EDWIN GILANG PRATAMA

Solution Architect, Developer, Designer, Project Management

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📍 Bandung & Balikpapan, Indonesia

ABOUT ME

I'm passionate about technology, especially in development, design, and solution architecture. I also build my skills in project management and enjoy roles that combine creativity, technology, and strategy to deliver impactful results.

EDUCATION

Bacheloer Of Informatics Engineering
Widyatama University
2016 – 2020

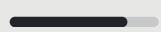**Vocational HS of Software Engineering**
SMKN 4 Bandung
2012 – 2015
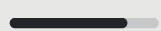
HOBBIES & INTERESTS

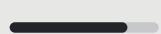Sports, Music, Vacation/Travelling

SKILLS

Leadership

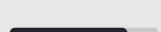Creativity

Innovation

Critical Thinking

Project Management

Developer

Designer

Solution Architect

LANGUAGE

- English
- Bahasa

EXPERIENCE

Off Solution & Offering   *2022 – Present*
PT Telkom Indonesia Tbk l Balikpapan City

- Develop solution offerings.
- Analyze requirements and design solutions.
- Support presales and proposal preparation.

Programmer Cloud Backend Dev & Services   *2020 - 2022*
PT Sigma Cipta Caraka l Jakarta - Tangerang City

- Develop cloud backend for brokerage, Open API, and API management.
- Support Big Data and AI/ML platform development.
- Handle FLOU Cloud operations, including backlog, bug fixes, and configuration.

Junior Consultant   *2017- 2020*
PT Sigma Solusi Integrasi l Bandung City

- Provide L2 operational support for NOSS-F, including troubleshooting and issue resolution.
- Manage bugs, changes, and operational needs
- Coordinate with L1 team and oversee operational and development of support tools.

IT Support   *2016- 2017*
PT Infomedia Solusi Humanika l Bandung City

- Provide L1 Helpdesk support for Telkom's new OSS project.
- Handle escalations and deliver system training to regional teams.

IT Support   *2015- 2016*
PT Neuronworks Indonesia l Bandung City

- Provide L1 Helpdesk support for Telkom's new OSS project.
- Handle escalations and deliver system training to regional teams.

CERTIFICATION

- **Fortinet Certified Associate in Cybersecurity** — Institution : Fortinet – 2025
- **Alibaba Cloud Professional Cloud Computing** — Institution : Alibaba – 2021
- **Alibaba Cloud Associate Cloud Security** — Institution : Alibaba– 2022
- **Alibaba Cloud Associate Cloud Computing** — Institution : Alibaba – 2021
- **Alibaba Cloud Associate Big Data** — Institution : Alibaba– 2021
- **Indonesia Scrum Master 1 (ISM1)** — Institution : Ekipa – 2021

EXPERIENCE DESCRIPTION

WORK EXPERIENCE

Off Solution & Offering, PT Telkom Indonesia Tbk   Mar 2025 - Present
Divisi Regional 4 Kalimantan, Balikpapan City
- Develop solution offerings.
- Analyze requirements and design solutions.
- Support presales and proposal preparation.

Off Quality Assurance, PT Telkom Indonesia Tbk   Aug 2024 - Feb 2025
Divisi Regional 4 Kalimantan, Balikpapan City
- Resolved customer issues based on trouble tickets.
- Reviewed and validated service quality documents.
- Approved BAPL documents for accuracy and compliance.

Head of Representative Office, PT Telkom Indonesia Tbk   Jul 2023 - Jul 2024
Witel Balikpapan, Kec Muara Jawa & Samboja
- Led branch operations and achieved sales targets.
- Oversaw service delivery performance.
- Coordinated cross-functional efforts to improve branch results.

Off BGES Operation, PT Telkom Indonesia Tbk   Des 2022 - Jun 2023
Witel Balikpapan, Balikpapan City
- Processed service orders and coordinated connectivity installations.
- Worked closely with field technicians to ensure smooth execution.
- Met committed targets for active service installation.

Off Wholesale Area Network, PT Telkom Indonesia Tbk   Sep 2022 - Nov 2022
Witel Balikpapan, Balikpapan City
- KDMP (Karyawan Dalam Masa Percobaan)
- Processed service orders and coordinated connectivity installations.
- Worked closely with field technicians to ensure smooth execution.
- Met committed targets for active service installation.

On Job Training, PT Telkom Indonesia Tbk   Jun 2022 - Aug 2022
Bandung City

Programmer Cloud Backend, PT Sigma Cipta Caraka   Nov 2020 - Jun 2022
Div Cloud Technology and Solution, Jakarta - Tangerang City
- Develop cloud backend for brokerage, Open API, and API management.
- Support Big Data and AI/ML platform development.
- Handle FLOU Cloud operations, including backlog, bug fixes, and configuration.

Junior IT Consultant , PT Sigma Solusi Integrasi   Nov 2020 - Jun 2022
Div Telkom Delivery Enterprise, Bandung City
- Provide L2 operational support for New Operation Support System Fullfilment, including troubleshooting and issue resolution.
- Manage bugs, changes, and operational needs
- Coordinate with L1 team and oversee operational and development of support tools.

IT Support, PT Infomedia Solusi Humanika   Nov 2016 - Jul 2017
Bandung City
- Provide L1 Helpdesk support for Telkom's new OSS project.
- Handle escalations and deliver system training to regional teams.

IT Support, PT Neuronworks Indonesia   Aug 2015 - Oct 2016
Bandung City
- Provide L1 Helpdesk support for Telkom's new OSS project.
- Handle escalations and deliver system training to regional teams.

Internship, PT Telkom Indonesia Tbk   Jul 2014 - Sep 2014
Witel Bandung, Bandung City
- Provisioning and Assurance for Cooper Devices in the Access Network Operation Division Regional 3 Bandung

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BUSINESS EXPERIENCE

Apps Solution Project Monitoring   2025
Tech Stack: Laravel, MySQL, PHP, Javascript, Bootstrap, JQuery
- Built a project monitoring application to consolidate RAB data for each project.
- Generated analytical dashboards highlighting top profitability and top-performing products.
- Enabled faster decision-making through clear financial and performance insights.

Apps Products Handover   2024
Tech Stack: Microservices, MySQL, Codeigniter, ReactJs, Bootstrap, Javascript
- Monitor product progress from initial development to go-to-market readiness.
- Track and verify handover status in real time.
- Ensure accountability with digital sign-off.

Apps Flou Cloud FAB   2022
Tech Stack: CodeIgniter, MySQL, API, Javascript, Bootstrap, JQuery
- Developed the Flou Cloud FAB application to support cloud service operations.
- Provided streamlined workflows for provisioning and managing cloud resources.
- Enhanced operational efficiency through an integrated and user-friendly interface.

Apps Flou Tools & Bot Notifications   2021
Tech Stack: Django, MySQL, Python, Javascript, Bootstrap, JQuery
- Developed a dashboard application to support the Flou Cloud platform.
- Provided real-time monitoring of system performance and service status.
- Enhanced operational visibility through centralized cloud metrics and built a notification bot to deliver timely alerts.

Apps OCR System   2021
Tech Stack: Flask, MySQL, Python, Javascript, Bootstrap, JQuery
- Developed a simple OCR application to extract text from images.
- Enabled basic document recognition and automated text processing.
- Improved workflow efficiency by reducing manual data entry.

Apps TaniQuy
Tech Stack: Kotlin, ML Kit (Google ML) atau TensorFlow Lite

2021

- Assist farmers from cultivation to market with a seamless digital workflow.
- Automatically monitor crop growth in real time using machine learning.
- Predict market demand to help farmers supply what buyers need at the right time.

Apps D'One
Tech Stack: Kotlin, ML Kit (Google ML) atau TensorFlow Lite

2020

- Identify possible illnesses from symptoms using machine learning for quick at-home pre-diagnosis.
- Guide users with clear health insights when they cannot visit a doctor immediately.
- Support early detection and faster decision-making to help users seek the right medical care.

2020

Apps Server Log Anomaly Detection

Tech Stack: Flask, MySQL, Python, Javascript, Bootstrap, JQuery

- Built a system to detect anomalies from thousands of live server log entries.
- Identified irregular patterns in real time to prevent potential service issues.
- Provided automated recommendations for corrective actions to support rapid resolution.

Apps NOSS Tools & Dashboard
Tech Stack: CodeIgniter, MySQL, PHP, Javascript, Bootstrap, JQuery

2019

- Developed a web-based support tool and dashboard for the New Operation Support System (NOSS).
- Provided a searchable FAQ platform to help users resolve common operational issues.
- Delivered a centralized dashboard to improve visibility into system status and key metrics.

Apps New TMA
Tech Stack: CodeIgniter, MySQL, PHP, Javascript, Bootstrap, JQuery

2018

- Developed a web-based tool to monitor all internal and external Telkom Sigma assets.
- Implemented unique asset codes for accurate tracking and identification.
- Enabled real-time asset status visibility to support audits and operational control.

COMPETITION EXPERIENCE

3rd Place – Telkom Athon Batch 3 (Product Dev Competition)
Front-End Developer (Streaming Services)

2024

Telkom HackIdea #6 Top 100 Taniquy Project
Tech Stack: Kotlin, ML Kit (Google ML) atau TensorFlow Lite,

2021

- Developed the Taniquy application to connect farmers directly with markets without brokers.
- Enabled product listing, order management, and transparent pricing for farmers.
- Implemented fruit classification features to identify quality grades using automated detection.

Telkom HackIdea #5 Top 150 D'One Project   2020
Tech Stack: Kotlin, ML Kit (Google ML) atau TensorFlow Lite,
- Developed an AI/ML-based application to assist with disease diagnosis from user symptoms.
- Enabled health assessments through video call or text-based input.
- Provided automated preliminary insights to support faster and more accurate triage decisions.

1st Place in the High School Basketball Competition   2013
Basketball Competition, Bandung City

Certificate of Achievement – Sempoa Mandiri Olympiad, Palembang Branch   2003
Sempoa Olimpiade, Palembang City