**VIDHYA M** [**vidhyaajanakiraman@gmail.com**](mailto:vidhyaajanakiraman@gmail.com) **+91 9159273282**

Professional Summary:

* Having 6.5 years of Experience in the area of Manual Testing.
* Experience in Manual Testing for Web and Mobile based Applications with Agile methodology.
* Experience in Manual Testing for ERP, Hotel Management, Hiring and Workday Web based Applications.
* Good Experience in GUI, Functional, Usability, and Browser Compatibility testing.
* Expertise in Manual Testing - Functionality Testing, Regression testing, writing Test cases.
* Good experience in Water fall model and agile methodology.
* Experience in API Testing in Postman Tool.
* Good experience in design and execution of Test Cases and Scenarios and review the cases.
* Prepare and submit daily status reports to onsite coordinator and provide timely updates for project trackers.
* Experience in analysis and understanding of system Requirements document
* Good understanding of business requirements and converting them to Test Plan and Test cases.
* Identifying and raising the defects. Attending defect and client calls for giving the updates.
* Preparation of Test Cases and Execution, Test Log, Defect Tracking, Test Report.
* Experience in working with the Defect Tracking Tool – Quality Center
* Extensive knowledge of the software testing and bug life-cycle.
* Overall responsibility for the day-to-day operations of the project like Reporting, Tracking, Risk analysis, Counter action and Team building.
* Good communication skills, quick learning and multi-tasking abilities, experience of working with team members
* Good Knowledge in SQL and executed various types of SQL queries.

Work Experience:

* Working as a Senior Software Engineer in Nuvento Systems – H & R Block in Kochi from Jan 2022 to Till Date.
* Worked as a Senior Software Test Engineer in V2 Soft in Chennai from May 2021 to Jan 2022.
* Worked as a Manual Tester in Alpha ORI India in Chennai from September 2019 to April 2021.
* Worked as a Test Engineer in Genentech Solutions in Chennai from March 2016 to September 2019.

Education:

* Master of computer applications from Sri Balaji Chocklingam Engineering College Arni from 2009 to 2012.
* Bachelor of computer applications from D.K.M College Vellore from 2005 to 2008.

Technical Skills:

* Defect tracking tool : Quality Center, Azure DevOps, TFS
* Database : SQL Server 2008
* Automation Tool : Appium ,Visual Studio 2019

Projects Details:

**PROJECT#5** : HRB TaxPrep (Taxes application)

**Team Size** : 7

**Role** : Mobile Application Tester

**Duration** : Jan 2022 to Till Date

**Description**:

HRB TaxPrep app is the Hybrid Mobile Application for DIY Tax Preparation in Android, iOS and Amazon Platforms which supports in both mobile phones and tablets. Application consists of both native implementations as well TXO Web App loaded in the Mobile View. The main aim of the project is to provide a seamless, compatible, and effective Tax Prep application which helps the customers to prepare their taxes their own with the mobile devices as per their convenience. The application is implemented to target the maximum users who are more looking forward to preparing taxes by themselves without spending much time in Tax Pro offices.

**Responsibilities:**

* Performed Smoke, Functional and GUI Testing, API Testing and Regression testing.
* Involved in bug detection, Defect logging and retesting of fixed bugs.
* Prepared Test Case documents and helped in review.
* Executing test cases and preparing daily execution report
* Communicated with developers to sort out issues with respect to their criticality.
* Generating and customizing the test reports from quality center.
* Responsible for initiating status calls with client and for all status reports
* Attending the Daily Scrum call Meetings with the team.

**PROJECT#5** : FOTA (Firmware over the Air)

**Team Size** : 6

**Role** : Manual Tester

**Duration** : May 2021 to Jan 2022

**Description**:

FOTA enables vehicles to receive the latest firmware updates over the air, without visiting a service or repair center. Reliable and robust over the air (OTA) processes ensure and optimize vehicle health. It also enables to update the vehicle with additional and improved functions and features over a period of time. Performs all FOTA functionalities such as vehicle group creation, campaign initiation, edit/delete, stop campaign, approve campaign, dashboard to track the firmware flashing status for the vehicles, get driver consent, get driver feedback and user admin functionalities such as Roles creation, FOTA users creation. Dashboard display’s all the details related to campaign and vehicles. Such as campaign name, campaign start date, campaign end date, vehicle group, flashing status of the campaign. Each campaign listed with all the vehicle id’s, driver consent, driver feedback, device status and log file.

**Responsibilities:**

* Analyzed Test Scenarios from Requirements and wrote test cases.
* Performed Smoke, Functional and GUI Testing, API Testing and Regression testing.
* Involved in bug detection, Defect logging and retesting of fixed bugs.
* Prepared Test Case documents and helped in review.
* Executing test cases and preparing daily execution report
* Communicated with developers to sort out issues with respect to their criticality.
* Generating and customizing the test reports from quality center.
* Responsible for initiating status calls with client and for all status reports
* Sending daily status report to my reporting Manager.

**PROJECT#4** : Shippalm

**Team Size** : 10

**Role** : Manual Tester

**Duration** : November 2019 to April 2021

**Description**:

The crew management company is responsible for the manning of vessels under a crew management contract. This includes the sourcing, recruitment, selection, deployment, scheduling, training/upgrading programs, and on-going management of seafarers engaged on vessels under crew management contracts. The above image represents the integration of how a crew getting sign on/sign off from the vessel through shore side. Crew sign ON/OFF , Sign ON/OFF transactions , Crew on board promotion status , Crew List , Crew Contract Tracker , Crewing Dashboard , Crew Database – External Link , Crew internal / External Resource , Relief Planner , Purchase order . Sometime while searching a crew you may not be able to find the crew in the external resource page this could be because the crew may have been marked as Inactive. If the profile is rejected, then the crew is marked as “Rejected” and deactivated after entering the rejection remarks. If the crew is selected, he is marked as “Preferred” by the crewing officer. Once the external crew has been selected we need to change the external resource to internal. The profile of the crew is reviewed and then he is changed from external to internal. After the crew is moved as internal his one-page CV is sent to the owners/Superintendent for approval. Once a crew is

Marked as preferred in the External resource page the same crew is moved to External Database. Also, The Crew code of the crew will freeze after he is moved from External to internal.

**Responsibilities:**

* Analyzed Test Scenarios from Requirements and wrote test cases.
* Performed Smoke, Functional and GUI Testing and Regression testing.
* Involved in bug detection, Defect logging and retesting of fixed bugs.
* Prepared Test Case documents and helped in review.
* Executing test cases and preparing daily execution report
* Communicated with developers to sort out issues with respect to their criticality.
* Generating and customizing the test reports from quality center.
* Responsible for initiating status calls with client and for all status reports
* Sending daily status report to my reporting Manager.

**PROJECT#3** : Workday

**Team Size** : 10

**Role** : Manual Tester

**Duration** : Aug 2018 to September 2019

**Description**:

Workday Home page is configurable and houses all of your important information. The first time you ever log in, Workday will walk you through each of the items in the header. This header stays constant in Workday and you can access these items at any time on any page. You can then access areas like your Inbox, your Profile, and all the Bubbles on your home page. If you ever want to return to your home page at any time, just click the Workday logo in the middle of the header. Your Inbox displays the action items that require your completion and the notifications you have received. You can also view the processes you have previously completed in your archive you can use your Inbox to take action on any outstanding processes and to view any notifications for any processes that you may be a part of. The Inbox allows easy access to outstanding and/or completed processes. Worker Profile displays following. Job details, organizations, work history, documents, Time, Time off, name, personal Information, contact, Emergency contact, history,benefits,savings,payment information,payslips information.

**Responsibilities:**

* Analyzed Test Scenarios from Requirements and wrote test cases.
* Performed Smoke, Functional and GUI Testing and Regression testing.
* Converting business requirements to Test scenarios and Writing Test cases.
* Involved in bug detection, Defect logging and retesting of fixed bugs.
* Prepared Test Case documents and helped in review.
* Communicated with developers to sort out issues with respect to their criticality.
* Generating and customizing the test reports from quality center.
* Responsible for initiating status calls with client and for all status reports

**PROJECT#2** : STERLIN HOLIDAY RESORT

**Team Size** : 10

**Role** : Manual Tester

**Duration** : Sep 2017 to June 2018

**Description:**

It is an Organization that arranges refreshing holidays and travels to its different hotels in India and abroad with unmatched flexibility. These hotels are spread across best hill Stations and beaches in India and other

Countries. This is an integrated Software Packages like Room Allocation, Front Office, Salary Calculation, Loan, and Store. It maintains Reservation of Hotel rooms, Rate of different Types of Rooms, Registration and Billing to Customers. It also maintains the attendance of hotel staffs. Its main features are to check the availability of rooms, rate and modify or cancel any reservation, maintain attendance details of employees, loan details as well as

Maintain the stock. This project generates reports like monthly attendance report, salary report, pay slips, stock reports and monthly profit report.

**Responsibilities**:

* Performed Functional testing on the application.
* Analyzed Test Scenarios from Requirements and wrote test cases.
* Performed Smoke, Functional and GUI Testing.
* Performed Regression testing.
* Developed Test cases, to test the Functionality and Change Functionality of the application
* Performed Sanity, Functional, GUI, Integration and Regression Testing of the Application
* Co-ordination with Onsite and Offshore team in fixing the defects.
* Generated test summary reports, test log reports.
* Worked closely with the Developers & Project Managers to get updates and resolve defects.

PROJECT#1 : DCS- Hotel Management

**Team Size** : 10

**Role** : Manual Tester

**Duration** : March 2016 to Aug 2017

**Description:**

The project will keep track of guest database, room reservations, booking, vacating, finance and reporting details. The activities associated with Hotel Management System can be classified into five major modules. They are Login screen, room description, room booking, and room vacating, reporting view. This project integrates all operations processes in the computer to synergies the important resources of material and money. The department people can gather the needed information at their desk without any manual burdens. This project reduces manual burdens and automates the functions of varies departments. In manual process, to

Decide the room booking details, vacating details have to be verified each time. But with this project these process is automated and no manual checking is required. This project reports can be automatically generated.

The processes of creating reports are manually very tedious which are made very easy and automatically through this project. The reports produced helps in making management decision easily. With this project, since all information about previous years is readily available, such reports can be produced within few seconds. Thus the project eliminates many difficulties saving a lot of time and energy, which could be used for some other constructive purpose towards the organization’s success.

**Responsibilities:**

* Creating the test cases after analyzing the Customer Requirement Specifications
* Writing test cases for the application with respect to the user requirement document
* Involved in writing Test Cases.
* Assisted in testing the functionality for the web-based application
* Storing the test cases using SharePoint location
* Executed Test Cases and verified actual results against expected results.
* Participated in GUI, functional and regression testing.
* Support through the Testing Life Cycle.
* Involved in peer and group review of test cases.
* Analyzing test results and creating bug report.
* Responsible for initiating status calls with client and for all status reports.
* Active participation in preparing the Test Summary Report.
* Actively involved in Team and Project Meetings.