

## **REFUND POLICY**

**Epic Trading International** offers a ten-day (10 day), satisfaction guarantee on all initial fees paid to the company. All subsequent fees are nonrefundable.

When purchasing a membership and/or a subscription with Epic, you are required to certify that you have read, understood, and agreed to our cancellation policy, refund policy, terms & conditions, policies & procedures, etc. Upon purchase, you agree to pay for the chosen services on a four week (exactly 28 days), subscription-based billing cycle and for Epic to charge your account for any purchased services as well as any additional fees that may be accrued by your purchase including, but not limited to, taxes, fees, etc. Prices for our services may change at any time, and the services do not provide price protection or refunds in the event that price is reduced, increased, or changed in any way. You are responsible for the timely payment of all costs and for providing Epic with a valid payment method for all costs. Any and all transactions conducted are final.

You may view your next billing date for any and all of your Epic subscriptions at any time from your personal Epic Back Office. You are responsible for canceling your membership in a timely manner prior to your next billing date or at least five (5) business days in advance if you are canceling via written email notice. Previously completed payments are non-refundable unless applicable to our initial ten-day satisfaction guarantee.

### **METHODS OF CANCELLATION:**

#### **1. Cancel Online**

You can log in to your Epic account and cancel your subscription without needing to contact your Epic Sponsor or contacting the company. Note that you must use method two (2) if you are requesting a refund per our refund policy.

#### **2. Cancel by Email (use only if within 10-day money back guarantee)**

Orders and Subscriptions may be cancelled by submitting a written notice at least five (5) business days prior to the next scheduled processing date. To cancel your account or subscription with Epic Trading International, submit a cancellation request via email to [membership@epictrading.com](mailto:membership@epictrading.com) from the e-mail address on file for your account and include your username. If you are requesting a refund per our refund policy, please also include the transaction receipt sent to you via email by Epic upon your initial registration.

### **IMPORTANT CANCELLATION DISCLOSURE:**

If you elect to receive a refund from Epic, you will not be eligible to re-register or have any purchasing activity with us for at least six (6) months from the date that your refund is initiated. Epic's services revolve around the release of intellectual property and often involve independent contractor commissions so in an effort to protect ourselves we strictly abide by our refund policy and do not make exceptions.