

# Developing Business Rules

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Developing Business Rules
InterSystems IRIS Data Platform Version 2020.3 2021-02-04
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InterSystems Worldwide Response Center (WRC)

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# **About This Book**

This book explains how to define business rules that direct business process logic. It contains the following chapters:

- About Business Rules
- Introduction to the Rule Editor
- Creating and Editing Rule Sets
- Debugging Routing Rules
- Utility Functions for Use in Productions

For a detailed outline, see the table of contents.

The following books provide related information:

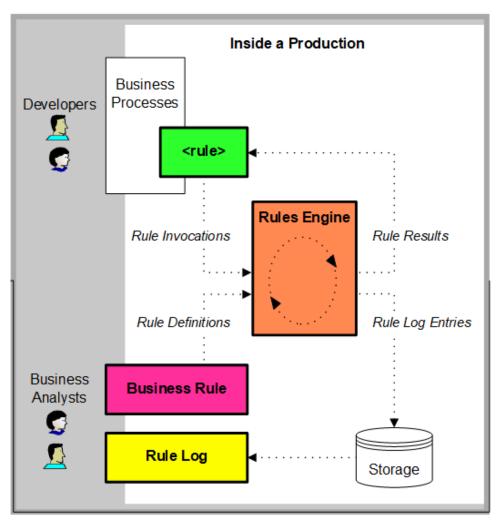
- Best Practices for Creating Productions describes best practices for organizing and developing productions.
- Developing Productions explains how to perform the development tasks related to creating a production.
- Configuring Productions explains how to perform the configuration tasks related to creating a production.
- Monitoring Productions describes how to monitor InterSystems IRIS®. In particular, see the chapter "Viewing the Business Rule Log."

If you are using a production to route and transform messages in an Electronic Data Interchange (EDI) format such as X12, see the books in the Application Development: Using EDI Documents in Productions set.

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# **About Business Rules**

Business rules allow nontechnical users to change the behavior of business processes at specific decision points. You can change the logic of the rule instantly, using the Rule Editor in the Management Portal. There is no need for programming or diagramming skills to change the rule, and there is no need to modify or compile production code for changes to take effect. The following figure shows how business rules work.



Suppose an enterprise runs a production that processes loan applications consistently across an international enterprise. The decision process is consistent worldwide, but banks must adjust the local acceptance criteria from country to country. Business rules support this division of responsibility as follows:

- 1. The developer of the business process identifies a decision point, by naming the business rule that will make the decision on behalf of the business process. The developer leaves a placeholder for that business rule in the Business Process Language (BPL) code by invoking the Business Process Language (BPL) element <rule>. The <rule> element specifies the business rule name, plus parameters to hold the result of the decision and (optionally) the reason for that result. Suppose we call this rule LoanDecision.
- 2. Wherever the <rule> element appears in a BPL business process, a corresponding rule definition must exist within the production. A user at the enterprise, typically a business analyst, may define the rule using a browser-based online form called the Rule Editor. This form prompts the user for the simple information required to define the business rule called LoanDecision. InterSystems IRIS® saves this information in its configuration database.
  - Any enterprise user who is familiar with the Rule Editor and who has access to it in the Management Portal can modify the rule definition. Modifications are simply updates to the database and can be instantly applied to a production while it is running. Therefore, it is possible for business analysts at various regional locations to run the Rule Editor to modify their copies of the rule to provide different specific criteria appropriate to their locales.
- 3. At runtime, upon reaching the BPL <rule> statement the business process invokes the rule named LoanDecision.

  The rule retrieves its decision criteria from the configuration database, which may be different at different locales.

  Based on these criteria, the rule returns an answer to the business process. The business process redirects its execution path based on this answer.
- 4. For ongoing maintenance purposes, the business process developer need not be involved if a rule needs to change. Any rule definition is entirely separate from business process code. Rule definitions are stored in a configuration database as classes and are evaluated at runtime. Additionally, rule definitions can be exported and imported from one InterSystems IRIS installation to another.

In this way, enterprise users such as business analysts can change the operation of the business process at the decision point, without needing the programming expertise that would be required to revise the BPL or class code for the business process.

InterSystems IRIS provides four types of business rule definition:

- General Business Rule
- General Message Routing Rule
- Virtual Document Message Routing Rule

Each type has an associated rule assist class that controls how the editor works and provides a **Rules Assistant** in the right pane while you are editing.

You create rules for a definition that are grouped into rule sets. Each rule definition has one or more rule sets. Each rule set is associated with a beginning and ending effective date and time. Each time a process invokes a rule, one and only one rule set is executed.

Note that there is overlap among the options available in business processes, data transformations, and business rules. For a comparison, see "Comparison of Business Logic Tools" in *Developing Productions*.

The remaining chapters in this book describe how to define business rules including how to create and use rule sets using the Rule Editor as well as how to invoke rules using BPL and using business process routing engines.

### 1.1 Rules as Classes

The Interoperability > Build > Business Rules page provides a structured way for enterprise business analysts to shape the logical decisions made by a business process, without needing any programming skills.

However, a business process developer can instead work with business rule definitions as classes, using Studio. The following figure shows this format.

```
/// Business rule responsible for mapping an input location
Class Demo.ComplexMap.Rule.SemesterBatchRouting Extends Ens.Rule.Definition
Parameter RuleAssistClass = "EnsLib.MsgRouter.RuleAssist";
XData RuleDefinition [ XMLNamespace = "http://www.intersystems.com/rule" ]
<ruleDefinition alias="" context="EnsLib.MsgRouter.RoutingEngine"</pre>
production="Demo.ComplexMap.SemesterProduction">
<ruleSet name="" effectiveBegin="" effectiveEnd="">
crule name=" disabled="false">
<constraint name="source" value="Semester_Data_FileService"></constraint>
<constraint name="msgClass" value="Demo.ComplexMap.Semester.Batch"></constraint>
<when condition="1">
<send transform="" target="Semester_Data_FileOperation"></send>
\verb| <send transform="Demo.ComplexMap.Transform.SemesterBatchToSemesterSummaryBatch"| \\
target="Semester_Summary_FileOperation"></send>
<send transform="Demo.ComplexMap.Transform.SemesterBatchToFixedClassBatch"</pre>
target="Semester_FixedClassBatch_FileOperation"></send>
<send transform="Demo.ComplexMap.Transform.SemesterBatchToFixedStudentBatch"</pre>
target="Semester_FixedStudentBatch_FileOperation"></send>
<send transform="" target="Semester_FixedStudent_BatchCreator"></send>
<return></return>
</when>
</rule>
</ruleSet>
</ruleDefinition>
}
```

You can open a business rule as a class in Studio, edit the document, and save the changes. Changes saved in Studio are immediately visible in the Rule Editor. If you do not see your changes, simply refresh the page.

### **Package Mapping Rule Classes**

Since they are classes, you can map rules to other namespaces. If you do map rule classes, you must recompile all the mapped rule classes in each namespace where you use them to insure the local metadata is available in each namespace.

For details, see "Package Mapping" in the chapter "Packages" in Defining and Using Classes.

# 2

# Introduction to the Rule Editor

This chapter introduces the Rule Editor in the Management Portal. It is divided into the following sections:

- Business Rule List
- Business Rule Editor

### 2.1 Business Rule List

The Interoperability > List > Business Rules page displays a list of the business rule classes defined in the active interoperability-enabled namespace. Navigate to this page from the Business Rules item of the InterSystems IRIS® List menu.

Select a rule class to be the target of one of the following commands in the ribbon bar:

- Edit Click to change or view the rule definition using the Business Rule Editor.
- **Delete** Click to permanently delete the rule definition class.
- **Export** Click to export the selected rule class as an XML file.
- Import Click to import an XML file into a rule class.

You can also export and import rule classes as you do any other class in InterSystems IRIS. You can use the **System Explorer** > **Globals** page of the Management Portal or use the **Export** and **Import** commands on the **Tools** menu in Studio.

### 2.2 Business Rule Editor

The Interoperability > Build > Business Rules page page is where you create and edit business rule class definitions for all types of business rule. The page opens with the last rule you had open in the namespace. The tab at the left of the title bar contains the name of the business rule definition class. If this is the first time on the page for this namespace, the working pane is empty and you must either create a new rule or open an existing one.

The "Creating and Editing Rule Sets" chapter describes the details of how to use the editor to define business and routing rules; the rest of this chapter describes how the user interface works with the rule structure.

The ribbon bar of the Rule Editor page contains the following elements:

• New button — Click to launch the Business Rule Wizard to create a new business rule definition.

- Open button Click to launch the Finder Dialog to choose an existing business rule definition to edit.
- Save button Click to save and compile any changes you have made to the rule definition.
- Save As button Click if you have been editing a rule definition and wish to save your changes as a new business rule class.
- **Contract** Click to contracts the display of all of the rules in the rule set. You can then individually expand the rule you want to view or edit.
- **Expand** Click to expand the display of all of the rules in the rule set.
- Open new windows check box If checked, the New and Open commands open the rule editor in a new window or browser tab.
- Zoom drop-down—Specifies the zoom percentage to view the rule.

#### **General Tab**

Once you have a rule definition in the working pane you see tabs of information. The general tab contains the summary information for the rule definition:

### Description

Class description of the rule definition and its purpose.

### Rule Type / Rule Assist Class

Each rule type has an associated rule assist class which controls the constraints of the rule and provides information in the right pane of the page to guide you when editing rules.

The table shows the four rule types and their associated Ens.Rule.Assist class:

Rule Type	Rule Assist Class
General Business Rule	Ens.Rule.GeneralBusinessRuleAssist
General Message Routing Rule	EnsLib.MsgRouter.RuleAssist
Virtual Document Message Routing Rule	EnsLib.MsgRouter.VDocRuleAssist

### **Context Class**

The class that contains the information to tell the Rule Editor which object properties to provide as choices in the Value editor while you are editing a rule. For general rules, it is generated from the business process BPL class and ends in .Context. For routing rules without a BPL process, it is usually the routing engine business process class.

### **Rule Alias**

Deprecated. Do not use.

### **Temporary Variables**

You can specify temporary variables in this field. You can use these temporary variables in the business rule. Each variable specification is separated by commas. For example:

 ${\tt FreeShippingValue}, {\tt ShipMethod}, {\tt PremierMember}$ 

Temporary variables are used in a rule by preceding the variable name with an @ (at sign). For example, @FreeShippingValue. Temporary variables are available only within the rule. If you want to pass information to the transformation using the rule, use the RuleUserData property. See "Selecting the Transformation and Target of a Send Action" for details.

#### **Production Name**

(Only for routing rules) This optional, informational setting makes it easier for you to define rules because the rule editor uses this setting to select configuration items to display when you are defining rules. The production configuration actually specifies that a rule is used for a production.

#### **Rule Set List**

List of Rule Sets with the following information:

- Rule Set Name Name to identify the particular set.
- **Beginning Date and Time** The time from which the rule becomes active. The exact time is included in the active interval. The format is *YYYY-MM-DDTHH:MM:SS*. The time portion is optional and defaults to 00:00:00.
- Ending Date and Time The time when the rule stops being active. The exact time is excluded from the active interval. The format is *YYYY-MM-DDTHH:MM:SS*. The time portion is optional and defaults to 24:00:00

### **Rule Set Tabs**

Each rule set has its own tab for editing its list of rules. For details, see the "Creating and Editing Rule Sets" chapter.

#### **Editor Icons**

Both tabs contain following set of icons. The following icons are available to edit the rule definition, rule sets, rules, and clauses within a rule set:



The specific action may differ depending on the entity you are editing; the following table describes the action of each icon in general.

Icon	Action
•	Click the <i>Up</i> icon to move the selected item up in the list.
+	Click the <i>Down</i> icon to move the selected item down in the list.
+	Click the <i>Add</i> icon to add the type of item you choose from the list or beneath the icon in the Rule Assistant.
×	Click the <i>Delete</i> icon to delete the item next to it.
5	Click the <i>Undo</i> icon to undo the last change.
C	Click the <i>Redo</i> icon to redo the last change that was undone.

Icon	Action
fx	Click the Function icon to open the associated editor for the selected action.

If an action is not available, its icon appears dimmed.

### **Rule Assistant**

You can hide or show the Rule Assistant using the double-arrow in the right pane of the Rule Editor. When you are editing a rule set, the expanded Rule Assistant pane provides you with help throughout the editing process. It describes the item you have selected and provides a list of options based on your assist class.

### 2.2.1 Business Rule Wizard

This wizard helps you create a new business rule definition based on the Ens.Rule.Definition class with an XData block named RuleDefinition. Enter values for the following fields:

### **Package**

Enter a package name or use the arrow to select an existing package name.

#### Name

Enter the name of the business rule class.

### Alias

(Optional) Enter the alias name for this rule. Do not use any of the following characters:

```
; , : | ! * - $ ' " < > &
```

Deprecated. Do not use.

### **Description**

(Optional) Enter a description for this rule definition. This becomes the class description.

### **Type**

Enter one of four rule types:

- General Business Rule
- General Message Routing Rule
- Virtual Document Message Routing Rule

Each rule type has an associated rule assist class which provides information in the right pane of the page to guide you in entering rules and controls which options the editor presents.

### **Context Class**

(Optional)

This field tells the Rule Editor which object properties to provide as choices in the Value field when you are editing a rule. For general rules, this class is generated from the BPL business process class that invokes the <rule>. The naming convention of the class is the business process class name plus the .Context extension.

# 3

# **Creating and Editing Rule Sets**

This chapter describes how to use the Rule Editor to develop rule sets.

### **Important:**

After a period of inactivity, the InterSystems Management Portal may log you out and discard any unsaved changes. Inactivity is the time between calls to the InterSystems IRIS server. Not all actions constitute a call to the server. For example, clicking **Save** constitutes a call to the server, but typing in a text field does not. Consequently, if you are editing a rule set, but have not clicked **Save** for longer than **Session Timeout** threshold, your session will expire and your unsaved changes will be discarded. After a logout, the login page appears or the current page is refreshed. For more information, see Automatic Logout Behavior in the Management Portal.

There are two types of rule set:

- General business rule set A list of rules that are evaluated sequentially until one of them is found to be true. The "true" case determines the next action of the business process that invoked the rule. If none of the rules is true, the rule set returns a default value. This is the type of rule that you invoke using the BPL <rule> element.
- Routing rule set A rule set for use in message routing productions. Based on the type and contents of incoming messages (constraint), the routing rule set determines the correct destination for each message and how to transform the message contents prior to transmission. You use a routing engine business process to invoke this rule set.

### **Rule Set Properties**

When you add a rule set, you see three property fields that you can use to distinguish rule sets in a rule defintion: *Name*, *Effective begin date and time*, and *Effective end date and time*. These are the values the rule set list shows on the general tab.

Most business rule definitions have only one rule set that is always in effect. You can, however, have more than one version of a rule defined and become active at different times using a beginning and ending effective date and time. Each time a process invokes a rule, one and only one rule set is executed.

You can add a rule set from the general tab by clicking the add icon with the rule set list selected. You can then begin to edit the rule set by clicking on its tab or double-clicking its row in the list. When you are editing a rule set, you can click the icons near the top of the rule set tab or you can click the ones (or in the case of the add icon, the labeled rectangles beneath) in the expanded **Rule Assistant** pane.

As you become more familiar with the rule set editor and the rule sets you are developing, you may find it unnecessary to view the property names throughout the display of the rule set. You can toggle the viewing of property names by clicking the green square in the top right of the editor pane.

Also throughout the editing process, if a property does not contain a valid value you see a small red circle containing an exclamation point at the top right of the property box. If you double-click this warning mark, a helpful error message displays.

The following sections describe the editing tasks involved in creating a rule set:

- Adding Rules
- Adding Actions
- Using the Associated Editors
- Adding Business Rule Notification

### 3.1 Adding Rules

Each rule set contains one or more rules that you define to satisfy a specific function in a business process.

### **Rule Properties**

When you add a rule, you see the following properties:

#### Name

You can give this rule an optional name to help you identify it.

Internally, InterSystems IRIS® names the rules in sequential order in the form rule#n. If you enter a value in the Name property, it appears in the class definition and also appears in parentheses next to the internal rule name in the rule log. The value of n changes if you reorder the rules in a rule set.

#### Disabled

You can double-click this item to toggle between disabling and enabling the rule. A value of true means the rule is disabled and therefore skipped when the rule set is executed.

### Constraint

(For routing rules only) — The constraint property distinguishes a routing rule. As a message makes its way through the rule set, if it matches the constraint you define for the rule, that rule logic is executed. See "Using the Rule Constraint Editor" for details on defining the constraint.

Each rule consists of a series of one or more **when** clauses and an optional **otherwise** clause, along with some optional actions. When you add a rule, the editor starts you with a **when** clause and if it is a routing rule, it also provides a **return** action for the clause.

Some general considerations to keep in mind when developing rules in your rule set:

- Once the execution through a rule set encounters a **return** action, the execution of the rule set ends and returns to the business process that invoked the rule definition class.
- You can control the execution of more than one rule in a rule set by omitting the returns. In other words, if you want to check all rules, do not provide a **return** action within any of the rule clauses. You may then provide a value in a **return** action at the end of the rule set for the case where no rule clauses evaluate to true.
- When a rule contains multiple **when** clauses, only the actions indicated by the first **when** that evaluates to true are performed. You can use an **otherwise** clause to perform an action if no **when** conditions are true.
- Each **when** clause has a condition property. A common design for a general business rule set is one that contains one rule with a series of **when** conditions and returning a value depending on which condition is true. If you want to return a default value if none of the conditions is true, you can use the **otherwise** clause with a return.
- A common design for a routing rule set is one that contains several rules each with a different constraint defined and each with one **when** clause describing how and where to route the message that matches the constraint.

# 3.2 Adding Actions

Every clause within a rule can have zero or more actions associated with it. Actions are executed if and only if the associated when condition is true. You can add the following actions to a rule set or a when or otherwise clause within a rule:

Action	Description
assign	Assigns values to properties in the business process execution context. For details see the <assign> entry in the Business Process and Data Transformation Language Reference.</assign>
return	Returns to the business process without further execution of the rule. For general rules it also returns the indicated value to the result location.
trace	Adds the information you enter into the Event Log when this specific part of the rule is executed. For details see the <trace> entry in the Business Process and Data Transformation Language Reference.</trace>
debug	Adds the expression text and value to the Rule Log when this specific part of the rule is executed. The <b>debug</b> action is executed only if the router business process RuleLogging property specifies the d flag, For details on the RuleLogging property, see "Rule Logging" in <i>Using Virtual Documents in Productions</i> .

You can add some actions at the rule set level, but they do not always logically make sense. You should contain most actions within the **when** clauses of rules. A time when it may make sense to provide an action outside of these clauses is to set a default return value if no rules are executed in a rule set.

In addition, you can add the following actions to a routing rule:

Action	Description
send	Sends the message to a particular target after optionally transforming it. See "Selecting the Transformation and Target of a Send Action" for details.
delete	Deletes the current message.
delegate	Delegates the message to a different rule.

### 3.3 Using the Associated Editors

When you select a property of any of the items in a rule definition,  $f^{x}$  (the function icon) becomes enabled if the property has an associated editor. The following table shows which properties exist for a item, clause, or action and which editor opens when you double-click the property or click  $f^{x}$ .

Item	Property	Associated editor or edit action	
rule set	name	Enter text.	
	effective begin	Date and Time Selector	
	effective end	Date and Time Selector	

Item	Property	Associated editor or edit action
	name	Enter text.
rule	disabled	Double-click to toggle between true and false.
	constraint	Rule Constraint Editor
when	condition	Expression Editor
assign	property	Enter the name of a context property that is the target of this assignment. This must be a property in an execution context object.
	value	Expression Editor
return	value (general rule set only)	Expression Editor
trace	value	Expression Editor
send	transform	Data Transform Selector
Scriu	target	Production Configuration Item Selector
delegate	rule name	Finder Dialog for rule classes.

The otherwise clause and delete action have no properties to edit.

### 3.3.1 Using the Rule Constraint Editor

Routing rules have a constraint property you use to determine which messages to route through which rules. Use this editor to configure the rule constraint values, which can be made up of the following properties:

### Source

Configuration name of *one* of the following items:

- A business service (for a routing interface)
- A message routing process (if another rule chains to this routing rule set)

Click (...) next to the **Source** field to invoke the Production Configuration Item Selector which displays a list of possible source items in the production you indicate on the general tab. If you have not yet prepared the item you need as a **Source**, you may leave this field blank and return to it when the item is ready.

### **Message Class**

Identifies the production message object that is being routed by this rule. The value of this field depends on the routing rule type:

- General Message Routing Rule Click ... next to the Message Class field to invoke the Finder Dialog to select the appropriate message class. You can choose the category of message class to narrow your choices.
- Virtual Document Message Routing Rule Choose from the list of defined virtual document classes.

The following fields in the editor apply only when you are editing a virtual document routing rule class, such as X12. For general message routing rules, you are finished entering the constraint fields.

### **Schema Category**

Identifies the message category for the particular message class:

• *Virtual Document Message Routing Rule* — Choose from the list of category types defined for your chosen virtual document class; they could be built-in or from an imported custom schema.

#### **Document Name**

Identifies the message structure; the acceptable values depend on the message class:

• *Virtual Document Message Routing Rule* — Choose from the list of category types defined for your chosen virtual document class; they could be built-in or imported.

Enter more than one value in the **Document Name** text entry field. This causes the rule to match any of the specified **Document Name** values, and no others.

If you leave any of the fields blank, InterSystems IRIS considers all values to be a match for that rule.

Schema Category and Schema Doc Type represent the actual message structure.

### 3.3.2 Using the Production Configuration Item Selector

This editor helps you choose a configuration item as a source of a message or a routing target of a message. You choose from a list of production configuration items defined in the production you enter in the general tab. If you do not choose a production in the general tab of your rule definition, you receive the following warning when you invoke this editor:

No production name has been specified in the General tab of your rule. Be careful and ensure that your chosen target(s) exist in your production.

In this case you choose from a list of production configuration items defined in the current namespace. While developing your production rules, be careful to verify the names of your configuration items.

### 3.3.3 Selecting the Transformation and Target of a Send Action

When you add a send action, you also enter the following properties:

Transform — (optional) To transform the message before sending it to the Target, enter the full package and class name
of one or more DTL data transformations. You can double-click the Transform field to invoke the Data Transform
Selector to choose one or more defined data transformations in the namespace. The Data Transform Selector dialog
contains a button that allows you to open the data transformation in the DTL Editor.

Multiple data transformations are chained in the order in which they appear, from left to right.

- Target Enter the configured name of one or more of the following production items:
  - A business operation, to route the message to an external application
  - A routing process, to chain to another routing rule set

Double-click the **Target** field to invoke the Production Configuration Item Selector to choose one or more production configuration items.

If you enter items for these field that do not exist yet, make sure to verify you have entered the correct name when the production does contain them.

If you want to pass information to the rule, you can assign a value to the RuleUserData property. This value is accessible to the transformation in the aux.RuleUserData. For details on using the aux variable, see "Valid Expressions" in the chapter "Syntax Rules" in *Developing DTL Transformations*.

### 3.3.4 Using the Expression Editor

When you select a condition or a value and click  $f^x$ , you invoke the Expression Editor. There are four properties that activate the expression editor:

- when condition See Defining When Conditions for details.
- assign value
- return value of a general business rule
- **trace** value This is the text for the trace message. It can be a literal text string or an expression to be evaluated. If an expression, it must use the scripting language specified by the *language* attribute of the containing cprocess element.

When defining an expression, you can nest several conditions by using the icons described in the following table.

Icon	Action
<b>↑</b>	Click to move the selected node up in the expression.
4	Click to move the selected node down in the expression.
<b>←</b>	Click to merge the selected node with the parent node.
op	Click to choose from a list of operators of which to make the selected node an operand.
fx	Click to choose from a list of functions to make the selected node an argument of the selected function.
+	Click to add a sibling node.
×	Click to delete the selected node.

If an action is not available, its icon appears dimmed. As you add conditions and values to the expression diagram, you see the text of the expression in the blue bar at the top of the editor.

The following sections provide greater detail for entering expression values:

- Expression Values
- Expression Operators
- Expression Functions
- Expression Examples

### 3.3.4.1 Defining When Conditions

Within a rule definition, a *condition* consists of two values and a comparison operator between these values. For example:

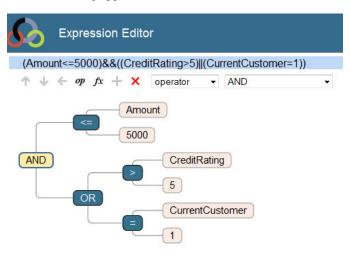
Amount <= 5000

If a condition is not true, it is false. There are no other possible values for a condition. This type of result is called a *Boolean* result. InterSystems IRIS stores a Boolean result either as the integer value 1 (if true) or 0 (if false). In most cases you do not need to be concerned with this internal representation; however, when using the constraint property in a routing rule, you may want to always execute the associated **when** clause when the constraints are satisfied. In this case, enter a value of 1 in the **when** condition property.

There can be more than one condition within a rule. If so, all of the conditions must be evaluated and compared before the rule (as a whole) can be found to be true or false. The logic between each condition is controlled using AND or OR operators. For example:

```
IF Amount <= 5000
AND CreditRating > 5
OR CurrentCustomer = 1
```

For this example, the Expression Editor dialog appears as follows:



The preceding rule has three conditions: Amount  $\leq 5000$ , CreditRating > 5, CurrentCustomer = 1. Each of these conditions could be true or false. All of these conditions are evaluated before the AND or OR operators come into play.

AND and OR operate on true and false values only. The operator is positioned between two Boolean values, and returns a single Boolean result based on those two values, as follows.

Operator	Result is true when
AND	Both values are true.
OR	At least one of the values is true, or both are true. If one of the values is false and the other is true, and the result (as a whole) is still true.

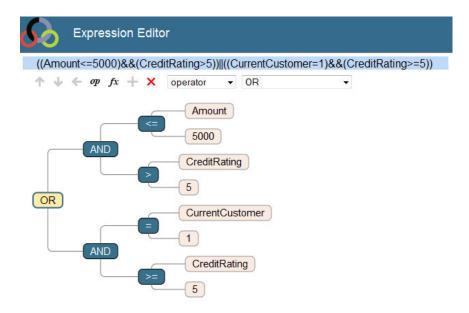
If there are multiple AND or OR operators within a rule, AND operators take precedence over OR operators. This means that all AND operations in the rule are performed first. Only then are the OR operations considered. Thus, logic such as this:

```
IF Amount <= 5000
AND CreditRating > 5
OR CurrentCustomer = 1
AND CreditRating >= 5
```

#### is handled as follows:

```
IF (Amount <= 5000 AND CreditRating > 5)
OR (CurrentCustomer = 1 AND CreditRating >= 5)
```

For this example, the **Expression Editor** dialog appears as follows:



The preceding rule is true if anyone requests an amount less than 5,000 *and* has a credit rating better than average. The rule is true for any current bank customer requests any amount *and* has a credit rating greater than or equal to the average. Both conditions may be true, or only one or the other of them may be true. If both conditions are false, then the rule (as a whole) is false.

In detail, the preceding rule works as follows:

1. This AND expression:

```
IF Amount <= 5000
AND CreditRating > 5
```

Gives a result, true or false. Call this result "SafeBet."

2. This AND expression:

```
IF CurrentCustomer = 1
AND CreditRating >= 5
```

Gives a result, true or false. Call this result "KnownEntity."

3. Once the AND operations in the rule have completed, the OR operation begins, as follows:

```
IF SafeBet is true OR KnownEntity is true
```

4. From what we know about OR logic, we know that this rule (as a whole) is true if the customer is a SafeBet but not a KnownEntity, or if the customer is not a SafeBet but is a KnownEntity. Additionally, this rule is true if the customer is both a SafeBet and a KnownEntity.

### 3.3.4.2 Expression Values

Within a condition or the assign, return, or trace actions, the values can be any of the following items:

- A numeric value (integer or decimal), such as 1.1 or 23000.
- A string value, which *must* be enclosed in double quotes: "NY"
- If your production invokes the rule from a BPL business process using the <rule> element, you can specify a property in the general-purpose, persistent variable *context*, which is defined using the <context> and and and elements in BPL. A property name is case-sensitive, and must *not* be enclosed in quotes, as in:

### PlaceOfBirth

• An expression using various permitted operators, literal values, and properties of *context*, as for example:

```
((2+2)*5)/154.3
"hello" & "world"
Age * 4
(((x=1) || (x=3)) && (y=2))
```

- A built-in function such as **Min()**, **Max()**, **Round(n,m)**, or **SubString()**. The function name must include parentheses. It must also include any input parameters, such as the numeric values *n* and *m* for **Round**. If there are no input values for the function, then the open and close parentheses must be present, but empty.
- The *Document* variable, which represents the message object.

When you want to insert a value into a field on the rule set tab, you may type it into the text box directly. If the syntax is incorrect or inappropriate for the type of data expected for that field, you see the red error symbol when you try to save your changes.

If you correctly entered a **Context Class** in your rule definition, when you select a property in the Expression Editor, the text box provides choices of properties from the business process execution context of the identified BPL business process **Context Class**.

### 3.3.4.3 Expression Operators

In the Expression Editor, you can click to choose from a list of operators of which to make the selected node an operand.

You may use the following arithmetic operators:

Operator	Meaning
+	Plus (binary and unary)
_	Minus (binary and unary)
*	Times
/	Divide

You may use the following logical operators, which return an integer value of 1 (true) or 0 (false):

Operator	Meaning	Expression is true when
AND (&&)	And	Both values are true.
OR (  )	Or	At least one of the values is true. Both values may be true, or only one true.
!	Not (unary)	The value is false.
=	Equals	The two values are equal.
!=	Does not equal	The two values are <i>not</i> equal.
>	Is greater than	The value to the left of the operator is <i>greater</i> than the value to the right of the operator.
<	Is less than	The value to the left is less than the value to the right.

Operator	Meaning	Expression is true when
>=	Is greater than or equal to	The value to the left is greater than the value to the right, <i>or</i> if the two values are equal.
<=	Is less than or equal to	The value to the left is less than the value to the right, <i>or</i> if the two values are equal.
[	Contains	The string contains the substring to the right. Pattern matching for Contains is exact. If the value at left is "Hollywood, California" and the value at right is "od, Ca", there is a match, but a value of "Wood" does not match.

You may use the following string operators:

Operator	Meaning	
&	Concatenation operator for strings.	
_	Binary concatenation to combine string literals, expressions, and variables.	

When more than one operator is found in an expression, the operators are evaluated in the following precedence order, from first to last:

- 1. Any of these logical operators: ! = ! = < > <= >=
- 2. Multiplication and division: \* /
- 3. Addition and subtraction: + -
- 4. String concatenation: &
- 5. Logical AND: &&
- 6. Logical OR: | |

### 3.3.4.4 Expression Functions

Within a rule definition, an expression can include a call to one of the InterSystems IRIS *utility functions*. These include mathematical or string processing functions such as you may be accustomed to using in other programming languages.

In the **Expression Editor**, you can click  $f^{x}$  to choose from a list of functions of which to make the focused node an argument.

For a list of the available utility functions and the proper syntax for using them in business rules or DTL data transformations, see "Utility Functions for Use in Productions" in *Developing Business Rules*.

### 3.3.4.5 Expression Examples

Within a rule definition, an *expression* is a formula for combining values and properties to return a value. For example:

Expression	Computed value
((2+2)*5)/154.3	0.129617628
"hello" & "world"	"helloworld"
Age * 4	When Age is a <i>context</i> property (a property in the general-purpose, persistent variable <i>context</i> , which is defined using the <context> and <pre><pre><pre></pre></pre></pre></context>
1+2.5*2	6

Expression	Computed value
2*5	10
Min(Age,80,Limit)	This expression uses the built-in function <b>Min</b> . When Age is a <i>context</i> property with the value 30 and Limit (likewise a property) has the value 65, the value of this expression is 30.
Round(1/3,2)	0.33. This expression uses the built-in function Round.
x<65&&A="F"  x>80	This expression uses operator precedence conventions (explained in Expression Operators). When $\mathtt{A}$ is a <i>context</i> property with the string value $\mathtt{F}$ , and $\mathtt{x}$ (likewise a property) has the integer value 38, this expression has the integer value 1. This integer value has the meaning true or false according to InterSystems IRIS conventions. That is, an integer value of 1 means true; 0 means false.
Min(10,Max(X,Y))	This expression uses the utility functions <b>Min</b> and <b>Max</b> . When $x$ is a <i>context</i> property with the numeric value 9.125, and $y$ (likewise a property) has the numeric value 6.875, the value of this expression is 9.125.
(((x=1)    (x=3)) && (y=2))	This expression uses parentheses to clarify precedence in a complex logical relationship.

When you select a property that takes an expression as its value, a blank text field displays at the top of the rule set diagram. You may type any string in this field, so take care to enter the correct syntax. The rules for formulating expressions are as follows:

- An expression may involve any values as described in the preceding topics: numbers, strings, *context* properties, expressions, functions, or any valid combination of these.
- White space in expressions is ignored.
- You may use any of the described operators.
- If you want to override the default operator precedence, or if you want to make expressions easier to read, you can indicate precedence by using parentheses to group parts of the expression. Thus:

```
1+2.5*2 = 6 Whereas: (1+2.5)*2 = 7
```

Business rules support parentheses to group complex logical expressions such as (((x=1) | (x=3)) && (y=2)).

When you invoke the **Expression Editor**, a blue bar displays above the graphical representation of the expression that contains the textual representation of the expression.

# 3.4 Adding Business Rule Notification

It is possible for you to set up rule notification, so that specific actions are taken each time a rule is fired. Unlike most activities related to rules, notification requires programming. You must subclass Ens.Rule.Notification and override the **%OnNotify** method in the subclass. The signature of this method is:

Possible *pReason* values are:

- BeforeSave
- AfterSave
- Delete

At runtime, the production framework automatically finds your subclass of Ens.Rule.Notification and uses the code in %OnNotify to determine what to do upon firing a rule.

4

# **Debugging Routing Rules**

This chapter describes how to test routing rules without sending the message through the entire production. It also contains flow diagrams that can help you debug problems in routing rules defined for EDI messages in a production.

### 4.1 Testing Routing Rules

Using the **Test** tab of the Rule Editor, you can see whether a message triggers any of the routing rules without having to send the message through the entire production. Running this test does not transform or send the message, but any functions in the condition are executed as if the message ran through the production.

If you want to test a rule's constraint that is based on the source of the message, use the **Production source for test** field to specify the business host in the production that is sending the message. You can click the **Select** button to choose the business host from a list.

You can use the Context Document object field to specify the contents of the message in one of three ways:

- Paste the raw text of a message into the test tool.
- Specify the Document Body ID of an existing message. You can find the Document Body ID for a message by looking
  at the <Object Id> field on the Body tab of the Message Viewer.
- Specify the Message Header ID of an existing message. If the Production source for test field is blank, the Source
  Config Name in the message header is used as the source. You can find the Message Header ID for a message by
  looking at the <Object Id> field on the Header tab of the Message Viewer.

### 4.1.1 Testing with Raw Text of a Message

You can test a routing rule by pasting the raw text of a message into the test tool. To do so:

- 1. Optionally, in the Production Source for test field, enter the business host that is sending the message.
- 2. Choose User Input from the Context Document object drop-down list.
- 3. Click the Data Form button.
- Paste the raw text of the message in the HL7 Document Content text field.
- 5. Enter any other constraints that you want to test by entering information in the **HL7 document object properties** fields.
- 6. Click **OK**.
- 7. Click Run Test.

### 4.1.2 Test Results

The results of the test include the following informational symbols:

The message met the rule constraints and triggered a When or Otherwise clause.
The message met the rule constraints but did not trigger one of the When or Otherwise clauses.
The message did not meet the rule constraints.

### 4.1.3 Security Requirements

A user must have the correct security privileges to test routing rules. They must have USE permissions for %Ens\_RuleLog and %Ens\_TestingService . In addition, they must have Select SQL privileges on Ens\_Rule.log and Ens\_Rule.DebugLog tables.

## 4.2 Strategies for Debugging Routing Rules

This section describes strategies for debugging the routing rules in an EDI message routing production.

The primary symptom for problems in routing rules is that the message does not reach its destination. Perhaps the message reaches a point along the way, such as a business operation or routing process within the routing production, but it does not reach its target destination, which is generally an application server outside InterSystems IRIS®. In that case you can follow the problem-solving sequence captured in the next four drawings: "Solving Problems with Routing Rules," Drawings A, B, C, and D.

See Drawing D

Problem: My message does not arrive at its destination 1. View the Visual Trace in the Message Browser View message contents. Does the message have a DocType and Message Schema Category? **▶** NO Check the Business Service in the Production Configuration. Does it have YES a Message Schema Category? **▶** NO Configure it with one. YES Did the message validate properly? NO, it had BuildMapStatus errors ► Likely Cause: Validation Error YES Check for common problems: - The VDoc value specifies a virtual Note the DocType and Message document type that does not exist Schema Category values No DocType was specified (entire) message contents are in black type without any color coding) Analyze message contents for other causes of validation errors Does the message go to the expected Operation? NO, the message stops at the Message Router Process → See Drawing B YES, the message is sent to the expected Operation See Drawing D

NO, the message is sent to a different Operation

Figure 4–1: Solving Problems with Routing Rules (Drawing A)

Problem: My message does not arrive at its destination 1. View the Visual Trace in the Message Browser Does the message go to the expected Operation? NO, the message stops at the Message Router Process Drawing A Drawing B 2. View the Business Rule Log Does an entry exist in the business rule log for this transaction? NO YES Is it an error? (Shown in red) NO ► See Drawing C YES, Rule Missing ► Likely Cause: Rule Naming Error 3. View Business Rules. Is your rule in the list of rules? NO Verify the rule name. The package and rule name are case-sensitive. YES 4. View Production Configuration Copy or create a new rule as needed to match names The full Package. Name for this rule should be specified in the Business Rule Name field of the Message Router Process. Is the name there? Is it correct? (It is case-sensitive) Edit rule as needed to match names Is the problem fixed? ▶ 5. Check the Event Log ► NO

Figure 4–2: Solving Problems with Routing Rules (Drawing B)

Problem: My message does not arrive at its destination 2. View the Business Rule Log Does an entry exist in the business rule log for this transaction? YES Is it an error? (Shown in red) NO Drawing E Drawing View the Reason and Return fields Are the Reason and Return fields empty? NO The rule found a match ▶ YES Does the Result list the Operation? YES Your message did not match any rule Is there a data transformation? Likely Cause: Rule Definition Error **▶** NO 4. Check the Event Log 3. View Business Rules. YES Check your rule for common problems: Likely Cause: Transformation Error - Are you using the correct rule name? - Is the Source correct? Check for common problems: - Does the Schema Category in the rule match - The specified Data Transformation the Message Schema Category in the business does not exist or is misnamed service? - There is a logical error inside the Does the Schema DocType in the rule match **Data Transformation** the DocType in the message contents? - Check the Event Log to see what - View the Conditions and interpret these happened against the message payload in the Visual Trace. - Does the rule refer to a property or function that does not exist? - Does the rule refer to a user-defined function

Figure 4–3: Solving Problems with Routing Rules (Drawing C)

that contains an error?

Problem: My message does not arrive at its destination 1. View the Visual Trace in the Message Browser Does the message go to the expected Operation? NO, the message is sent to a different Operation YES, the message is sent to the expected Operation Drawing Likely Cause: Logical Error Drawing D 2. View the Business Rule Log. Did you expect the rule to match multiples, but it only matched one? NO Is the message going to a different target than expected? YES ▶ YES Edit the rule. View Message Trace to inspect the Ensure that DoAll is selected. message Type, DocType, Contents. Likely Cause: Configuration Error Review your rules; logically analyze. 3. View the Production Configuration Is the Operation enabled (white=enabled, gray=disabled)? Check the Queue. You should see NO your message. YES Enable the Operation. Does the Operation have an error (red indicator)? Verify the Operation settings. NO - File Operation: File Path, File Name - TCP Operation: Verify the IP and Port. YES Check the Queue; Is there a backlog?

4. Check the Event Log

Figure 4–4: Solving Problems with Routing Rules (Drawing D)



# **Utility Functions for Use in Productions**

This appendix describes the InterSystems IRIS® *utility functions* that you can use in business rules and DTL data transformations. These include mathematical or string processing functions such as you may be accustomed to using in other programming languages. This appendix contains the following topics:

- Built-in Functions
- Syntax to Invoke a Function

To define your own functions, see "Defining Custom Utility Functions" in Developing Productions.

### A.1 Built-in Functions

The following lists the utility functions built into InterSystems IRIS.

**Note:** For boolean values, 1 indicates true and 0 indicates false.

### Contains(val,str)

Returns 1 (true) if val contains the substring str; otherwise 0 (false).

### ConvertDateTime (val,in,out,file)

Reads the input string *val* as a time stamp in *in* format, and returns the same value converted to a time stamp in *out* format. See "Time Stamp Specifications for Filenames" in *Configuring Productions*.

The default for *in* and *out* is %Q. Any %f elements in the *out* argument are replaced with the *file* string. If *val* does not match the *in* format, *out* is ignored and *val* is returned unchanged.

### CurrentDateTime(format)

Returns a string representing a date/time value in the given format. For a list of possible formats, see the Date and Time Expansion section of the class reference for the **FormatDateTime** method. For example,

CurrentDateTime("%H") returns the current hour in 24—hour format as a 2—digit number. The default format is ODBC format (%Q) in the server's local timezone.

### DoesNotContain(val,str)

Returns 1 (true) if val does not contain the substring str.

### DoesNotIntersectList(val,items,srcsep,targetsep)

Returns 1 (true) if no item in the given source list (*val*) appears in the target list (*items*). For details on the arguments, see IntersectsList.

### DoesNotMatch(val,pat)

Returns 1 (true) if *val* does not match the pattern specified by *pat. pat* must be a string that uses syntax suitable for the ? pattern matching operator in ObjectScript. For details, see "Pattern Matching" in the chapter "Operators and Expressions" of *Using ObjectScript*.

### DoesNotStartWith(val,str)

Returns 1 (true) if val does not start with the substring str.

### Exists(tab, val)

The Exists function provides a way to predict the results of the Lookup function. Exists returns 1 (true) if *val* is a key defined within the table identified by *tab*; otherwise it returns 0 (false).

The *tab* value must be enclosed in double quotes, for example:

```
Exists("Alert", "Priority_FileOperation")
```

### If(val,true,false)

If the argument *val* evaluates to 1 (true), the If function returns the string value of its *true* argument; otherwise it returns the string value of its *false* argument.

### In(val,items)

Returns 1 (true) if *val* is found in the comma-delimited string *items*.

### InFile(val,file)

Returns 1 (true) if val is found in the identified file.

### InFileColumn(...)

The function InFileColumn can have as many as 8 arguments. The full function signature is:

InFileColumn(val, file, columnId, rowSeparator, columnSeparator, columnWidth, lineComment, stripPadChars)

In File Column returns 1 (true) if val is in the specified column in a table-formatted text file. Arguments are as follows:

- *val* (required) is the value.
- *file* (required) is the text file.
- Default *columnId* is 1.
- Default rowSeparator is ASCII 10. A negative rowSeparator value indicates the row length.
- Default *columnSeparator* is ASCII 9. If *columnSeparator* is 0, the format of the file is said to be "positional." In this case *columnId* means character position and *columnWidth* means character count.
- Default *columnWidth* is 0.
- Default *lineComment* is an empty string.
- Default *stripPadChars* consists of a blank space followed by ASCII 9.

### IntersectsList(val,items,srcsep,targetsep)

Returns 1 (true) if any item in the given source list (*val*) appears in the target list (*items*). The arguments *srcsep* and *targetsep* specify the list separators in the source and target lists respectively; for each of these, the default is "><", which means that the lists are assumed to have the form "<item1><item2><item3>".

The IntersectsList utility works well with the square bracket [] syntax to match values of a virtual document property. If there is more than one instance of the segment type in a message, the square bracket syntax returns the multiple values in a string like <ValueA><ValueB><ValueC>.

If the target list has only a single item, this function is essentially the same as the Contains function. If the source list has only a single item, this function is essentially the same as the In function.

### Length(string,delimiter)

Returns the length of the given string. If you specify *delimiter*, this function returns the number of substrings based on this delimiter.

### Like(string,pattern)

Returns 1 (true) if the given value (*string*) satisfies a SQL Like comparison with the given pattern string (*pattern*). In SQL Like patterns, % matches 0 or more characters, and \_ matches any single character. Note that an escape character can be specified by appending "%%" to the pattern, e.g. "#%SYSVAR\_#\_%%#" to match any value string that starts with "%SYSVAR" followed by any single character, an underscore, and anything else.

### Lookup(table,keyvalue,default, defaultOnEmptyInput)

The **Lookup**() function searches for the key value specified by *keyvalue* in the table specified by *table* and returns its associated value. This returned value is equivalent to the following global:

```
^Ens.LookupTable(table, keyvalue)
```

The *table* value must be enclosed in double quotes, for example:

```
Lookup("Gender", source. {PID: Sex},, "U")
```

If the key is not found in the table, the Lookup function returns the default value specified by the *default* parameter. The *default* parameter is optional, so if it is not specified and Lookup does not find a matching key, it returns an empty string. An exception is that if either the key value or the lookup table is empty, the **Lookup**() function returns either the default value or the empty string depending on the value of the *defaultOnEmptyInput* parameter as described in the following table. The default value of the *defaultOnEmptyInput* parameter is 0.

defaultOnEmptyInput Value	key value and lookup table	Lookup() returns
0	either key value or lookup table is empty	empty string
1	key value is empty	empty string
	lookup table is empty but key value is not	default value
2	lookup table is empty	empty string
	key value is empty but lookup table is not	default value
3	either key value or lookup table is empty	default value

The **Exists**() function returns true if a **Lookup**() function with the same parameters would find the key value in the lookup table.

### Matches(val,pat)

Returns 1 (true) if *val* matches the pattern specified by *pat. pat* must be a string that uses syntax suitable for the ? pattern matching operator in ObjectScript. For details, see "Pattern Matching" in the chapter "Operators and Expressions" of *Using ObjectScript*.

### Max(...)

Returns the largest of a list of up to 8 values. List entries are separated by commas.

### Min(...)

Returns the smallest of a list of up to 8 values. List entries are separated by commas.

### Not(val)

Returns 0 (false) if val is 1 (true); 1 (true) if val is 0 (false).

### NotIn(val,items)

Returns 1 (true) if *val* is not found in the comma-delimited string *items*.

### NotInFile(val,file)

Returns 1 (true) if *val* is not found in the identified *file*.

### NotLike(string,pattern)

Returns 1 (true) if the given value (*string*) does not satisfy a SQL Like comparison with the given pattern string (*pattern*). See Like.

### Pad(val,width,char)

Reads the input string val. Adds enough instances of char to widen the string to width characters. If width is a positive value, the padding is appended to the right-hand side of the val string. If width is a negative value, the padding is prepended to the left-hand side of the val string.

### Piece(val,char,from,to)

If the delimiter character *char* is present in the string *val*, this separates the string into pieces. If there are multiple pieces in the string, *from* and *to* specify which range of these pieces to return, starting at 1. If multiple pieces are returned, the delimiter in the return string is the same as the delimiter in the input string. For example:

Piece("A,B,C,D,E,F") returns "A"

*Piece*("A!B!C!D!E!F","!",2,4) returns "B!C!D"

The default *char* is a comma, the default *from* is 1, and the default *to* is *from* (return one piece). For details, see the \$PIECE function in the *ObjectScript Reference*.

### ReplaceStr(val,find,repl)

Reads the input string *val*. Replaces any occurrences of string *find* with the string *repl*, and returns the resulting string.

**Note:** Use ReplaceStr instead of the Replace function, which has been deprecated.

### RegexMatch(string,regex)

Given an input string *val* and a regular expression *regex*, returns 1 if *val* matches the regular expression; returns 0 otherwise.

### Round(val,n)

Returns val rounded off to n digits after the decimal point. If n is not provided (that is, Round(val)) the function drops the fractional portion of the number and rounds it to the decimal point, producing an integer.

### Rule(rulename,context,activity)

Evaluates the rule specified in the *rulename* with the given *context* object and the given *activity* label for the Rule Log and returns the value.

### Schedule(ScheduleSpec, ODBCDateTime)

Evaluates the state of the given *ScheduleSpec* string, named Schedule or Rule at the moment given by *ODBCDateTime*. If *ScheduleSpec* begins with '@' it is a Schedule name or Rule name, otherwise a raw Schedule string. If *ODBCDateTime* is blank, the evaluation is done for the current time.

### StartsWith(val,str)

Returns 1 (true) if val starts with the substring str.

### Strip(val,act,rem,keep)

Reads the input string *val*. Removes any characters matching the categories specified in the *act* template and the *rem* string, while retaining any characters found in the *keep* string. Returns the resulting string. For details and examples, see the \$ZSTRIP function in the *ObjectScript Reference*.

### SubString(str,n,m)

Returns a substring of a string str, starting at numeric position n and continuing until numeric position m. The number 1 indicates the first character in the string. If m is not provided (that is, SubString(str,n)) the function returns the substring from position n to the end of the string.

### ToLower(str)

Returns the string *str* converted to lowercase.

### ToUpper(str)

Returns the string *str* converted to uppercase.

### Translate(val,in,out)

Reads the input string *val*. Translates each occurrence of a character in string *in* to the character at the corresponding position in string *out*, and returns the resulting string.

**Note:** These functions are defined by methods in the class Ens.Util.FunctionSet.

## A.2 Syntax to Invoke a Function

When you reference a function in a business rule or a DTL data transformation, the syntax must include parentheses. It must also include any input parameters, such as the numeric values for the mathematical functions Min, Max, or Round. If there are no input values for the function, then the open and close parentheses must be present, but empty.

The following are examples of valid function syntax:

Expression	Computed Value
Min(Age,80,Limit)	When Age is a property with the value 30 and Limit (likewise a property) has the value 65, the value of this expression is 30.
Round(1/3,2)	0.33
Min(10,Max(X,Y))	When $x$ is a property with the numeric value 9.125, and $y$ (likewise a property) has the numeric value 6.875, the value of this expression is 9.125.

If the value input to any function is a string that starts with a number, nonnumeric characters in the string are dropped and the numeric portion is used. The string "3a" is treated like the number 3, so the function Min("3a", "20fThem") returns the value 2. A string that begins with a nonnumeric character such as "al23" has the numeric value 0.

The business rule syntax for utility functions differs from the DTL syntax in the following significant way:

• Business rules reference the utility functions simply by name:

```
ToUpper(value)
```

DTL uses two leading dots immediately before the function name, as if the function were a method:

```
..ToUpper(value)
```

The following DTL data transformation uses a utility function called **ToUpper()** to convert a string to all uppercase characters. The <assign> statement references **ToUpper()** using double-dot syntax, as if it were a method in the class: