

# Converged Voice

Our converged service interconnects with your existing PBX or Key systems. By converged we mean that the voice portion and Internet portion of the service share the same circuit, or bandwidth. This provides greater flexibility for businesses with premise-based voice systems, automatically prioritizing voice and data traffic to ensure the most efficient use of the available bandwidth.

The converged service gives our customers an effective means of controlling the cost of service while having the flexibility to increase their available bandwidth as needed. The voice lines can be configured as analog lines, PRLs or trunks based on the customer requirements.

We put together converged bundles to better suite your business and make it more affordable for our customers. Our converged bundles are in our Business Elite packages.

## BEST IN CLASS SERVICE

Segra offers the best in class converged voice solutions. We specialize in providing the top-of-line local services using our efficient converged service design.

## TRUSTED PROVIDER

Segra is a long term provider for many state and local services agencies throughout our entire footprint.

## LOCAL SUPPORT

Our Customer Solution Center (CSC) provides immediate customer assistance and resolution. Proactive network monitoring and management is provided by our Network Operations Center 24/7/365.

## INTERNET

## VOICE LINES

## LONG DISTANCE

## LATA-WIDE CALLING

## CONFERENCING

## PERFORMANCE MONITOR

## ADDITIONAL SERVICES

Business Elite Converged Voice		
3 x 3	5 x 5	10 x 10
3 Mb	5 Mb	10 Mb
3	5	10
200 min. Per Line	200 min. Per Line	200 min. Per Line
Unlimited	Unlimited	Unlimited
1 Seat	1 Seat with 500 Minutes	1 Seat with 1000 Minutes
Yes	Yes	Yes
Voice Lines Network Equipment Call Recording Domain Name Registration Web Hosting E-mail Hosting Spam and Virus Protection		