



Hewlett Packard
Enterprise

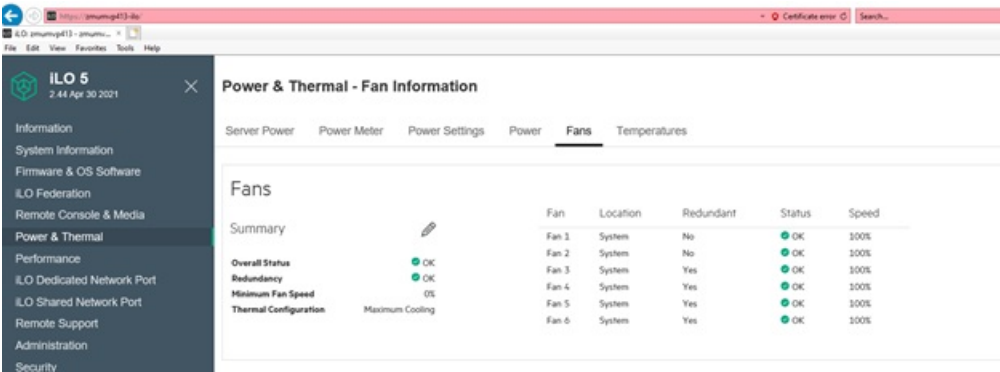
HPE DL380 Gen10 Server - High Fan Noise After ILO Update From 1.46 to 2.44

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Issue

Multiple DL380 Gen10 Servers ILO updated to 2.44 causes fans to go high in rare scenarios.



Alert/Event Code : AHS shows Fan speeds at 100%

Environment

HPE ProLiant DL servers.

- ILO firmware - 1.46
- Thermal Configuration - Optimal Cooling / Maximum Cooling
- Innovation Engine - Prior to 0.2.2.2
- Workload Profile : General Power Efficient Compute

Cause

Extremely rare issue where Processor or Memory temperature reporting may not be collected properly by the platform and the system fans may be run running faster than expected with IE Version prior to 0.2.2.2

Resolution

Update the Innovation Engine to 0.2.2.2

[Software Details | HPE Support Center](#)

