SYMPRAXIS CONSULTING

Centralizing content in a decentralized world

Emily Mancini (she/her)

Emily Mancini

Principal Architect

Information Architect & UX Specialist

Formerly a Microsoft 365 Platform Owner & Trainer

Microsoft Community Content Co-Maintainer

emilymancini.com

linkedin.com/in/eemancini

@eemancini

Agenda

- Current challenges
- Hub site structure
- Search experiences
  - Search bookmarks
  - Content type gallery
  - Highlighted content web part
  - Modern PnP search
- Learning Pathways

The scope of this talk

Is

A 200-level session skipping over the basics

High-level review of available options to centralize content

Is not

An introduction to modern in SharePoint Online

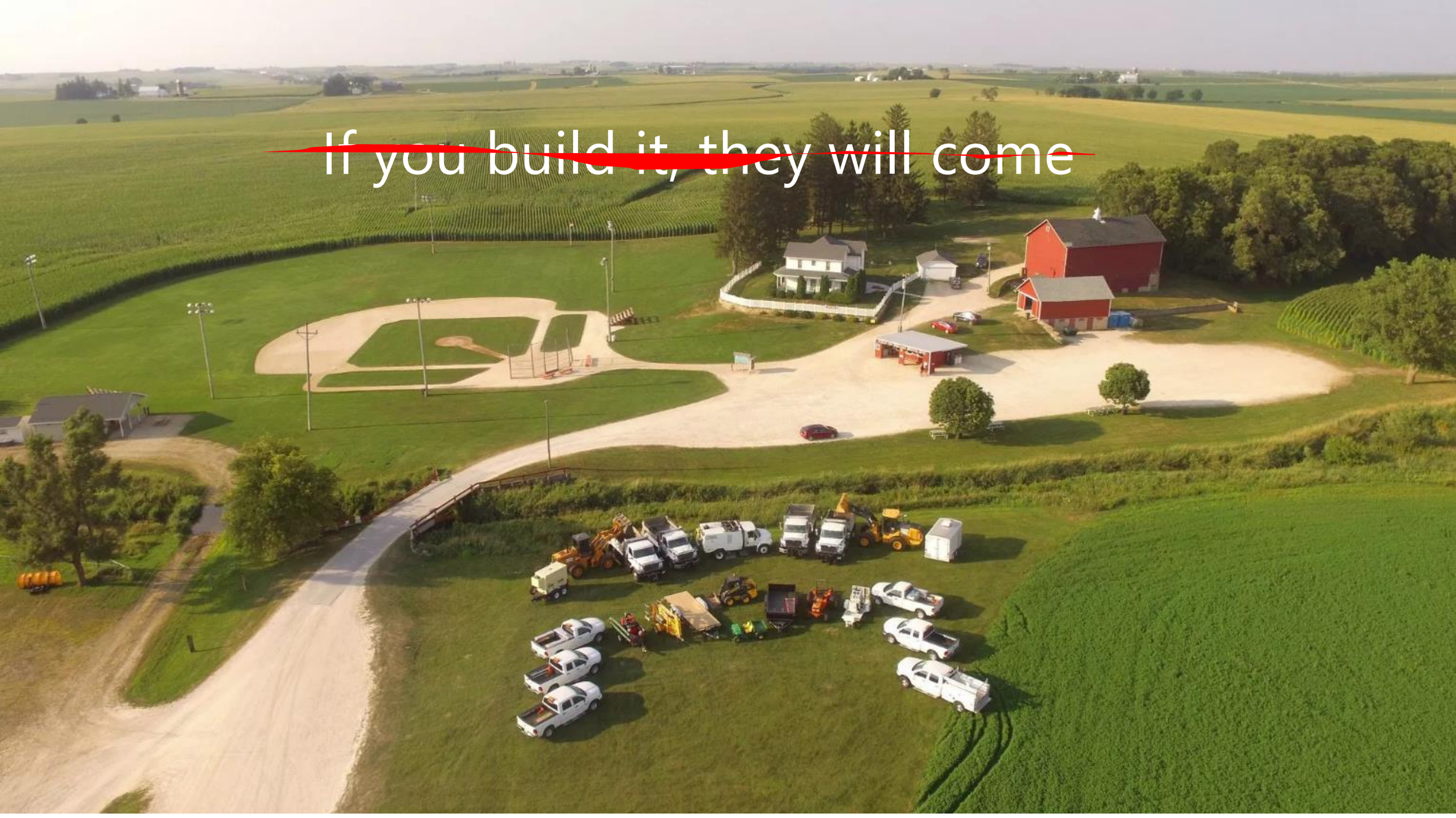
A deep technical walkthrough of how to implement these options

Search bookmarks
Highlighted Content Web Part
Modern PnP Search
Learning Pathways

Agenda

- Current challenges
- Hub site structure
- Search experiences
  - Search bookmarks
  - Content type gallery
  - Highlighted content web part
  - Modern PnP search
- Learning Pathways

Need
Goal
Intranet


~~If you build it, they will come~~

Gulf of execution: Gap between a user's goal for action and the means to execute that goal

A **user need statement** is an actionable problem statement summarizing who a particular user is, the user's need, and why the need is important to that user.

User	Need	Goal
An individual contributor	Find the company policy for social media	Comply

Gibbons, Sarah. "User Need Statements: The 'Define' Stage in Design Thinking." *Nielsen Norman Group*, 2019, https://www.nngroup.com/articles/user-need-statements/.

Role	Need	Outcome Objective
An individual contributor	Find the company policy for expenses	Comply
A new hire	Apply for a company card	Make purchases in approved method
A manager	Train individual contributor on business process	To empower growth and advancing skills

Gibbons, Sarah. “User Need Statements: The ‘Define’ Stage in Design Thinking.” *Nielsen Norman Group*, 2019, https://www.nngroup.com/articles/user-need-statements/.

Role	Need	Outcome Objective	Company Goal
An individual contributor	Find the company policy for social media	Comply	
A new hire	Apply for a company card	Make purchases in approved method	
A manager	Train individual contributor on business process	To empower growth and advancing skills	

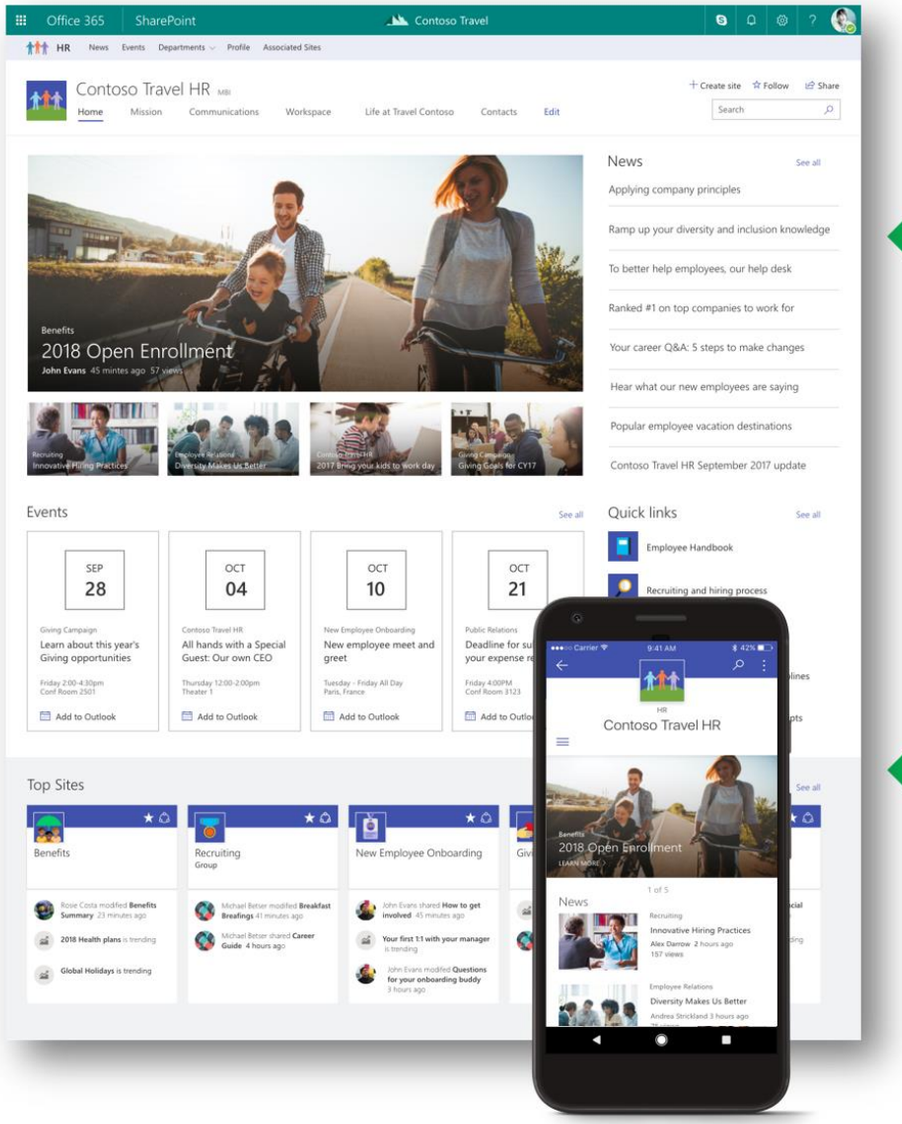
Gibbons, Sarah. “User Need Statements: The ‘Define’ Stage in Design Thinking.” *Nielsen Norman Group*, 2019, https://www.nngroup.com/articles/user-need-statements/.

Agenda

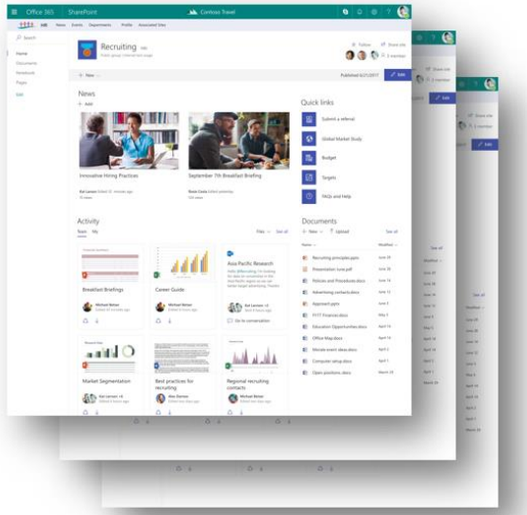
- Current challenges
- Hub site structure
- Search experiences
  - Search bookmarks
  - Content type gallery
  - Highlighted content web part
  - Modern PnP search
- Learning Pathways

Modern Site Architecture

hub site



team sites



communication sites

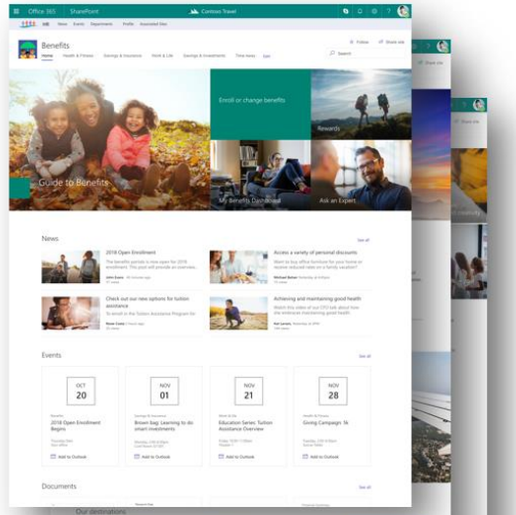


Image Source: Planning your SharePoint hub sites - SharePoint in Microsoft 365 | Microsoft Learn

Hub site superpowers

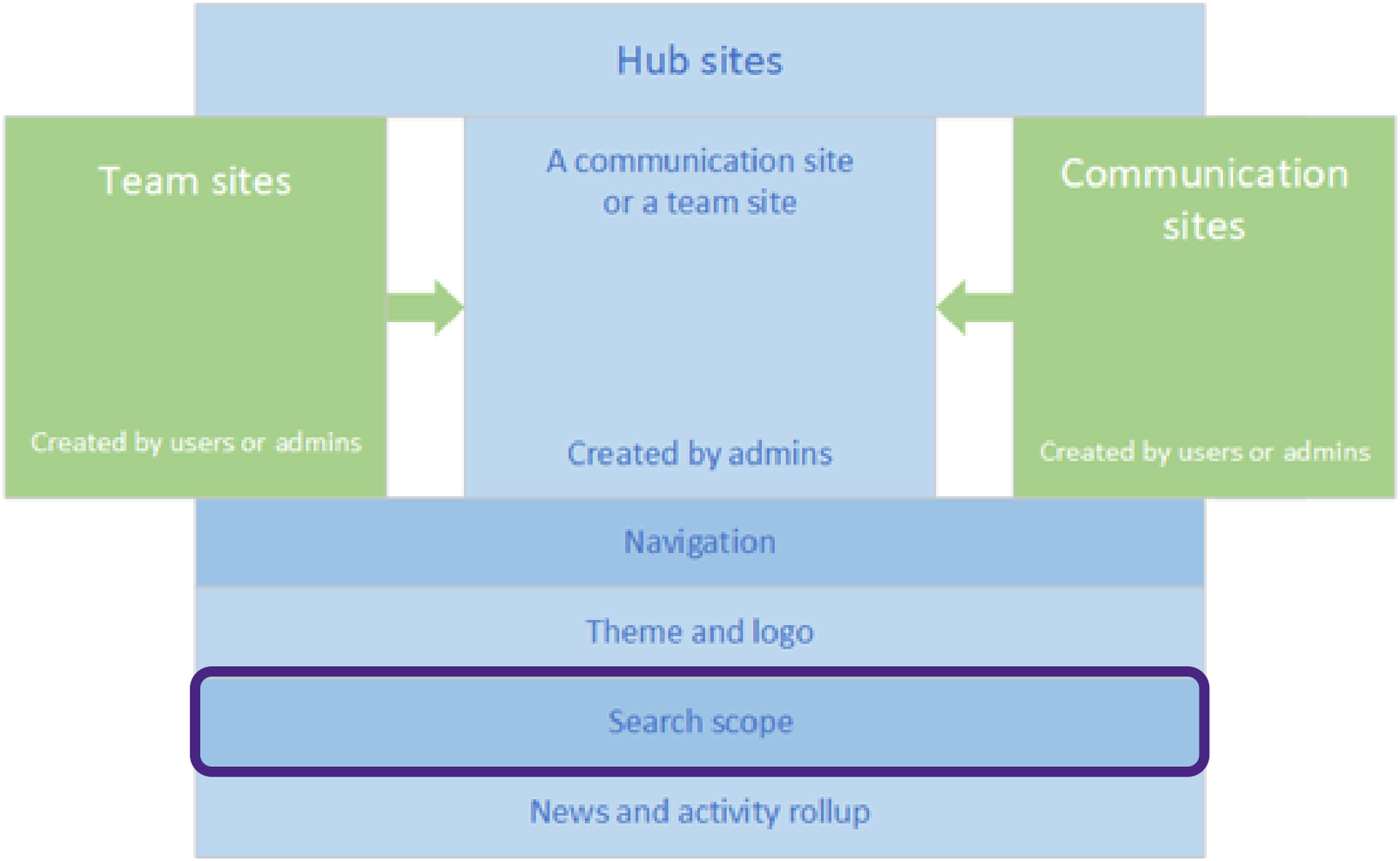
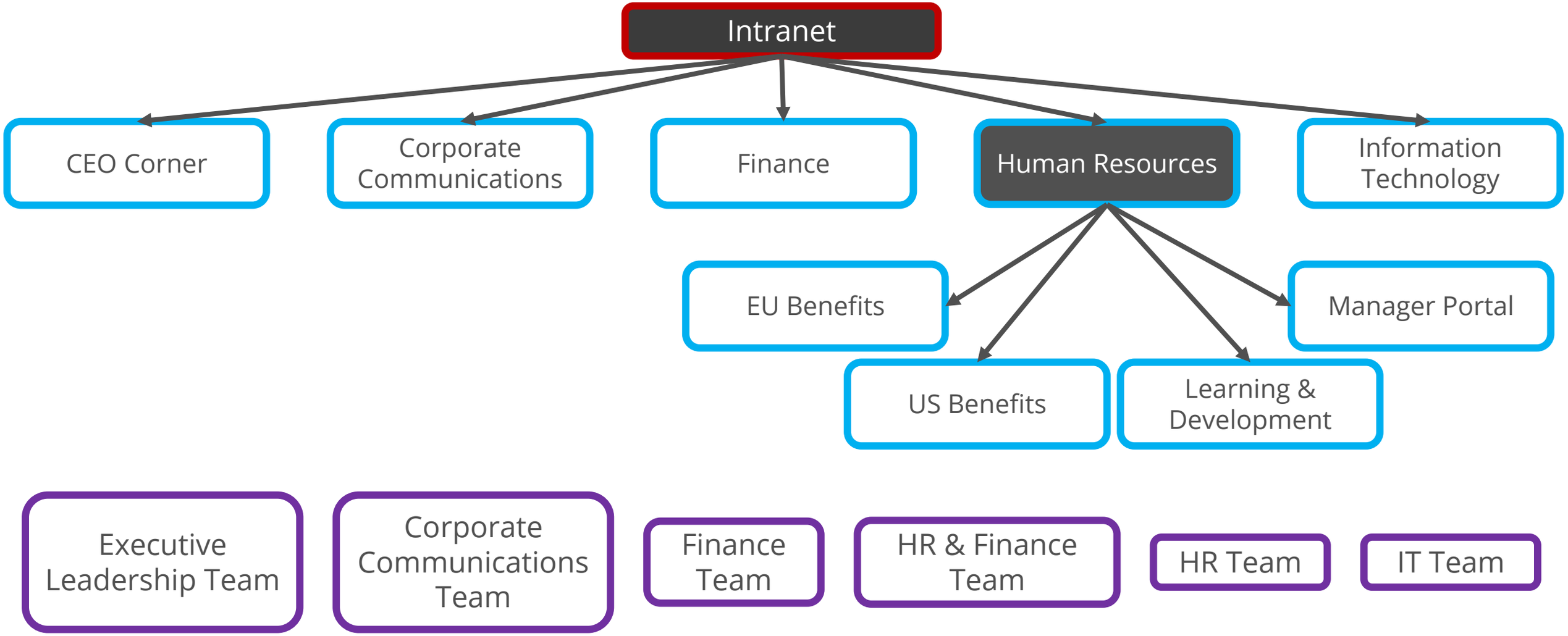


Image Source: Planning your SharePoint hub sites - SharePoint in Microsoft 365 | Microsoft Learn

Example intranet structure

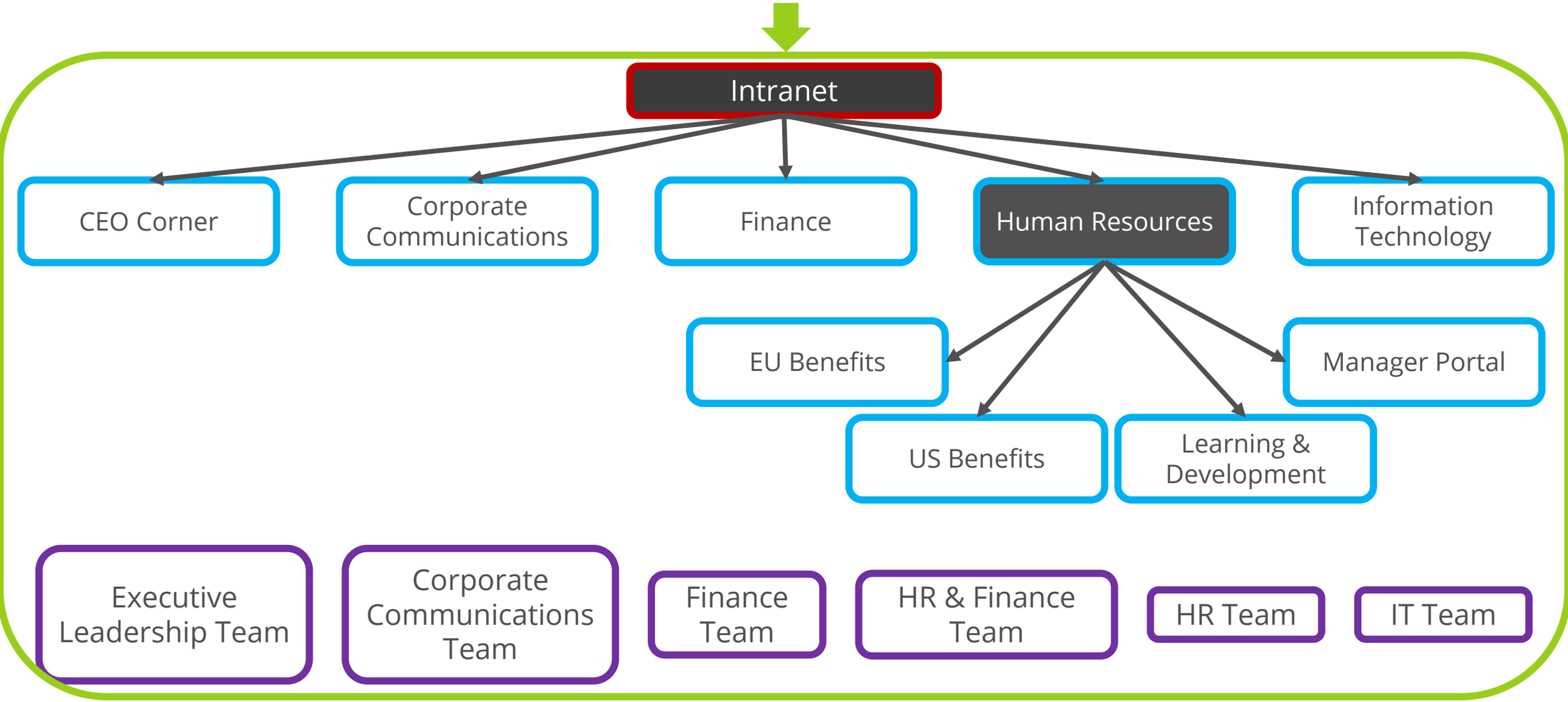


KEY: Hub Site | Communication Site | Team Site | Home Site | → Associated Site (to Hub)

Role	Need	Outcome Objective
An individual contributor	Find the company policy for expenses	Comply
A new hire	Apply for a company card	Make purchases in approved method
A manager	Train individual contributor on business process	To empower growth and advancing skills

Gibbons, Sarah. “User Need Statements: The ‘Define’ Stage in Design Thinking.” *Nielsen Norman Group*, 2019, https://www.nngroup.com/articles/user-need-statements/.

What happens when I search for "company card"?



KEY: Hub Site | Communication Site | Team Site | Home Site | → Associated Site (to Hub)

Travel - Search

https://eemancini.sharepoint.com/_layouts/15/search.aspx/?q=company%20card

SharePoint

company card

All | Files | Sites | People | News | Images | Tools

Feedback

Filters | File type | Last modified

Apply for a company card

https://eemancini.sharepoint.com/sites/Finance/SitePages/Apply-for-a-company-card.aspx

Emily Mancini modified a few seconds ago

company cards to all employees to be used on approved **company** expenses. To apply for your...**card**, please Discuss the need with your manager Fill out a **Company Card** Request

Contoso Onboarding

https://eemancini.sharepoint.com/sites/NewEmployeeOnboarding

The purpose of this site is to help new hires learn about Contoso....

CustomConfig

Microsoft 365 learning pathways

Emily Mancini modified 17 days ago

Hawaii Vacation Planner

Travel

Emily Mancini modified on February 12, 2009

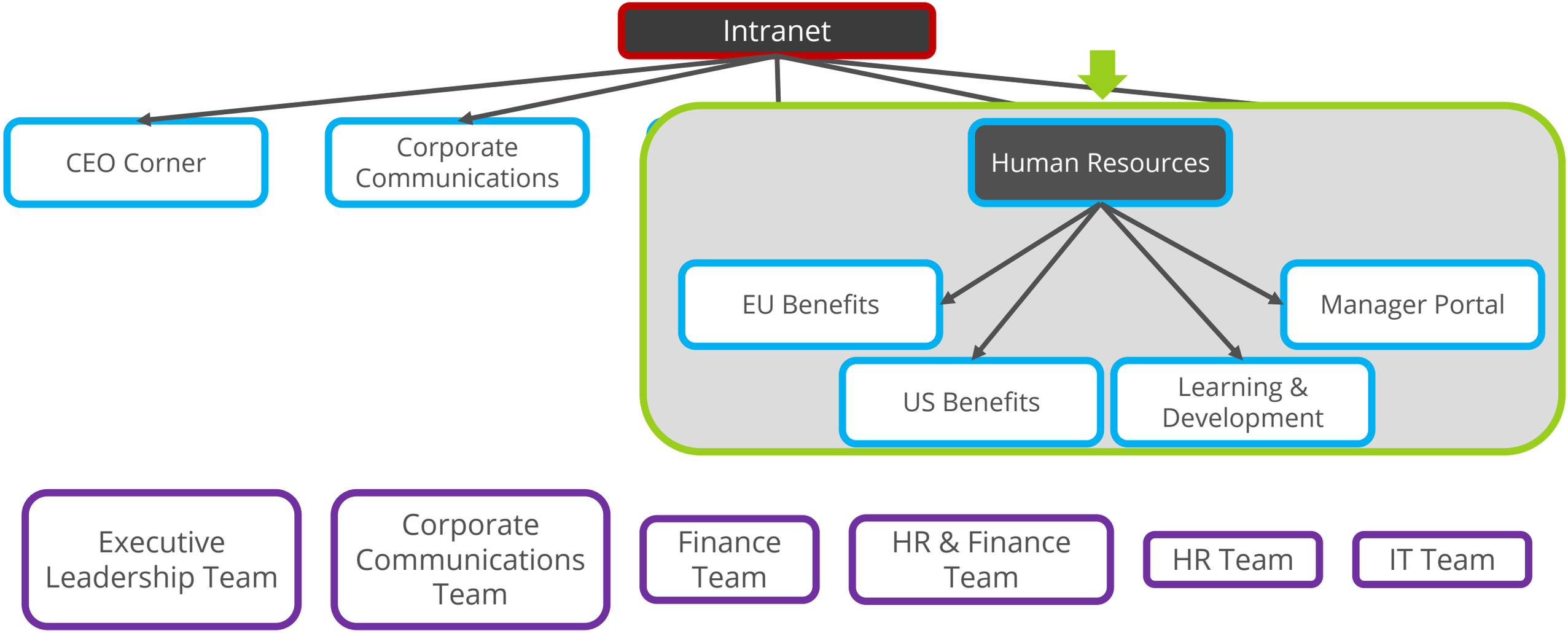
HAWAII 2008 VACATION PLANNER HAWAII Aloha spirit: You will find it everywhere you go on these stunningly beautiful islands. Incredible

Search Optimization Tracker

Testing Subsite

Emily Mancini modified on May 10

What happens when I search for "company card"?



KEY: Hub Site | Communication Site | Team Site | Home Site | → Associated Site (to Hub)

Organization › Travel › Human Resources

All Files Sites News Images

Feedback

We couldn't find any results on this site for **company card**

Search all content in Travel for **company card**

Travel - Home | Human Resources - Search

https://eemancini.sharepoint.com/sites/HR/_layouts/15/search.aspx/siteall?q=company%20card&s=900402217649176385&scope=hub&sid=f93d921f-51...

SharePoint

company card

Organization › Travel

All | Files | Sites | News | Images

Feedback

Filters | Last modified

Apply for a company card

https://eemancini.sharepoint.com/sites/Finance/SitePages/Apply-for-a-company-card.aspx

Emily Mancini modified 18 minutes ago

company cards to all employees to be used on approved **company** expenses. To apply for your...**card**, please Discuss the need with your manager Fill out a **Company Card** Request Form...

Hawaii Vacation Planner

Travel

Emily Mancini modified on February 12, 2009

HAWAII 2008 VACATION PLANNER HAWAII Aloha spirit: You will find it everywhere you go on these stunningly beautiful islands. Incredible beaches, waterfalls, volcanoes, and tropical...

Important training point

What are my options for surfacing content outside the default search scopes?

Agenda

- Current challenges
- Hub site structure
- Search experiences
  - Search bookmarks
  - Content type gallery
  - Highlighted content web part
  - Modern PnP search
- Learning Pathways

SharePoint

company card

All | Files | Sites | People | News | Images | Tools

Feedback

Filters | File type | Last modified

Apply for a company card

https://eemancini.sharepoint.com/sites/Finance/SitePages/Apply-for-a-company-card.aspx

Guidance from the Finance department on how to apply for a company card for the first time.

Published by eemancini

Was this answer useful?

Apply for a company card

https://eemancini.sharepoint.com/sites/Finance/SitePages/Apply-for-a-company-card.aspx

Emily Mancini modified 29 minutes ago

company cards to all employees to be used on approved **company** expenses. To apply for your...**card**, please Discuss the need with your manager Fill out a **Company Card** Request

Contoso Onboarding

https://eemancini.sharepoint.com/sites/NewEmployeeOnboarding

The purpose of this site is to help new hires learn about Contoso....

CustomConfig

Microsoft 365 learning pathways

Emily Mancini modified 18 days ago

Hawaii Vacation Planner

Travel

Emily Mancini modified on February 12, 2009

HAWAII 2008 VACATION PLANNER HAWAII Aloha spirit: You will find it everywhere you go on these stunningly beautiful islands. Incredible

Search & intelligence

Applied Filter: Status: Published

Add bookmark | Exclude a URL | Import | Export | Manage settings

26 items | 1 filter applied

Bookmark title	URL	Modified	Modified By	Keywords
Yammer	https://www.yammer.com/office365	1/7/2020, 12:09 PM		yammer online, yammer login
Word	https://office.live.com/start/Word.aspx?autl	12/9/2021, 10:22 AM		word online, word login, microsoft ...
Windows Help	https://support.microsoft.com/products/wi	5/15/2021, 1:27 AM		windows support, windows help, wi...
Travel Center	https://eemancini.sharepoint.com/sites/trav	9/1/2020, 1:29 PM	emily mancini	travel, flight, trip, travel package, tra...
SharePoint	https://products.office.com/sharepoint/coll	1/7/2020, 12:09 PM		sharepoint online, sharepoint login, ...
PowerPoint	https://office.live.com/start/PowerPoint.asp	12/9/2021, 10:22 AM		powerpoint online, powerpoint logi...
Outlook Web Access	https://outlook.office365.com/owa/	12/9/2021, 10:22 AM		outlook, outlook email login, micros...
OneNote	https://www.onenote.com/notebooks?auth	1/7/2020, 12:09 PM		onenote online, onenote login, my ...
OneDrive for Business	https://onedrive.live.com/about/business	5/15/2021, 1:27 AM		my site, my, my sharepoint, one driv...
Office Online	https://portal.office.com	12/9/2021, 10:22 AM		office online, office 365 online, offic...

Microsoft 365 admin center

Search

Home > Search & intelligence > Bookmarks

Search & intelligence

Insights | Answers | Data sources | Customizations | Configurations

- Acronyms
- Bookmarks
- Floor plans
- Locations
- Q&A

Applied Filter: Status: Published

+ Add bookmark | Exclude a URL | Import | Export

Bookmark title	URL
Yammer	https://www.yammer.com/offi
Word	https://office.live.com/start/W
Windows Help	https://support.microsoft.com
Travel Center	https://eemancini.sharepoint.c
SharePoint	https://products.office.com/sh
PowerPoint	https://office.live.com/start/Po
Outlook Web Access	https://outlook.office365.com/
OneNote	https://www.onenote.com/not
OneDrive for Business	https://onedrive.live.com/abou
Office Online	https://portal.office.com
Office Install Site	http://aka.ms/getoffice
Office 365 Help	https://support.office.com/
Office 365 Admin Center	https://portal.office.com/admi
Microsoft Teams	https://teams.microsoft.com/
Microsoft Search in Bing explore	https://www.bing.com/busines
Microsoft Search in Bing Help	https://go.microsoft.com/fwlin
Microsoft Search Admin portal	https://www.bingforbusiness.c

Apply for a company card

Apply for a company card
https://eemancini.sharepoint.com/sites/Finance/SitePages/Apply-for-a-company-c...
Guidance from the Finance department on how to apply for a company card for the first time.

Title * Characters: 24 / 60
Apply for a company card

URL *
https://eemancini.sharepoint.com/sites/Finance/SitePages/Apply-for-a-company-card....

Description Characters: 91 / 300
Guidance from the Finance department on how to apply for a company card for the fir...

Keywords *
company card × | corporate card × | Enter search terms commonly used to find t

☑ Automatically match similar keywords

Reserved keywords
Enter search terms commonly used to find this page

Categories:
New hire ×

Bookmark settings
Choose when and where this result should be published

- Dates
- Country or region
- Groups
- Device & OS
- Targeted variations

Publish | Save to draft

SharePoint

mexico city

All | Files | Sites | People | News | Images | Tools

Feedback

Filters | File type | Last modified

Mexico City
https://eemancini.sharepoint.com/sites/CDMX

Testing multiple bookmarks on same keyword

Published by eemancini

Related:

Best City to Visit

Was this answer useful?

MC

Mexico City
https://eemancini.sharepoint.com/sites/CDMX
Mexico City excursions. This ensures a consistent experience for all of our clients and...

10-Best-Museums-in-Mexico-City-You-Need-to-Visit-Right-Now
Travel
Emily Mancini modified on February 1, 2020

Mexico-City-Travel-Guide-US-News-Travel
Mexico City
Emily Mancini modified on March 26, 2020

Mexico-City-closes-bars-limits-eateries-as-virus-cases-rise
Travel
Emily Mancini modified on November 30, 2020

Microsoft 365 admin center

Search

Home > Search & intelligence > Bookmarks

Search & intelligence

Insights | Answers | Data sources | Customizations | Configurations

- Acronyms
- Bookmarks
- Floor plans
- Locations
- Q&A

Applied Filter: Status: Published

+ Add bookmark | Exclude a URL | Import | Export

Bookmark title	URL
Yammer	https://www.yammer.com/offi
Word	https://office.live.com/start/W
Windows Help	https://support.microsoft.com
Travel Center	https://eemancini.sharepoint.c
SharePoint	https://products.office.com/sh
PowerPoint	https://office.live.com/start/Po
Outlook Web Access	https://outlook.office365.com/
OneNote	https://www.onenote.com/not
OneDrive for Business	https://onedrive.live.com/abou
Office Online	https://portal.office.com
Office Install Site	http://aka.ms/getoffice
Office 365 Help	https://support.office.com/
Office 365 Admin Center	https://portal.office.com/admi
Microsoft Teams	https://teams.microsoft.com/
Microsoft Search in Bing explore	https://www.bing.com/busine
Microsoft Search in Bing Help	https://go.microsoft.com/fwlin
Microsoft Search Admin portal	https://www.bingforbusiness.c

Apply for a company card

Dates

- (●) Always available
- ( ) Choose start or end date

Country or region

- (●) Available in all countries/regions
- ( ) Select specific countries/regions

Groups

- ( ) Only people with access to this link
- (●) Everyone in your organization
- ( ) Specific groups in your organization

Device & OS

- (●) All devices
- ( ) Select specific devices and OS

Targeted variations

You can target different bookmark content to different users based on the user's device and location

+ Add a variation

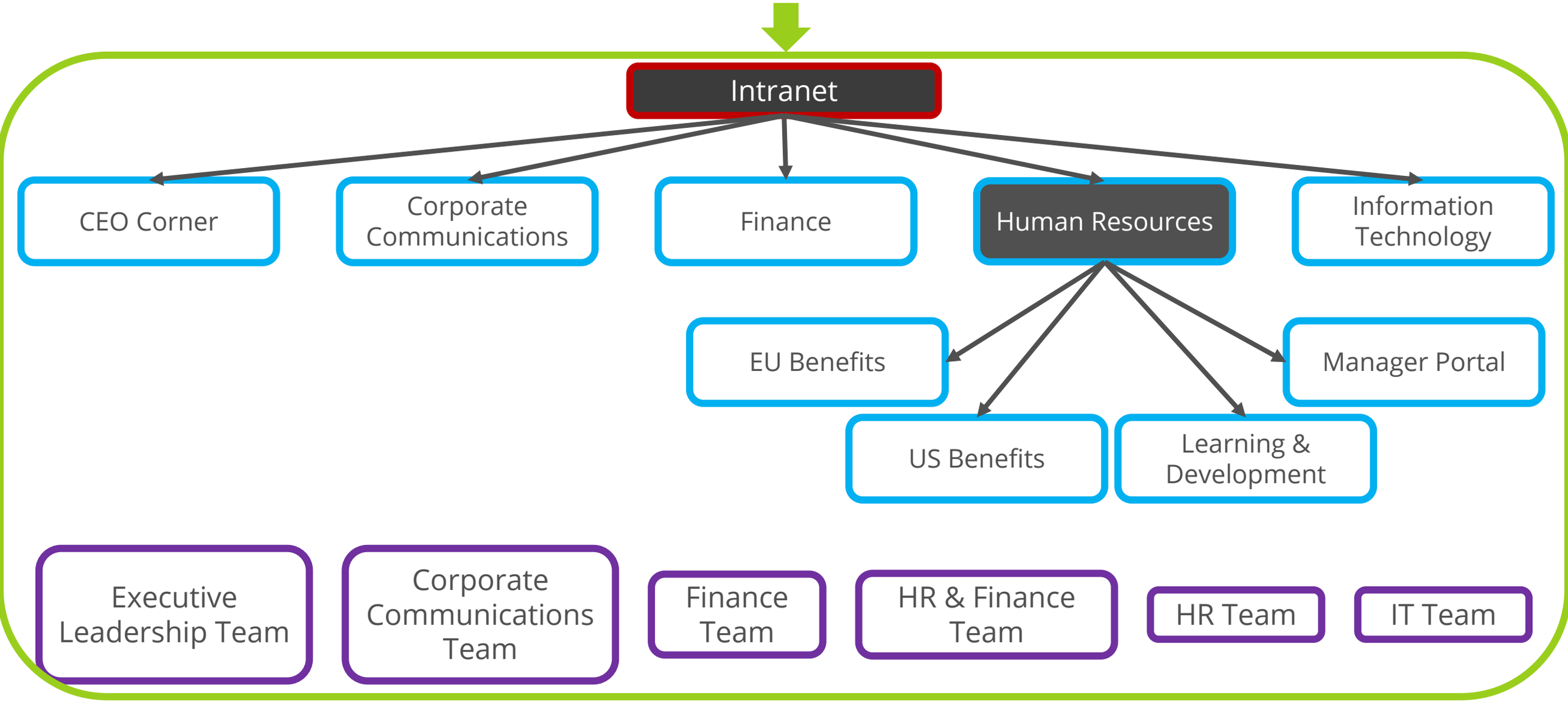
PowerApp

App ID

Enter the App ID for the PowerApp

Publish | Save to draft

Search bookmarks are only available from the root site



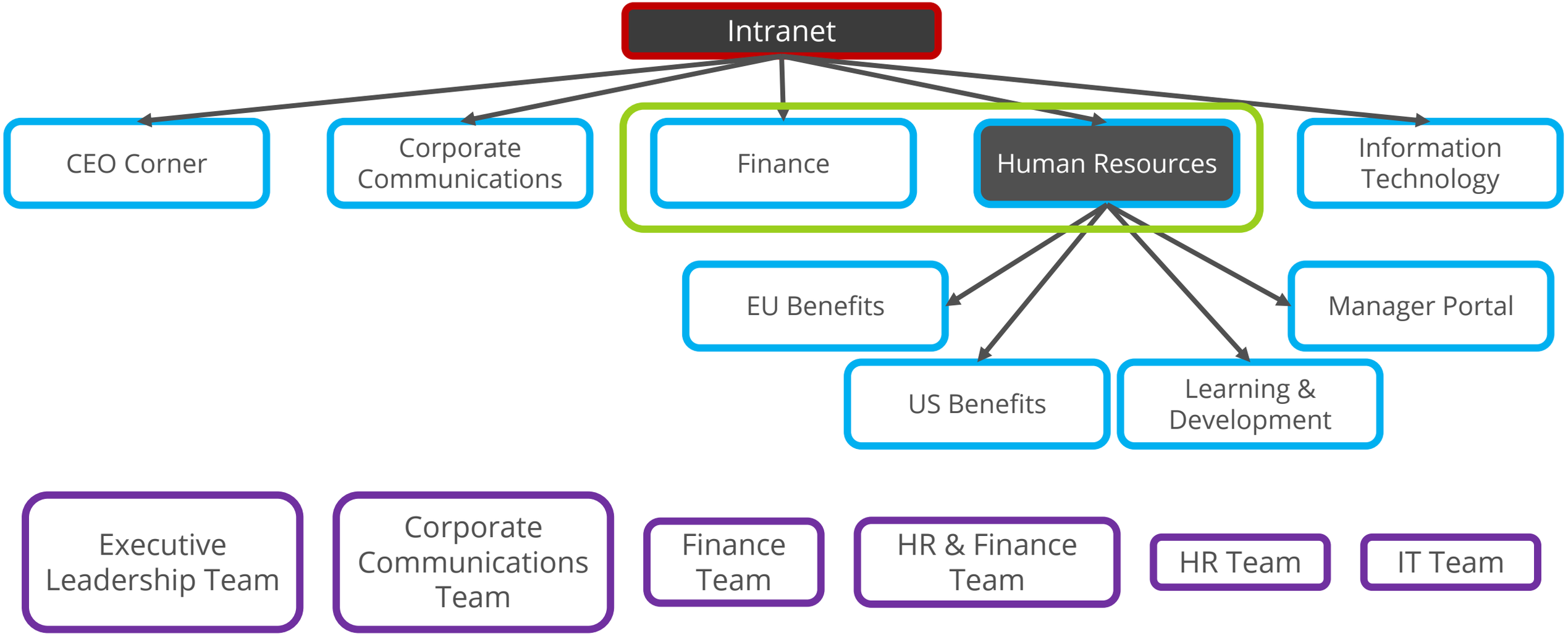
KEY: Hub Site | Communication Site | Team Site | Home Site | → Associated Site (to Hub)

But how do I surface content across peer site collections?

Role	Need	Outcome Objective
An individual contributor	Find the company policy for expenses	Comply
A new hire	Apply for a company card	Make purchases in approved method
A manager	Train individual contributor on business process	To empower growth and advancing skills

Gibbons, Sarah. “User Need Statements: The ‘Define’ Stage in Design Thinking.” *Nielsen Norman Group*, 2019, https://www.nngroup.com/articles/user-need-statements/.

Centralizing content across peer site collections



KEY: Hub Site | Communication Site | Team Site | Home Site | → Associated Site (to Hub)

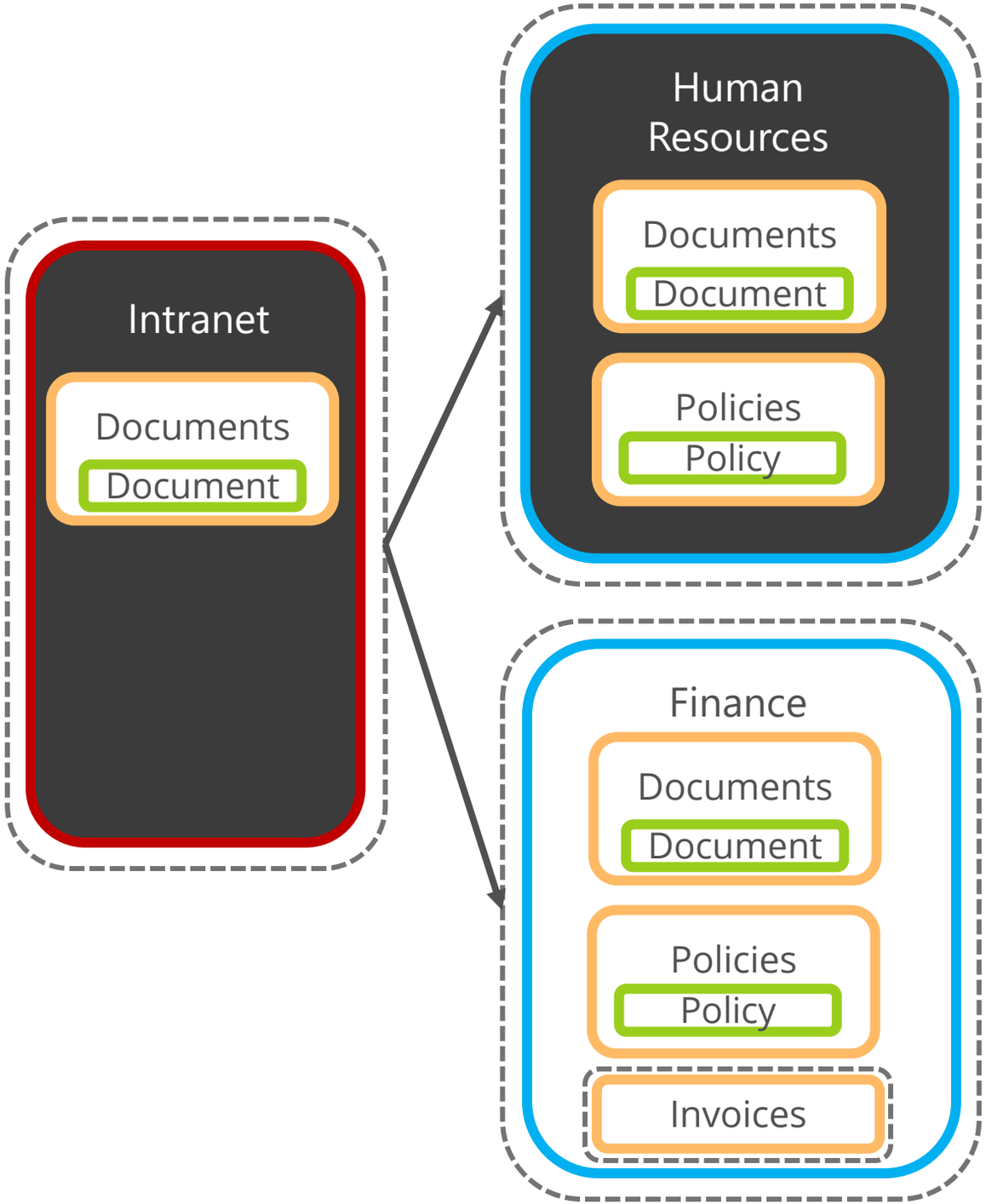
Step 1: Create a robust information architecture

What are content types?

- Can be a document, list item, or folder

- Pulls together an item and information about the item:
  - Metadata (through site columns and content type name)
    - Ability to require metadata
  - Template (for documents only)
  - Information management settings

Learn more: Introduction to content types and content type publishing https://symp.info/IntroCT



KEY

Hub Site

Home Site

Communication Site

Separate Permissions

Library

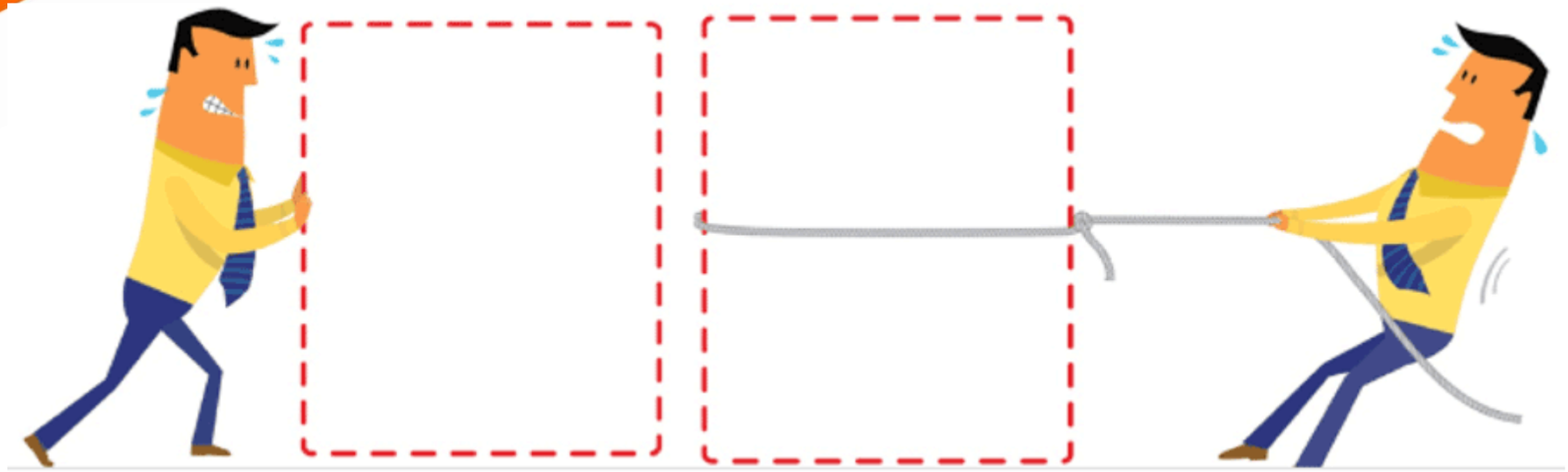
Content type

Link

What is content type publishing?

- Centralized content type management in the Content type gallery in SharePoint admin center
- Ability to add custom content types across some or all site collections
- A site collection at sites/ContentTypeHub

Content type publishing



Before Sept. 2021:
Push to all sites

After Sept. 2021:
Pull as needed

Microsoft 365 Template Options

Solution	Across Site Collections	Metadata	Document Libraries	Pages	Permissions	Flows	List Formatting	Requires Code
Content Type Gallery	Yes	Yes	No	No	No	No	No	No
Page Templates	No	Yes, for the page itself	No	Yes	No	No	No	No
Third-party migration tools (Sharegate)	Yes	Yes	Yes	Yes	Yes	No	Yes	No
Third-party template tools (Orchestry)	Yes	Yes	Yes	Yes	Yes	No	No	No
Site Templates	Yes	Yes	Yes	No	Yes	No	Yes	JSON PowerShell
PnP Provisioning Templates	Yes	Yes	Yes	Yes	Yes	No	Yes, with custom code	XML PowerShell

https://eemancini.sharepoint.com/sites/contentTypeHub/_layouts/15/SiteAdmin.aspx#/contentTypes

SharePoint

Search

Microsoft Search

Content services

Term store

Content type gallery

Team Site

Content type gallery

Return to classic

Create and manage the content types available on this site. Content types visible on this page can be used on this site and its subsites.

Content type publishing has changed. To sync and use published content types from content type hub to a site, user needs to add content types from the modern add content type panel to list or document library in their site. Learn more about content type publishing.

Create content type

Search content types

All Items

Site content type	Parent	Category	Last publish
Announcement	Item	List Content Types	
Audio	Rich Media Asset	Digital Asset Content Types	
Base EEMANCINI Document	Document	_EEMancini	
Basic Page	Document	Document Content Types	
Benefits Overview	HR Page	_EEMancini	Jun 9 202
Category	Item	Community Content Types	
Circulation	Item	Group Work Content Types	
Comment	Item	List Content Types	
Community Member	Site Membership	Community Content Types	

SharePoint

Search in SharePoint

Travel | Destinations | Travel Assistance | Departments | Edit

Travel

Home | Beach | City | Wilderness | Travel Star | Example Document | Work progress tracker | Issue tracker | Edit

+ Create site | Following | Share

+ New | Page details | Analytics

Pending approval | Edit | Review approvals

News

See all

+ Add

TRAVEL

New excursion offering: Road to Hana

We have a new offering to take the road to...

Marc Anderson July 1, 2021

Key West

Key West reopens to visitors

The Florida Keys will reopen its doors to tourists next month, ending a more...

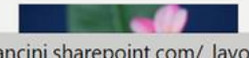
Jane Pawsten April 22, 2021

Key West

Key West votes to limit cruise ship passengers. Now legislators want to veto that vote. | Commentary - msn.com

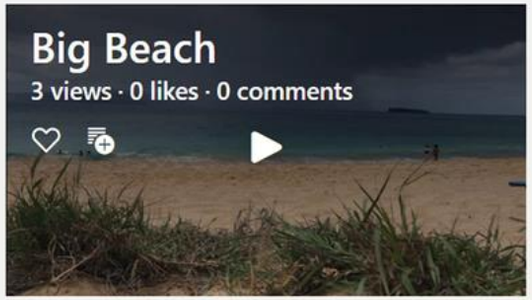
The folks down in Key West have always welcomed tourists. Drunk tourists....

Marc Anderson February 23, 2021



TRAVEL

Ballet Folklórico de México



Big Beach

My sites

See all

- Travel
- C Cats
- B Bogota
- C California
- HR Human Resources

My feed

See all

Emily Mancini
Updated • 44m ago

From Bogota in South America Hub
Bogota

https://eemancini.sharepoint.com/_layouts/15/sharepoint.aspx?&login_hint=emily@eemancini.onmicrosoft.com

Do not go as fast as me ☺

SharePoint

SHARE FOLLOW

EDIT LINKS

Settings ▸ Add Content Types

Home
Documents
Pages
Recent
Policies
Site contents

EDIT LINKS

Content type publishing has changed. Use the new content type panel to view or add recently published content types. To add a content type, go to the library Policies, select **Add column**, and then select **Content type**. Learn more about content type publishing

Select Content Types

Select from the list of available site content types to add them to this list.

Select site content types from:
All Groups

Available Site Content Types:
Allow any content type *
Basic Page
Benefits Overview
Competency Model
Development Overview
Dublin Core Columns
Form
HR Page
JavaScript Display Template

Add >

< Remove

Content types to add:

Description:
Allows users to upload documents of any content type to a library. Unknown documents will be treated as their original content type in client applications.

Group: Special Content Types

OK Cancel

SharePoint

Search this library

CC

Corporate Communications

Home | Documents | Pages | Policies | Site contents | Edit

Share

New | Edit in grid view | Open | Share | Download | Delete | Pin to top | ···

1 selected | All Documents

Policies

Name	Modified	Modified By	+ Add column
Test 2.docx	A few seconds ago	Emily Mancini	

SharePoint

Search

Microsoft Search

Content services

Term store

Content type gallery

Corporate Communications

Content type gallery

Return to classic

Create and manage the content types available on this site. Content types visible on this page can be used on this site and its subsites.

Content type publishing has changed. Use the new content type panel to view and add recently published content types. To add a content type, go to the library, select Add column, and then select Content type. Learn more about content type publishing.

Create content type

policy

All Items

Parent	Category	Source
Document	_EEMancini	Corporate Communications

Information architecture better practices

- Name your document library and site columns without spaces
- Use document library titles to provide metadata
- Leave the default content type for “Documents” in libraries with multiple content types
- Build at the site level or in the content type gallery
- Name content types as a singular item (“policy” not “policies”)
- If you have a site column for “Document Type”, those are likely your content types
- Consider content type inheritance
- Map site columns to managed metadata in the Term Store, when possible
- Leave “All Documents” view unfiltered and ungrouped

Step 2: Surface content in context through web parts

Option 1: Highlighted Content Web Part

What is the Highlighted Content web part?

- Out of the box web part
- Successor to Content Query and Content Search web parts
- Display content from multiple sources in one place on a page
- Custom query in KQL, CAML, and/or Managed Properties

https://eemancini.sharepoint.com Travel - Home

https://eemancini.sharepoint.com

SharePoint Search

Microsoft Search

Content services

Term store

Content type gallery

Content type gallery > Policy

Edit Publish Settings Delete

Policy

Category

_EEMancini

Parent

Document

Content Type ID

0x01010072A7B15B3D024647914F182EB057ED9D

Site columns

Add and manage the site columns that are a part of this content type.

Add site column

Name	Type	Required	Source
Name	File	Yes	Docume
Title	Single line of text	No	Item
Policy Expiration	Date and Time	No	Policy

OUT OF THE BOX SOLUTION

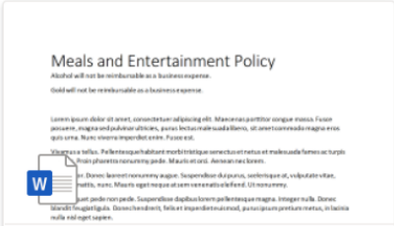
Policy Center

Name or email address

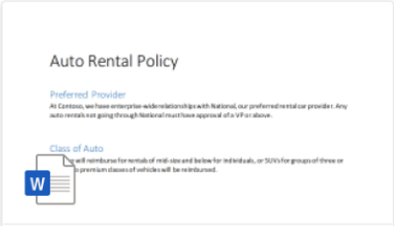
Most recent documents

Travel
Air Travel Policy
Emily Mancini
Edited May 19, 2022

Travel
COVID Travel Policy
Mike Gilronan
Edited Sep 11, 2020



Travel
Meals and Entertainment Policy
Mike Gilronan
Edited Sep 11, 2020



Travel
Auto Rental Policy
Mike Gilronan
Edited Sep 11, 2020

Comments

Off

Highlighted content

Select the content you want to highlight, and choose layout options.

Learn more

Use a basic filter to narrow search results, or use a custom query with CAML or KQL code.

- Filter
- Custom query

Query

Source

All sites in the hub

SiteID or WebID values are provided based on your selections under Source, and will be appended to your query text.

(DepartmentId:f93d921f-51ed-4bf1-aa24-f(

Query text (KQL)

SPContentType: Policy

Apply

Highlighted Content web part configuration

- Sort by:
  - Most recent
  - Most viewed
  - Trending
  - Managed property ascending
  - Managed property descending

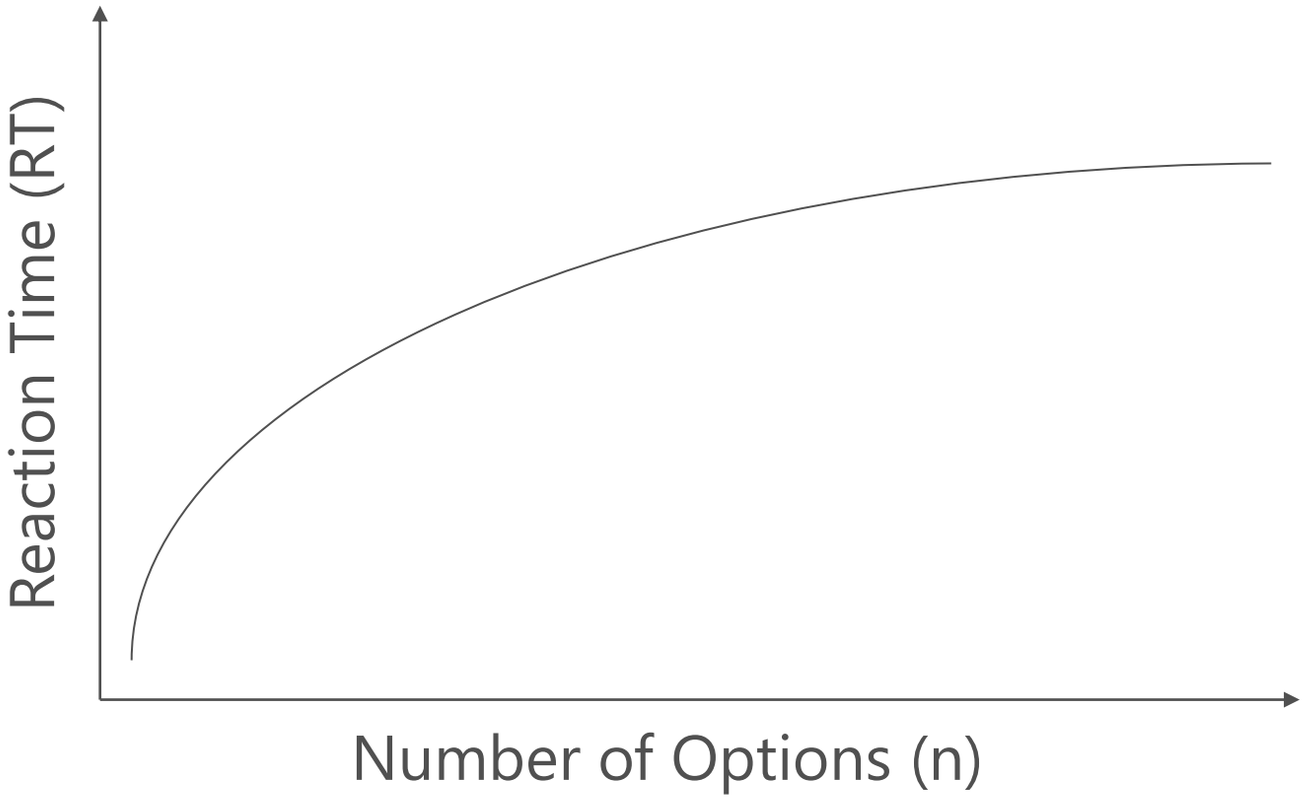
No filters

No search

- Layout:
  - Grid
  - List
  - Carousel
  - Compact
  - Filmstrip

No custom views

Hick-Hyman Law



$RT = a + b \log_2(n)$

RT is the Reaction Time

(n) Is the number of stimuli

a and **b** are constants

E

Step 2: Surface content in context through web parts

Option 2: Modern PnP Search Web Part

What is the Modern PnP Search web part?

- Microsoft community open-source web part
- Search box, search results, search filters, and search verticals web parts
- Supported extensions include custom web components, handlebars customization, event handlers for adaptive card actions, and suggestions providers

SharePoint

Search in SharePoint

Travel | Destinations | Travel Assistance | Departments | Edit

Travel

Home | Beach | City | Wilderness | Travel Star | Example Document | Work progress tracker | Issue tracker | Edit

+ Create site | Following | Share

+ New | Page details | Analytics

Pending approval | Edit | Review approvals

News

See all

+ Add

Cats

Testing not org news

Emily Mancini September 12

TRAVEL

New excursion offering: Road to Hana

We have a new offering to take the road to Hana in Maui!

Marc Anderson July 1, 2021

Key West

Key West reopens to visitors

The Florida Keys will reopen its doors to tourists next month, ending a more...

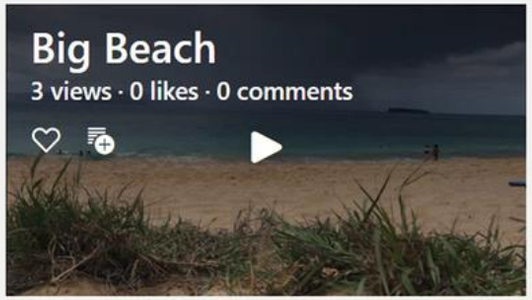
Jane Pawsten April 22, 2021

Key West

Key West votes to limit cruise ship passengers. Now legislators want to veto that vote. | Commentary - msn.com

The folks down in Key West have always welcomed tourists. Drunk tourists

Ballet Folklórico de México



Big Beach

My sites

See all

- Travel
- C Cats
- B Bogota
- C California
- HR Human Resources

My feed

See all

Trending

From Bogota in South America Hub

Bogota

But how do I surface content in a specific order?

Role	Need	Outcome Objective
An individual contributor	Find the company policy for expenses	Comply
A new hire	Apply for a company card	Make purchases in approved method
A manager	Train individual contributor on business process	To empower growth and advancing skills

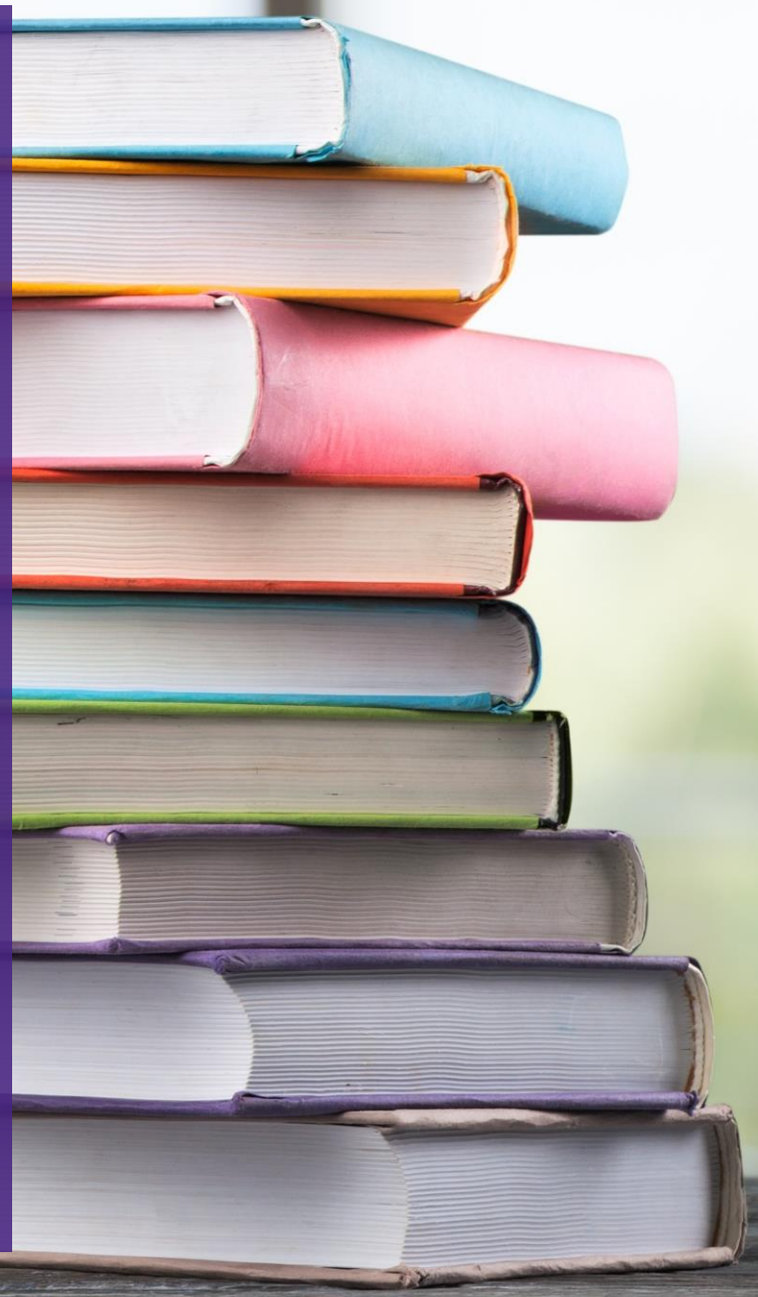
Gibbons, Sarah. "User Need Statements: The 'Define' Stage in Design Thinking." *Nielsen Norman Group*, 2019, https://www.nngroup.com/articles/user-need-statements/.

What is Learning Pathways?

- Customizable online learning platform
- A site collection and web part
- Supports content in 10 languages
- Open-source

What is *in* Learning Pathways?

- Microsoft created content
- Custom content through SharePoint pages or external content (supported in iFrame)



Microsoft 365 learning pathways

https://eemancini.sharepoint.com/sites/O365CL/

SharePoint

Search this site

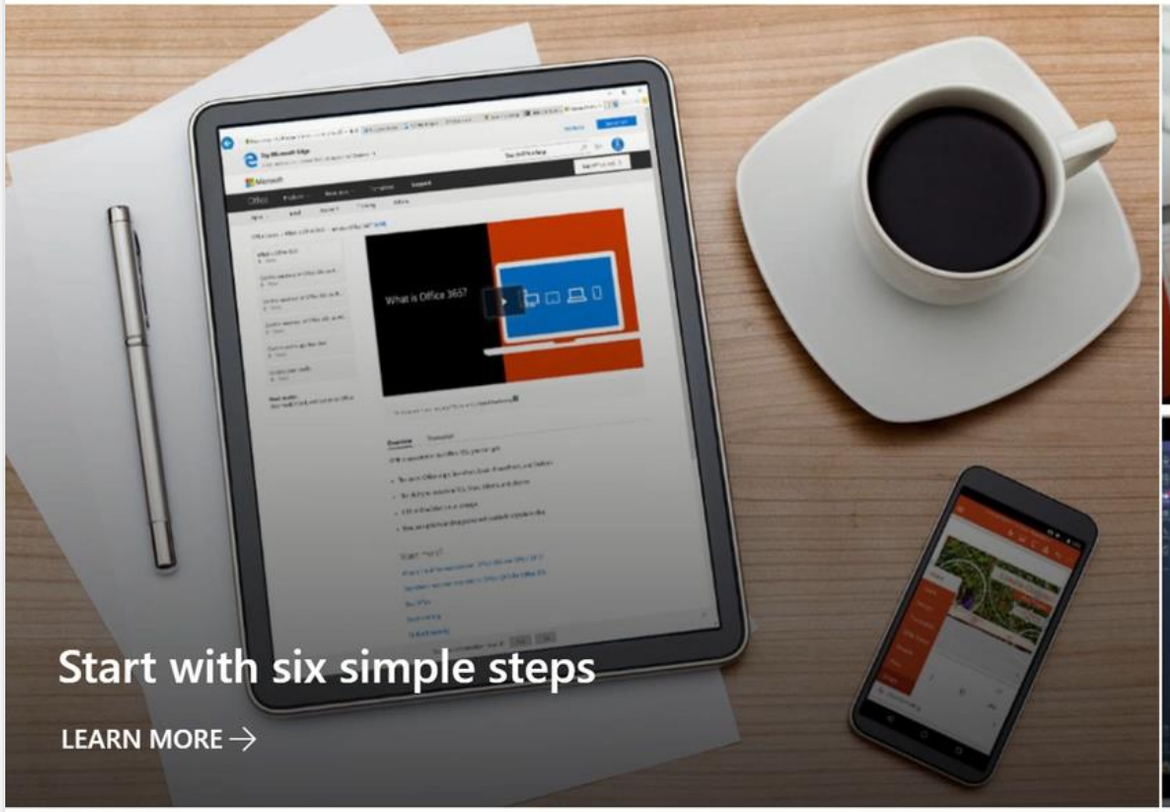
Microsoft 365 learning pathways

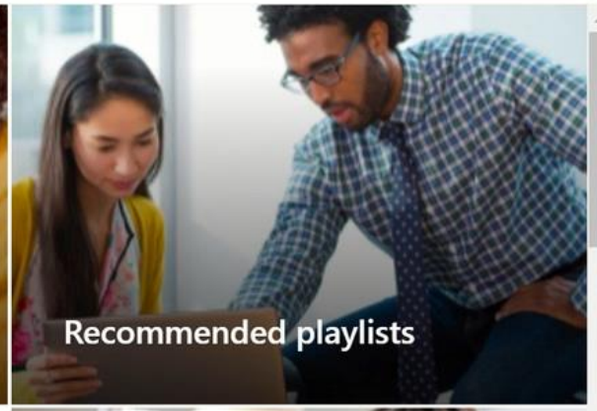
Home | Microsoft 365 training | Ask questions and get help | Edit

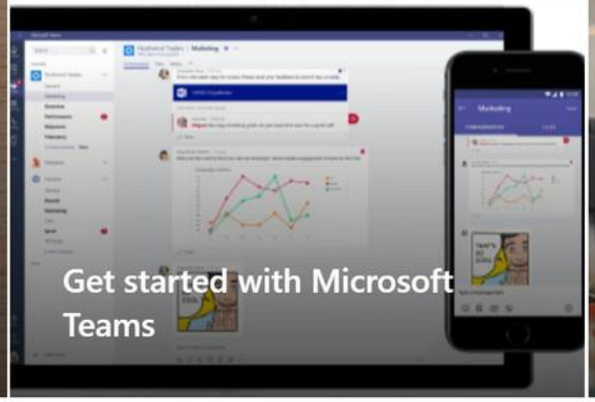
Following | Share

New | Discard changes | Page details

Draft saved 11/23/2020 | Edit | Republish







News

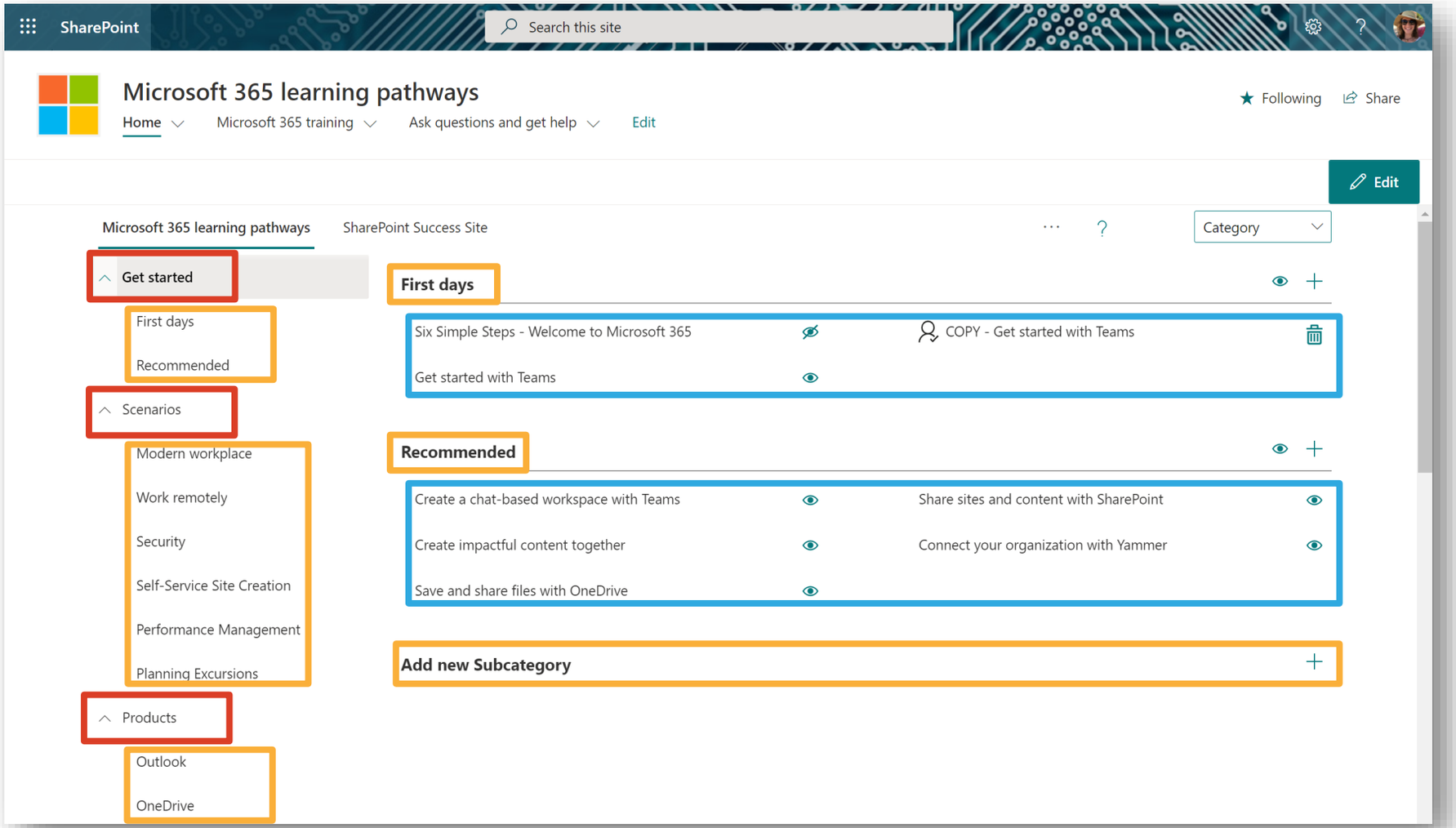
See all

Add

Microsoft Tech Community

Enabling Remote Work - Microsoft Tech

Learning Pathways Components

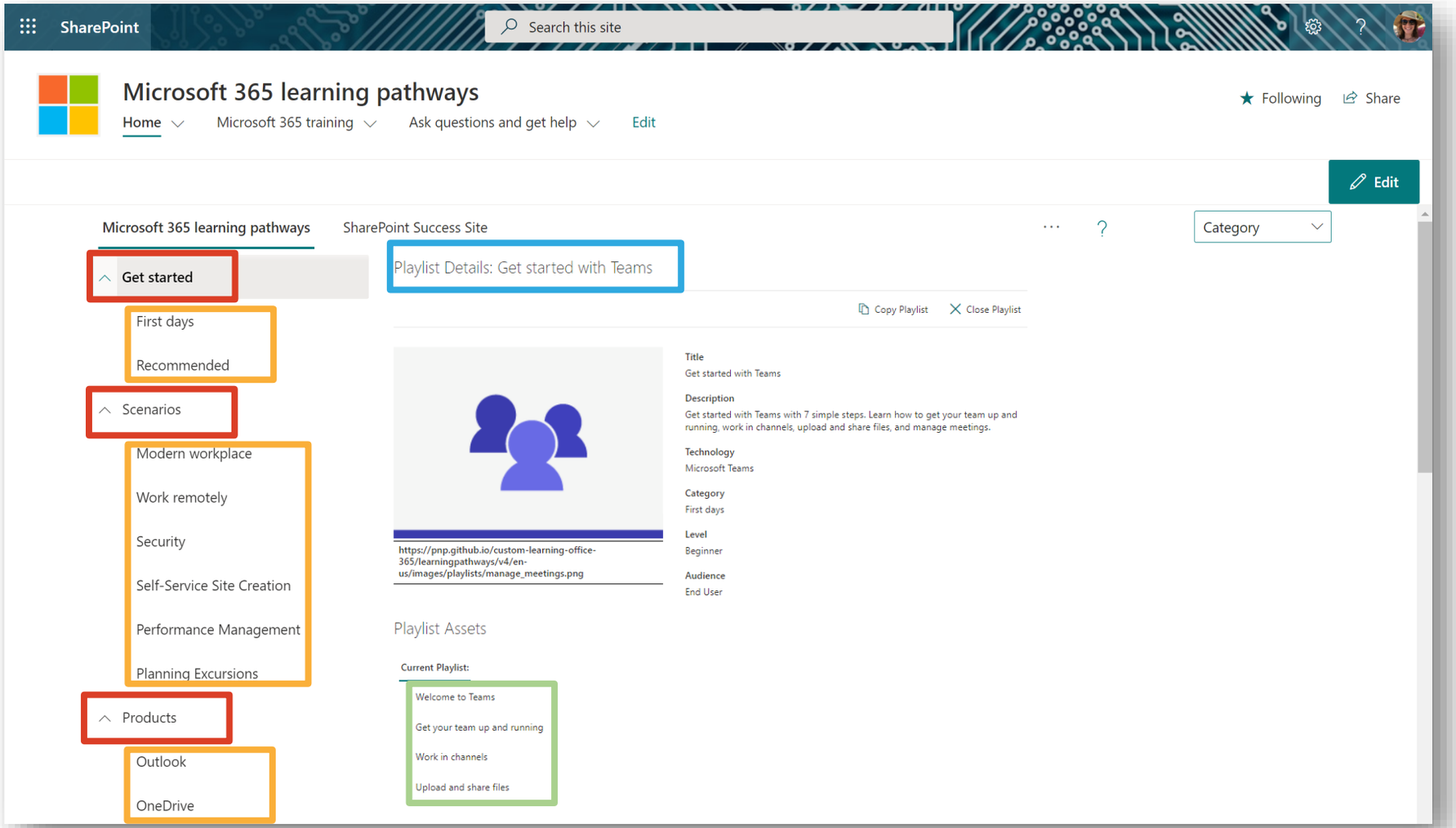


1. Category

2. Sub-Category

3. Playlist

Learning Pathways Components



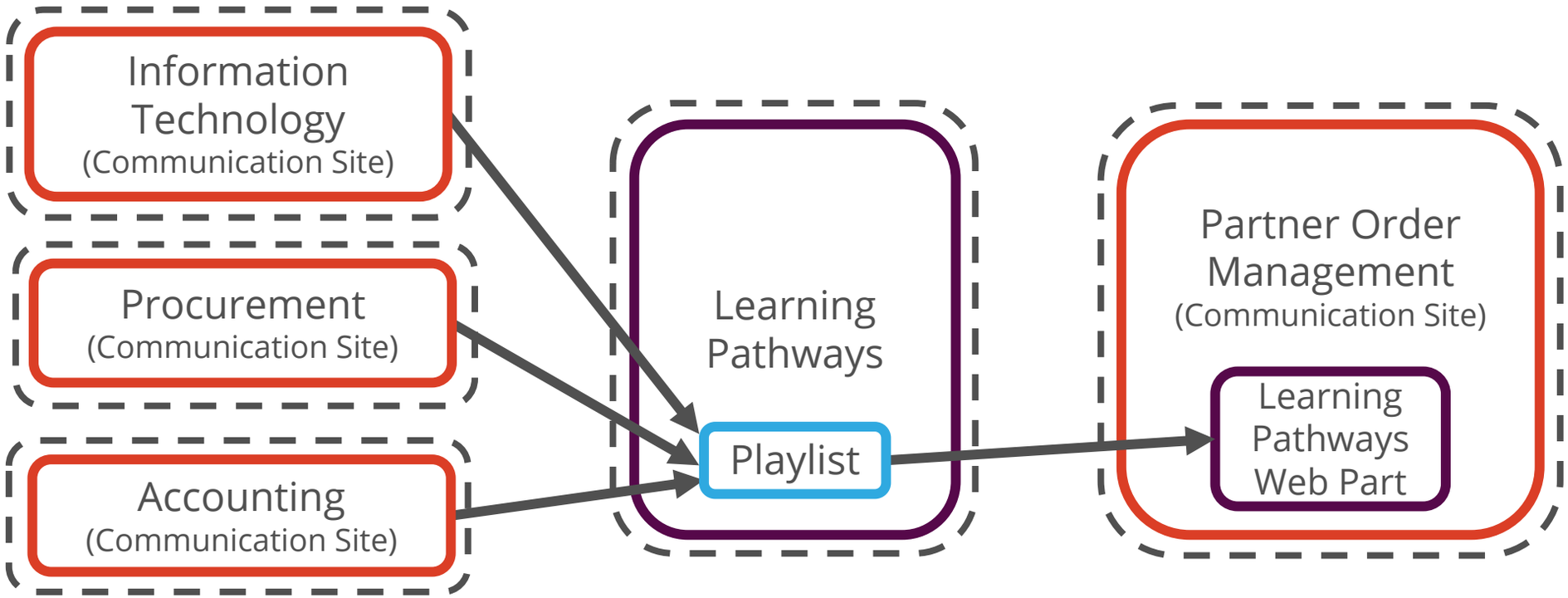
1. Category

2. Sub-Category

3. Playlist

4. Asset

Custom solution architecture



SharePoint

Search this site

PO

Partner Order Management

Home | Partner Quotes | Partners | Hogwart's Pricing Solution | Site contents | Edit

Not following | Share

New | Page details | Analytics

Published 11/23/2020 | Edit

Partner Order Management allows your to easily create quotes with our custom built solution. With a centralized location for all pricing it is easy to generate quotes for the wizards and muggles in your life. It may not be magic, but it is a lot easier than our previous Excel sheet with macros!

Manage Orders with Hogwarts Partners

Create a Quote | Add a Partner | Review All Partner Quotes

Hogwart's Pricing Solution

Choose the courses that suit you best

Setting Up New Partners

Actions to add new houses and partners

All

Managing Orders

Guidance for how to use the custom built Hogwart's pricing solution to ensure your clients have the most magical experience possible

Why Learning Pathways?

- Brings Microsoft content into your tenant
- Creates central repository for all training materials
- Provides support for other training modalities (classroom, in-person, online)
- Decentralizes content creation and support model

Connections

Culture and communications

Insights

Productivity and wellbeing

Topics

Knowledge and expertise

Learning

Skilling and growth

….but what about Viva Learning?

What is Viva Learning?

- Customizable online learning platform surfaced in Teams

What is *in* Viva Learning?

- Microsoft created content
- Top 125 LinkedIn Learning courses
- Custom content through a SharePoint document library
- External content through Learning Management System integration

But which should I be using at my organization?

It depends

Feature Comparison

Feature	Learning Pathways	Viva Learning	Viva Learning (Paid)
Included in Microsoft 365 subscription	✓	✓	
Microsoft Learn content		✓	✓
Support.microsoft.com content	✓	✓	✓
Top 125 LinkedIn Learning courses		✓	✓
Custom SharePoint learning content	✓	✓	✓
Ability to combine Microsoft and custom learning content	✓	Coming soon	Coming soon
Customizable information architecture	✓		
Progress tracking			✓
Integration with LMS			✓
Add learning content to calendar			✓
Surface learning content in Teams	✓	✓	✓
Surface learning content in SharePoint	✓		

Source: Employee Experience Platform Plans and Pricing | Microsoft Viva

Common workarounds for tracking training

- Use the audit log to see who viewed custom content in SharePoint
- Add a Microsoft Form at the end of a playlist to sign off on training or test comprehension

  Add a flow in Power Automate to mail merge their information and make a training certificate!

Feature Comparison

Feature	Search bookmarks	Highlighted Content Web Part	Modern PnP Search Web Part	Learning Pathways
Accessible across all SharePoint sites		✓	✓	✓
Customizable information architecture				✓
Customizable scope		✓	✓	✓
Supports audience targeting	✓	✓	✓	
Surface in SharePoint	✓*	✓	✓	✓
Surface in Teams	✓	✓	✓	✓
Ability to combine Microsoft Learn and custom learning content from SharePoint				✓
Search box			✓	
Custom views			✓	
Search filters			✓	

Resources

Content Type Gallery

- What's changed in content type publishing
  https://symp.info/CTPublishingChanges

Modern PnP Search

- Installation and documentation
  https://microsoft-search.github.io/pnp-modern-search/

Learning Pathways

- Getting Started with Learning Pathways
  https://docs.microsoft.com/office365/customlearning/
- Microsoft Lookbook
  https://lookbook.Microsoft.com
- Architectural Overview
  https://www.youtube.com/watch?v=S-QFDNRZkGE
- Ask Sympraxis- Learning Pathways
  https://youtu.be/OG528easQK8
- Creating Custom Content Packs
  https://symp.info/M365LP-CustomContentPack