



EDUCATION

University of Michigan - Ann Arbor
School of information
Bachelor of Science in Information (UI/UX)
Expected Graduation; 2021
GPA; 3.74/4.0

RELEVANT COURSEWORK

Design Thinking
Data Oriented Programming
Web Design, Development, and Accessibility
Graphic Design
Introduction to Statistics & Data Analysis
Introduction to Cognitive Science

GET IN TOUCH

Portfolio; efangy.github.io/portfolio
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48104

WORK EXPERIENCE

Virtual Collaboration Research Inc.

Digital Marketing Intern, June 2019-September 2019

- Conducted research to gather data from various companies to devise best social media marketing strategies for artificial-intelligence based applications
- Wrote and provided feedback on training manuals to make information more easily accessible to application users

Starbucks Coffee Company

Barista, May 2017 - Present

- Maintained quick customer service speed and successfully coordinated with team members in high stress situations, completing up to 110 transactions in a 30 minute tracking period
- Effectively communicated with customers to help deliver orders tailored to specific customer requests
- Developed interpersonal skills and was able to calmly deal with customer conflicts and concerns in high-traffic situations

LEADERSHIP EXPERIENCE

Taiwanese American Student Association

Executive Board - Publicity, Internal Programming, September 2018-Present

- Increased engagements at several events by creating visual updates to advertise on social media platforms
- Designed weekly emails to keep members consistently updated on upcoming opportunities
- Effectively collaborated with a partner to plan and lead all logistical details of organization events

Taiwanese American Foundation

Marketing Intern, Volunteer Counselor, July 2018-August 2019

- Organized and led constructive workshops that fostered deeper connections and growth with group of over 90 middle-school kids
- Actively contributed to creating events that helped illustrate the program's mission of developing servant leaders in the Taiwanese-American community
- Handled the program's social media and kept parents actively engaged on program developments with visual updates

SKILLS

Proficient in Microsoft Office, Adobe Photoshop, Sketch, HTML/CSS, Python