

TIM EDWARDS

Nashville, TN 37208

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LinkedIn: <https://www.linkedin.com/in/tim-edwards-659b26178/> | Github: <https://github.com/edwardsjtimothy>

| Portfolio: <https://edwardsjtimothy.github.io/Tim-Edwards-Portfolio/>

SUMMARY

Full Stack Web Developer with a background in English Literature and strong drive to create. Effective at combining vision and problem solving to generate sterling, user-centric content. Committed to constant improvement. Thrives when confronted with challenging projects which push the boundaries of skills.

TECHNICAL SKILLS

Languages: HTML, CSS, Javascript, Node.js

Libraries: Bootstrap, Tailwind, JQuery, Express, React

Applications: MySQL Workbench, Postman, Visual Studio Code, Atom, MongoCompass

PROJECTS

Tip Calculator

<https://github.com/edwardsjtimothy/Tip-Calculator>

<https://edwardsjtimothy.github.io/Tip-Calculator/>

A web application built for a coding contest that calculates tip and splits the amount by the number of parties specified. Developed using HTML, CSS, Bootstrap, and JQuery.

Gif Generator

<https://github.com/edwardsjtimothy/Gif-Generator>

<https://edwardsjtimothy.github.io/Gif-Generator/>

Created this application exploring how to call APIs, navigate the resulting JSON object, and display the specified data. Developed using HTML, CSS, Bootstrap, and JQuery.

Lord of the Rings Trivia

<https://github.com/edwardsjtimothy/TriviaGame>

<https://edwardsjtimothy.github.io/TriviaGame/>

A basic trivia application that positions a series of multiple choice questions on a timer. Developed using HTML, CSS, Bootstrap, and JQuery.

EXPERIENCE

Marketplace Escalation Specialist

2017-2018

Houzz

Nashville, TN

Monitored third party review sites, responded to negative reviews, and disputed feedback that was inaccurate or untrue. Trusted with admin access to corporate social media accounts and spearheaded outreach to users who took to social media after having a negative encounter with Houzz's products or services.

- Developed procedures for outreach to escalated customers.
- Lauded for skills in written and verbal communication.
- Wrote or edited many of the templates used for customer outreach.

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Customer Support Agent Houzz

2016-2017
Nashville, TN

Resolved customer support tickets by working as an intermediary between clients and Houzz's sellers and vendors. Responded to phone calls and maintained an organized and efficient workflow.

- One of a small group hired out of more than a hundred applicants to start Houzz's Nashville office.
- Promoted to newly created position within 4 months.

Copywriter and Editor Freelance

2015-2016
Nashville, TN

Worked with clients to develop content to best suit their business needs and personal or professional aesthetic. Delivered high quality content within established deadlines and worked hard to ensure product provided was exactly what was needed to reach desired market.

EDUCATION

Certificate in Full Stack Web Development: Vanderbilt University, Nashville, TN

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Firebase, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

Bachelor of Arts in English Literature: Belmont University, Nashville, TN