



# Edward J. Quinn

## Security, Operations & IT Analyst

### Professional Experience

Associate Systems Technology Consultant | **iCorps Technologies** | Boston | Present

- Responsible for managing multiple clients services for their networks, workstations, remote computing, communications, security, and applications. Identify client challenges and find opportunities for improvements, and make recommendations to the point of contact.

IT Consultant | Information Technology Services | **Penn State University** | 3 years Consulting while obtaining Degree.

- Monitor, maintain, and improve the computer systems and networks of Penn State. Configuring computer systems, diagnosing hardware and software faults. Solving technical applications problems in person and over the phone. Speak to customers using analytical skills to look for inefficiencies, weakness and security threats. Make decisions on how to proceed with the findings.

Information Security Office & IT Compliance Intern | **Allergan** | Summer 2017

- Developed a unique tool to migrate data securely from a cloud-based storage site to a locally hosted SharePoint site. Utilized a leading business intelligence tool to create executive dashboards, automate reports and visualization comparisons that included real-time data updates.

IT Intern | **New Pig Corporation** | Summer 2016

- Provided Technical support for hardware and software issues. Expert in asking the right questions to effectively diagnose and resolve problems. Maintained a knowledge-base of issues, modifications, malfunctions and resolutions. Trained users on new features of the operating system and software.

### Skills

- Strong interpersonal and communication skills. Able to work both independently and as a valued member of a team.
- Well versed with risk mitigation strategies and problem solving, creativity, integrity, growth and teamwork.
- Skilled in Digital Forensics and Risk Analysis.
- Software development Java, Python, C/C++, Ruby, PowerShell.
- Malware analysis and quarantine tools.
- Cloud Solutions, Office 365, Azure, Active Directory, Linux, Mac OS, SharePoint, Box, Firewall, web and database software.

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### Education, licenses & certifications

BS in Security Risk Analysis  
Minor in Information Sciences Technology  
Penn State University Graduate | May 2018

### Other Achievements

Sigma Alpha Pi National Society of Leadership and Success  
Student Government Senator, Penn State  
Eagle Scout Troop 159, Roxbury NJ

### Advanced Cyber & IT Training

Bitcoin, Blockchain and Cryptocurrencies Technologies, Princeton University  
Cloud Security Bootcamp, Kavalus Secure Cloud Applications  
ISMG Summit Cyber Defense Conference, Information Security Media Group  
Enterprise Security Summit, Oracle and HP  
Cybersecurity: Threats, Trends & Network, Juniper Networks and Ingram Micro  
Pre-college Computer Science Program, Stevens Institute of NJ

### Community Involvement

Thon Philanthropy Committee at Penn State University  
Sigma Pi Secretary and Risk Manager  
Juggler and performer for local charities