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## Objective:

Aspiring for a challenging position that would utilize my skills as SAP Security administrator and continuously updating the skills for best performance.

## Professional Experience:

* Seasoned IT Professional with 5.5 years of IT experience in SAP Security & GRC Administration
* Currently working as an SAP GRC and Security Consultant in ITC Infotech Pvt.Ltd, Bangalore from April 2018 to till date
* Worked as an SAP Security Consultant in Capgemini (IGATE Global Solutions)-Mumbai and Bangalore from December 2013 to April 2018
* Worked for UK based and US based clients

## Professional Summary:

* Hands on Experience in Role Administration in ECC Security and User Administration in ECC, BI, Enterprise Portal and & GRC AC 10.1 configuration and administration
* User ID Creation / Modification / Deactivation / Termination for different type of users like SAP User, Maintain User defaults, alias etc.
* Create and maintain user groups and authorization groups with transactions SUGR & SE54
* Design/ Create/ Modify Roles as per business requirements, Mass modification to Roles and SU24 setting maintenance, configuration, testing and deployment within SAP application architecture
* Transport Management via SE01/SE09/SE10 for releasing and importing requests to QA system
* Experience in CHARM Process and role build
* Involved in Process Improvements, Existing Role Redesigns, Estimation and Resourcing, Creating Technical/Process documents successfully at every phase of the project
* Capable of identifying and dealing with Client’s needs by translating them into appropriate technical solutions
* Providing prod information of status reports using user information system (SUIM) and Table level (SE16)
* Trouble shooting analysis authorization issues and worked on licensing activity
* Resolving Security Tickets based on Service Level Agreements (Good production support experiences, making sure tickets are resolved in timely fashion to meet the deadlines well in the SLAs and in compliance with the change management policies)
* Hands on experience on support project activities of GRC A.C 10.1
* Performing simulation at user level and role level
* Assigning owners and controllers to Firefighter ID’s
* Currently working on **Remediation** for Iberia Federation
* Attended a training on **SAP HANA Security**
* Handled **Rollouts**, **Production Support**, **Go-live** & **Hypercare** Support.
* Excellent problem-solving skills, team player with good communication skills

## Areas of Expertise

* Extensive experience with **User Administration** and **Profile Generator** (PFCG), Authorization object maintenance, **Problem analysis** and **troubleshooting**
* Experience in Design, Developing, Testing and Implementing SAP Security Roles and Authorizations for various landscapes using Profile Generator
* Extensively experienced in creating and modifying Single Roles, Composite roles, Master and Derived roles strategizing
* Extensively experienced in gathering the business requirement and delivering the role change accordingly
* Maintenance of standard settings of authorization objects/field and their proposals in SU24 as per Business requirements
* Handling CHRs via ChaRM Tool in Solution Manager.
* Experience with helpdesk, resolving ticket issues and troubleshooting support problems using various ticketing tools like Service now and Remedy
* Good experience in using various SAP Security tables including AGR\_\*, USR\*, TDDAT etc.
* Supported **SIT1, SIT2** and **UAT1, UAT2**, **GO-LIVE** and **Cutover Activities** in the project

## Professional Achievements:

* Won accolade for best performance at project level for customer Coca-Cola
* Won a Step-Up award for handling Captive project

## Work experience:

**Project#1:**

**Company :** ITC Infotech Pvt Ltd

**Client :** Schneider-Electric

**Duration :** April 2018 – Till date

**Environment :** SAP ECC 6.0, GRC10.1

**Ticketing Tool :** Remedy Tool

**Description:**

Schneider Electric, the global specialist in energy management, offers integrated solutions to make energy safe, reliable, efficient and productive for the Energy & Infrastructure, Industry, Data Centers & Networks, Buildings and Residential markets.

**Roles & Responsibilities:**

* Currently working on **remediation** for Iberia Federation
* Worked on a **Captive project** (a roll out project)
* Extensively working on to remove SAP\_ALL profile from RFC ids using STAUTHTRACE using reference user concept
* Creating new technical roles for RFC users based on the trace and make sure to smooth transition of new roles after replacing SAP\_ALL
* Prepared audit document before the kick-off and analyzed the system
* Analyzed the Tcode usage history, Identify the risks on users and roles of existing system and develop the new roles as per Bridge SOD rules
* Creation & modification of Core, Derived & Composite roles as per the business requirement
* Collected requirement from the business and worked on CHR’s via Charm Tool in Solution Manager
* Maintained connector groups & RFC maintenance on PRD systems
* Performed connection settings for AUTH, PROV, ROLMG and SUPMG with respect to individual PRD systems
* Scheduled background jobs for EAM, ARA and ARM.
* Worked on updating agents (SOD managers and LSC) in decision tables in BRF+ rule concept
* Good knowledge in configuring SAP GRC Access Control 10.0 Access Request Management (ARM), Access Risk Analysis (ARA) and Emergency Access Management (EAM)
* Actively supported in SIT1, SIT2 & UAT1, UAT2 testing phase of project to cover the authorization for new enhancements/ features
* Performing ARA before & after modification of Roles in DEV
* Creating new risks/functions and Modifying Risks/Functions whenever it is required
* Creation of new mitigation controls
* Updating SAM, SOD & BRL matrices on weekly basis
* Analyzed the technical objects of the Temporary Roles and fix it with the permanent roles and to make production free with Temporary roles
* Assigning/Revoking FFIDs to all functional/technical users as a daily task.
* Assist/Reports weekly/Monthly/Quarterly SODs reports and support for both Internal and External Auditing

**Project#2:**

**Client :** Spectra Energy

**Designation :** SAP Consultant

**Duration :** From Apr 2016 to April 2018

**Environment :** SAP ECC 6.0, GRC10.1

**Ticketing Tool :** HP Service Manager

**Client Profile:**

Spectra Energy Corp, headquartered in Houston, Texas, operated in three key areas of the natural gas industry: transmission and storage, distribution, and gathering and processing.

**Roles & Responsibilities:**

* User maintenance such as User Creation, Change, lock & unlock, deletion of user and Change password activities
* Role maintenance like creation and maintenance of Master & Derived Roles
* The activity consisted of creating project roles for different systems in the landscape such as ECC 6.0
* Analyzing of missing authorizations and assigning Roles to users as per the approval
* Transportation of roles across the landscape through transports requests from Development system
* Monitoring list of users with incorrect logons and password change
* Critical authorization objects such as S\_TABU\_DIS, S\_PROGRAM, and S\_DEVELOP were restricted and monitored
* Analyzing the authorization errors using SU53 and ST01
* Maintaining Profile parameters including login parameters to restrict at authentication level
* Monitoring list of users who are having access to powerful profiles like SAP\_ALL and SAP\_NEW etc. and alerting the client on the same
* Worked with security related tables such as AGR\_1251, 1252, AGR\_TCODES, AGR\_USERS, AGR\_DEFINE
* Working on access risk analysis: Performing user and role analysis to find the SOD violations for users and roles, performing remediation and mitigation against risks found
* Using Profile Generator to generate roles and assign roles to end users
* Create and release transports and Troubleshooting authorization issues
* Fetching user / role related reports according to the client needs by using SUIM and tables in SE16
* Used SU24 as an authorization check indicator
* Knowledge in LSMW , Used LSMW script for mass upload
* Restrict table access through authorization groups
* Preparation of monthly dashboard reports
* Internal & external audit management
* Followed SOD matrix as per business requirement

**GRC AC 10.0:**

* Maintaining rule set, Function ID & Risk ID with Risk Owners and Generating rules
* Performing risk analysis on Role level and User Level
* Experience on Emergency access management in GRC–Creation of firefighter IDs, firefighter Owner, reason Codes
* Assignment of firefighter IDs to firefighter and fetching report of firefighter logs for further review and sign off
* Creation of mitigation control id - with suggested owner and monitor for same
* Performed user administration

**Project#3:**

**Company:** Coca-Cola

**Designation:** SAP Security Consultant

**Duration:** From Dec 2013 to March 2016

**Environment:** SAP ECC 6.0

**Client Profile:**

Worked in functional domains and provided SAP security support for one of the world leading Ceramics, glass producer and distributer

**ECC Security:**

* Perform user administration and Create single and derived roles using profile generator tool
* Create and release the transports and facilitate for user acceptance testing
* Trouble shooting authorization related issues
* Add and maintain authorization objects for transaction codes based on client defined requirements.
* Maintain table level security
* Fetching user / role related reports according to the client needs by using SUIM and tables in SE16
* Responsible for creating user IDs based on a standard naming convention, setting up of new users, modifying user accounts, resetting passwords, locking and unlocking user IDs
* Creating users and assigning roles to users
* Worked with security related tables (AGR\*& USR\*)
* Assisting users with access problems by using SU53, SUIM

## Core Competencies:

* Good communication, interpersonal, and collaborative skills
* Ability to communicate SAP security and risk-related concepts to both non-technical and technical audiences
* Good planning and organizational abilities
* Flexibility and ability to adapt with new technologies
* Ability to work under pressure and to work on multiple projects simultaneously
* Good troubleshooting skills