



## Professional Profile

Elvis Frank Canchari Lapa  
Atlassian & DevOps Architect



■ <https://www.linkedin.com/company/wiqu/>



■ <https://wiqu.io/>



■ [@wiqu.io](https://www.instagram.com/wiqu.io)

## SUMMARY

**Introduction:** As a dedicated Solution Architect with extensive experience in DevOps, Atlassian and cloud technologies, I also serve as an **Atlassian Community Leader**, akin to a guide, nurturing a city-wide community of Atlassian users. My expertise in seamlessly integrating tools like Jira and Confluence into cloud environments has positioned me as a leader not only in technical implementation but also in fostering innovation and learning within the Atlassian ecosystem. This dual focus ensures I remain at the forefront of DevOps advancements, leading by example and empowering others along the way.

## WORK HISTORY

### **Atlassian & DevOps SME** 06/2021 - Present

**WiQU**, London/Dublin

In my role as Atlassian & DevOps SME at WiQU, my responsibilities encompass architecture design, plugin development, and the deployment and migrations of Atlassian products within SaaS/IaaS frameworks, featuring technologies such as AWS, Azure, and Atlassian Cloud. My specialization in orchestrating automatic deployments for on-premises solutions is demonstrated through my adept use of Jenkins, Ansible, Terraform, Bamboo, and Bitbucket pipelines.

- **Bank of Ireland Project:** Orchestrated the migration and implementation of a pipeline for automatic deployment and provisioning of Atlassian Data Center tools using Terraform, Ansible, and Packer, significantly improving infrastructure management and operational workflows.
- **Santander UK Agile Transformation:** Directed digital transformation and Agile Scale implementation, facilitating a transition to agile methodologies that enhanced project management and operational efficiency.
- **TheWorkshop Initiative:** Executed the migration and implementation of an automatic deployment pipeline for Atlassian Data Center products with Ansible, Terraform, and Jenkins, which optimized deployment cycles and enhanced efficiency.
- **NHS UK Cloud Consolidation:** Led a pivotal migration project and cloud-to-cloud consolidation for the NHS of UK, involving Atlassian Data Center products upgrade on AWS, integrating with Azure AD directory and Bamboo SSO. This crucial project enhanced system reliability and user authentication processes. Additionally, I spearheaded the Zephyr data conversion from Cloud to Xray Data Center, utilizing Python scripts for data export/import via REST API and employed Groovy for significant Jira Server alterations using the Atlassian SDK, ensuring a seamless transition and improved data integrity.

These initiatives have underscored the modernization and scalability of Atlassian ecosystems across various projects, bolstering system reliability, enhancing user authentication processes, and streamlining operational efficiency. My efforts have notably improved project management processes, deployment cycles, and infrastructure management across multiple high-profile clients.

**Tech Stack:** AWS, Azure, Terraform, Kubernetes, Docker, Ansible, Jenkins, Git, Python, Groovy, Jira, Confluence, Bitbucket, Bamboo.

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### **DevOps & Atlassian Solution Architect** 10/2020 to 06/2021

**XALT - Atlassian Gold Partner**, London/Leipzig

XALT focuses on architecture design and code deployment on Cloud (AWS, Hetzner) and On-Premise for Atlassian solutions, leveraging Docker, Bamboo, &

## EDUCATION

### **MBA & Master in Big Data and Business Intelligence**

ENEB - European Business School of Barcelona  
2023-current

### **Master International Project Mngt**

EAE Business School - Madrid  
Spain  
2019-2020

### **Computer Science Engineering**

Bachelor's Degree (Unfinished)  
Complutense University of Madrid  
2010-2014

### **Telecommunications and Computer Systems**

Associate Degree  
IES Numancia, Madrid  
2008-2010

## CERTIFICATIONS

**DevOps Master**, Exin

**Terraform Associate**

**AWS Cloud Practitioner**

**Atlassian Certified Expert**

**Atlassian Certified Emeritus**

**ACP-100** Jira admin for DC

**ACP-120** Jira admin for Cloud

**ACP-620** Project admin Cloud

**ACP-600** Project admin for DC

**ACP-400** Jira SM admin for DC

**Expert Scrum Master**

**ITIL Fundation** Exin

## NON-ACCREDITED TRAINING

### **Bootcamp in Front-End Web Development**

edX - Online  
2023-2024

Ansible. Specializes in Atlassian tools integrations, customizations with Atlassian SDK, Groovy, and add-ons, along with technical presales support.

- Designed and implemented an Identity Access Management (IAM) system on Jira + Insight for EEX, streamlining user authentication and authorization.
- Conducted technical presales activities for San Jose International Airport, demonstrating Atlassian solution capabilities and optimizing proposal strategies.
- Managed add-ons migration from server to Data Center, ensuring seamless transition and system performance optimization.

**Tech Stack:** AWS, Docker, Ansible, Jira, Confluence, Bamboo, Groovy.

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#### **DevOps & Atlassian Solution Architect** 07/2019 to 09/2020

**NTT Data - Atlassian Gold Partner**, London

As the principal Atlassian expert, focused on deploying DevOps projects using Atlassian tools such as Jira Software/SM, Confluence, Bitbucket, Bamboo, and integration with cloud solutions (Azure, AWS). Worked with Agile methodologies and ITMS for project management and operations efficiency.

- Led "DevOps in a Box" project, automating CI/CD tools deployment on AWS and Azure, facilitating rapid development cycles and improving operational efficiency.
- Directed DevOps transformation for L3Harris and Virgin Media using Atlassian + Artifactory, enhancing collaboration, version control, and continuous integration practices.

**Tech Stack:** Azure, AWS, Jira, Confluence, Bitbucket, Bamboo, Artifactory.

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#### **DevOps Tools / Atlassian Technical Leader** 06/2018 to 07/2019

**DXC Technology**, Madrid

At DXC Technology, a leader in driving technological advancements for Cloud (AWS, Azure) and DevOps solutions focusing on Atlassian tools. Spearheaded integration projects incorporating Jenkins and GitLab and advanced monitoring using Zabbix with ELK + Grafana. Championed the adoption of high availability and scalability architectures, facilitating unattended and automatic infrastructure deployment with Ansible and Terraform.

- Orchestrated automatic provisioning of Atlassian tools, enhancing operational efficiency and system resilience.
- Pioneered stack tools automatic deployment in Cloud environments using Terraform + Ansible, streamlining infrastructure setup.
- Implemented Zabbix monitoring with Elasticsearch & Grafana for Carrefour, boosting system observability and operational insight.

**Tech Stack:** AWS, Azure, Ansible, Terraform, Jira, Confluence, Zabbix, ELK, Grafana.

#### **SKILLS**

|                 |      |
|-----------------|------|
| Jira            | ★★★★ |
| Confluence      | ★★★★ |
| Bitbucket       | ★★★★ |
| AWS             | ★★★★ |
| Docker          | ★★★★ |
| Jenkins         | ★★★★ |
| Ansible         | ★★★★ |
| Terraform       | ★★★★ |
| Python          | ★★★★ |
| Kubernetes      | ★★★★ |
| Git             | ★★★★ |
| Azure           | ★★★★ |
| Scrum           | ★★★★ |
| Kanban          | ★★★★ |
| Groovy          | ★★★☆ |
| HTML            | ★★★☆ |
| React & JS      | ★★★☆ |
| CSS             | ★★★☆ |
| Java            | ★★★☆ |
| Git Flow        | ★★★☆ |
| Elasticsearch   | ★★★★ |
| Grafana         | ★★★★ |
| Packer          | ★★★☆ |
| Groovy          | ★★★☆ |
| REST API        | ★★★★ |
| Agile           | ★★★★ |
| Linux/Unix      | ★★★☆ |
| CI/CD Pipelines | ★★★★ |
| Zabbix          | ★★★☆ |
| Jaspersoft BI   | ★★★☆ |

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#### **Atlassian Technical Lead** 07/2017 to 07/2018

**Santander Bank**, Madrid

As the Atlassian Technical Lead at Santander Bank, I specialized in developing scripts in Groovy & Jython, integrating a variety of products with Jira and Confluence to enhance project management and operational efficiency. I also provided

Atlassian consulting for Agile methodologies and advanced BI and data analytics capabilities with Kibana, Elastic, and Excel VBA, coupled with RPA tool integrations for improving legacy software compatibility.

- Directed Agile Scrum and SAFe implementations on Jira, significantly refining project management processes.
- Developed a robotics project utilizing Elasticsearch and Jira, markedly enhancing data analytics and reporting capabilities.
- Created VBA Excel macros for seamless integration with Jira via API REST, thus improving data manipulation and reporting efficiency.

**Tech Stack:** Jira, Confluence, Groovy, Jython, Elastic, Kibana, Excel VBA.

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**Atlassian Expert / Technical Leader** 01/2017 to 07/2017

**Itera Process - Atlassian Platinum Partner**, Madrid

At Itera Process, I engaged in technical training, customization, and development of add-ons and scripts for Atlassian products, with a focus on deploying these tools on AWS to enhance cloud-based operations. I also led technical training sessions for users on Atlassian CI/DC methodologies.

- Deployed Confluence & Jira Service Desk for the Justice Ministry, streamlining document management and service desk operations.
- Conducted technical training for GMV, significantly bolstering team competencies in Atlassian CI/DC practices.

**Tech Stack:** AWS, Jira, Confluence, HipChat, Bitbucket, Bamboo.

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**Atlassian Expert / Team Leader** 2016 to 2017

**atSistemas - Atlassian Platinum Partner**, Madrid

At atSistemas, I served as a technical consultant and software developer, specializing in the implementation of Atlassian product solutions. My role included developing integrations using REST or SOAP and Java for add-ons and scripting in Groovy, thereby enhancing system functionalities and user experiences.

- Supported the URJC Students portal with Jira Service Desk & Confluence, significantly improving academic support and collaboration.
- Facilitated ITSM & Waterfall process adoptions on Atlassian solutions for Ufinet, optimizing project and service management workflows.

**Tech Stack:** Jira, Confluence, Bamboo, Bitbucket, HipChat, Groovy.

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**ITSM Technical Consultant**, 2014 to 2016

**Econocom - Atlassian Gold Partner**, Madrid

As an ITSM Technical Consultant at Econocom, I specialized in ITIL, Jira Service Desk, CMDB, and SQL. I crafted custom solutions using a diverse range of programming languages to meet client needs, facilitating effective IT service management and custom tool integrations.

- Led ITIL-compliant Jira Service Desk deployments and migrations for international and national projects, significantly enhancing service management frameworks.
- Developed BI solutions utilizing Jaspersoft, advancing data analytics and reporting capabilities for clients such as Ricoh.

**Tech Stack:** ITIL, Jira Service Desk, SQL, Java, C++, C#, .NET, REST, Spring.

Thank you for considering our team member for your project. We look forward to the opportunity to collaborate with you, bringing innovative solutions and dedicated service to achieve outstanding results. Should you have any questions or wish to discuss potential collaboration further, please do not hesitate to contact us.



#### LONDON

- 232 Bethnal Green Rd
- +44 7702 471586
- [info@wiqu.io](mailto:info@wiqu.io)

#### MADRID

- Calle Berrocal 3
- +34 653 81 48 69
- [info@wiqu.io](mailto:info@wiqu.io)

#### LJUBLJANA

- Coming soon
- Coming soon
- [info@wiqu.io](mailto:info@wiqu.io)