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|  | ***Madhusmita Dutta***  **Kolkata**  **Phone: 8777532281**  **E-mail: duttamadhu2@gmail.com** |

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|  | **Professional Summary**  3 years 3 months of overall IT experience in Tech Mahindra as a software engineer. I have started Working as a deployment later moved to as a WSO2 developer.  Detail-Oriented and thorough with good grasp of business processes and requirements. Well versed with Unix, Linux and WsO2 API Manager platform. Motivated to work in a fast paced and challenging environment.  **SKILLS :**   |  |  | | --- | --- | | * Customer requirement prioritization * Excellent problem-solving abilities * Excellent communication skills * Linux commands * Change Management | * Unix * AOTS ticketing tool * Jira * Deployment Management * WSO2 API Manager |   Work History :  WSO2 Developer  **Tech Mahindra Kolkata** *12/2020 till date*   * Managing publisher and Developer portal for API . * Publishing APIs on API gateway through POSTMAN. * **Performing Testing as per the component teams requirement and provided the Particular URL to the team** * **Managing API life cycle** * **Working for authentication method for API..** * **Manging and updating the swagger file as per the requirements.** * **Coordination with different teams for APIs health check**   Application support and Deployment  **Tech Mahindra | PUNE, MH** *4/2019 to 8/2020*       * Experienced in 24/7 onsite-offshore operations model. * Performing Change Request activities during pre-approved deployment window. * Performing ad-hoc script migrations (Unix/Linux) for failed Informatica Jobs and password updates for Teradata files and Informatica Repository objects. * Performing SQL query updates, transformations, mapping and other Informatica object migrations as suggested by Tier1/Tier2/Development Teams. * Creating users and giving privileges to those users * Taking backup for production and non prod servers * Performing restore recovery activity * Coordinating with several teams that includes Infra Support team, BI Support teams, Database Administrators, Developers etc. for faster issue identification and resolution. * Working in close coordination with Deployment governance and stakeholders ensuring timely approvals for the Change Requests. * Participating in pre-deployment calls for proper planning of deployments ensuring all the required assets and configurations are in place for the CR to get reviewed by the stakeholders. * Participating in post-deployment review calls.   Experienced in BMC remedy for Ticket Management and Change Management processes  Education :  **Bachelor Of Technology** | Computer science Engineering  *2018*  **GIACR,Orissa**   * CGPA: 8.09/10   All India Council For Open Education | Science *2014*   * Scored 66.33%   west bengal board of secondary education| *2012*  Madhyamgram Girls High school   * Scored 68.43%   Accomplishments   * ***TechM Bravo Award (2022):*** For outstanding performance as a wso2 developer. |

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