



EDWIN GILANG PRATAMA

*Solution Architect, Developer,
Designer, Project Management*

ABOUT ME

I'm passionate about technology, especially in development, design, and solution architecture. I also build my skills in project management and enjoy roles that combine creativity, technology, and strategy to deliver impactful results.

EDUCATION

Bachelor Of Informatics Engineering

Widyatama University
2016 - 2020

Vocational HS of Software Engineering

SMKN 4 Bandung
2012 - 2015

HOBBIES & INTERESTS

Sports, Music, Vacation/Travelling

SKILLS

Leadership	<div><div></div></div>
Creativity	<div><div></div></div>
Innovation	<div><div></div></div>
Critical Thinking	<div><div></div></div>
Project Management	<div><div></div></div>
Developer	<div><div></div></div>
Designer	<div><div></div></div>
Solution Architect	<div><div></div></div>

LANGUAGE

- English
- Bahasa



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Bandung & Balikpapan, Indonesia

EXPERIENCE

- Off Solution & Offering** 2022 - Present
PT Telkom Indonesia Tbk | Balikpapan City
 - Develop solution offerings.
 - Analyze requirements and design solutions.
 - Support presales and proposal preparation.
- Programmer Cloud Backend Dev & Services** 2020 - 2022
PT Sigma Cipta Caraka | Jakarta - Tangerang City
 - Develop cloud backend for brokerage, Open API, and API management.
 - Support Big Data and AI/ML platform development.
 - Handle FLOU Cloud operations, including backlog, bug fixes, and configuration.
- Junior Consultant** 2017- 2020
PT Sigma Solusi Integrasi | Bandung City
 - Provide L2 operational support for NOSS-F, including troubleshooting and issue resolution.
 - Manage bugs, changes, and operational needs
 - Coordinate with L1 team and oversee operational and development of support tools.
- IT Support** 2016- 2017
PT Infomedia Solusi Humanika | Bandung City
 - Provide L1 Helpdesk support for Telkom's new OSS project.
 - Handle escalations and deliver system training to regional teams.
- IT Support** 2015- 2016
PT Neuronworks Indonesia | Bandung City
 - Provide L1 Helpdesk support for Telkom's new OSS project.
 - Handle escalations and deliver system training to regional teams.

CERTIFICATION

- | | |
|--------------------------------------------------------|--------------------------------------|
| • Fortinet Certified Associate in Cybersecurity | Institution : Fortinet - 2025 |
| • Alibaba Cloud Professional Cloud Computing | Institution : Alibaba - 2021 |
| • Alibaba Cloud Associate Cloud Security | Institution : Alibaba- 2022 |
| • Alibaba Cloud Associate Cloud Computing | Institution : Alibaba - 2021 |
| • Alibaba Cloud Associate Big Data | Institution : Alibaba- 2021 |
| • Indonesia Scrum Master 1 (ISM1) | Institution : Ekipa - 2021 |

EXPERIENCE DESCRIPTION

WORK EXPERIENCE

Off Solution & Offering, PT Telkom Indonesia Tbk <i>Divisi Regional 4 Kalimantan, Balikpapan City</i> <ul style="list-style-type: none">• Develop solution offerings.• Analyze requirements and design solutions.• Support presales and proposal preparation.	Mar 2025 - Present
Off Quality Assurance, PT Telkom Indonesia Tbk <i>Divisi Regional 4 Kalimantan, Balikpapan City</i> <ul style="list-style-type: none">• Resolved customer issues based on trouble tickets.• Reviewed and validated service quality documents.• Approved BAPL documents for accuracy and compliance.	Aug 2024 - Feb 2025
Head of Representative Office, PT Telkom Indonesia Tbk <i>Witel Balikpapan, Kec Muara Jawa & Samboja</i> <ul style="list-style-type: none">• Led branch operations and achieved sales targets.• Oversaw service delivery performance.• Coordinated cross-functional efforts to improve branch results.	Jul 2023 - Jul 2024
Off BGES Operation, PT Telkom Indonesia Tbk <i>Witel Balikpapan, Balikpapan City</i> <ul style="list-style-type: none">• Processed service orders and coordinated connectivity installations.• Worked closely with field technicians to ensure smooth execution.• Met committed targets for active service installation.	Des 2022 - Jun 2023
Off Wholesale Area Network, PT Telkom Indonesia Tbk <i>Witel Balikpapan, Balikpapan City</i> <ul style="list-style-type: none">• KDMP (Karyawan Dalam Masa Percobaan)• Processed service orders and coordinated connectivity installations.• Worked closely with field technicians to ensure smooth execution.• Met committed targets for active service installation.	Sep 2022 - Nov 2022
On Job Training, PT Telkom Indonesia Tbk <i>Bandung City</i>	Jun 2022 - Aug 2022
Programmer Cloud Backend, PT Sigma Cipta Caraka <i>Div Cloud Technology and Solution, Jakarta - Tangerang City</i> <ul style="list-style-type: none">• Develop cloud backend for brokerage, Open API, and API management.• Support Big Data and AI/ML platform development.• Handle FLOU Cloud operations, including backlog, bug fixes, and configuration.	Nov 2020 - Jun 2022
Junior IT Consultant , PT Sigma Solusi Integrasi <i>Div Telkom Delivery Enterprise, Bandung City</i> <ul style="list-style-type: none">• Provide L2 operational support for New Operation Support System Fullfilment, including troubleshooting and issue resolution.• Manage bugs, changes, and operational needs• Coordinate with L1 team and oversee operational and development of support tools.	Nov 2020 - Jun 2022

IT Support, PT Infomedia Solusi Humanika**Nov 2016 - Jul 2017***Bandung City*

- Provide L1 Helpdesk support for Telkom's new OSS project.
- Handle escalations and deliver system training to regional teams.

IT Support, PT Neuronworks Indonesia**Aug 2015 - Oct 2016***Bandung City*

- Provide L1 Helpdesk support for Telkom's new OSS project.
- Handle escalations and deliver system training to regional teams.

Internship, PT Telkom Indonesia Tbk**Jul 2014 - Sep 2014***Witel Bandung, Bandung City*

- Provisioning and Assurance for Cooper Devices in the Access Network Operation Division Regional 3 Bandung

**BUSINESS
EXPERIENCE****Apps Solution Project Monitoring****2025***Tech Stack: Laravel, MySQL, PHP, Javascript, Bootstrap, JQuery*

- Built a project monitoring application to consolidate RAB data for each project.
- Generated analytical dashboards highlighting top profitability and top-performing products.
- Enabled faster decision-making through clear financial and performance insights.

Apps Products Handover**2024***Tech Stack: Microservices, MySQL, Codeigniter, Reactjs, Bootstrap, Javascript*

- Monitor product progress from initial development to go-to-market readiness.
- Track and verify handover status in real time.
- Ensure accountability with digital sign-off.

Apps Flou Cloud FAB**2022***Tech Stack: CodeIgniter, MySQL, API, Javascript, Bootstrap, JQuery*

- Developed the Flou Cloud FAB application to support cloud service operations.
- Provided streamlined workflows for provisioning and managing cloud resources.
- Enhanced operational efficiency through an integrated and user-friendly interface.

Apps Flou Tools & Bot Notifications**2021***Tech Stack: Django, MySQL, Python, Javascript, Bootstrap, JQuery*

- Developed a dashboard application to support the Flou Cloud platform.
- Provided real-time monitoring of system performance and service status.
- Enhanced operational visibility through centralized cloud metrics and built a notification bot to deliver timely alerts.

Apps OCR System**2021***Tech Stack: Flask, MySQL, Python, Javascript, Bootstrap, JQuery*

- Developed a simple OCR application to extract text from images.
- Enabled basic document recognition and automated text processing.
- Improved workflow efficiency by reducing manual data entry.

Apps TaniQuy

2021

Tech Stack: Kotlin, ML Kit (Google ML) atau TensorFlow Lite

- Assist farmers from cultivation to market with a seamless digital workflow.
- Automatically monitor crop growth in real time using machine learning.
- Predict market demand to help farmers supply what buyers need at the right time.

Apps D'One

2020

Tech Stack: Kotlin, ML Kit (Google ML) atau TensorFlow Lite

- Identify possible illnesses from symptoms using machine learning for quick at-home pre-diagnosis.
- Guide users with clear health insights when they cannot visit a doctor immediately.
- Support early detection and faster decision-making to help users seek the right medical care.

2020

Apps Server Log Anomaly Detection

Tech Stack: Flask, MySQL, Python, Javascript, Bootstrap, JQuery

- Built a system to detect anomalies from thousands of live server log entries.
- Identified irregular patterns in real time to prevent potential service issues.
- Provided automated recommendations for corrective actions to support rapid resolution.

Apps NOSS Tools & Dashboard

2019

Tech Stack: CodeIgniter, MySQL, PHP, Javascript, Bootstrap, JQuery

- Developed a web-based support tool and dashboard for the New Operation Support System (NOSS).
- Provided a searchable FAQ platform to help users resolve common operational issues.
- Delivered a centralized dashboard to improve visibility into system status and key metrics.

Apps New TMA

2018

Tech Stack: CodeIgniter, MySQL, PHP, Javascript, Bootstrap, JQuery

- Developed a web-based tool to monitor all internal and external Telkom Sigma assets.
- Implemented unique asset codes for accurate tracking and identification.
- Enabled real-time asset status visibility to support audits and operational control.

COMPETITION EXPERIENCE

3rd Place – Telkom Athon Batch 3 (Product Dev Competition)

2024

Front-End Developer (Streaming Services)

Telkom HackIdea #6 Top 100 Taniquy Project

2021

Tech Stack: Kotlin, ML Kit (Google ML) atau TensorFlow Lite,

- Developed the Taniquy application to connect farmers directly with markets without brokers.
- Enabled product listing, order management, and transparent pricing for farmers.
- Implemented fruit classification features to identify quality grades using automated detection.

Telkom HackIdea #5 Top 150 D'One Project <i>Tech Stack: Kotlin, ML Kit (Google ML) atau TensorFlow Lite,</i> <ul style="list-style-type: none"> • Developed an AI/ML-based application to assist with disease diagnosis from user symptoms. • Enabled health assessments through video call or text-based input. • Provided automated preliminary insights to support faster and more accurate triage decisions. 	2020
1st Place in the High School Basketball Competition <i>Basketball Competition, Bandung City</i>	2013
Certificate of Achievement – Sempoa Mandiri Olympiad, Palembang Branch <i>Sempoa Olimpiade, Palembang City</i>	2003