HPE ProLiant DL380 Gen10 Server - ILO 5 is not Reachable

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Issue

- ILO 5 Host is showing unreachable.

Environment

- ProLiant DL380 Gen10
- Installed BIOS # 01/23/2021
- ILO 5 version # ILO 5 v2.42p18 built on Apr 05 2021

Cause

- ILO 5 reset with S1 Switch

Switch	Default	Function
S1	Off	Off = iLO security is enabled. On = iLO security is disabled.
S2	Off	Reserved
S3	Off	Reserved
S4	Off	Reserved
S5	Off	Off = Power-on password is enabled. On = Power-on password is disabled.
S6	Off	Off = No function. On = ROM reads system configuration as invalid.
S7	Off	Reserved
S8	Off	Reserved
S9	Off	Reserved
S10	Off	Reserved
S11	Off	Reserved
S12	Off	Reserved

Resolution

- Connected the Server and laptop with cross cable but ILO is not able to Ping.

- Assigned the different IP address to check the issue but ILO is not able to Ping

- Updated the firmware with latest version 2.44.

- ILO 5 Firmware link # Click here

- Reset ILO 5 from S1 switch

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