

TIM EDWARDS

Nashville, TN 37208

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LinkedIn: <https://www.linkedin.com/in/tim-edwards-659b26178/> | Github: <https://github.com/edwardsjtimothy>
| Portfolio: <https://edwardsjtimothy.github.io/Tim-Edwards-Portfolio/>

SUMMARY

Full Stack Web Developer with a background in English Literature and strong drive to create. Effective at combining vision and problem solving to generate with sterling, user-centric content. Committed to constant improvement. Enjoys encountering challenging projects which push the boundaries of skills.

TECHNICAL SKILLS

Languages: HTML, CSS, Javascript, Node.js

Libraries: Bootstrap, Tailwind, JQuery, Express

Applications: MySQL Workbench, Postman, Visual Studio Code, Atom

PROJECTS

Tip Calculator - github.com/edwardsjtimothy/Tip-Calculator | edwardsjtimothy.github.io/Tip-Calculator
<https://github.com/edwardsjtimothy/Tip-Calculator>
<https://edwardsjtimothy.github.io/Tip-Calculator/>

A web application built for a coding contest that calculates tip and splits the amount by the number of parties specified. Developed using HTML, CSS, Bootstrap, and JQuery.

Gif Generator

<https://github.com/edwardsjtimothy/Gif-Generator>
<https://edwardsjtimothy.github.io/Gif-Generator/>

Created this application exploring how to call APIs, navigate the resulting JSON object, and display the specified data. Developed using HTML, CSS, Bootstrap, and JQuery.

Lord of the Rings Trivia

<https://github.com/edwardsjtimothy/TriviaGame>
<https://edwardsjtimothy.github.io/TriviaGame/>

A basic trivia application that positions a series of multiple choice questions on a timer. Developed using HTML, CSS, Bootstrap, and JQuery.

EXPERIENCE

Marketplace Escalation Specialist Houzz

2017-2018
Nashville, TN

Monitored third party review sites, responded to negative reviews, and disputed feedback that was inaccurate or untrue. Managed corporate social media accounts and spearheaded outreach to users who took to social media after having a negative encounter with Houzz's products or services.

- Developed many of the procedures for the role.
- Trusted to function autonomously and effectively.
- Lauded for skills in written and verbal communication.
- Wrote or edited many of the templates used for customer outreach.

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Customer Support Agent

2017-2018

Houzz

Nashville, TN

Resolved customer support tickets by working as an intermediary between clients and Houzz's sellers and vendors. Responded to phone calls and maintained an organized and efficient workflow.

- One of a small group hired out of more than a hundred applicants to start Houzz's Nashville office.
- Promoted to newly created position within 4 months.

Freelance Copywriter and Editor

2016-2017

Self-Employed

Nashville, TN

Worked with clients to develop content to best suit their business needs and personal or professional aesthetic. Delivered high quality content within established deadlines and worked hard to ensure product provided was exactly what was needed to reach desired market.

EDUCATION

Certificate in Full Stack Web Development: Vanderbilt University, Nashville, TN

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Firebase, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

Bachelor of the Arts in English Literature: Belmont University, Nashville, TN