

4th of December 2017, Limassol, Cyprus

To Whom It May Concern:

It is my pleasure to recommend Erica Panayidou for a position with your company. As her manager and head of the department I have worked closely with her and I have really seen that since she joined she has proven to be a great fit for the Operations/Risk team.

Erica started on the 3rd of July 2017 and her responsibilities included account verification checks, verifying customer's identification documents, checking and processing payments using Backoffice system, dealing with payment queries and handling very sensitive information with absolute loyalty.

Erica can be a valuable asset to any team as she is bright, communicative, meticulous, initiative and has very good analytical skills. She has patience and she can work very well independently as well as at the same time be a true team player. Being part of the Operations/Risk team she has proven to be such a hard working person, dedicated and dependable. I strongly believe she can complete any given tasks and can accomplish any goal she sets her mind to.

With the quality time we spent with her we are all sad to see her go but she would definitely be an asset for any company or organization and that is why she has my best recommendation. Undoubtedly, Erica Panayidou is highly recommended as a candidate for employment.

Please feel free to contact me if any further information is required to discuss qualifications and experience further.

Sincerely,

Andria Hadjisolomou

Head of Payments – Risk and Fraud

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