**RESUME**

**Name:    S. Srilakshmi Address for Communication:**

**Email:**[**srilakshmi332@gmail.com**](mailto:srilakshmi332@gmail.com) **S.Srilakshmi,**

**Mobile:   +91-7299291990 S3, block-A, pawan regency,**

**Madanakuppam mainroad,**

**Shanmugapuram,**

**Chennai-600099, Tamilnadu..**

**Career Objective:**

To work in a creative and challenging environment that encourages learning and creatively, provides exposure to new heights and stimulates professional growth.

**Educational Qualifications**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **LEVEL OF  EDUCATION** | **INSTITUTION** | **BOARD/UNIVERSITY** | **YEAR OF PASSING** | **AGGREGATE**  **( %)** |
| Master of Computer  Applications  (2013-2016) | Narayana Engineering College | Jawaharlal Nehru Technological University,Anantapur | 2016 | 80% |
| BSC(MSCs)  (2010-2013) | V.R.College | Vikrama Simhapuri  university | 2013 | 75% |
| Intermediate  (2007-2009) | Narayana Junior college | Board of  Intermediate  Education,  A.P. | 2009 | 75% |
| S.S.C | S.V.E.M high school | Board of Secondary  Education,  A.P. | 2007 | 83% |

**Academic project:**

* DELTA++ nothing but the difference that reduces the size of the updation of android application

And also reduces the installation time.

**Participation:**

* Participated in conducting 13F-C-TECH 2k15 a college level technical event held in narayana engineering college on 01-10-2015.

**Previous Experience:**

* Working as an E-Relationship Associate (Email and chat support for US process) in Redisolve software Pvt Ltd.
* Worked as a senior customer service executive in Intelenet Global Services (IGS)( recently changed as teleperformance) for 2 years.
* Worked as customer support executive(Domestic voice process) for 4 months on behalf of ICICI Bank in 2016.

**Strengths:**

* Providing good banking support.
* Maintaining good quality.
* Hard working.
* Quick Learner.
* Self confidence.

**Self Assessment:**

* Ability to understand things better and to provide faster results in the destined tasks.
* Interactive
* Positive attitude

**Personal profile:**

Name                          : S Srilakshmi

Father’s name             : S Prasad

D.O.B                         : 24-07-1992

Nationality                  : Indian

Languages                  : English, Telugu, Tamil.

Hobbies                      : Browsing Internet, Learning new things.

**Keywords:**

I hope you will find my candidature suitable for your esteemed organization, I can easily update myself according to the requirement, and I am confident that I can discharge my duties to the almost satisfaction of the organization.

                                                                                Yours faithfully,

                    

**S Srilakshmi.**