
GPT-ReAct

Level, Capability, Parent, Description

1, Regulatory Compliance Management, "Ability to ensure adherence to legal, regulatory, and policy requirements across all business operations."

2, Employment Law Compliance, Regulatory Compliance Management, "Ability to comply with employment-related legislation, including fair work practices and workplace safety standards."

3, Workplace Rights Management, Employment Law Compliance, "Ability to manage employee rights, including the implementation of the 'Right to Disconnect' and prevention of workplace harassment."

3, Industrial Relations Management, Employment Law Compliance, "Ability to navigate industrial relations, including multi-employer bargaining and union negotiations."

2, Environmental Compliance, Regulatory Compliance Management, "Ability to adhere to environmental laws and regulations, ensuring sustainable business practices."

3, Emissions Monitoring, Environmental Compliance, "Ability to monitor and report greenhouse gas emissions in compliance with environmental standards."

3, Waste Management, Environmental Compliance, "Ability to manage waste disposal and recycling processes in accordance with environmental regulations."

1, Workforce Management, "Ability to effectively manage human resources, ensuring a productive and compliant workforce."

2, Recruitment and Onboarding, Workforce Management, "Ability to attract, hire, and integrate new employees into the organization."

3, Job Posting Management, Recruitment and Onboarding, "Ability to create and manage job postings across various platforms."

3, Candidate Screening, Recruitment and Onboarding, "Ability to assess and shortlist candidates based on predefined criteria."

2, Performance Management, Workforce Management, "Ability to evaluate and enhance employee performance through regular assessments and feedback."

3, Goal Setting, Performance Management, "Ability to define and communicate performance objectives to employees."

3, Appraisal Management, Performance Management, "Ability to conduct performance reviews and appraisals systematically."

1, Claims Management, "Ability to identify, track, and respond to demands or requests to indemnify customers under the terms of an agreement."

2, Claims Settlement, Claims Management, "Ability to process and settle claims efficiently and fairly."

3, Claims Handling, Claims Settlement, "Ability to manage the end-to-end process of claim assessment and resolution."

3, Claims Recovery, Claims Settlement, "Ability to recover funds from third parties or reinsurers after claim settlement."

2, Dispute Resolution, Claims Management, "Ability to resolve disagreements arising from claims through negotiation, mediation, or legal means."

3, Internal Dispute Handling, Dispute Resolution, "Ability to manage disputes within the organization related to claims."

3, External Dispute Handling, Dispute Resolution, "Ability to manage disputes involving external parties, such as customers or partners."

1, Customer Relationship Management, "Ability to manage interactions with current and potential customers to enhance satisfaction and loyalty."

2, Customer Service Management, Customer Relationship Management, "Ability to provide support and assistance to customers across various channels."

3,Call Center Operations,Customer Service Management,"Ability to manage inbound and outbound customer calls effectively."

3,Online Support Management,Customer Service Management,"Ability to provide customer support through online platforms, including chat and email."

2,Customer Feedback Management,Customer Relationship Management,"Ability to collect, analyze, and act upon customer feedback to improve services."

3,Survey Administration,Customer Feedback Management,"Ability to design and distribute customer satisfaction surveys."

3,Feedback Analysis,Customer Feedback Management,"Ability to interpret customer feedback data to inform business decisions."

1,Product Development and Management,,"Ability to design, develop, and manage insurance products that meet market needs and comply with regulations."

2,Product Design,Product Development and Management,"Ability to conceptualize and structure insurance products based on customer needs and market trends."

3,Coverage Definition,Product Design,"Ability to define the scope and terms of insurance coverage."

3,Pricing Strategy,Product Design,"Ability to establish pricing models that balance competitiveness and profitability."

2,Product Lifecycle Management,Product Development and Management,"Ability to oversee the entire lifecycle of insurance products from launch to retirement."

3,Product Launch Management,Product Lifecycle Management,"Ability to plan and execute the introduction of new insurance products to the market."

3,Product Retirement Management,Product Lifecycle Management,"Ability to phase out insurance products that are no longer viable or compliant."
