HPE OneView - Unable to Falsh Private NIC Firmware From OneView Custom SPP

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Issue

Private NIC (SKU) firmware cannot be updated from OneView by including the firmware package in custom SPP

Alert/Event Code : Locked
Event Codes : The firmware update operation was unable to update the following components on server ILO

Environment

All DL360 Gen10 and Gen10 Plus Servers

All DL380 Gen10 and Gen10 Plus Servers

HPE Oneview All versions

All Private / Special SKUs where the firmware is not HPE deliverable

Cause

The firmware of the Private / Special SKU cannot be updated from Onview as there is a limitation of the firmware.

```
 "Type": "ComboFirmware",
 "UpdatableBy": [
   "Uefi",
   "RuntimeAgent"
```

Resolution

Update the firmware from UEFI (.bin file)

OR

Update from OS

Steps:

1. Donwload and extract the firmware package.
2. Use .NET ILO console, mount a extracted folder which has .bin file to ILO
3. Navigate to System Utilities à Embedded Applications à Firmware Update à Select <Private / Special NIC > à Select a Firmware File à File System on Attached Media à [iLO FOLDER] iLO virtual USB: iLO Virtual USB Key à Choose the firmware image and update
4. Reboot the server