

# CLAUDE CHANG

6997 Avignon Drive, Chino, CA 91710 | C:909-652-1101 | [ee304chang@hotmail.com](mailto:ee304chang@hotmail.com)

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## SUMMARY

Detail-oriented cloud architect and software project manager with excellent problem-solving skills. Strong ability in multi-tasking and team-collaboration for projects under strict deadlines.

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## SKILLS

- In-depth knowledge of AWS core services including EC2, RDS, S3, VPC, Route53, CloudWatch and IAM.
  - Network administration, TCP/IP, VLAN, and Subnetting.
  - Fluent in C#, PHP, and Python languages.
  - Security surveillance design and implementation.
  - Voice-over-IP configuration and implementation.
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## ACCOMPLISHMENTS

- Migrated clients' on-premise .NET MVC-backed ERP system and PHP-backed CRM system to AWS with high availability infrastructure.
  - Implemented telephony solution with the integration of AWS Connect, Lex, Lambda, and Twilio for the central office of Din Tai Fung in Southern California.
  - Coordinated the design and implementation of security surveillance devices and VoIP system for Din Tai Fung branch restaurants in Southern California.
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## EXPERIENCE

### Alpha and Omega Computer – Hacienda Heights, CA

Project Manager

08/2016 to present

- Manage software projects with strict deadline.
- Act as the role of pre-sales in supporting the sales of software solution while participating in the full software lifecycle.
- Evaluate client's necessity for hybrid or public cloud implementation and migration.
- Design and provision highly available cloud infrastructure for clients' business application.
- Propose cloud and software solution based on customers' current situation and bottleneck.
- Supervise potential risks and design disaster recovery plans.

### Nu Media System USA - Walnut, CA

Senior IT Technician

04/2007 to 07/2016

- Managed and maintained company network.
  - Installed and configured Security CCTV systems.
  - Installed and configured VoIP phone system.
  - Supervised customer accounts for order processing and logistics.
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## EDUCATION & CERTIFICATION

### California State Polytechnic University, Pomona

07/2006 to 09/2010

- Bachelor of Science Degree in Computer Science

### AWS Certified Solution Architect – Professional

09/2017

- Certificate Validation Number: ZPQXDDR12FR112CG

### AWS Certified Solution Architect – Associate

09/2016

- Certificate AWS-ASA-21019
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## Language

- Proficient in Chinese Mandarin.