Hewlett Packard Enterprise

HPE ProLiant DL380 Gen10 Server Models - Server Internal Health LED is showing Amber due to Correctable Memory alert

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Issue

- Server Internal Health LED is showing Amber due to Correctable Memory alert.

Event Codes : Correctable Memory Error Threshold Exceeded

Environment

- HPE ProLiant DL380 Gen10 Server Models.

Cause

- Need to upgrade the Server BIOS with latest version

Resolution

- Server Internal Health is showing amber due to correctable error.
- In AHS logs one of the Memory modules is showing correctable error and error count is 1.
- Installed BIOS version is U30 09/30/2021
- Installed ILO5 firmware is 2.55

Action / Solution :-

Need to upgrade the Server BIOS with the latest version before replacing the Memory module.

Proactive Spare replacement is not required.

Disclaimer: HPE recommends to have data backup frequently and before performing any activity so that it can be restored during disaster recovery.