

Our Team



Making sure you get your groceries on time!

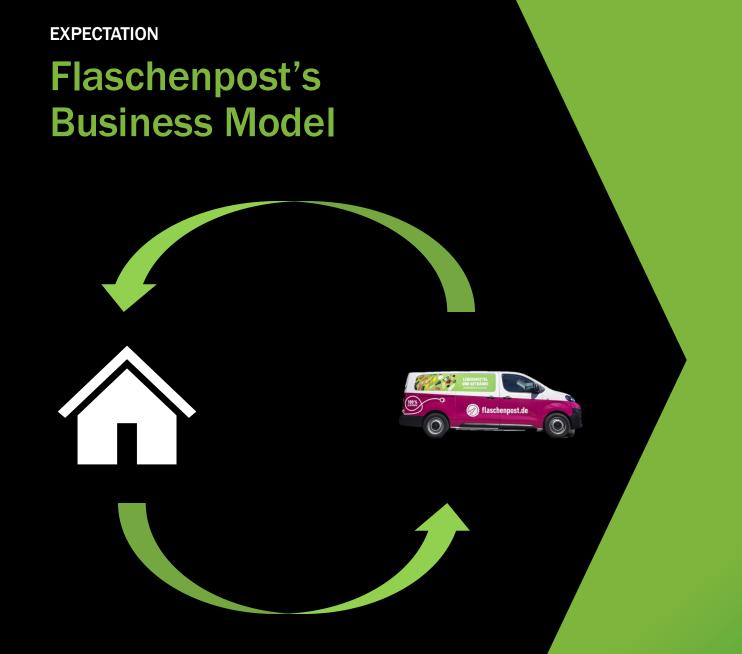
Agenda

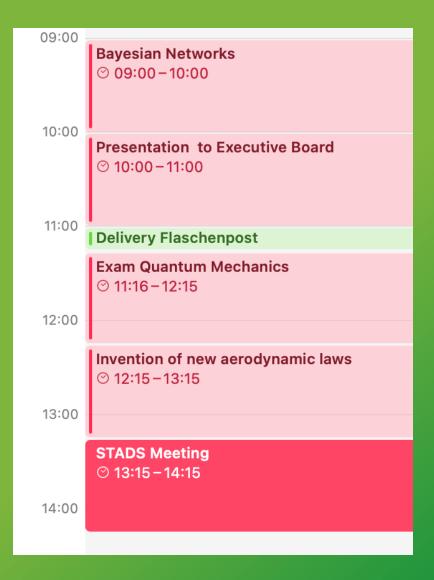


Challenge

Approach

Our Solution





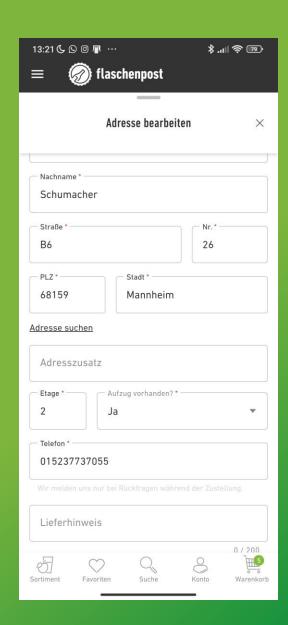
A typical day in our lives...

Motivation



Data on hand

- Number of stories
- Existence of an **elevator**
- Business order
- Weight of the items
- Arrival time of the driver
- Flaschenpost Warehouse
- Driver ID
- Customer ID



Agenda

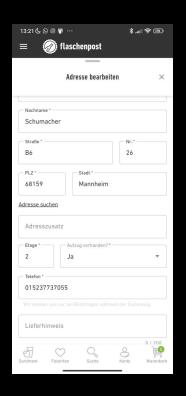
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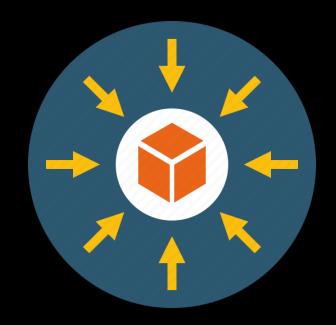
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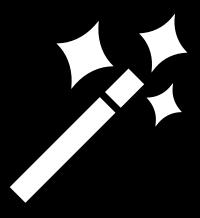
Feature Engineering



Preprocess available features...



... aggregate information ...



... and extract new features.

8

Experience of the drivers

Number of crates and boxes to be delivered

Worker's growing fatigue

Recurring customers

Removing outliers

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Our Models

We experimented with a diverse set of models...



THE CHALLENGE

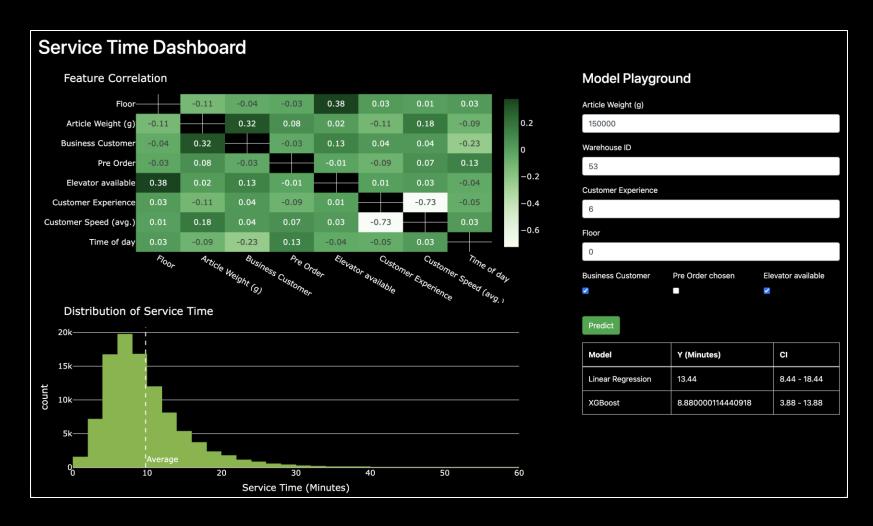
Our Results

... that achieved similarly low MAE values - substantially outperforming our baseline predictions."

Model	MSE	MAE	R2	Confidence Interval
Baseline	36.965	4.330		(-9.801; 9.801)
XGBoost	11.299	2.316	0.769	(-9.759, 9.787)
Neural Network	26.658	3.5201	0.279	(-9.469, 9.493)
Bayesian Ridge Regression	26.932	3.579	0.271	(-9.714, 9.738)
Linear Regression	26.995	3.582	0.270	(-9.718, 9.742)
LightGBM	133.025	9.801	-2.599	(9.777; 9.824)

Service Time Dashboard

We help the Flaschenpost experts by providing them with all information at hand...



Next Steps



New Features based on additional Data

Integrate additional or external data (e.g., weather, traffic) to derive novel features that boost model performance.



Value Analysis of Customers

Quantify customer value by analyzing historical behaviors to drive targeted retention strategies.



Anomaly Detection of Drivers

Identify unusual driver performance through advanced anomaly detection to mitigate risks.