

E. FRANK CANCHARI LAPA

Personal data

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Academic background

- Master:** **MBA & Big Data and Business Intelligence**
(2021 - 2022) ENEB The European Business School of Barcelona
- Master:** **International Project Management**
(2019 - 2020) EAE Business School
- Bachelor:** **Computer Science & Engineering** (Unfinished)
(2010 - 2014) Complutense University of Madrid
- Associate Degree:** **Telecommunication Systems and Computer**
(2008 - 2010) IES Vallecas
- Certifications:**
- 2021 [Atlassian Certified Expert](#) – **Atlassian**
 - 2021 [ACP-100 Jira Administrator for Data Center and Server](#) – **Atlassian**
 - 2021 [ACP-120 Jira Administrator for Cloud](#) – **Atlassian**
 - 2020 [ACP-400 Jira Service Desk Administration](#) – **Atlassian**
 - 2019 [ACP-600 Project Administration in Jira Server](#) – **Atlassian**
 - 2020 [DevOps Master \(DevOpsMaster\)](#), License N. 5563266.20801027 – **EXIN**
 - 2018 [Expert Scrum Master](#), License N. 15893 – **European Scrum**
 - 2015 [ITIL® Foundation Certificate in IT Service Management](#), L. N. 5563266.20484148 – **EXIN**

Skills:

Cloud, DevOps & Software development

- AWS, Azure, Terraform, Kubernetes, Docker, Ansible, Git, Batch/Shell, Maven
- Python, Java, Groovy, Golang, C/C++/C#, VBA, JQuery, VM/JS/PHP/HTML/CSS.

Atlassian

- Jira (SM, Software & Core), Confluence, Bitbucket, Bamboo, Atlassian SDK, Cloud

Consultancy

- Agile & Waterfall Methodologies, ITIL / ITSM Framework, Software development lifecycles

Systems & Tools

- Windows/Linux, Jaspersoft, BIRT, Elasticsearch, PowerBI, LANDesk (MS/SD), ServiceNow

Database

- MS SQL, MySQL/Maria DB, PostgreSQL, MongoDB, Elasticsearch, Oracle PL/SQL.

Personal

- Committed, Punctual, Analytical Skill, Leadership, Communicative

Work experience

ITEXP LTD – Contractor (2021/May – Currently)

- Job** **Atlassian & DevOps SME**
- Function** Architecture design, plan, plugins development, applications deployment, and migrations of Atlassian products in SaaS/IaaS for AWS, Azure, and Atlassian Cloud. Automatic deployments for on-premises solutions using Jenkins, Ansible, Terraform, Bamboo, Bitbucket pipelines and other script tools
- Projects**
- Atlassian DC products upgrade on AWS under S3, RDS, EC2 integrated with Azure AD directory and Bamboo SSO
 - Zephyr data conversion from Cloud into Xray DC using Python scripts to export and import data via REST API additionally Groovy for massive changes in the Jira Server using Atlassian SDK
 - On-premises Atlassian Server product upgrades and migrations to DC

XALT – Atlassian Gold Partner (2020/October – 2021/May)

Job **DevOps & Atlassian Solution Architect**
Function Architecture design and deployment by code on Cloud (AWS, Hetzner) and On Premise for Atlassian solutions using Docker, Bamboo & Ansible. Atlassian tools integrations and customizations with Atlassian SDK, groovy, and add-ons. Presales support from a technical point of view.

Projects

- EEX – Identity access management (IAM) on Jira + Insight
- San Jose International Airport – Atlassian solution presales
- Add-on's migration from server to Data Center

NTT Data – Atlassian Gold Partner (2019/July – 2020/September)

Job **DevOps & Atlassian Solution Architect**
Function Atlassian principal expert deploying DevOps projects under Atlassian tools such as Jira Software/SM, Confluence, Bitbucket, Bamboo, and integration with other solutions deployed in local servers and cloud (Azure, AWS). Working with Agile methodologies and ITMS

Projects

- DevOps in a Box – Automatic deployment of CI/CD tools on AWS and Azure
- L3Harris – DevOps transformation under Atlassian + Artifactory
- Virgin Media – DevOps transformation of Store app

DXC Technology (2018/July – 2019/July)

Job **DevOps Tools / Atlassian Technical Leader**
Function Open new technological lines for Cloud (AWS, Azure) and DevOps solutions focused on Atlassian tools (Jira, Confluence) and integrated with other solutions as Jenkins and GitLab, deploying also monitoring tools like Zabbix with ELK + Grafana.

Applications on architectures with High Availability and Scalability, unattended and automatic deployment of infrastructure, and provisioning using Ansible and Terraform.

Projects

- Automatic provisioning of Atlassian Tools with Ansible
- Stack tools automatic deployment on Cloud with Terraform + Ansible
- Carrefour – Zabbix monitoring with Elasticsearch & Grafana

Santander Bank (2017/July – 2018/July)

Job **Atlassian Technical Lead**
Function Scripts development in Groovy & Jython, integration of different products with Jira and Confluence like ALM, GitHub, and Jenkins. Advanced customization of projects, workflows, levels of security, events. Atlassian consulting for the Scrum Masters with Agile methodology.

BI and data analytics with Kibana, Elastic, Excel VBA (REST requests), and integrations with old software applications using RPA tools such as WorkFusion and UiPath. Another additional role I had was to analyze and define integrations of our tools with other applications

Projects:

- Agile Scrum and SAFe process implementation on Jira
- ARP Robotics Project with Elasticsearch And Jira
- VBA Excel macros integrated with Jira via API REST

Itera Process – Atlassian Platinum Partner (2017/January – 2017/July)

Job **Atlassian Expert / Technical leader**
Function Technical training of Atlassian products, customization, develop of add-ons, scripts and data mining. Working with Jira (Software, Service Desk, Core), Confluence, HipChat, Bitbucket, Bamboo and deploy these Atlassian tools on AWS

Projects:

- Justice ministry – Deploy Confluence & Jira SD
- GMV– Technical users training in Atlassian CI/DC

atSistemas – Atlassian Platinum Partner (2016 - 2017)

Job **Atlassian Expert / Team leader**

Function Technical consultant and software developer specialized in implementing (customization, configuration and deployment) of different Atlassian products such as: Jira, Confluence, Bamboo (continuous integration), Bitbucket, HipChat. Also, integration with other tools using REST or SOAP, and developments in Java of add-ons, mobile, desktop app and scripting in Groovy

Projects

- URJC – Students portal support with Jira SD & Confluence
- Ufinet - ITSM & Waterfall process on Atlassian solutions

Econocom – Atlassian Gold Partner (2014 - 2016)

Job **ITSM Technical Consultant**

Function ITSM technical deployment consultant specialized in ITIL, Jira Service Desk, CMDB, SQL, and tools customization for customer needs, using multiple programming languages (Java, C++, C#, .NET, SOAP, REST, Spring) coding ad-hoc solutions.

International Projects

- Ministry of Education – LANDesk MS deployment (Andorra)
- Hotels nH – LANDesk SD migration to Jira SD (Spain, Germany and France)

National Projects

- Seguros RGA - Project Management tool migrated to Atlassian
- Comillas Pontifical University – Student support platform on Jira SD
- Thales Group – LANDdesk Management Suit upgrade and migration
- The Council of Tenerife - ITSM tool migration to Jira SD
- Viscofan - Deploy IT Asset Management with LANDdesk
- Ricoh - Business Intelligence on Jaspersoft

Liberty Seguros (2013 - 2014)

Job **Junior java developer**

Function Front-end developer for various web application projects that are in the company, focused on developing with Maven Java EE, Spring, JSP, JSF, Tiles, jquery, able bootstrap, among other technologies and tools

Telemadrid (2011 – 2013)

Job **System IT Support** (Weekend job)

Function System administrator and monitoring by Zabbix, VMWare (W2k3 and W2k8), and specific software Sony (iNews, Clipedit), also CSU (User Support Center) in-situ for resolving incidents (Hardware and software)

Coyser S.A. (2010)

Job **System IT Support**

Function Windows Server Administration (W2003), software and hardware maintenance of personal computers and servers, installation of routers and Cisco/Siemens IP phones

Chávez-Cano Consultor Internacional & Asociados –UE Madrid. (2009)

Job **IT Support Apprentice**

Function Deploy and administration of Windows Server 2008 (Active Directory, File Server, DNS, IIS, etc.), as well as technical support, update website using PHP, HMLT, CSS and JavaScript

Freelance: Software development, Atlassian Consulting and Training

Since 2012-16 I have participated in freelance software development and consulting projects, I also was training in academies for engineering students in subjects such as: Object Oriented Programming, Data Structure, Advanced Algorithms, Java (SE, EE, ME), C, C ++, C #, Integral Calculus among others.