 **SAVITHIRI PARASURAM,MCA**

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**OBJECTIVE:**

Seeking a challenging position in the area of Software Testing in a Professional Organization, where my skills and my education background can add value to the growth of the organization and allow development of my skills to organization potential in the field of Testing**.**

**TESTING EXPERTISE:**

* Currently working as a Associate Test lead. At Quality Kiosk Technologies Pvt. Ltd, having 11+ years of experience across Manual Testing.
* Good experience in Software Test Life Cycle (STLC), Software Development Life Cycle (SDLC) and bug Life Cycle.
* Working as Quality Analyst in Banking domain (Digital & Retail Banking, Depository (NSDL, CDSL) )for YES Bank Limited.
* Have hands on experience in testing banking Applications, (SOAP UI) API testing, desktop applications.
* Strong leadership experience in handling the QA activities, right from recruitment, training and task allocation and execution.
* Creating High level scenarios & involved in Test Planning, Test Case Preparation, Test Case Execution, Defect Analysis and Reporting, Defect Retest.
* Extensive experience in Functional testing, Negative, Sanity testing, Integration testing, Re-testing and Regression Testing.
* Good experience in Test Management Tool, JIRA ALM
* Understanding the detailed requirements and raise clarifications with business.
* Creating and Reviewing the Test Strategy and Test Plan document.
* Reviewing the test data as per the requirements.
* Reporting/ attending calls with Client/Business/Offshore team.
* Daily/Weekly/Month reporting of UAT and defect status to Project Management Reporting
* Managing Team for 6 resources, Assigning Daily task for them, Taking follow up for the ongoing tasks, Resolving resources queries, Managing resources leaves, etc
* Arranging calls/meetings with clients for resources functional queries and sort out the same.
* Responsible for providing reports like DSR, Timesheets, Test Closure Reports, query trackers of resources, etc
* Involved in client calls for end to end functional discussion of Ongoing CRs, Upcoming CRs, defects resolutions, etc

**PROFESSIONAL TRAITS:**

* Capable of working under pressure and excel as a team.
* Commitment and Responsibility towards tasks.
* Positive attitude with innovative approach.
* Excellent written and oral communication skills.
* Facilitates seminars effectively in academic studies.
* Motivates the team members as a good team player.
* Domain Knowledge sharing and building.

**EXPERIENCE PROFILE:**

11+ years in Associate test lead (Manual Testing).

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| **Period** | **Company** | **Designation** | **Domain** |
| Dec'16 to Present | Quality Kiosk Technologies Pvt. Ltd. | Test lead | Digital Banking, Corporate & Retail Banking, Capital marketing NSDL CDSL wealtsmart application, and NSE Parivartan, ENIT |
| Jan’16 to Dec'16 | The Mobile Wallet (Essar group) | Senior Executive | FinancialMobile Payment (Web App and Mobile App) |
| Jul'15 to Dec'15 | Team Ware Solutions (on contract to Tata Consultancy Services) | Software Test Engineer | Core Banking |
| Dec'14 to Jun'15 | Plexitech Technologies Pvt. Ltd. | Software Test Engineer | E-Business(CAB Booking Web Application System) |
| Dec'12 to Dec'14 | Bay Hawk Technologies | Software Test Engineer | Personal Banking (Loan/Mortgage Web Service), Retail(Fashion Retail Web Purchase) |

* **Quality Kiosk Technologies Pvt. Ltd., Mumbai**

1. **Product – NSE Parivatan & ENIT(Member Compliance Application)**

**(Dec'21 – Till Date)**

Client : NSE (Web App)

Domain : Member Compliance.

Testing : Functional Testing, System Testing, Regression Testing.

Testing Tool : JIRA tool, Ms Excel.

**Description:**

Each Trading Member shall establish, maintain, and enforce procedures to supervise its business and to supervise the activities of its employees that are reasonably designed to achieve compliance with the NSE. Worked on NSE Parivatan and ENIT web portal consisting of member compliance and listing compliance journeys

Majorly worked on below Journeys on NSE system : STPI, MTF, AP Inspection, Co-Location.

1. **Product – DP Secure NSDL / CDSL Back office Application ( Trade, Desktop App )**

**(Jan'18 – Dec’21)**

Client : Yes Bank Limited (Web App)

Domain : NSDL / CDSL Trade DPMS.

Sub-Domain : Retail and Corporate.

Testing : Functional Testing, System Testing, Regression Testing.

Testing Tool : JIRA tool, Ms Excel, SOAP UI, TCP/IP.

**Description:**

Any individual/corporate body wants to trade on capital market then demat account is mandatory. Customer can trade only through it’s demat account. Depository participants are Connected to the NSDL / CDSL through their own application DP secure Back office application’s module captures all the settlement instructions given by the investors & the clearing members & forwards them to the NSDL / CDSL electronically.

CDSL Experience in handling batch upload/download in DP Back-office CDSL DPM systems for various activities such as account opening, account transfers, pledge, demat, remat, modifications, closure, pay-in, etc

**Majorly worked on below module on NSDL / CDSL Client and Server system:**

* Demat Account Opening ( corporate , Individual ac)
* Account Freeze
* Account Closure
* Back office modification ( Inside Yesbank)
* Modification
* Transaction (NSDL)
  + On Market, Off Market, Pledge .
* Transaction ( CDSL)
  + Demat Request, On Market, Early Payin, Inter Depository, Off Market, Pledge, Cancellation Transaction.
* Cancellation Transaction
* Slip request
* Import File
* Export File
* Teller Screen (CDSL)
* Administration (CDSL)
* Reports

1. **Product – DP Secure Wealthsmart, PIS Banking office Application ( Trade, Desktop App )**

**(Mar'18 – Dec’21)**

Client : Yes Bank Limited (Web App)

Domain : Trade.

Sub-Domain : Retail.

Testing : Functional Testing, System Testing, Regression Testing.

Testing Tool : JIRA tool, Ms Excel, SOAP UI, TCP/IP.

**Description:**

Non-Resident Indians (NRIs) are allowed to invest in the primary and secondary capital markets in India through the portfolio investment scheme (PIS). Under this scheme, NRIs can acquire shares/debentures of Indian Companies through the stock exchanges in India. The Yes Bank is offering services to its NRI Clients as an Authorized dealer. All sale/ purchase transaction are to be routed through the designated branch. Yes Bank Using wealthsmart (PIS) back office application to maintain the same.

**List of Module( Wealthsmart PIS)**

* Application Setup
  + Static Data, Scrip Setup, Billing Setup
* Client Setup
  + Client Entity, Client AC Setup
* Transactions
* Import / Export
* Reports

1. **Product – Newgen (Demat Account Opening).**

**(Dec'19 – Mar'20)**

Client : Yes Bank Limited (Web App)

Domain : Retail Banking .

Testing : Functional Testing, System Testing, Regression Testing.

Testing Tool : JIRA tool, Ms Excel, SOAP UI, TCP/IP.

**Description:**

The requirement specifically focuses on creating a workflow for Co-originated Demat Account along with SA product in Account Opening process. This is to ensure Demat Account is opened along with saving account thus avoiding duplication of work

1. **Product – Yes Rabidos ( Demat Account Opening ).**

**(Jun'20 – Sep'20)**

Client : Yes Bank Limited (Web App)

Domain : Retail Banking .

Testing : Functional Testing, System Testing, Regression Testing.

Testing Tool : JIRA tool, Ms Excel, SOAP UI, TCP/IP.

**Description:**

Yes Rapidos this portal is used to raise the services request, it raises service request for exiting customers. Customer can raise request for demat account.

1. **Product – BAZ Desktop App (YES Bank Limited)**

**(Jan'18 – Mar'18)**

Client : Yes Bank Limited (Web App)

Domain : Retail Banking.

Testing : Functional Testing, System Testing, Regression Testing.

Testing Tool : JIRA tool, Ms Excel.

**Description:**

All employee reimbursement claims and advance claims pertaining to cell phone expenses, local conveyance, outstation travel expenses( including those which are recoverable from vendor or related to travel for training) business development expenses, staff welfare, staff relocation expenses can be submitted through YES PAY System (BAZ).

1. **Product – Retail Internet Banking Desktop App (YES Bank Limited)**

**(Jan'18 – Jun'18)**

Client : Yes Bank Limited (Web App)

Domain : Banking, Retail (Demat Transaction report).

Testing : Functional Testing, System Testing, Regression Testing.

Testing Tool : JIRA tool, Ms Excel.

**Description:**

YES Bank offers basic services in India like Savings Accounts, NRI Accounts, Fixed Deposits, Home Loans, Personal Banking others, using technology and a service-oriented approach, to make banking simple and accessible, anytime and from anywhere. Testing of its Retail Internet Banking OBDX (Demat account) Report related modules tested

**List of Module(internet Demat A/C)**

* Account Transaction, Billing Details, Demat Account, Account details, Demat Portfolio, DIS Booklet Request, Holding Details, Slip Details

1. **Product – ICASA Desktop App (YES Bank Limited)**

**(Oct'17 – Jan'18)**

Client : Yes Bank Limited (Web App)

Domain : Retail and Corporate banking.

Testing : Functional Testing, System Testing, Regression Testing.

Testing Tool : JIRA tool, Ms Excel.

**Description:**

Insta-Kit is Pre-Packed welcome kit issued in an un-named CASA account opened in Core banking System this kit is issued to the new-to-bank prospective account holder at the time of completion of his KYC documentation. Welcome letter in each Insta-Kit is attached to a unique customer ID and Unique account number linked to customer ID. Upon activation of the Insta-kit account number FCR, Customer can request for standard personalized cheque book. Application tester by different ICSA user modules Branch User, NOC Checker, Report Viewer, NOC User And Admin User.

1. **Product – SimSePay Wallet based mobile and Desktop App (YES Bank Limited)**

**(Jun'17 – Oct'17)**

Client : Yes Bank Limited (Web App and Mobile application)

Domain : Digital, Banking .

Testing : Functional Testing, System Testing, Regression Testing.

Testing Tool : JIRA tool, Ms Excel.

**Description:**

The YES PAYMENTS SIM sleeve is a wafer-thin sticker which can be pasted on any type of SIM card (Standard, Micro and Nano) of any Telecom service provider. This sticker installs a Sim Tool Kit (STK) based application which can be accessed by the consumer on ANY mobile phone without the need for internet connectivity. This YES PAYMENTS sticker can be linked to a Prepaid Wallet, Prepaid Card or a Bank Account which can be loaded by the consumer to perform various types of transactions. The transactions are performed using a patented (by TAISYS) encrypted SMS technology to communicate with the servers of the Bank.

1. **Product – Deustche Bank**  **NEFT / RTGS / IMPS (Web App, Mobile App) Portal**

**(Dec'16 – Jun'17)**

Client : Deustche Bank Limited (Web App and Mobile application)

Domain : Retail and Corporate banking.

Testing : Functional Testing, System Testing, Regression Testing.

Testing Tool : JIRA tool, Ms Excel.

**Description:**

Banking Domain (Web App and Mobile App) Deutsche Bank used finacle application to provide retail and corporate banking sevices to their customers, which include fund transfer within, outside and NEFT/RTGS transfer, service request.

* **The Mobile Wallet , Mumbai**

**Product – Customer, Merchant And Admin (Web App, Mobile App) Portal**

**(Jan'16 - Dec’16)**

Client : The Mobile Wallet

Domain : Financial .

Sub-Domain : Mobile Payment.

Testing : Functional Testing, System Testing, Regression Testing.

Testing Tool : BugNet tracking tool, Ms Excel.

**Description:**

End to end digital wallet solution for the customer, which includes payments, recharge and integration solution with different channel partners ( customer, merchant and admin ).

* **Team Ware Solutions, Mumbai**

**Project - Zions Core Banking(Aug'15–Dec’15)**

Client : Zions Banking Plc., USA

Domain : Core Banking.

Sub-Domain : Loan/ Collateral/Parameter maintenance .

Testing : Functional Testing, System Testing, Regression Testing.

Testing Tool : ALM Bug tracking tool, Ms Excel.

**Description:**

Zions Banking Plc is in the process of implementing TCS Bancs, a Retail Banking system.TCS Bancs allows the customers to apply for various types of loans such as home loan, personal loan, vehicle loan, payday loan and mortgage loan. The system is implemented as an Intranet system within the bank. The system had various modules such as Loan Approval,Transactions,Advance etc...

* **PLEXITECH TECHNOLOGIES Pvt. Ltd., Mumbai**

1. **Project - Super Shuttle Airport Transportation System (Feb'15 - Jun'15)**

Client : SuperShuttle Airport Transportation System, USA

Domain : E-business.

Sub-Domain : Vehicle Booking web application system.

Testing : Functional Testing, Integration Testing, Regression Testing, Content Testing.

Testing Tool : JIRA Bug tracking tool, Ms Excel.

**Description:**

This project is an online portal where customers can use the Vehicle Booking System to hire vehicles for travelling within the city and also to other cities. The service is provided in various cities within USA. Vehicle service providers can register the availability of their vehicles. The portal does a scheduling based on the nearest available vehicle depending on the required time of travel.

1. **Project - Vision, Shadow Website (Dec'14- Feb'15)**

Client : Veolia Transportation, USA

Domain : E-business.

Sub-Domain : GPRS Service and Analysis of various platforms.

Testing : Functional Testing, Integration Testing, Regression Testing.

Testing Tool : JIRA Bug tracking tool, Ms Excel.

**Description:**

Veolia Transportation is the largest private sector operator of multiple modes of transport in North America. They provide bus, rail, shuttle, paratransit, sedan and taxi services through various platforms. They provide their services in over 200 cities. The project provided a solution to manage day to day operations of Veolia transportation such as creating trips and schedules, assigning drivers and vehicles, dispatching trips, routing, billing, user management, reporting and dashboard for Management.

* **BAY HAWK TECHNOLO1GIES, Chennai**

1. **Project - Personal Banking Loan Project (Oct'13 - Dec'14)**

Client : Skype Bank Plc.

Domain : Personal Banking.

Sub-Domain : Loan / Mortgage Web Service.

Testing : Functional Testing, Integration Testing, Regression Testing.

Testing Tool : JIRA Bug tracking tool, Ms Excel.

**Description:**

Personal Banking Loan system is an online financial service system that helps the customers to apply for various types of loans such as home loan, personal loan, vehicle loan, payday loan and mortgage loan. The customers can submit their loan online application through internet. An **Application Request Number** (AR) is generated and the appointment with the bank is scheduled. The processing / approval of the loan is carried out in an Intranet system within the bank. The system has various modules for carrying out different functionalities for **Customer Support Executive**(CSE), **Verification Officer**(VO), **Granting Officer**(GO), **Issuing Authority**(IA), **Credit Officer**(CO), **Receipt Assistant**, **Dispatch Assistant**and **Enquiry Officer**. The security access to the system is restricted based on the role of the personnel.

1. **Project - Web Shopping Cart System (Dec'12 - Sep'13)**

Client : Taafoou Fashion

Domain : Retail

Sub-Domain : Retail Web Purchase.

Testing : Functional Testing, Regression Testing.

Testing Tool : JIRA Bug tracking tool, Ms Excel.

**Description:**

This application is developed for Online purchase of various retail products. It provides Home Shop services where consumers directly buy goods from a seller in real-time over the internet. The Customer can buy products online after logging in to the site. Administrator can add, edit or remove productsfrom the database. The customers can make payment online or at the time of delivery. Customers can give feedback for the product or services. The project comprised of five modules - Product, Customer Details, Accounts, Store and Feedback.

**ACADEMIC PROFILE**

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| **Jun – 2012** | MCA (Master of Computer Application) from SKR Engineering college, Chennai Anna University with 7.2 CGPA |
| **Jun – 2009** | BSC (IT) from Sri AdiChunchanaGiri Women’s College, CumbumMother Teresa Universitywith 72% |

**CERTIFICATIONS:**

* ISTQB Certified – No : 83103 (Savithiri Parasuram)
* Diploma in JAVA Technologies at NIIT, Chennai (2012)

**PERSONAL DETAILS:**

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| Date of Birth | : | 09-05-1989 |
| Gender | : | Female |
| Nationality | : | Indian |
| Permanent Address | : | Plot No-65, Puthunagar, Balaji Garden,  Redhills, Chennai - 60052. |