# Miguel Lopez

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### SKILLS

### **Technical IT**

Data Management and Warehousing, Data Quality Assessment, Data Analysis, Pattern & Trend Identification, Visualization of Data Insights, Building/Updating Dashboards

### **Computer Science**

Relational Database like (MySQL), Software Programming such as (JavaScript, Python), Visualization tools (Tableau, Power BI), and strong Microsoft Excel (Pivot Tables, Charts)

#### Research

Data Science Research Methods, Advanced Statistics, Data Mining and Cleansing for data integrity, Ad Hoc and A/B Testing

#### **EXPERIENCE**

# Swappie Oy Senior Production Specialist Aug. 2020 – Current

- Refined efficiency and performance
- Improved processes and trainings
- Evaluated targets to meet quotas

Mobilized team members to meet various productivity goals and targets. Coordinated efforts with teams and departments to supervise and manage workloads. Improved the current implementation of new processes by giving consistent feedback for further development. Improved knowledge to better troubleshoot problems and help coworkers when possible.

## **EDUCATION**

### University

Haaga-Helia UAS Helsinki, FI Graduated, June 2021 Major: ICT Infrastructures

# **High School**

Atwater High School
Atwater, CA USA
Graduated, June 2014
Major: General Education

Clubs-Sports: DECA, Boxing, Track

# Piercy Toyota Data Analyst Nov. 2015 – Jan. 2017

- Created reports and presentations
- Analyzed data to build visualizations
- Organized Financing with Banks

Converted data into actionable insights by predicting and modeling future outcomes. Collaborated with management in analyzing various KPI targets by using Power BI and MySQL. Conducted Ad-hoc analysis to refine and improve strategies. Utilized statistics and visualizations to identify patterns and opportunities in marketing and products for the sales team.