# **Edwin Tan Lim**

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## Work Experience\_

### The Home Depot, Atlanta, GA

October 2021 - Present

Financial Systems Analyst (Product Manager) – Supply Chain Analytics and Finance Systems

- Leading the strategic development of Carrier Invoice Management using Agile/Scrum framework in collaboration with 8 engineers.
- Prioritizing roadmaps, backlog, and story dependency in Jira and Miro and constructing business cases and requirements to optimize systems.
- Overseeing usability testing and coordinating changes for the TMS Facility Translation in React to enhance user experience by 65%.
- Directing integration testing to capture missing retail cost over \$150M+ from Order Up involving Rest API Postman & Swagger.
- \* Reviewing user acceptance testing (UAT) prior to story deployment to ensure all requirements are met and enhance user experience.
- Spearheading A/B testing to reduce 50% manual task of existing system process by creating simulation in Python and BigQuery SQL.
- Serving as a liaison between finance, accounts receivable, and supply chain operation in matters relating to EDI, CIM, TMS, and SAP.
- Initiating statistical studies with Access, BigQuery SQL, visualizing SAP data in Tableau, and presenting results to leadership.
- strablishing strong relationship with carriers by handling Zendesk inquiries in a timely manner with 100% satisfaction rate.
- Proposing, designing, and constructing invoice upload automation using VBA to expedite root cause discovery by 1.5 mins per row.

### Boehringer Ingelheim, Athens, GA

*August* 2021 – *October* 2021

IT OPS Digitalization Co-op

- Constructed an automated scan with VBA to reduce manual compilation by 60% and optimized load time by 3 seconds per file.
- Ideated, scoped, and launched a digital software with IT Operations team that detected lab occupancy with 55% real-time data.
- Executed a digital maturity assessment to define equipment list and scope to identify potential solutions to optimize OEE calculation.

## United Parcel Service (UPS), Atlanta, GA

June 2021 – August 2021

BaSE Procurement Intern

- ❖ Directed projects related to contracting, data collection, analysis, and price negotiation resulting in a 22% increase in savings.
- Revamped audit process yields in 43% communication improvement and sustained business relationships with 396 vendors.
- Optimized quality data trends with VBA Excel Macros, retrieved data with MS SQL Server, and visualized big data with Power BI.

## Boehringer Ingelheim, Duluth, GA

*August 2020 – January 2021* 

Sourcing/Purchasing Co-op

- Conducted market research to discover a list of 100 potential suppliers capable of manufacturing sterile injectables.
- Proposed, designed, and constructed an automated entry database in VBA Excel Macros for 53 internal customers and organization.

## A/C Sales Corporation, Norcross, GA

August 2019 – August 2020

Estimator Co-op

- Provided cost estimates up to \$68,000 and materials take-off based on blueprints, specifications, and related documents.
- Communicated with 161 clients and vendors and performed data entry to ensure all items were quoted accurately and timely.

#### **Other Relevant Experience**

Ecomspaces, Atlanta, GA

January 2021 – May 2021

Process Improvement Engineer Publication Link: <a href="https://digitalcommons.kennesaw.edu/egr-srdsn/59/">https://digitalcommons.kennesaw.edu/egr-srdsn/59/</a>

- Optimized fulfillment processes by implementing lean six sigma principles resulting in a 56.81% reduction in wasted space.
- Constructed simulation model, KPI, cost analysis, and time study to revamp existing facility to increase space utilization by 10.15%.

#### Project Experience

- ❖ *PO Lookup* Constructed data modeling and simulation in BigQuery SQL and Python by implementing a new algorithm for the current PO process to reduce the number of misallocations on one-way invoices by 70% and prevent payment delays for carriers.
- ❖ *EDI 864 Visualization* Designed visualization dashboards metrics in Tableau to identify technical errors carriers received to reduce 25% of Zendesk Electronic Data Interchange (EDI) tickets and promote positive business relationship.
- ❖ *Bike-Share Analysis Google Data Analytics* Generated data insights such as descriptive statistics in R and BigQuery SQL and built visualizations in Tableau and Pivot table to increase revenue by 15% by identifying cyclistic historical bike trip trends.
- \* Transportation and Logistics Software Designed and launched a logistics software leveraging the shortest path and the minimum spanning tree optimization algorithm to generate optimal distance and cost-effectiveness in MATLAB programming.

### **Education**

Certifications: Professional Scrum Product Owner (PSPO), Professional Scrum Master (PSM), Lean Six Sigma Green Belt, & Google Data Analytics

Kennesaw State University, Kennesaw, GA

2017 - 2021

**Bachelor of Science in Industrial & Systems Engineering** 

GPA: 4.0; Minor in Quality Principles; Honors College (University Honors Scholar)

**Relevant Coursework:** Probability & Statistics, C++ Programming, Project Management, Operations Research, Simulation & Modeling, Supply Chain *Honors & Scholarships:* President's List, Southern Polytechnic College of Engineering Scholarship, Phi Eta Sigma National Honor Society

#### Skills

- \* Technical Skills: C++, R, MATLAB, Python, SQL, Tableau, Power BI, Minitab, Adobe, Miro, Postman, React, Jira, CIM, EDI, TMS, SAP
- Proficiency in Microsoft Office: Word, PowerPoint, Excel, Outlook, Teams, Project, Visio, Access, Power Automate
- Effective stakeholder & time management, business strategy, organized, communication skills, complex problem solving, agile, statistical analysis
- Languages: English and Indonesian