916.802.6165 eddo.lew@gmail.com

CAREER OVERVIEW

Data driven analyst with over 20+ years of experience in IT roles specializing in supporting Fieldglass Implementations and administration. Experienced in project and program management. Proficient in SQL, Visual Basic, adaptable, great team player and relentless commitment to delight the customer.

WORK EXPERIENCE

Technical Skills

Fieldglass: Administration, Configuration, Reporting, Integrations

OREGON LOTTERY Remote, CA

Jan 2022- Present

Business System Analyst

- Analyze and support application/web on Azure Cloud infrastructure and mobile devices (iOS/Android).
- Build strong relationships with vendor and internal business partners to achieve objectives

WUNDERMAN THOMPSON Remote, CA

Jul 2021- Oct 2021

Business Analyst (IT)

• Analyze and support data migration efforts using Excel and VBA.

DXC Technology Roseville, CA

Aug 2018- Apr 2020

Senior Business Analyst/Product Manager

- Product Managed SAP Fieldglass, cloud based workforce management and services procurement platform with over \$300 million annual spend.
- Lead regional and functional deployments
- Architect and implementation lead of Fieldglass for HPE and Perspecta
- Managed Human Resource system compliance across the enterprise

HEWLETT PACKARD/HEWLETT-PACKARD ENTERPRISE, Roseville, CA **Senior Business Analyst**

Dec 2013-Jul 2018

- Sole SME on multiple Fieldglass divestitures
- Built strong relationship business partners/clients/vendor to explore potential enhancements to existing solution

HEWLETT PACKARD/HEWLETT-PACKARD ENTERPRISE, Roseville, CA HR Systems Data Analyst

Jun 2010- Dec 2013

Analyzed and summarized data for business partners to make Human Resource business decisions

CGI INC., Sacramento, CA

Feb 2005 – Apr 2009

IT Consultant (PMO Specialist / SharePoint Lead / IT Support)

- Built standard customer facing Sharepoint sites to support 58 countries in California for IVR System
- Maintained project schedule via MS Project and IBM's Rational software

ESKEL PORTER CONSULTING INC., Sacramento, CA

Nov 2004 - Feb 2005

Systems Analyst

 Implemented code updates including error notifications on the internal HR onboarding MS Access database

MAXIMUS INC., Rancho Cordova, CA

Mar 2002 - Nov 2004

Quality Assurance Information Systems Analyst

- Ensured IT system compliance with legislation changes required by the state of California
- Audited/Validated with IT systems changes achieved KPIs

EDUCATION

BS, Managerial Economics, University of California at Davis **Minor**: Computer Information Systems