



EDWIN GILANG PRATAMA

*Solution Architect, Developer,
Designer, Project Management*

ABOUT ME

I'm passionate about technology, especially in development, design, and solution architecture. I also build my skills in project management and enjoy roles that combine creativity, technology, and strategy to deliver impactful results.

EDUCATION

Bacheloer Of Informatics Engineering

Widyatama University
2016 - 2020

Vocational HS of Software Engineering

SMKN 4 Bandung
2012 - 2015

HOBBIES & INTERESTS

Sports, Music, Vacation/Travelling

SKILLS

Leadership	<div style="width: 80%;"></div>
Creativity	<div style="width: 80%;"></div>
Innovation	<div style="width: 80%;"></div>
Critical Thinking	<div style="width: 80%;"></div>
Project Management	<div style="width: 80%;"></div>
Developer	<div style="width: 80%;"></div>
Designer	<div style="width: 80%;"></div>
Solution Architect	<div style="width: 80%;"></div>

LANGUAGE

- English
- Bahasa

+62 851-9004-9799

<https://edwingp97.github.io/>

edwingilangpratama.business@gmail.com

Bandung & Balikpapan, Indonesia

EXPERIENCE

- Off Solution & Offering** 2022 - Present
PT Telkom Indonesia Tbk | Balikpapan City
 - Develop solution offerings.
 - Analyze requirements and design solutions.
 - Support presales and proposal preparation.
- Programmer Cloud Backend Dev & Services** 2020 - 2022
PT Sigma Cipta Caraka | Jakarta - Tangerang City
 - Develop cloud backend for brokerage, Open API, and API management.
 - Support Big Data and AI/ML platform development.
 - Handle FLOU Cloud operations, including backlog, bug fixes, and configuration.
- Junior Consultant** 2017- 2020
PT Sigma Solusi Integrasi | Bandung City
 - Provide L2 operational support for NOSS-F, including troubleshooting and issue resolution.
 - Manage bugs, changes, and operational needs
 - Coordinate with L1 team and oversee operational and development of support tools.
- IT Support** 2016- 2017
PT Infomedia Solusi Humanika | Bandung City
 - Provide L1 Helpdesk support for Telkom's new OSS project.
 - Handle escalations and deliver system training to regional teams.
- IT Support** 2015- 2016
PT Neuronworks Indonesia | Bandung City
 - Provide L1 Helpdesk support for Telkom's new OSS project.
 - Handle escalations and deliver system training to regional teams.

CERTIFICATION

- **Fortinet Certified Associate in Cybersecurity** Institution : Fortinet - 2025
- **Alibaba Cloud Professional Cloud Computing** Institution : Alibaba - 2021
- **Alibaba Cloud Associate Cloud Security** Institution : Alibaba- 2022
- **Alibaba Cloud Associate Cloud Computing** Institution : Alibaba - 2021
- **Alibaba Cloud Associate Big Data** Institution : Alibaba- 2021
- **Indonesia Scrum Master 1 (ISM1)** Institution : Ekipa - 2021

EXPERIENCE DESCRIPTION

WORK EXPERIENCE	POSITION	EMPLOYER	LOCATION	PERIOD
	Off Solution & Offering, PT Telkom Indonesia Tbk			Mar 2025 - Present
		<i>Divisi Regional 4 Kalimantan, Balikpapan City</i>		
		• Develop solution offerings.		
		• Analyze requirements and design solutions.		
		• Support presales and proposal preparation.		
	Off Quality Assurance, PT Telkom Indonesia Tbk			Aug 2024 - Feb 2025
		<i>Divisi Regional 4 Kalimantan, Balikpapan City</i>		
		• Resolved customer issues based on trouble tickets.		
		• Reviewed and validated service quality documents.		
		• Approved BAPL documents for accuracy and compliance.		
	Head of Representative Office, PT Telkom Indonesia Tbk			Jul 2023 - Jul 2024
		<i>Witel Balikpapan, Kec Muara Jawa & Samboja</i>		
		• Led branch operations and achieved sales targets.		
		• Oversaw service delivery performance.		
		• Coordinated cross-functional efforts to improve branch results.		
	Off BGES Operation, PT Telkom Indonesia Tbk			Des 2022 - Jun 2023
		<i>Witel Balikpapan, Balikpapan City</i>		
		• Processed service orders and coordinated connectivity installations.		
		• Worked closely with field technicians to ensure smooth execution.		
		• Met committed targets for active service installation.		
	Off Wholesale Area Network, PT Telkom Indonesia Tbk			Sep 2022 - Nov 2022
		<i>Witel Balikpapan, Balikpapan City</i>		
		• KDMP (Karyawan Dalam Masa Percobaan)		
		• Processed service orders and coordinated connectivity installations.		
		• Worked closely with field technicians to ensure smooth execution.		
		• Met committed targets for active service installation.		
	On Job Training, PT Telkom Indonesia Tbk			Jun 2022 - Aug 2022
		<i>Bandung City</i>		
	Programmer Cloud Backend, PT Sigma Cipta Caraka			Nov 2020 - Jun 2022
		<i>Div Cloud Technology and Solution, Jakarta - Tangerang City</i>		
		• Develop cloud backend for brokerage, Open API, and API management.		
		• Support Big Data and AI/ML platform development.		
		• Handle FLOU Cloud operations, including backlog, bug fixes, and configuration.		
	Junior IT Consultant , PT Sigma Solusi Integrasi			Nov 2020 - Jun 2022
		<i>Div Telkom Delivery Enterprise, Bandung City</i>		
		• Provide L2 operational support for New Operation Support System Fullfilment, including troubleshooting and issue resolution.		
		• Manage bugs, changes, and operational needs		
		• Coordinate with L1 team and oversee operational and development of support tools.		

BUSINESS EXPERIENCE

IT Support, PT Infomedia Solusi Humanika <i>Bandung City</i>	Nov 2016 - Jul 2017
• Provide L1 Helpdesk support for Telkom's new OSS project. • Handle escalations and deliver system training to regional teams.	
IT Support, PT Neuronworks Indonesia <i>Bandung City</i>	Aug 2015 - Oct 2016
• Provide L1 Helpdesk support for Telkom's new OSS project. • Handle escalations and deliver system training to regional teams.	
Internship, PT Telkom Indonesia Tbk <i>Witel Bandung, Bandung City</i>	Jul 2014 - Sep 2014
• Provisioning and Assurance for Cooper Devices in the Access Network Operation Division Regional 3 Bandung	

Apps Solution Project Monitoring <i>Tech Stack: Laravel, MySQL, PHP, Javascript, Bootstrap, JQuery</i>	2025
• Built a project monitoring application to consolidate RAB data for each project. • Generated analytical dashboards highlighting top profitability and top-performing products. • Enabled faster decision-making through clear financial and performance insights.	
Apps Products Handover <i>Tech Stack: Microservices, MySQL, Codeigniter, ReactJs, Bootstrap, Javascript</i>	2024
• Monitor product progress from initial development to go-to-market readiness. • Track and verify handover status in real time. • Ensure accountability with digital sign-off.	
Apps Flou Cloud FAB <i>Tech Stack: Codeigniter, MySQL, API, Javascript, Bootstrap, JQuery</i>	2022
• Developed the Flou Cloud FAB application to support cloud service operations. • Provided streamlined workflows for provisioning and managing cloud resources. • Enhanced operational efficiency through an integrated and user-friendly interface.	
Apps Flou Tools & Bot Notifications <i>Tech Stack: Django, MySQL, Python, Javascript, Bootstrap, JQuery</i>	2021
• Developed a dashboard application to support the Flou Cloud platform. • Provided real-time monitoring of system performance and service status. • Enhanced operational visibility through centralized cloud metrics and built a notification bot to deliver timely alerts.	
Apps OCR System <i>Tech Stack: Flask, MySQL, Python, Javascript, Bootstrap, JQuery</i>	2021
• Developed a simple OCR application to extract text from images. • Enabled basic document recognition and automated text processing. • Improved workflow efficiency by reducing manual data entry.	

Apps TaniQuy

2021

Tech Stack: Kotlin, ML Kit (Google ML) atau TensorFlow Lite

- Assist farmers from cultivation to market with a seamless digital workflow.
- Automatically monitor crop growth in real time using machine learning.
- Predict market demand to help farmers supply what buyers need at the right time.

Apps D'One

2020

Tech Stack: Kotlin, ML Kit (Google ML) atau TensorFlow Lite

- Identify possible illnesses from symptoms using machine learning for quick at-home pre-diagnosis.
- Guide users with clear health insights when they cannot visit a doctor immediately.
- Support early detection and faster decision-making to help users seek the right medical care.

2020

Apps Server Log Anomaly Detection

Tech Stack: Flask, MySQL, Python, Javascript, Bootstrap, JQuery

- Built a system to detect anomalies from thousands of live server log entries.
- Identified irregular patterns in real time to prevent potential service issues.
- Provided automated recommendations for corrective actions to support rapid resolution.

Apps NOSS Tools & Dashboard

2019

Tech Stack: CodeIgniter, MySQL, PHP, Javascript, Bootstrap, JQuery

- Developed a web-based support tool and dashboard for the New Operation Support System (NOSS).
- Provided a searchable FAQ platform to help users resolve common operational issues.
- Delivered a centralized dashboard to improve visibility into system status and key metrics.

Apps New TMA

2018

Tech Stack: CodeIgniter, MySQL, PHP, Javascript, Bootstrap, JQuery

- Developed a web-based tool to monitor all internal and external Telkom Sigma assets.
- Implemented unique asset codes for accurate tracking and identification.
- Enabled real-time asset status visibility to support audits and operational control.

COMPETITION EXPERIENCE

3rd Place – Telkom Athon Batch 3 (Product Dev Competition)

2024

Front-End Developer (Streaming Services)

Telkom HackIdea #6 Top 100 Taniquy Project

2021

Tech Stack: Kotlin, ML Kit (Google ML) atau TensorFlow Lite,

- Developed the Taniquy application to connect farmers directly with markets without brokers.
- Enabled product listing, order management, and transparent pricing for farmers.
- Implemented fruit classification features to identify quality grades using automated detection.

Telkom HackIdea #5 Top 150 D'One Project
Tech Stack: Kotlin, ML Kit (Google ML) atau TensorFlow Lite,

2020

- Developed an AI/ML-based application to assist with disease diagnosis from user symptoms.
- Enabled health assessments through video call or text-based input.
- Provided automated preliminary insights to support faster and more accurate triage decisions.

1st Place in the High School Basketball Competition
Basketball Competition, Bandung City

2013

Certificate of Achievement – Sempoa Mandiri Olympiad, Palembang Branch
Sempoa Olimpiade, Palembang City

2003