HPE ProLiant DL380 Gen10 Server - Blank SMH Screen

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Issue

Blank SMH Screen

Environment

HPE ProLiant DL380 Gen10 Server

Cause

System Management Homepage (SMH) is not Supported

Cause

- By design
- HPE Insight Management Agents and WBEM Providers are not supported in Gen10 Servers.

Resolution

- **HPE Integrated Lights-Out 5 (iLO 5) is not supported by HPE System Management Homepage software, though iLO 5 is still supported by HPE Systems Insight Manager (SIM).**
- HPE Insight Management Agents and WBEM Providers are not supported in Gen10 Servers.
- SMH 7.6.0 & later versions, will support only Gen 8 and Gen 9 servers.

What is the alternative to System Management Homepage software in Gen10 Servers?

- iLO 5 user interface or CLI is the alternative.