



Hewlett Packard
Enterprise

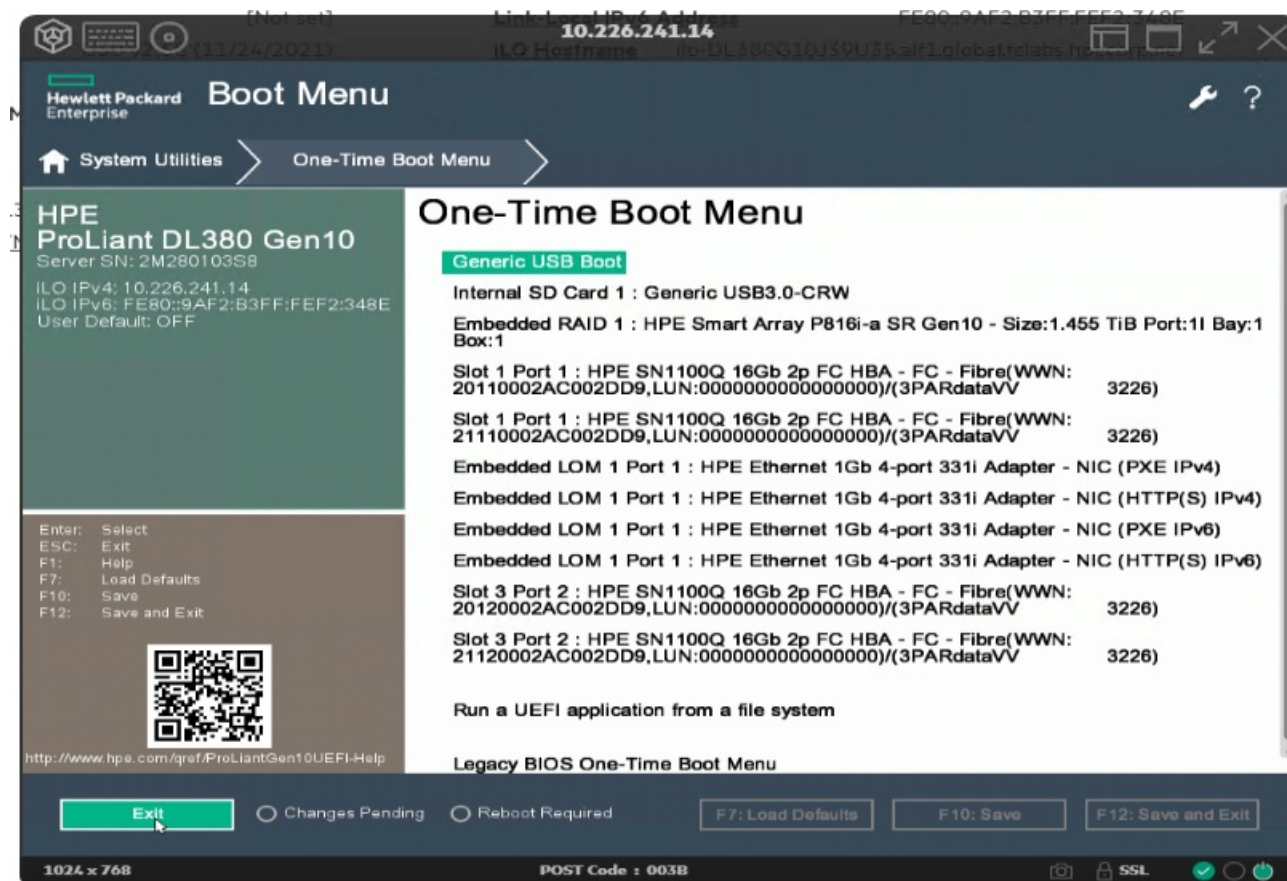
**HPE ProLiant Gen10 Server - Qlogic FC HBA Ports may disappear from UEFI
boot order on system with Multiple FC HBAs installed with iLO FW version 2.65
or below**

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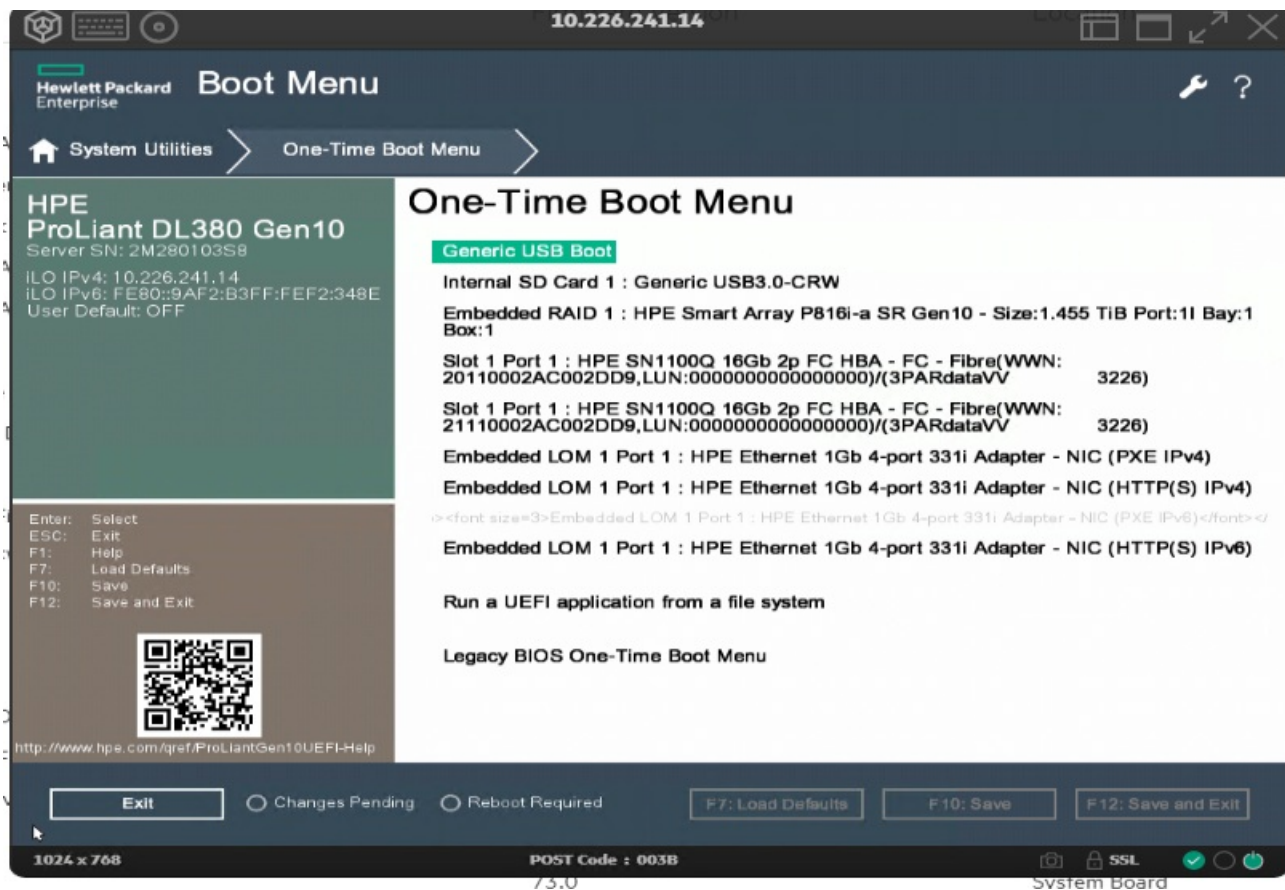
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Issue

When system is configured with Multiple FC HBA [Slot 1 and Slot 3 in below example] and LUNS are mapped with Adapter Driver - "Enabled" in FC HBA BIOS, the BIOS boot order should have following entries -



After the reboot, the FC HBA in Slot 3 disappears and Adapter Driver in FC HBA BIOS may change to "Disabled" and we can see the following entries -

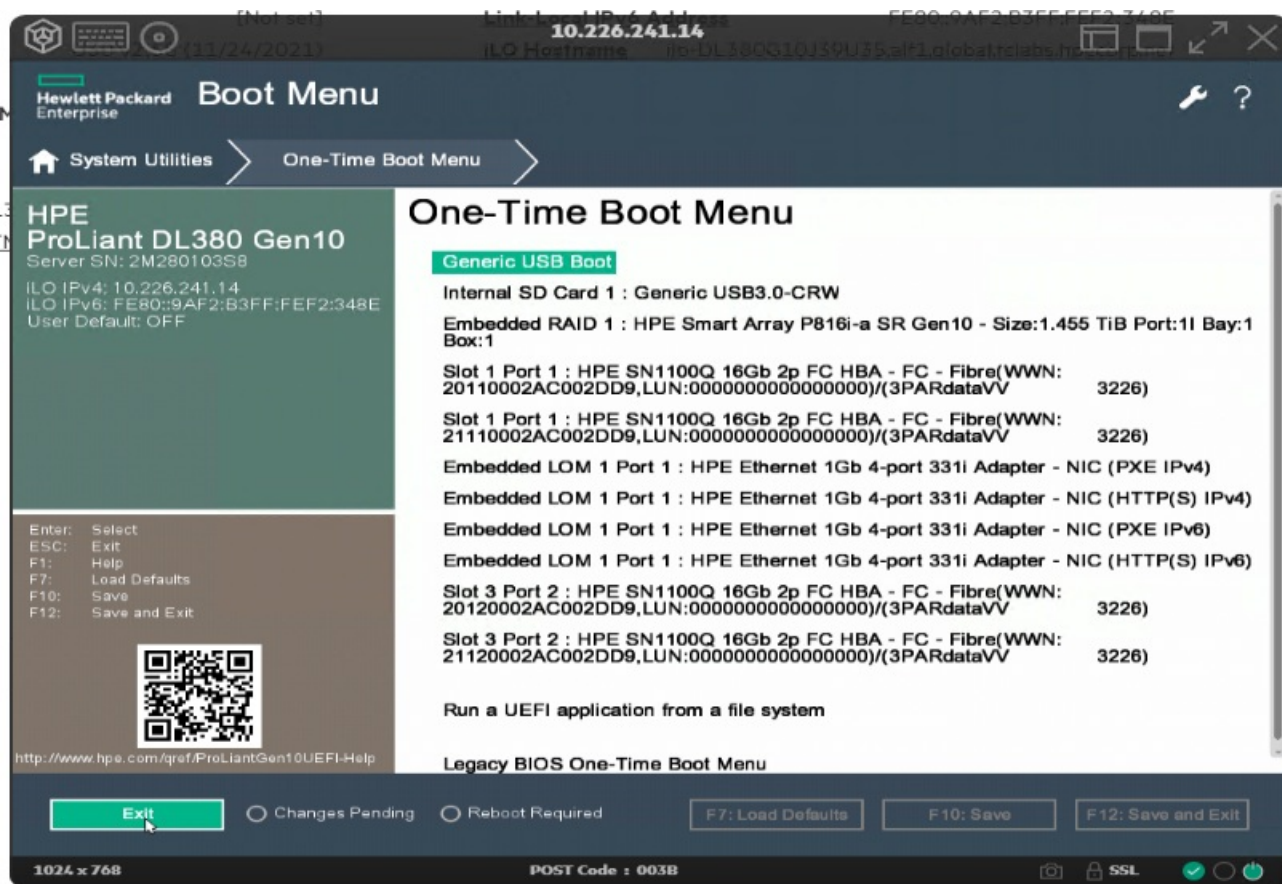


Environment

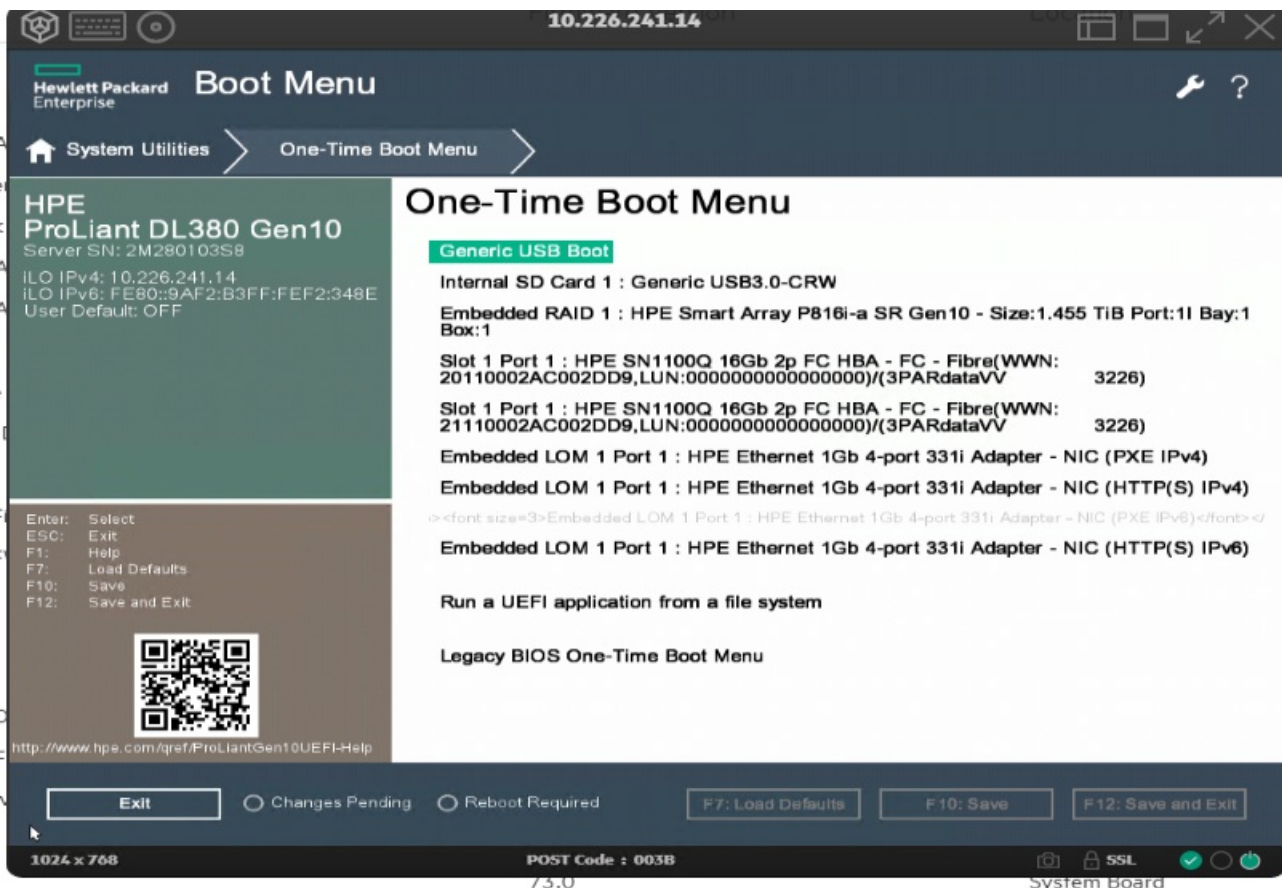
- HPE ProLiant Gen10 Server
- System configured with Multiple Qlogic FC HBA

Cause

When system is configured with Multiple FC HBA [Slot 1 and Slot 3 in below example] and LUNS are mapped with Adapter Driver - "Enabled" in FC HBA BIOS, the BIOS boot order should have following entries -



After the reboot, the FC HBA in Slot 3 disappears and Adapter Driver in FC HBA BIOS may change to "Disabled" and we can see the following entries -



Resolution

Update the iLO Firmware to latest version v2.70

Link - https://support.hpe.com/connect/s/softwareDetails?language=en_US&softwareId=MTX_30dccc519d5a40dbba98f2673c

Also ensure that Adapter Driver is Enabled in FC HBA BIOS for ports configured with LUNs -

1. During system boot press the F9 key to enter the system configuration menu.
2. Select System Configuration and then press the Enter key.
3. Navigate to one of the desired adapter ports and then press Enter
4. The HBAs HII configuration menu should appear Select Boot Settings and then press Enter
5. Select Adapter Driver and then press Enter --> Set it to Enabled and then press Enter

