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| --- |
| Shameem sultana  Chandrayangutta, Hyderabad.  9110374223  Shama01611@gmail.com |
| career objective To secure a challenging position where I can effectively contribute my skills and ensure my growth through the organization’s growth, possessing competent Technical Skills. Subsequently To be able to develop my ideas, knowledge and skills in your respective Company. |

# Experience

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| 01st may 2022 – 30th october 2022Customer support executive, **fluid5 technologies private limited.** Worked as a part time customer support agent for handling inbound call related to the customer queries on the products ordered on the online platform. Helping the customers with the status and request as per the requirements and company standards. 04th September 2020 – 30th april 2022Customer support executive, **smarterbiz technologies private limited** Worked as a part time customer support agent for handling inbound call related to the customer queries on the products ordered on the online platform. Helping the customers with the status and request as per the requirements and company standards |
| 30th December 2010 – 28th march 2013senior customer support executive, **tata business support services** Worked as a senior customer support executive for handling escalation calls related to the customer issues and providing resolution to the customers. |

# Education

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| June 2011b.sc (mlt), ntr university 50% |
| May 2007intermediate, board of intermediate 78.6% april 2003SSC, board of secondary education 50% |

# Skills

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| * Ability to deal with People. * Sense of Responsibility | * Confident and have good communication skills * Highly Motivated |

# personal details

Fathers Name : S.A. Mujeeb Qadri

Date of Birth : 16-11-1989

Nationality : Indian

Religion : Muslim

Marital Status : Married

Languages Known : English Hindi and Telugu

Address : H NO # 18-13-7/1/25,

Indranagar,

Chandrayanagutta,

Hyderabad-500005.

# declaration

I hereby declare that the above information furnished is correct to best of my knowledge.

Date:

Place: Hyderabad. (SHAMEEM SULTANA.)