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# MR EDWARD FELLOWS

# PERSONAL STATEMENT

I recently decided on a change of career to web design. I left my job on my own terms at the start of last year to concentrate fully on the CIW web design course. I have always enjoyed design and computers, so it seemed a logical choice. I get enjoyment from doing my job well; working with small teams, managing others to get the best out of them and making them realize their own potential. I am fully committed to web design.

#### IT SKILLS AND KNOWLEDGE

Operating systems: Windows: 95 / 98 / 2000 / ME / XP / Vista / 7

Mac: Tiger / Leopard / Snow Leopard

Languages: HTML, XHTML, CSS, Basic java & xml editing

Software Packages: Microsoft Office - 1995 to 2007

(Word / Excel / Publisher / Power point / Access)

Adobe CS4 master collection

(Dreamweaver / Photoshop / Fireworks / illustrator / Acrobat 9 pro)

Microsoft Web expression studio3 (Expression Web3), Lotus,

Text editors: Notepad / notepad++ / coda FTP: Filezilla / Apache server software

Databases: Microsoft Access software

Web Design: www.webedesign.co.uk/ (under construction)

# **QUILIFICATIONS**

Currently studying a self funded learning course: CIW 1D0 – 520 CIW (Professional)

PROFESSIONAL

Computeach college: CIW 1D0 – 510 CIW (Associate)

ASSOCIATE

Radbrook catering college: 706-1 Basic Cookery

706-2 Advance Cookery

Basic hygiene and Advance hygiene

Wakeman Secondary school: GCSE (English, Maths, Arts and Science)

Westminster council: 10 year personal alcohol licence valid 2007 – 2017

# REFERIES

The Roadhouse bar Bar manager

2005 - 2009

As bar manager I was responsible for a busy bar consisting of two departments, a bar team of fourteen and bar support staff of six. After taking the position of bar manger, I increased the gross profit by 3% by setting up training and work standards for *all* bar members, designing a new cocktail menu, better stock control, raising cleanliness, address maintenance issues and computerising all paperwork in to digital forms then networking them .

#### Duties:

- Looking after on-line material (Documents / Photo and video / Calendar / Web site blog)
- Hiring / guiding / training of team members
- Holding daily and monthly meetings
- Complaint handling and meeting customer exceptions
- Fulfilling my personal licence duties of awareness.

#### **Experiences:**

I feel I made some real improvements overall by setting higher standards, improving the appearance, creating better work practices through training and improved day to day running .

T.G.I. Fridays bar Bartender / Bar manager 1999 - 2005

I bartended for three years before being promoted to the position of bar manager. As bar manager I was responsible for a bar generating £45k a-week, with two departments, a bar team of eight and bar support staff of four. After taking the position of bar manger we as a bar team and bar won the instore best bar competition two years in a row out of 50 other UK bars in the group, which had never been won before or since.

### Duties:

- Stock control / Maintenance (ordering / duty allocation)
- Hiring / guiding / training of new team members
- Holding monthly staff meetings
- Leading day to day shifts: Complaint handling / customer satisfaction
- Setting standards and work systems

# Experiences:

In my first 3 years as a bartender I competed in their yearly best bartender competition. In my first year as bar manger I was responsible training my bar team in the yearly best bar competition and in my final year as bar manager I was responsible for running the competition for the whole of the UK. Travelling to all 50 UK stores for judging, Writing / marking all test papers and organizing four show events in the UK / plus the finals in London.

# **INTERESTS**

I enjoy all things computer orientated and keeping in touch with the latest IT news. I also have a large interest in different forms of media such as photography, video and music. In my spare time I like to keep fit with *regular* visits to the gym.