



Hewlett Packard
Enterprise

HPE ProLiant DL/ML/BL Server - Smart Storage Energy Pack Configuration Error is being logged after updating SPP 2021.04 or 631FLR to 218.0.166000 when using with 12W Hybridcap

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Issue

After updating server with SPP 2021.04, or on servers configured with HPE Eth 10/25Gb 2p 631FLR-SFP28 Adapters running 218.0.166000 firmware following error is seen in the IML.

Caution,74,1413,0x000A,POST Message,0x0311,Configuration,06-16-2021 10:00:44,187: HPE Smart Storage Energy Pack Configuration Error - The system has exceeded the installed energy pack capacity. ACTION:Ensure the storage controller and NVDIMM configuration is supported in the server. Update the System ROM, Smart Array, and iLO firmware. Confirm energy pack status in the iLO GUI. Consult the server user guide for more information.

Environment

- DL/ML/BL servers
- Servers configured with HPE Smart Stor Hybridcap (P02377-B21)
- Servers configured with HPE Eth 10/25Gb 2p 631FLR-SFP28 Adptr (817709-B21) running with 218.0.166000 firmware

Cause

This issue has been observed on servers with the following configuration :-

- Servers configured with HPE Smart Stor Hybridcap (P02377-B21)

(and)

- Servers configured with HPE Eth 10/25Gb 2p 631FLR-SFP28 Adapter (817709-B21) running with 218.0.166000 firmware

Resolution

The issue has been fixed in 218.0.166000 (B).

HPE Broadcom NetXtreme-E Firmware Package for BCM5741x adapters Version 218.0.166000 (B) (17 May 2021)

https://support.hpe.com/hpesc/public/swd/detail?swItemId=MTX_9563f968d2824b3abd4fdd2845&swEnvOid=2000225#tab-



[history](#)

