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| A person wearing glasses and a pink shirt  Description automatically generated | | |  | Kumari Madhuri |
| Experience April 2021 Till Present- GENPACT INDIA PVT LTD.  Process Developer **•Accounts payable Helpdesk** (ABBOTT)  -Reconciliation, Travel & Expense specialist, PTP, Handling calls and emails.  ……………………………………………………………………….  May 2020 - Nov 2020 – ACCENTURE SOLUTIONS PVT LTD.  B2B Senior Customer Service representative (VERIZON)  -Handling multiple B2B and international calls and chats.  ………………………………………………………………………..  June 2018 - July 2019- HINDUJA GLOBAL SOLUTIONS  Customer Service Representative**•** (AIRTEL POSTPAID PREMIUM)  -Handling inbound calls and emails for premium Airtel Postpaid clients.  …………………………………………………………………………  **April 2017 – January 2018- MAGUS CUSTOMER DIALOGUE PVT LTD.**  Outbound Sales executive (Airtel)  -Cold calling, Sales, Marketing.  ……………………………………………………………………….. Education BBA (Generalist) -  Guru Gobind Singh Indraprastha University, New Delhi 2011  10+2 from Kendriya Vidhyalaya Andrews Ganj New Delhi 2007 Hobbies To play musical instruments, to paint. |
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