



Hewlett Packard
Enterprise

HPE ProLiant DL380 Gen10 Server - Fans are making High Noise Intermittent

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Issue

- Fans are making High Noise Intermittent

Environment

- HPE ProLiant DL380 Gen10 Server

Cause

- Need to upgrade the Innovation Engine Firmware.

Resolution

- Installed Fans are making Intermittent High Noise.
- High noise is coming only for a few seconds.
- In AHS logs all Installed Hardware temperature is showing Normal.
- The Server all LEDs are glowing in Green.
- Installed BIOS version is U30 01/13/2022
- Installed iLO5 firmware is 2.63
- Installed Smart Array P408i -a SR Controller firmware is 4.11
- Installed Innovation Engine firmware is 0.2.2.3.0

Action / Solution :-

- Need to upgrade the Innovation Engine firmware with the version 0.2.3.0 or latest .

Firmware link :- https://support.hpe.com/hpesc/public/swd/detail?swItemId=MTX_1645183c4a7a4bac9261f79f93#tab-history

Proactive spare replacement is not required and needs to upgrade the Server firmware.

Disclaimer: HPE recommends to have data backup frequently and before performing any activity so that it can be restored during disaster recovery.

