



FreeMail

## Fwd: Your Accommodation Voucher - Jurys Inn Exeter Western Way - Exeter - 11/09/22

**Von:** "Yannick Oswald [RPG]" <eeyo@leeds.ac.uk>  
**An:** "y-oswald@web.de" <y-oswald@web.de>  
**Datum:** 03.09.2022 09:55:59

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**From:** Key Travel <noreply@keytravel.com>  
**Sent:** Monday, July 11, 2022 2:19:46 PM  
**To:** Yannick Oswald [RPG] <eeyo@leeds.ac.uk>  
**Subject:** Your Accommodation Voucher - Jurys Inn Exeter Western Way - Exeter - 11/09/22



### Pre Paid Accommodation Voucher

## KEY TRAVEL

#### Booking details

<b>Guest Names(s):</b>	Yannick Oswald
<b>Hotel Name:</b>	Jurys Inn Exeter
<b>Check In Date:</b>	11/09/22
<b>Check Out Date:</b>	14/09/22
<b>Key Travel Reference:</b>	J82T84
<b>Rate Type:</b>	Pre Paid
<b>Supplier/Hotel Reference:</b>	9169504462566
<b>Hotel Address:</b>	Western Way, Exeter, EX1 2DB, United Kingdom
<b>Hotel Contact Number:</b>	+441392312400
<b>Room Type:</b>	Standard Double Room
<b>Board Basis:</b>	Room only
<b>Cancellation Policy:</b>	Free cancellation until Sat, 10 Sep 2022 16:00:00 GMT. Cancellations made after Sun, 11 Sep 2022 16:00:00 GMT will result in a 100% penalty of the stay charges and fees. If you fail to check-in for this reservation, or if you cancel or change this reservation after check-in, you may incur penalty charges at the discretion of the property of up to 100% of the booking value.
<b>Compulsory Requirement:</b>	Photographic ID upon check-in will be required

#### Special Check-in Instructions

If you are planning to arrive after 11 PM please contact the property in advance using the information on the booking confirmation. Front desk staff will greet guests on arrival.

#### Guest Information

- Your booking is guaranteed for late arrival however if the guest is due to arrive at the property after 6pm we recommend contacting the hotel directly to advise of late arrival.
- If you are dissatisfied with any aspect of your stay please contact the hotel duty manager immediately to raise your concerns. Key Travel is unable to investigate any complaints that were not raised with the management whilst at the hotel. Early departure from the hotel without contacting Key Travel may incur additional charges and prevent any opportunity for a refund.
- Please note that while the hotel has been advised of your room preference, hotels do not guarantee bed configurations. Rooms are allocated on check-in and are therefore subject to availability.
- This voucher only covers payment for the board basis stated above; any incidental charges such as parking and internet are payable by the guest locally.

- Please note that for all bookings outside the UK there will be applicable taxes which are not included in the price of the booking. Tourist Tax, Environment Tax or City Tax may be required to be paid locally or otherwise invoiced post travel. Due to these amounts frequently changing, for an accurate breakdown of these additional charges, please check the government websites of the country you are visiting.
- Guests may be expected to provide a deposit upon arrival in the form of credit/debit card or cash deposit presented at check in. Cards are pre-authorised to cover any potential losses (e.g. breakages/removed items from the room). The amount requested varies by property and could be as high as £300 for serviced apartment properties. The pre-authorisation is released upon check out however there could be a delay of up to 5 days when using a debit card.
- Please note if you are part of a hotel chain rewards scheme please present your reward card to reception upon check-in, in order to collect your points. The points are not applicable on prepaid reservations
- PLEASE NOTE: If you have booked an apartment please ensure you have check-in instructions at least 24 hours prior to your arrival

**Supplier Information**

For hotel use only: The above reservation was confirmed through EXPEDIA. Payment by arrangement with relevant supplier.

**Agency Contact Information**

Key Travel Limited, 9th Floor, St James Building, 61-95 Oxford Street, Manchester, M1 6EJ, United Kingdom

Phone: +44(0) 161 819 8900

Fax: +44(0) 161 768 5153

Email: Please contact your dedicated reservations team in charge of your organisation

Office Hours: Mon-Fri 0845 – 1730 GMT, Sat 0900 – 1300 GMT

In the event of an emergency outside office hours, please contact +44(0) 207 843 9602 where you will be connected to a Key Travel consultant who can assist you.

**Thank you for using Key Travel**