Testing Protocol

Questions to be answered

- How intuitive is the "My Ada" flow?
- Does the "My Ada" flow offer a less stressful experience?
- How intuitive is the "Connect" flow?

Task list

1. Operate the pump first using the Spectra S2's on-device button board, then through the application
2. Address the smart recommendation you received

Post-completion questions

- How satisfied were you with the way you operated the breast pump?
  - Straightforward enough. Clean interface
  - Not sure how useful the data summary is
  - Not sure how the symptoms tracking will be used
- How satisfied were you with the way you interacted with the Ada expert?
  - Straightforward. Reassuring to see a picture of the expert and her experience
  - Confused by the two buttons saying "connect to an expert", which one to use?
  - What data will be shared with the experts?

Summarize

- Need expert testing with secondary target group - the lactation consultants
- Need to educate user on what goes into the data insights (how symptoms tracking, post-session survey connects to it)
- The "My Ada" flow is clean.
- Operating the pump is much more pleasant to use through the app and a mobile device than without