



# CS 169

# Software Engineering

Armando Fox and David Patterson

# Outline

---

- § 1.8,10.7 SW Development Processes: Plan & Document
- § 1.9 SW Development Processes: Agile Manifesto Administrivia
- § 1.12 Fallacies and Pitfalls
- § 10.1 It Takes a Team: Two-Pizza and Scrum
- § 10.2 Pair Programming
- § 3.1 Overview & Three Pillars of Ruby
- § 3.2-3.3 Everything is an object, Every operation is a method call
- § 3.4 Ruby OOP (if time permits)

# Plan-and-Document processes: Waterfall vs. Spiral vs. RUP



*(Engineering Long Lasting Software  
§1.8, §10.7)*  
David Patterson

# How to Avoid SW Infamy?

---

- Can't we make building software as predictable in schedule and cost and quality as building a bridge?
- If so, what kind of development process to make it predictable?

# Software Engineering

---

- Bring engineering discipline to SW
  - Term coined ~ 20 years after 1<sup>st</sup> computer
  - Find SW development methods as predictable in quality, cost, and time as civil engineering
- “Plan-and-Document”
  - Before coding, project manager makes plan
  - Write detailed documentation all phases of plan
  - Progress measured against the plan
  - Changes to project must be reflected in documentation and possibly to plan

# 1<sup>st</sup> Development Process: Waterfall (1970)

- 5 phases of Waterfall “lifecycle”
  1. Requirements analysis & specification
  2. Architectural design
  3. Implementation & Integration
  4. Verification
  5. Operation & Maintenance
- Complete one phase before start next one
  - Why? Earlier catch bug, cheaper it is
  - Extensive documentation/phase for new people



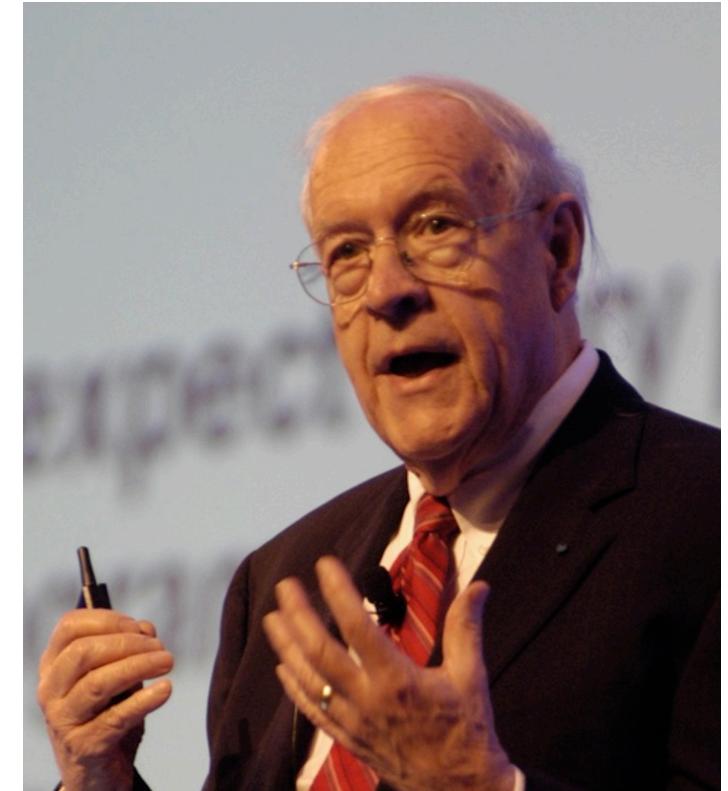
# How well does Waterfall work?

- *And the users exclaimed with a laugh and a taunt: “It’s just what we asked for, but not what we want.”*
  - *Anonymous*
- Often when customer sees it, wants changes to SW product

(Photo by Carola Lauber of SD&M  
[www.sdm.de](http://www.sdm.de). Used by permission  
under CC-BY-SA-3.0.)

# How well does Waterfall work?

- “*Plan to throw one [implementation] away; you will, anyhow.*”
  - Fred Brooks, Jr.  
(1999 Turing Award winner)
- Often after build first one, developers learn right way they should have built it



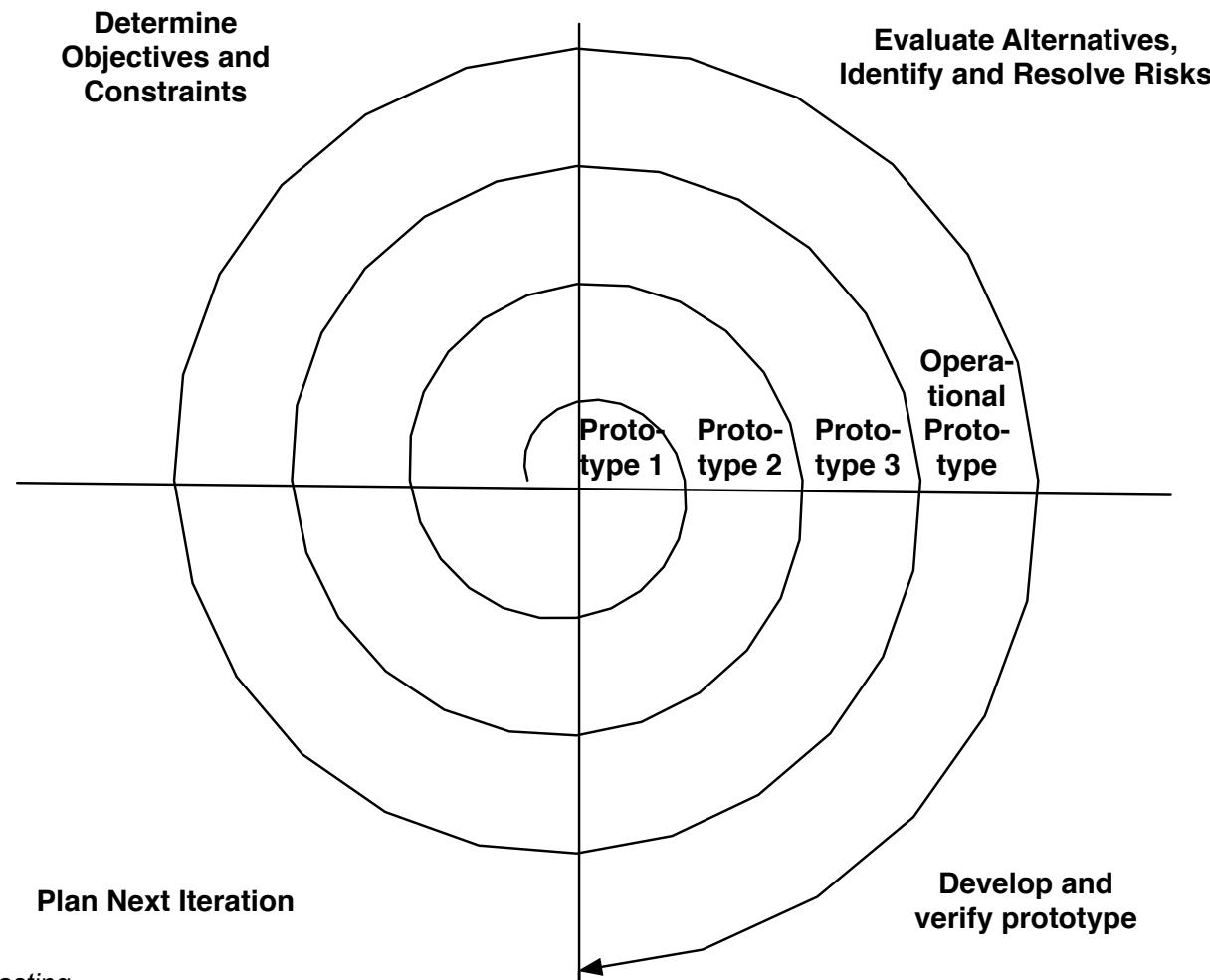
(Photo by Carola Lauber of SD&M  
[www.sdm.de](http://www.sdm.de). Used by permission  
under CC-BY-SA-3.0.)

# Spiral Lifecycle (1986)

- Combine Plan-and-Document with prototypes
- Rather than plan & document all requirements 1st, develop plan & requirement documents across each iteration of prototype as needed and evolve with the project



# Spiral Lifecycle



(Figure 1.4, *Engineering Long Lasting Software* by Armando Fox and David Patterson, 2<sup>nd</sup> Beta edition, 2013.)

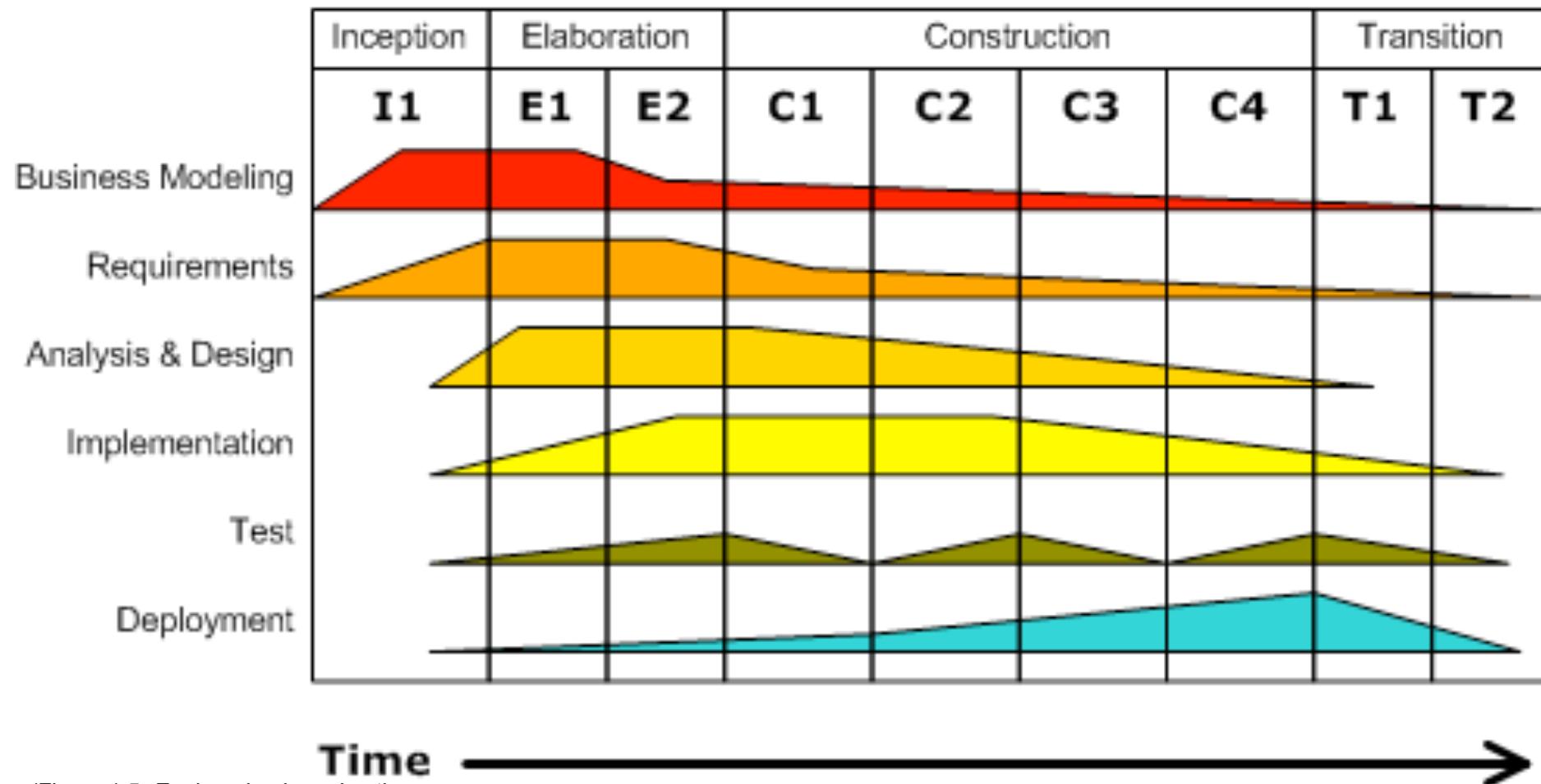


# Spiral Good & Bad



- Iterations involve the customer before the product is completed
  - Reduces chances of misunderstandings
- Risk management part of lifecycle
- Project monitoring easy
- Schedule & cost more realistic over time
- Iterations 6 to 24 months long
  - time for customers to change their minds!
- Lots of documentation per iteration
- Lots of rules to follow, hard for whole project
- Cost of process is high
- Hard to meet budget and schedule targets

# Rational Unified Process (RUP) Lifecycle (2003)



(Figure 1.5, *Engineering Long Lasting Software* by Armando Fox and David Patterson, 2<sup>nd</sup> Beta edition, 2013.)

# RUP Phases

4 Phases (can iterate)

1. **Inception:** business case, set schedule and budget, risk assessment
2. **Elaboration:** use cases, SW architecture, prototype
3. **Construction:** codes and tests the product, 1<sup>st</sup> release.
4. **Transition:** move to real environment, get customer acceptance

# RUP Engineering Disciplines

---

6 disciplines of people over lifetime of project

1. Business Modeling
2. Requirements
3. Analysis and Design
4. Implementation
5. Test
6. Deployment



# RUP Good & Bad



- Business practices tied to development process
- Lots of tools from Rational (now IBM)
- Tools support gradual improvement of project
- Tools are expensive (not open source)
- So many options to tailor RUP to a company, so not use all the tools
- Only good for medium to large-scale projects
- Manager's call size of iterations to make manageable

# P&D Project Manager

- P&D depends on **Project Managers**
  - Write contract to win the project
  - Recruit development team
  - Evaluate software engineers performance, which sets salary
  - Estimate costs, maintain schedule, evaluate risks & overcomes them
  - Document project management plan
  - Gets credit for success or blamed if projects are late or over budget



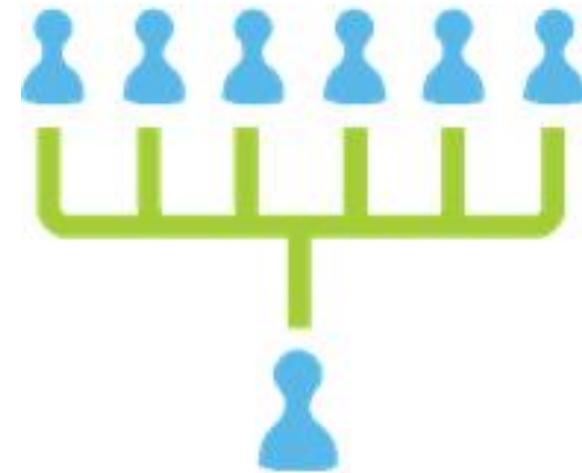
# P&D Team Size

“Adding manpower to a late software project makes it later.”

Fred Brooks, Jr.,

*The Mythical Man-Month*

- It takes time for new people to learn project
- Communication time grows with size, leaving less time for work
- Groups 4 to 9 people, but hierarchically composed for larger projects



Question: Which statement is FALSE about Waterfall, Spiral, and Rational Unified Process lifecycles?

- All rely on careful planning, and measure progress against the plan
- All rely on thorough documentation
- All rely on a manager be in charge of the project
- All use iteration and prototypes

# Development processes: Agile



*(Engineering Long Lasting Software §1.9)*

David Patterson

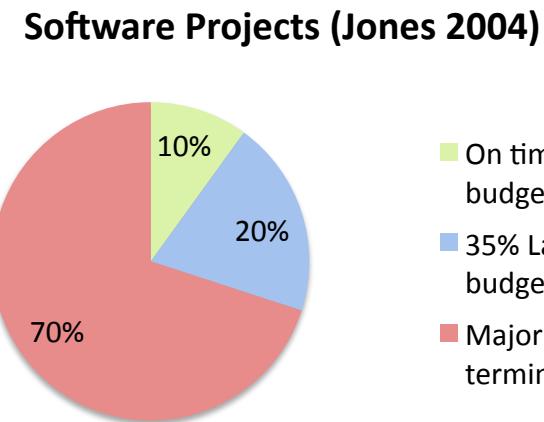
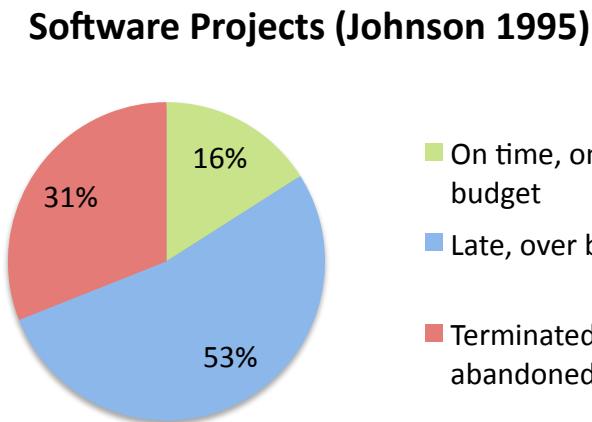
# Alternative Process?

---

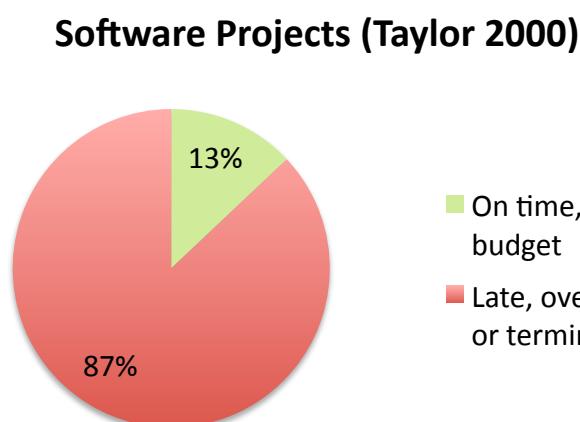
- How well can Plan-and-document hit the cost, schedule, & quality target?
- P&D requires extensive documentation and planning and depends on an experienced manager
  - Can we build software effectively without careful planning and documentation?
  - How to avoid “just hacking”?

# How Well do Plan-and-Document Processes Work?

- IEEE Spectrum “Software Wall of Shame”
  - 31 projects (4 from last lecture + 27): lost \$17B



3X



(Figure 1.6, *Engineering Long Lasting Software* by Armando Fox and David Patterson, 2<sup>nd</sup> Beta edition, 2013.)

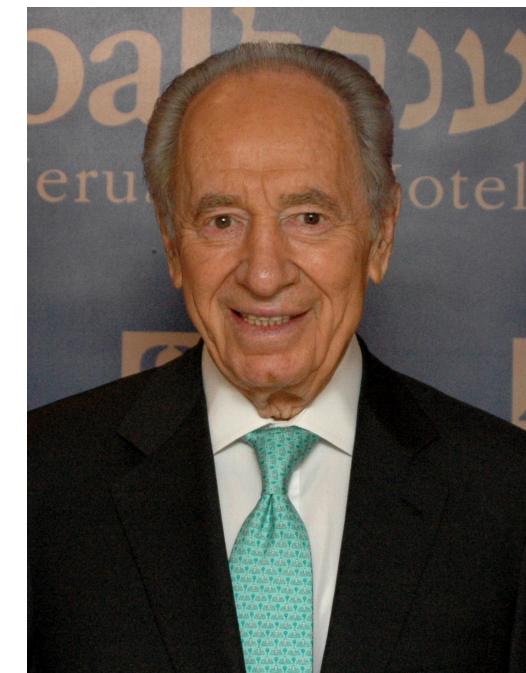
3/~500 new development projects on time and budget

# Peres's Law

“If a problem has no solution,  
it may not be a problem,  
but a fact, not to be solved,  
but to be coped with over time.”

— Shimon Peres

(winner of 1994  
Nobel Peace Prize  
for Oslo accords)



(Photo Source: Michael Thaidigsmann, put in public domain,  
See [http://en.wikipedia.org/wiki/File:Shimon\\_peres\\_wjc\\_90126.jpg](http://en.wikipedia.org/wiki/File:Shimon_peres_wjc_90126.jpg)) 22

# Agile Manifesto, 2001

“We are uncovering better ways of developing SW by doing it and helping others do it. Through this work we have come to value

- Individuals and interactions over processes & tools
- Working software over comprehensive documentation
- Customer collaboration over contract negotiation
- Responding to change over following a plan

That is, while there is value in the items on the right, we value the items on the left more.”

# “Extreme Programming” (XP) version of Agile lifecycle

---

- If short iterations are good, make them as short as possible (weeks vs. years)
- If simplicity is good, always do the simplest thing that could possibly work
- If testing is good, test all the time. Write the test code before you write the code to test.
- If code reviews are good, review code continuously, by programming in pairs, taking turns looking over each other’s shoulders.

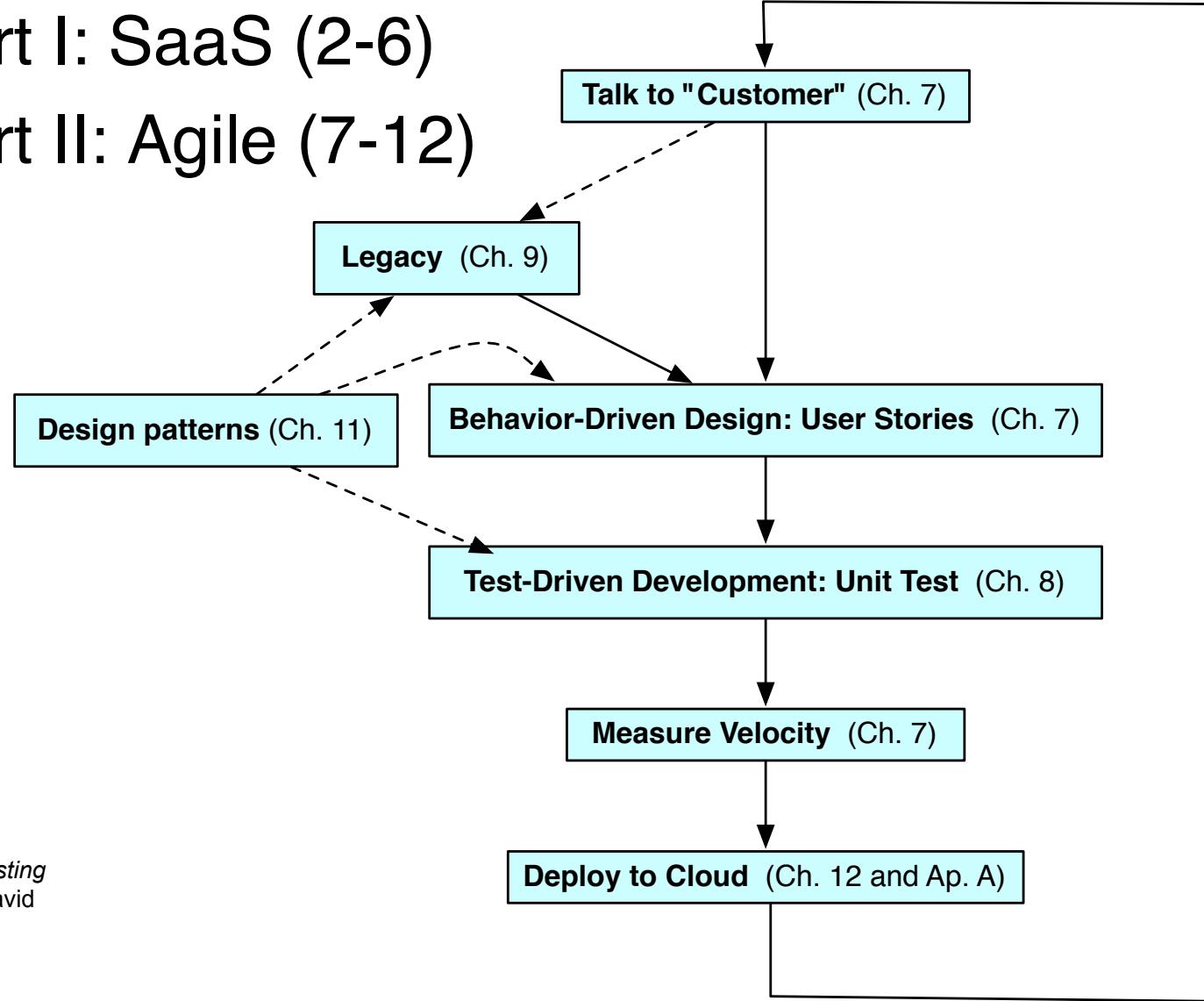
# Agile lifecycle

---

- Embraces change as a fact of life: continuous improvement vs. phases
- Developers continuously refine working but incomplete prototype until customers happy, with customer feedback on each **Iteration** (every ~1 to 2 weeks)
- Agile emphasizes **Test-Driven Development (TDD)** to reduce mistakes, written down **User Stories** to validate customer requirements, **Velocity** to measure progress

# Agile Iteration/ Book Organization

- Book Part I: SaaS (2-6)
- Book Part II: Agile (7-12)



(Figure 1.5, *Engineering Long Lasting Software* by Armando Fox and David Patterson, Beta edition, 2012.)

# Agile Then and Now

---

- Controversial in 2001
  - “... yet another attempt to undermine the discipline of software engineering... nothing more than an attempt to legitimize hacker behavior.”
    - Steven Ratkin, “Manifesto Elicits Cynicism,”  
*IEEE Computer*, 2001
- Accepted in 2013
  - 2012 study of 66 projects found majority using Agile, even for distributed teams

# Yes: Plan-and-Document

# No: Agile (Sommerville, 2010)

---

1. Is specification required?
2. Are customers unavailable?
3. Is the system to be built large?
4. Is the system to be built complex (e.g., real time)?
5. Will it have a long product lifetime?
6. Are you using poor software tools?
7. Is the project team geographically distributed?
8. Is team part of a documentation-oriented culture?
9. Does the team have poor programming skills?
10. Is the system to be built subject to regulation?

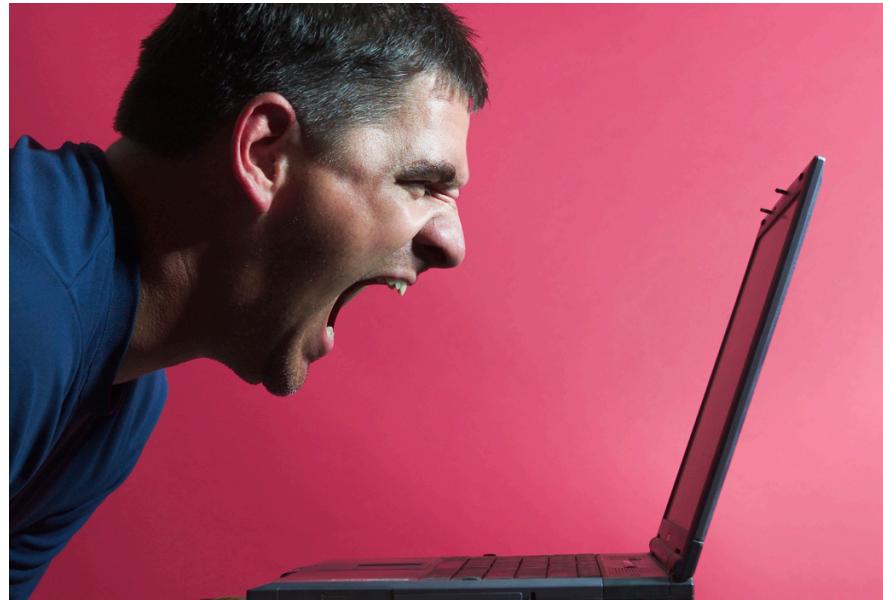
## Question: Which statement is TRUE?

- A big difference between Agile and P&D is that Agile does not use requirements
- A big difference between Agile and P&D is measuring progress against a plan
- You can build SaaS apps using Agile, but not with Plan-and-Document
- A big difference between Agile and P&D is building prototypes and interacting with customers during the process

# Administrivia

- Class Size: Enough TAs to handle 240 students (up from 160 in Fall 2012)
  - 240 students enrolled; many on waitlist
  - Try to get into section; wait if others drop?
- Chevron Hall in I-House: 9/4, 9/9
- Virtual Classroom + 306 Soda (seats 105)
- **Midterms 6-9PM 155 Dwinelle: 10/15, 11/26**
- Bechtel Auditorium in Sibley: 12/2, 12/4
- **Poster session Tue 12/10 in Woz Lounge**
- Enroll in CS169.1x SPOC

# Fallacies and Pitfalls, and Chapter 1 Summary



*(Engineering Long Lasting Software §§1.12, 1.13)*  
David Patterson

# Fallacies and Pitfalls

---

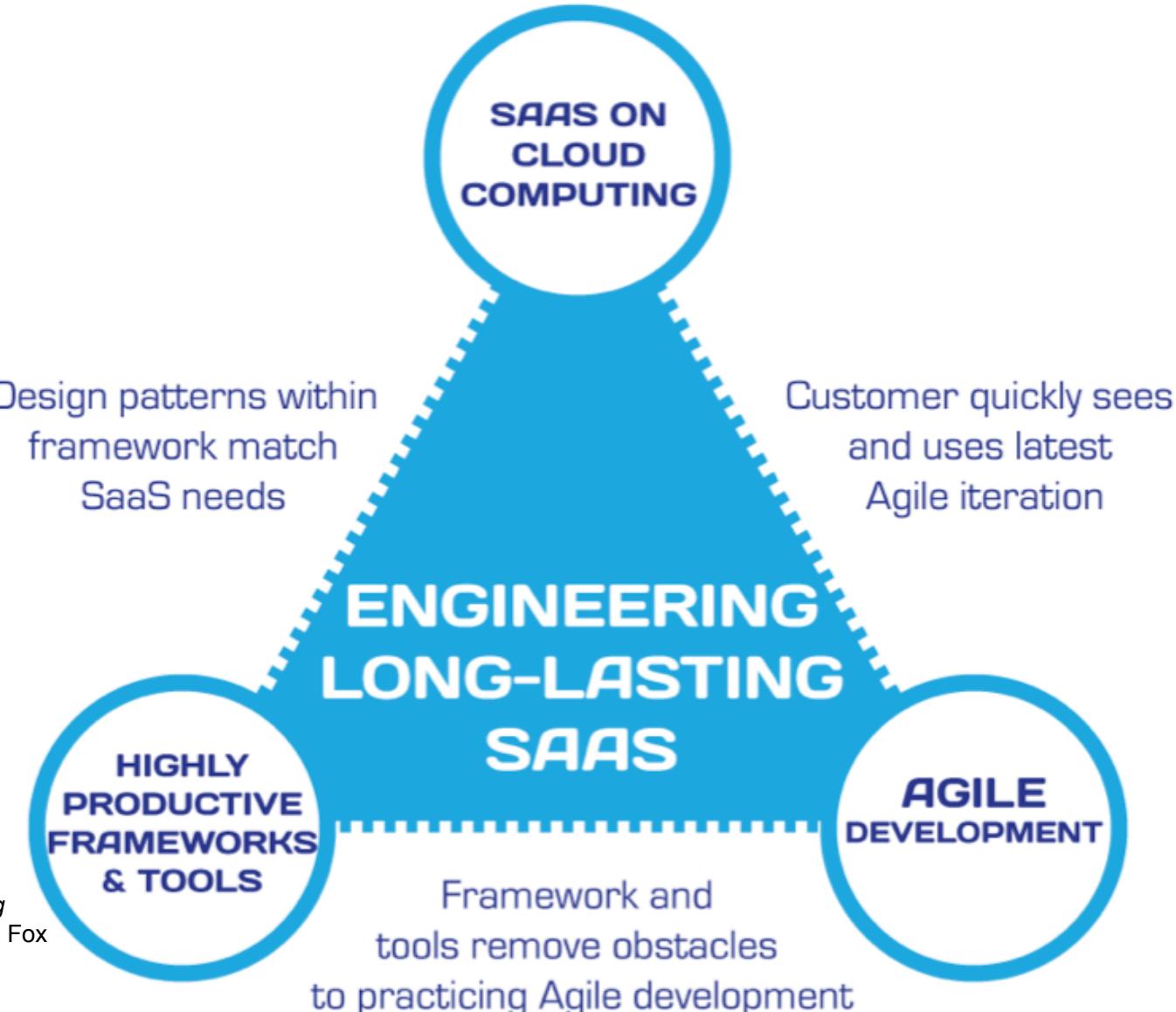
- Fallacy: The Agile lifecycle is best for software development
  - Good match for some SW, especially SaaS
  - But not for NASA, code subject to regulations
- Per topic, will practice Agile way to learn but will also see Plan & Document perspective
  - Note: you will see new lifecycles in response to new opportunities in your career, so expect to learn new ones

# Fallacies and Pitfalls

---

- Pitfall: Ignoring the cost of software design
  - Since  $\approx 0$  cost to manufacture software, might believe  $\approx 0$  cost to remanufacture the way the customer wants
  - Ignores the cost of design and test
- (Is cost  $\sim$ no cost of manufacturing software/ data same rationale to pirate data? No one should pay for development, just for manufacturing?)

# Summary: Engineering SW is More Than Programming



(Figure 1.7, *Engineering Long Lasting Software* by Armando Fox and David Patterson, Beta edition, 2012.)



# It Takes a Team: Size & Scrum

*(Engineering Software as a Service §10.1)*

David Patterson

© 2012 David Patterson & David Patterson  
Licensed under

[Creative Commons Attribution-NonCommercial-  
ShareAlike 3.0 Unported License](#)



# SW Eng now a Team Sport

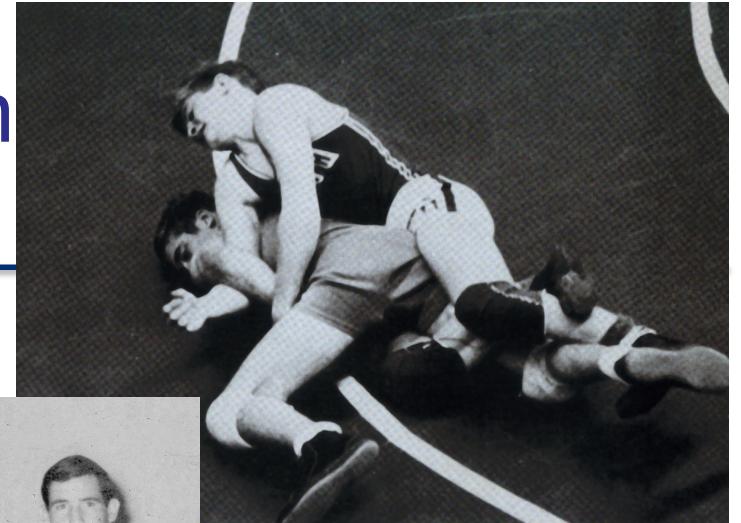
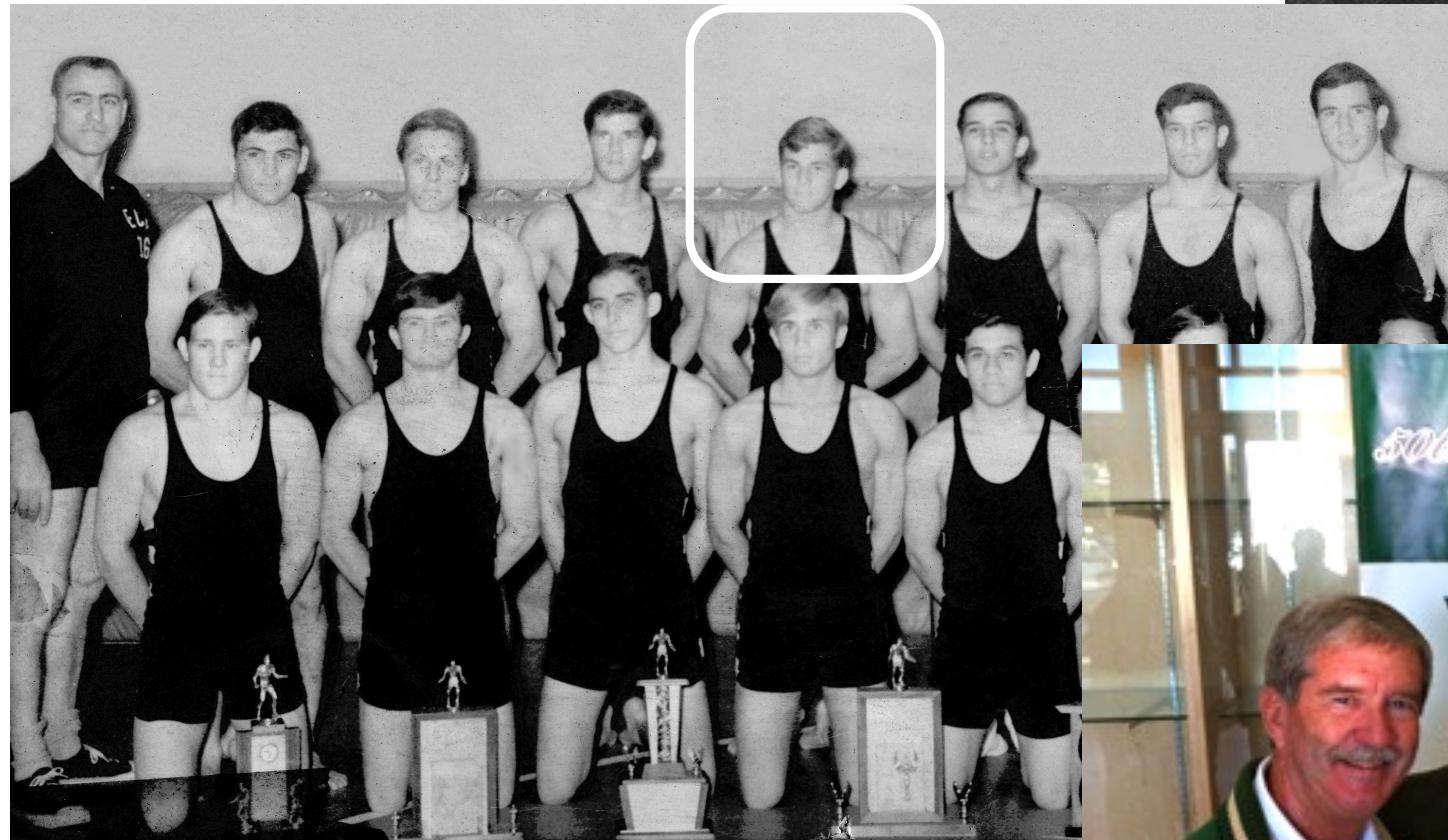
- Now in Post-Superhero-Programmer Era
- Rising bar of functionality/quality => cannot do SW breakthrough alone
- Successful SW career => programming chops AND plays well with others AND can help make *team* win
- *“There are no winners on a losing team, and no losers on a winning team.”*



– Fred Brooks, Jr. 36



# Teams: On Wrestling Team EECS in High School & College



# Alternative Team Organization?

---

- Plan-and-document require extensive documentation and planning and depends on an experienced manager
- How should we organize an Agile team?
- Is there an alternative to a hierarchical organization with one manager who runs the project?

# Scrum: Team Organization



- “2 Pizza” team size (4 to 9 people)
- “Scrum” inspired by frequent short meetings
  - 15 minutes every day at same place and time
  - To learn more: *Agile Software Development with Scrum* by Schwaber & Beedle

# Daily Scrum Agenda



- Answers 3 questions at “daily scrums”:
  1. What have you done since yesterday?
  2. What are you planning to do today?
  3. Are there any impediments or stumbling blocks?
- Help individuals by identify what they need

# Scrum roles

- **Team:** 2-pizza size team that delivers SW
- **ScrumMaster:** team member
  - Acts as buffer between the Team and external distractions
  - Keeps team focused on task at hand
  - Enforces team rules (coding standard)
  - Removes impediments that prevent team from making progress



# Scrum roles (cont'd)

- **Product Owner:** A team member (not the ScrumMaster) who represents the voice of the customer and prioritizes user stories



# Resolving Conflicts

---

- eg. Different view on right technical direction
1. 1<sup>st</sup> list all items on which the sides agree
    - vs. starting with list of disagreements
    - Discover closer together than they realize?
  2. Each side articulates the other's arguments, even if don't agree with some
    - Avoids confusion about terms or assumptions, which may be real cause of conflict

# Resolving Conflicts

---

## 3. Constructive confrontation (Intel)

- If you have a strong opinion that a person is proposing the wrong thing technically, you are obligated to bring it up, even to your bosses

## 4. Disagree and commit (Intel)

- Once decision made, need to embrace it and move ahead
- “I disagree, but I am going to help even if I don’t agree.”
- Conflict resolution useful in personal life!

# Scrum Summary

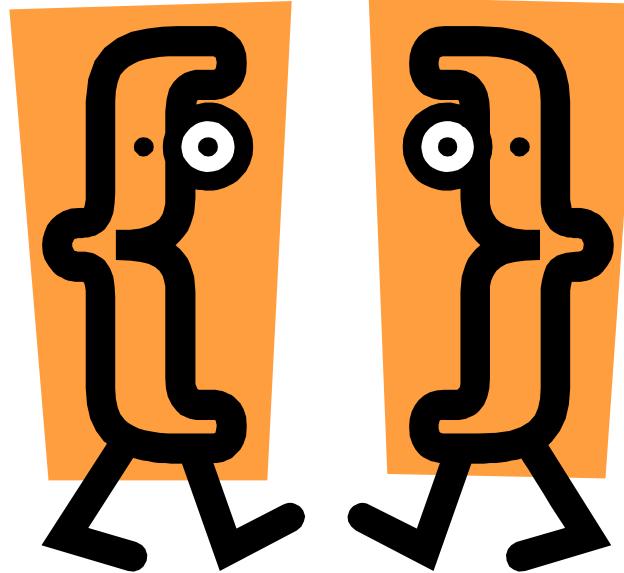
- Basically, self-organizing small team with daily short standup meetings
- Work in “sprints” of 2-4 weeks
- Suggest members rotate through roles (especially Product Owner) each iteration



# Which statement regarding teams is TRUE?

- As compared to Scrum, P&D project managers act as both Scrum Master and Product Owner
- Teams should try to avoid conflicts at all costs
- P&D can have much larger teams than does Scrum, which report directly to the project manager
- As studies show 84%-90% projects are on-time and on-budget, P&D managers can promise customers a set of features for an agreed upon cost by an agreed upon date

# Pair Programming



*(Engineering Software as a Service §10.2)*

David Patterson

© 2012 David Patterson & David Patterson  
Licensed under

[Creative Commons Attribution-NonCommercial-  
ShareAlike 3.0 Unported License](#)



# Are 2 minds better than 1?

- Stereotypical programmer is lone wolf working all night alone drinking Red Bull
- Is there a more social way to program?
  - What would be the benefits of multiple people programming together?
- How would you prevent one person from doing all the work while the other gets coffee and checks Facebook?



# Pair Programming

---

- Goal: improve software quality, reduce time to completion by having 2 people develop the same code
  - Some people (and companies) love it
  - Try in discussion sections to see if you do
  - Some students in the past have loved it and used for projects

# Pair Programming



- Sit side-by-side facing screens together
  - Not personal computer; many for any pair to use
  - To avoid distractions, no email reader, browser

# Pair Programming

---

- **Driver** enters code and thinks tactically about how to complete the current task, explaining thoughts while typing
- **Observer** reviews each line of code as typed in, and acts as safety net for the driver
- **Observer** thinking strategically about future problems, makes suggestions to driver
- Should be lots of talking and concentration
- **Pair alternate roles**

# Pair Programming Evaluation

- PP **quicker** when task complexity is low
- PP yields **higher quality** when high
  - Anecdotally, sometimes *more readable* code too
- But more effort than solo programmers?
- Also transfers knowledge between pair
  - programming idioms, tool tricks, company processes, latest technologies, ...
  - Some teams purposely swap *partners* per task  
=> eventually everyone is paired  
("promiscuous pairing")

# Pair Programming

## Do's & Don'ts

---

- **Don't** fiddle with your smartphone when you are the observer
- **Do** consider pairing with someone of different experience level—you'll both learn!
  - Explaining is a great way to better understand
- **Do** swap frequently—learning goes both ways, and roles exercise different skills
  - Observer gains skill of explaining his/her thought process to Driver

# Which expression statement regarding Pair Programming is TRUE?

- Pair programming is quicker, better quality, cheaper, and less effort than solo programming
- The Driver works on tasks at hand, the Observer thinks strategically about future tasks
- A pair will eventually figure out who is the best driver and who is the best observer, and then stick primarily to those roles
- Promiscuous pairing is one long-term solution to the problem of a shortage of programmers



# Overview & Intro to Ruby for Java programmers

*(Engineering Software as a Service §3.1)*

Armando Fox

# Ruby is...

- Interpreted
- Object-oriented
  - Everything is an object
  - Every operation is a method call on some object
- Dynamically typed: objects have types, but variables don't
- Dynamic
  - add, modify code at runtime (metaprogramming)
  - ask objects about themselves (reflection)
  - in a sense *all* programming is metaprogramming

# Naming conventions

- ClassNames use UpperCamelCase

```
class FriendFinder ... end
```

- methods & variables use snake\_case

```
def learn_conventions ... end
```

```
def faculty_member? ... end
```

```
def charge_credit_card! ... end
```

- CONSTANTS (scoped) & **\$GLOBALS** (not scoped)

```
TEST_MODE = true
```

```
$TEST_MODE = true
```

- *symbols*: like immutable string whose value is itself

```
favorite_framework = :rails
```

```
:rails.to_s() == "rails"
```

```
"rails".to_sym() == :rails
```

```
:rails == "rails" # => false
```

# Variables, Arrays, Hashes

---

- There are no declarations!
  - local variables must be assigned before use
  - instance & class variables ==nil until assigned
- OK: `x = 3; x = 'foo'`
- Wrong: `Integer x=3`
- Array: `x = [1, 'two', :three]  
x[1] == 'two' ; x.length==3`
- Hash: `w = {'a'=>1, :b=>[2, 3]}  
w[:b][0] == 2  
w.keys == ['a', :b]`



# Methods

- Everything (except fixnums) is pass-by-reference

```
def foo(x,y)
  return [x,y+1]
end
```

```
def foo(x,y=0)  # y is optional, 0 if omitted
  [x,y+1]        # last exp returned as result
end
```

```
def foo(x,y=0) ; [x,y+1] ; end
```

- Call with: `a,b = foo(x,y)`  
or `a,b = foo(x)` when optional arg used

# Basic Constructs

- Statements end with ';' or newline, but can span line if parsing is unambiguous

✓`raise("Boom!") unless ship_stable`      ✗`raise("Boom!") unless (ship_stable)`

- Basic Comparisons & Booleans:

`== != < > =~ !~ true false nil`

- The usual control flow constructs

`if cond (or unless cond)  
statements  
[ elsif cond  
statements ]  
[ else  
statements ]  
end`

`while cond (or until cond)  
statements  
end  
1.upto(10) do |i| ...end  
10.times do...end  
collection.each do |elt|...end`



# Strings & Regular Expressions

(try rubular.com for your regex needs!)

```
"string", %Q{string}, 'string', %q{string}  
a=41 ; "The answer is #{a+1}"
```

- match a string against a regexp:

```
"fox@berkeley.EDU" =~ /(.*)@(.*)\.\edu$/i  
/(.*)@(.*)\.\edu$/i =~ "fox@berkeley.EDU"
```

- If no match, value is false
- If match, value is non-false, and *\$1...\$n* capture parenthesized groups (*\$1 == 'fox'*, *\$2 == 'berkeley'*)

```
/(.*)$/i or %r{(.*)$}i
```

Or `Regexp.new('(.*)$', Regexp::IGNORECASE)`

- A real example...

<http://pastebin.com/hXk3JG8m>

```
rx = { :fox=>/^arm/ ,  
      'fox'=>[%r{AN(DO)$} , /an(do)/i]}
```

Which expression will evaluate to non-nil?

- "armando" =~ rx{:fox}
- rx[:fox][1] =~ "ARMANDO"
- rx['fox'][1] =~ "ARMANDO"
- "armando" =~ rx['fox', 1]



# Everything is an object, Every operation is a method call

*(Engineering Software as a Service  
§3.2-3.3)*

Armando Fox

# Modern OO Languages

---

- Objects
  - Attributes (properties), getters & setters
  - Methods
  - Operator overloading
  - Interfaces
  - “Boxing” and “unboxing” primitive types
- ...is there a smaller set of mechanisms that captures most or all of these?*

# Everything is an object; (almost) everything is a method call

- Even lowly integers and nil are true objects:  
`57.methods`  
`57.heinz_varieties`  
`nil.respond_to?(:to_s)`
- Rewrite each of these as calls to send:
  - Example: `my_str.length` => `my_str.send(:length)`
  - `1 + 2` 1.send(:+, 2)
  - `my_array[4]` my\_array.send(:[], 4)
  - `my_array[3] = "foo"` my\_array.send(:[]=, 3, "foo")
  - `if (x == 3) ...` if (x.send(:==, 3)) ...
  - `my_func(z)` self.send(:my\_func, z)
- in particular, things like “implicit conversion” on comparison is *not in the type system, but in the instance methods*



# REMEMBER!

- $a.b$  means: call method  $b$  on object  $a$ 
  - $a$  is the receiver to which you send the method call, assuming  $a$  will respond to that method
- ✖ *does not mean*:  $b$  is an instance variable of  $a$
- ✖ *does not mean*:  $a$  is some kind of data structure that has  $b$  as a member

*Understanding this distinction will save you from much grief and confusion*

# Example: every operation is a method call

---

```
y = [1,2]
y = y + ["foo", :bar] # => [1,2, "foo", :bar]
y << 5                 # => [1,2, "foo", :bar, 5]
y << [6,7]              # => [1,2, "foo", :bar, 5, [6,7]]
```

- “<<” *destructively modifies* its receiver, “+” does not
  - destructive methods often have names ending in “!”
- Remember! These are nearly all *instance methods* of Array
  - *not* language operators!
- So `5+3`, `"a"+"b"`, and `[a,b]+[b,c]` are all *different* methods named ‘+’
  - `Numeric#+`, `String#+`, and `Array#+`, to be specific

# Hashes & Poetry Mode

```
h = {"stupid" => 1, :example=> "foo" }
h.has_key?("stupid") # => true
h["not a key"]      # => nil
h.delete(:example) # => "foo"
```

- Ruby idiom: “poetry mode”
  - using hashes to pass “keyword-like” arguments
  - omit hash braces when **last** argument to function is hash
  - omitting parens around function arguments

```
link_to("Edit",{:controller=>'students', :action=>'edit'})
link_to "Edit", :controller=>'students', :action=>'edit'
link_to 'Edit', controller: 'students', action: 'edit'
```

- When in doubt, parenthesize defensively



# Poetry mode in action

---

a.should(be.send(:>=,7))

a.should(be() >= 7)

a.should be >= 7

(redirect\_to(login\_page)) and return()  
unless logged\_in?

redirect\_to login\_page and return  
unless logged\_in?

```
def foo(arg,hash1,hash2)
  ...
end
```

Which is *not* a legal call to `foo()`:

- `foo a, { :x=>1, :y=>2 }, :z=>3`
- `foo(a, :x=>1, :y=>2, :z=>3)`
- `foo(a, { :x=>1, :y=>2 }, { :z=>3 })`
- `foo a, { :x=>1, :y=>2 }, { :z=>3 }`



# Ruby OOP

*(Engineering Software as a Service §3.4)*

Armando Fox



# Classes & inheritance

```
class SavingsAccount < Account    # inheritance
  # constructor used when SavingsAccount.new(...) called
  def initialize(starting_balance=0) # optional argument
    @balance = starting_balance
  end
  def balance # instance method
    @balance # instance var: visible only to this object
  end
  def balance=(new_amount) # note method name: like setter
    @balance = new_amount
  end
  def deposit(amount)
    @balance += amount
  end
  @@bank_name = "MyBank.com"      # class (static) variable
  # A class method
  def self.bank_name    # note difference in method def
    @@bank_name
  end
  # or: def SavingsAccount.bank_name ; @@bank_name ; end
end
```



Which ones are correct:

- (a) `my_account.@balance`
- (b) `my_account.balance`
- (c) `my_account.balance()`

- All three
- Only (b)
- (a) and (b)
- (b) and (c)

# Instance variables: shortcut

```
class SavingsAccount < Account
  def initialize(starting_balance)
    @balance = starting_balance
  end
  def balance
    @balance
  end
  def balance=(new_amount)
    @balance = new_amount
  end
end
```

# Instance variables: shortcut

```
class SavingsAccount < Account
  def initialize(starting_balance)
    @balance = starting_balance
  end
```

```
attr_accessor :balance
```

```
end
```

`attr_accessor` is just a *plain old method that uses metaprogramming...not* part of the language!



```
class String
  def curvy?
    !("AEFHJKLMNTVWXYZ".include?(self.upcase))
  end
end
```

- `String.curvy?("foo")`
- `"foo".curvy?`
- `self.curvy?("foo")`
- `curvy?("foo")`



# Review: Ruby's Distinguishing Features (So Far)

---

- Object-oriented with **no** multiple-inheritance
  - *everything* is an object, even simple things like integers
  - class,instance variables *invisible* outside class
- Everything is a method call
  - usually, only care if *receiver responds to method*
  - most “operators” (like `+`, `==`) actually instance methods
  - Dynamically typed: objects have types; variables don’t
- Destructive methods
  - Most methods are nondestructive, returning a new copy
  - Exceptions: `<<`, some destructive methods (eg `merge` vs. `merge!` for hash)
- Idiomatically, `{}` and `()` sometimes optional

## And in Conclusion:

**§§1.8-1.13, 10.1-.2,.7, 3.1-3.3**

---

- Lifecycles: Plan&Document (careful planning & documentation) v. Agile (embrace change)
- Teams: Scrum as self organizing team + roles of ScrumMaster and Product Owner
- Pair programming: increase quality, reduce time, educate colleagues
- P&D Project Manager is boss
- Ruby: OO w/o multiple inheritance, *everything* is a method call, non-destructive methods, sometimes () and {} optional