**Suhasini Prathyusha Gadiyaram (G S Prathyusha)**

**Contact no**: +91 7396872686

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**Career Objective**:

To make space and mark in a reputed IT organization and to grow simultaneously by contributing to its growth.

**Educational Qualifications**:

1. B.Tech – Electrical and Electronics Engineering from Bhoj Reddy Engineering College for Women, JNTU (2011-2015)
2. M.Tech - Software Systems, Specialization in Data Analytics from Birla Institute of Technology, through Work Integrated Learning Program (2018-2020)

**Work Profile:**

* Currently working for Infosys, as Senior Associate Consultant since September 2023 till date
* Previously worked as Associate System Engineer – IBM Maximo, for IBM for little more than five years, from 4th January 2016 to 26th August 2021
* Have experience in Maximo Technology for over seven years.
* Worked on projects in Energy & Utilities and Transportation domains.
* Have played different roles in the ten projects I have worked with (Functional Consultant, Technical Script Writer, Maximo Tester, Application Developer and BIRT report Developer, Testing lead), in a career of over seven years.
* Being an Application Developer, worked on enhancing and building customizations of Maximo functionalities.
* Excellent familiarity and rapport with UK, USA, Australian and Danish clients.

**Technical Skills**:

* Good knowledge on all applications of Maximo
* Proficient with the below applications of Maximo

1. Work Order Tracking and Job plans applications
2. Escalations, Cron Tasks
3. Map Manager Application
4. Automation Scripting
5. Report Administration
6. Security Groups
7. Message Tracking and Message Reprocessing
8. Publish Channels, Invocation Channels, Enterprise services and End Points
9. Application Designer
10. Database Configuration
11. Logging
12. Assets, Item Master, Inventory, and Inventory Usage
13. People, Labor and User and Security Groups Application
14. Workflow Designer
15. Incidents and Investigation application
16. PM and Job plans application

**Tools and Processes Known**:

* Have worked with BIRT Reporting tool, SQL developer and SOAP UI tools along with Maximo tool to build the client requested customizations in Maximo.
* I worked on projects that run on Agile Process and proficient with it.
* I worked on integration related requirements where I extensively used postman application as well

**Programming Languages Known:**

* C Language, JavaScript and Python
* Good command on SQL Query Language

**Soft Skills and Personal Attributes**:

* Received appreciation for my performance in Schlumberger project – Infosys - November 2022
* Received Managers choice award for my performance in Danfoss project in the month – May 2019
* Keen learner, always ready to learn new technologies.
* Very good team player with leadership skills
* Fluent in English, have good communication skills and listening skills
* Takes initiative, always ready to take up additional and higher responsibilities
* Self-motivated and carry positive attitude
* Capable of handling multiple competencies
* Passionate of Multi-tasking

**Assignment History:**

**Project #1**

**Client** : Schlumberger - Pune

**Client Description** : Schlumberger Limited, is an [oilfield services company](https://en.wikipedia.org/wiki/List_of_oilfield_service_companies) As of 2022, it is both the world's largest offshore drilling company and the world's largest offshore drilling contractor by revenue

Schlumberger is incorporated in [Willemstad](https://en.wikipedia.org/wiki/Willemstad), [Curaçao](https://en.wikipedia.org/wiki/Cura%C3%A7ao), [Netherlands Antilles](https://en.wikipedia.org/wiki/Netherlands_Antilles) and trades on the [New York Stock Exchange](https://en.wikipedia.org/wiki/New_York_Stock_Exchange), [Euronext](https://en.wikipedia.org/wiki/Euronext) Paris, the [London Stock Exchange](https://en.wikipedia.org/wiki/London_Stock_Exchange) and [SIX Swiss Exchange](https://en.wikipedia.org/wiki/SIX_Swiss_Exchange). Its principal executive offices are in [Houston, Texas](https://en.wikipedia.org/wiki/Houston,_Texas).

**Project Duration** : September 2nd, 2021 – till date

**Role** : Senior Associate Consultant – Senior Maximo Developer (SME)

**Team Size** : 30+

**Tasks Undertaken** :

* + - Working on developing custom applications in Maximo as per the client requirement
    - Requirements were majorly involved working on workflows, automation scripting, integration, BIRT reporting and application designer.
    - Requirements were understood by directly interacting with Product Owners (POs) and senior Architects on client end and BAs. Post the development the demo was directly given to the client side POs.
    - Migration of the developed items was done by creating pull requests and syncing the changes in Azure board. Post deployment also handled the sanity checks
    - Post major releases to production environments, was a part of the 24/7 production support period to make sure the prod environment was working fine and also handled hot fixes to rectify the prod bugs on the go.
    - Active member of the senior development team, was nominated multiple times to fix the performance of the QA environment when its performance was affected.
    - Worked on developing some of the key features of the project in teams of two and sometimes individually.
    - Was also involved in guiding the junior members of the team, actively participated in clarifying their doubts and guiding them.

**Project #2**

**Client** : National Grid - UK

**Client Description** : **National Grid plc** is a [multinational](https://en.wikipedia.org/wiki/Multinational_corporation) electricity and gas utility company headquartered in [London](https://en.wikipedia.org/wiki/London), England. Its principal activities are in the United Kingdom (where it owns and operates electricity and natural gas transmission networks) and in the Northeastern United States (where as well as operating transmission networks, the company is a producer and supplier of electricity and gas).

**Project Duration** : December 15th 2020 – 26th August 2021

**Role** : Maximo Application Developer

**Team Size** : 6

**Tasks Undertaken** :

* + - Working on developing custom applications in Maximo as per the client requirement
    - Handling documentation of the project.
    - Handling test scripts of the project

**Project #3**

**Client** : Downer’s MFAIS

**Client Description** : Downer’s is one of Australia's leading provider of passenger rolling stock asset management service, that delivers reliable and safe services to the fast-growing and dynamic public transport domains. These include: heavy rail, electric and diesel trains, light rail, bus, and multi-modal transport solutions

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**Project Duration** : November 1st 2019 – November 11th 2019

**Role** : Maximo Application Developer – BIRT Reports and Support for tickets resolution

**Team Size** : 10 plus

**Tasks Undertaken** :

* + - Preparing BIRT reports for PO, Receiving, Inventory, and Work Order Tracking applications.
    - After a week into the project, had to apply for maternity leave due to complications in pregnancy.

**Project #4**

**Client** : Teck Implementation Project

**Client Description** : Teck Resources Limited known as Teck Cominco until late 2008, is a Canadian metals and [mining](https://en.wikipedia.org/wiki/Mining) company. Canada's largest diversified resources company, it was formed from the amalgamation of Teck and Cominco in 2001.[[](https://en.wikipedia.org/wiki/Teck_Resources#cite_note-2)

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**Project Duration** : July 29th 2019 – October 12th 2019

**Role** : Maximo Application Developer – BIRT Reports and Testing Lead

**Team Size** : 10 plus

**Tasks Undertaken** :

* + - Preparing BIRT reports for PO, Receiving, Inventory, and Work Order Tracking applications from scratch as per the requirements raised by users.
    - Also worked on modifying existing BIRT reports.
    - Attended daily status calls and presented the report’s completed work in Client meetings.
    - Worked on writing test scripts and validating them as Testing Lead
    - Conducted review meetings with the fellow testers to plan and bring about the testing that must be done for the sprint.

**Project #5**

**Client** : Danfoss

**Client Description** : The Danfoss Group products and provides services used in cooling food, air conditioning, heating buildings, controlling electric motors, gas compressors and variable frequency drives and powering mobile machinery. Danfoss employs approximately 28,000 people worldwide with its headquarters in Nordborg, Denmark.

**Project Duration** : November 30th 2018 – July 16th 2019

**Role** : Maximo Application Developer

**Team Size** : 6

**Tasks Undertaken** :

* + - Preparing BIRT reports for Work Order Tracking, Assets, Receiving, Inventory Preventive maintenance and Integration applications from scratch as per the requirements raised by users.
    - Also worked on modifying existing BIRT reports.
    - Documenting the SQL explanation of the reports.
    - Attended Agile Stand up calls and presented the report’s completed work in Sprint review meetings.

**Project #6**

**Client** : AEP Testing COE Implementation

**Client Description** : AEP is one of the largest electric utilities in the U.S., serving nearly 5.4 million customers in 11 states.

**Project Duration** : October 10th 2018 – November 12th 2018

**Role** : Maximo Functional Consultant

**Team Size** : 10 plus

**Tasks Undertaken** :

* + - Analyzing the Maximo Functionality and suggesting the attributes and values of that functionality by coordinating with SME’s of CTD tool. These attributes and values are given as inputs to the testing tool “Focus” to generate test cases.
    - Documenting the attributes and test cases worked on.
    - Worked on Shipment Receiving, Receiving, Purchase Orders, Inventory Usage and Work Order Tracking applications under this project.

**Project #7**

**Client** : Westar Energy

**Client Description** : Westar Energy is an investor owned electric utility headquartered in Topeka,

Kansas. It is the largest electric company in Kansas, serving 690,000 residential, commercial and industrial customers.

**Project Duration** : July 2017 – October 10th 2018

**Role** : Application Developer

**Team Size** : 6

**Tasks Undertaken** :

* + - Resolving defects related to major applications of Maximo, that include application enhancements, code analysis, integration of Maximo with external systems.
    - Working on other tools like BIRT, SQL designer and SOAP UI
    - Analyzing/ Creating/ Updating Automation Scripts at field level, Object level, integration level
    - Modification of start centers
    - Worked on Maximo Spatial enhancements and bug fixing using Map Manager
    - Execution of Unit test cases for defects and Enhancements that are resolved. Simultaneously preparing the supporting documents.
    - Coordinating with onsite resources and client on defect analysis and solution approach
    - Involving in daily scrum call
    - Maintaining the Detailed Design Documents of the project by updating them periodically with every enhancement and bug fix applied to the tool.
    - Also, actively involves in the WebSphere activities of the project
    - Appreciated for taking initiative in updating Detailed Design Documents of the project.
    - The client has appreciated the Unit Testing Documentation format followed by the team.

**Project #8**

**Client** : Downer’s MFAIS EDI rail

**Client Description** : Downer’s is one of Australia's leading provider of passenger rolling stock asset management service, that delivers reliable and safe services to the fast-growing and dynamic public transport domains. These include: heavy rail, electric and diesel trains, light rail, bus, and multi-modal transport solutions

**Project Duration** : June 2017 – July 2017

**Role** : Maximo Tester

**Team Size** : 10

**Tasks Undertaken** :

* + - As a testing team member, was involved in testing Maximo’s integration with other external systems like PMS and SIT.
    - Initiated and conducted Knowledge transfer meetings with resources that worked on other external systems, to ease the testing experience.
    - Always made sure that the sprint targets were met from offshore testing team end.
    - Attended daily scrum calls, retrospective calls, Sprint Planning calls of the project through video streaming.
    - Appreciated for being a responsible team member and for taking initiative in conducting meetings with resources of fellow teams.

**Project #9**

**Client** : Downer’s MMIS Remediation

**Client Description** : Downer’s is one of Australia's leading provider of passenger rolling stock asset management service, that delivers reliable and safe services to the fast-growing and dynamic public transport domains. These include: heavy rail, electric and diesel trains, light rail, bus, and multi-modal transport solutions

**Project Duration** : March 2017 – June 2017

**Role** : Technical Script Writer

**Team Size** : 5

**Tasks Undertaken** :

* + - As a technical script writer, worked on preparing technical documentation for the end user’s that explain the Maximo tool’s functionality.
    - Each document was specific to the user stories that were resolved in that sprint.
    - Worked directly with the client to discuss the documents prepared.
    - Attended daily scrum calls, retrospective calls, Sprint Planning calls of the project through video streaming.
    - Was appreciated by the client for the prompt accomplishment of assigned tasks within the planned time frame.

**Project #10**

**Client** : BP (British Petroleum)

**Client Description** : BP is one of the world's leading integrated oil and gas companies. It provides customers with fuel for transportation, energy for heat and light, lubricants to keep engines moving, and the other petrochemicals products.

**Project Duration** : March 2016 – March 2017

**Role** : Functional Consultant

**Team Size** : 20 plus

**Tasks Undertaken** :

* + - Handled P2/P3 tickets of the project without a breach in mentioned Response Time SLA
    - Handled user management requests dealing with security issues and tickets based on Work Orders and Job plans
    - Took initiative to run the daily monitoring checks for the application by running SQL queries.
    - Guided team members on approach for resolving P3/P4 tickets.

**Personal Details:**

Name : Suhasini Prathyusha Gadiyaram (G S Prathyusha)

Date of Birth : 5th May 1994

Permanent Address : 5-9-51/1/B, Kalyan Gardens, Sainikpuri, Secunderabad. Pin: 500094

**Educational Details:**

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| --- | --- | --- | --- |
| **Academic Year** | **Qualification, Board / University** | **Name and Place of Institution** | **Percentage Scored** |
| 2011(Aug) – 2015 (June) | B.Tech in Electrical and Electronics Engineering, JNTUH | Bhoj Reddy Engineering College for Women, Hyderabad | 79.87% |
| 2009 (June) – 2011 (May) | MPC, Board of Intermediate Education | Narayana Junior College, Hyderabad | 96% |
| 2008 (June)- 2009 (May) | 10th Class, CBSE | Bhavan’s Sri RamaKrishna Vidyalaya, Hyderabad | 88.6% |

**Declaration:**

I hereby declare that the above furnished information is true to the best of my knowledge

**Place**: Hyderabad

**Date**: 22nd September 2023

Suhasini Prathyusha Gadiyaram

(G S Prathyusha)