficiency

**LANGUAGE:**

* C, C#
* Asp DOT NET
* HTML

**COMPUTER COURSE (Certified by NIIT Institute):**

* C#
* Asp.net

###### Trainings Attended

Organization:

Exposure to: Telecom Domain

Key learning: Learn Telecom Basics and functionality of each nodes.

## Personal Details

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Qualification: B.E (Computer)

Experience : 13.4 Years