Jhansirani A

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# Summary

-Experienced professional and fresher with strong teamwork, communication, and brilliant interper- sonal skills seeking SAP SD position.

* Excellent verbal and written communication skills proven through successful client interactions.

# Experience

## Frond-end Complaince auditor • Cognizant Jul 2022 - Present

* Conducted thorough front-end compliance audits, ensuring adherence to all regulatory standards and guidelines.
* Implemented corrective actions and process improvements based on audit findings, resulting in a significant reduction in compliance violations.
* Monitored and tracked compliance metrics, providing regular reports to management, contributing to the overall improvement of compliance performance.

## Process Executive • Sykes Business Private Limited Jan 2020 - Apr 2022

**Trainee Software Engineer • ValueLabs Jan 2020 - Apr 2020**

## Help desk agent • Synchrony Nov 2018 - Nov 2019

**Business Development Executive • CEPro Building Systems Private Limited**

**Sep 2017 - Oct 2018**

# Education

## Bachelor of Technology - BTech • AURORA'S TECHNOLOGICAL AND RESEARCH INSTITUTE

Computer science

**Aug 2023 - Present**

# Projects

## Google Gsuite-IQA Jul 2022 - Present

Cognizant

* Successfully completed a project on Google Gsuite IQA (Intelligent Question Answering) with the objective of enhancing search capabilities and improving user experience within the platform.
* Implemented data pre processing techniques to clean and prepare the input data for training the model.
* Trained the model using a large dataset of real-world queries and corresponding answers, achieving an accuracy of 90%.
* Developed a user-friendly interface to showcase the enhanced search capabilities, resulting in a 90% increase in user satisfaction and engagement.

## Tower IQ Jan 2020 - Apr 2020

ValueLabs

* Developed and enhanced insurance and sports applications by integrating various features and functionalities.
* Contributed to the improvement of a ticket tool by implementing additional buttons and enhancing its usability.
* Collaborated with the team to analyze user needs and requirements, ensuring that the applications and tools met the desired objectives.
* Demonstrated strong problem-solving skills by identifying and resolving any issues or bugs in the applications and tools.
* Effectively co

# Skills

Manual Testing- SDLC ,STLC, Levels of testing, Types of Testing, Functional and NonFunctional testing ,Defect Tracking Tool-JIRA,SQL,API,

SAP SD