

# COMP132: Advanced Programming Programming Project Report

# **KU Travel Agency**

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#### When preparing the project report, you can use the following format:

- Regular text: 12pt Times New Roman with 1.5 line spacing.
- Section Headings: Bold, 15pt Times New Roman
- Source code: 10pt Courier with single-spaced lines.
- All section headings should be numbered.
- The paragraphs should be justified.
- All figures should have descriptive captions and be referred to at the appropriate place in the text.

### Part 1

#### **General Demo Information:**

• List of users (customers and admins); provide username & password.

#### <u>Admin</u>

Username: Vahideh Hayyolalam

Password: 123

#### Customers

Username: Aykut Bir

Password: Aykut12345\*

Username: Bunyamin Emre Efe

Password: Bemre22Efe\*

Username: Ece Sever

Password: Ecsever23@

• List of existing reservations made by the users.

Reservation ID	User ID	Username	From City	To City	Hotel Name	Airline	Flight Class	Taxi Type	Taxi Time	Start Date	End Date	Price (\$)
500007	600002	Ece Sever	Istanbul	Amsterdam	Hilton	Turkish Airlin	Economy	Orange Taxi	16:00	2026-05-10	2026-05-16	3000
500006	600002	Ece Sever	Istanbul	Ankara	Sheraton	KUFIy	First Class	Yellow Taxi	9:30	2025-11-10	2025-11-11	470
500003	600000	Aykut Bir	Istanbul	Madrid	Marriott	EuroWings	First Class	Black Taxi	17:00	2025-12-31	2026-01-05	3148
500000	600000	Aykut Bir	Istanbul	Paris	Double Tree	Turkish Airlin	Economy	Black Taxi	23:00	2025-01-10	2025-01-19	2128
500015	600001	Bunyamin E	Istanbul	Stockholm	SunnySide H	KUFly	Business	Orange Taxi	22:30	2025-02-14	2025-02-18	2501
500014	600001	Bunyamin E	Istanbul	Paris	Double Tree	Turkish Airlin	Economy	Black Taxi	23:00	2025-01-10	2025-01-19	2128
500009	600002	Ece Sever	Istanbul	Paris	Double Tree	Turkish Airlin	Economy	Black Taxi	23:00	2025-01-10	2025-01-19	2128
500008	600002	Ece Sever	Istanbul	Stockholm	SunnySide H	KUFly	Business	Orange Taxi	22:30	2025-02-14	2025-02-18	2501
500017	600001	Bunyamin E	Istanbul	Amsterdam	Hilton	Turkish Airlin	Economy	Orange Taxi	16:00	2026-05-10	2026-05-16	3000
500016	600001	Bunyamin E	Istanbul	Ankara	Sheraton	KUFly	First Class	Yellow Taxi	9:30	2025-11-10	2025-11-11	470

Figure 1 List of the active reservations in the system

• List of existing travel packages made by the admin.

Packages with the "no discount" labels are custom packages created by the customers, the ones with numeric "Discounted Price" are the packages created by the Admin.

PackageID -	From City	To City	Airline	Flight Class	Hotel Name	Taxi Type	Price (\$)	Discounted Price (\$)	Start Date	End Date
400003	Istanbul	Paris	Turkish Airlines	Economy	Double Tree by	Black Taxi	2660	2128	2025-01-10	2025-01-19
400005	Istanbul	Stockholm	KUFIy	Business	SunnySide Hos	Orange Taxi	2501	2501	2025-02-14	2025-02-18
400006	Istanbul	Vienna	Turkish Airlines	First Class	Radisson Blue	Yellow Taxi	12083	no discount	2025-09-09	2025-09-30
400007	Istanbul	Madrid	EuroWings	First Class	Marriott	Black Taxi	3148	no discount	2025-12-31	2026-01-05
400008	Istanbul	Ankara	KUFIy	First Class	Sheraton	Yellow Taxi	1177	470	2025-11-10	2025-11-11
400009	Istanbul	Amsterdam	Turkish Airlines	Economy	Hilton	Orange Taxi	3750	3000	2026-05-10	2026-05-16
400010	Istanbul	Rome	Pegasus Airlines	Economy	Hilton	Black Taxi	1363	no discount	2025-05-01	2025-05-07

Figure 2 List of the active packages in the system

**Application usage information** (In that part, describe how to use your application. You can add screenshots of the required steps a user should follow.)

• Sign up/Login Guide

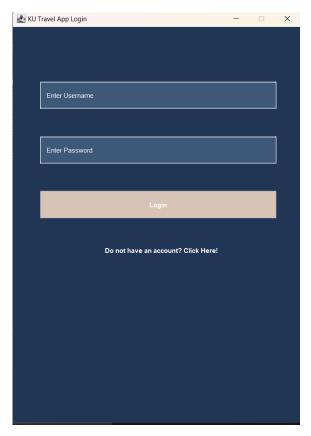


Figure 3 Login Page GUI

Firstly, enter your credentials to use the app, if you do not have an account, you can create one by simply clicking the white text below the login button.



Figure 4 Register Page GUI

#### • User's Guide

In this app users can buy offered travel packages at discounted prices, or create their own travel packages. The package creation steps are designed so that, all the time and cost planning is being done in the background, while the customer just chooses which airline they want to travel with or which color of taxi they prefer.

When a customer logins, they are greeted by the customer menu.

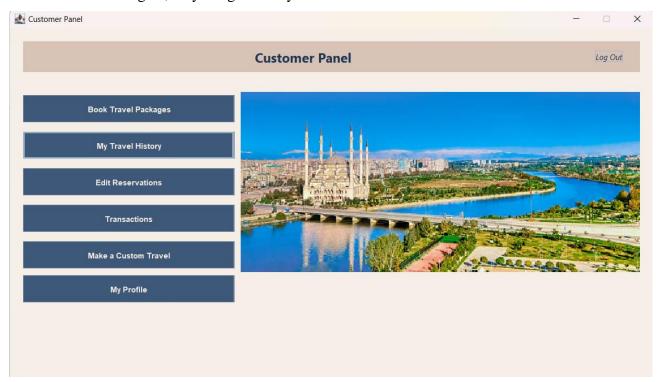


Figure 5 Main panel/menu for the customers

The customer menu contains all the operations a customer can perform:

#### 1. Booking travel packages

By clicking the "Book Travel Packages" button, a user can display the "offered" packages that the admin created for the customers. Some packages contain discounts, so the customers can get a better deal than planning a travel themselves.



Figure 6 Travel booking UI for customers

As you can see above, the users can see the dates, destinations, and details of the package contents. When a customer wants to take a closer look at one of the packages, they can click on the "Details" button.

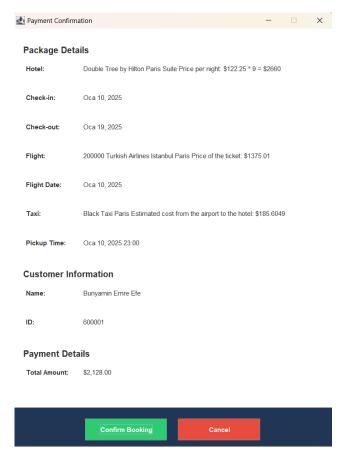


Figure 7 Details section for travel packages

The details section has more information related to the pricing and the time for taxi pickup. If the customer decides to buy the package, they can click on the "Confirm Booking" button to initiate the transaction.

#### 2. Viewing their travel histories

After booking their travel packages, customers can return the main menu and click the "My Travel History" button to display their travel history. The content of the travel history page can be seen below:

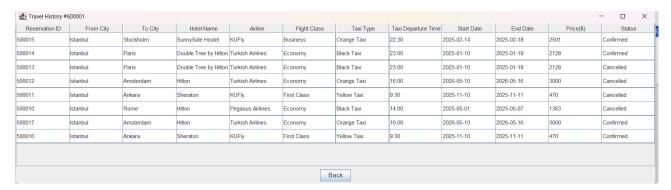


Figure 8 Travel History GUI for Customers

This way the customers can see all their travel booking activity in an organised manner.

#### 3. Editing their reservations

Then after returning back to the main menu the customers can click on "Edit Reservations" button to manage their reservations.

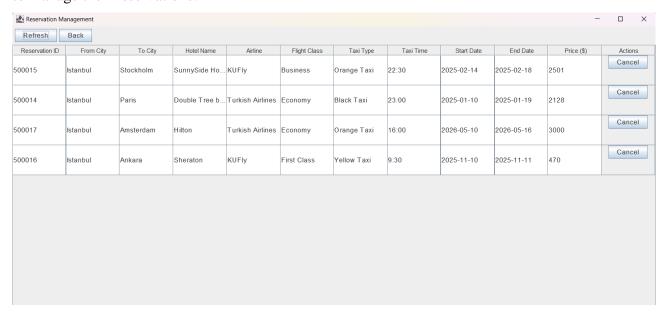


Figure 9 Reservation management GUI

They can choose to cancel their reservations in this menu, the rules for cancellation are as the following:

- 1- If the flights departure more than 72 hours ahead, no penalties are applied, the refund is given as the paid amount.
- 2- If an Admin cancels a reservation(this can also be for reorganization purposes), the refund is given as the paid amount regardless of the departure time.
- 3- If the cancellation is done 48 to 72 hours before departure: A 15% cancellation fee is deducted from the total ticket price.
- 4- If the cancellation is done less than 48 hours before departure: A 30% cancellation fee is deducted from the total ticket price.

#### 4. Viewing their transactions

After the cancellation of their reservation, the customer can decide to take a look at their transactions to follow up the refund process, for this they can go back to the main menu, and click on the "Transactions" button.

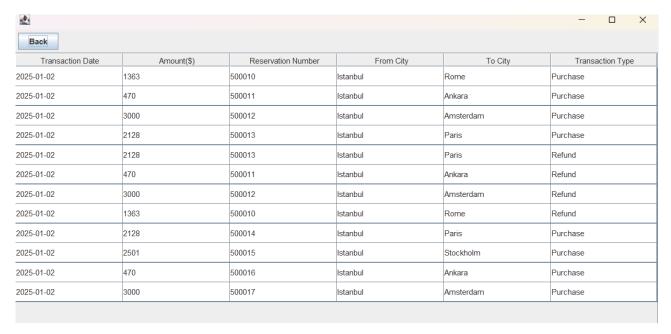


Figure 10 Transactions GUI for customers

#### 5. Making a custom travel package

If a customer decides to make a custom travel package they can easily do so by clicking the "Make a Custom Travel" button. The algorithm of this package making system will guide them through the package creation.

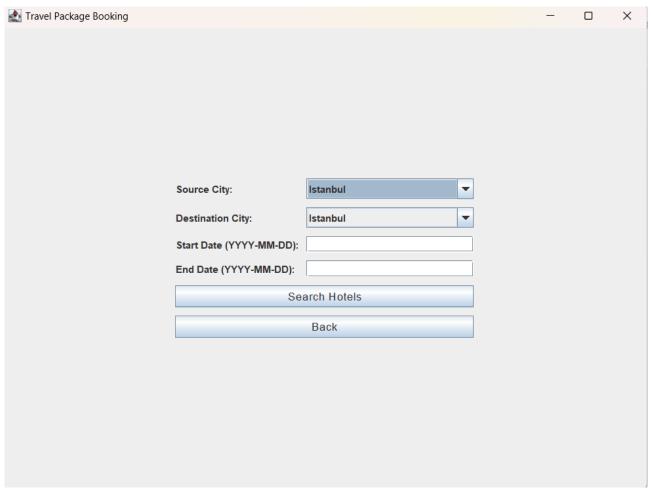
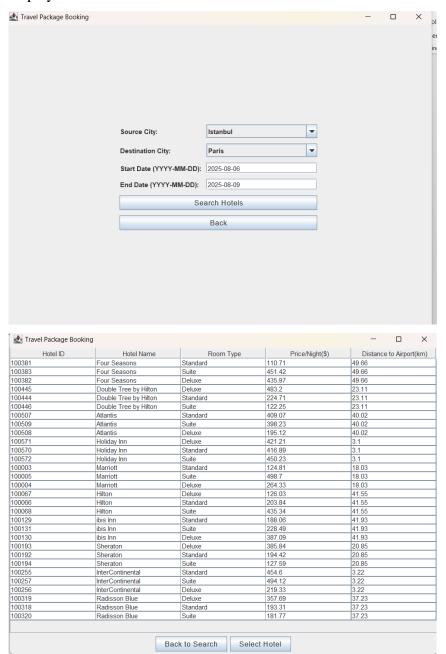
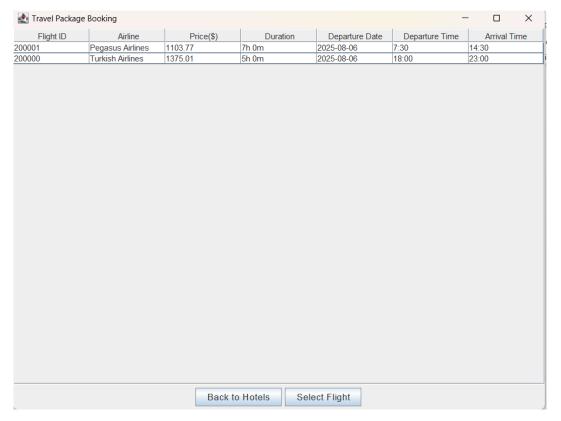


Figure 11 Making a custom travel GUI

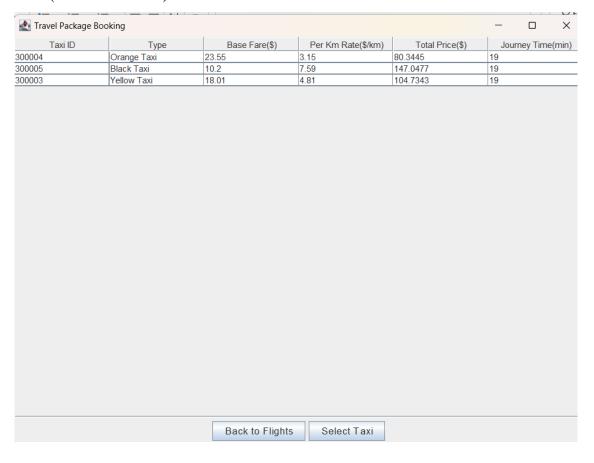
Firstly the initial window will allow the customer to choose the desired times and cities. By clicking on "Search Hotels" the hotels with available seats in the arrival city will be displayed for them to choose.



After choosing the hotel they desire, the suitable flights in between the cities they've selected will be displayed for them to choose, if there aren't any suitable flights, the system gives a warning and takes the user back to the initial window.



After choosing the flight they desired, they are given the ability to pick from 3 colours of taxis(if all of them are available), with their corresponding prices and estimated times(assumed 60km/h).



After selecting a taxi, the user is greeted by the familiar details screen with a payment option.

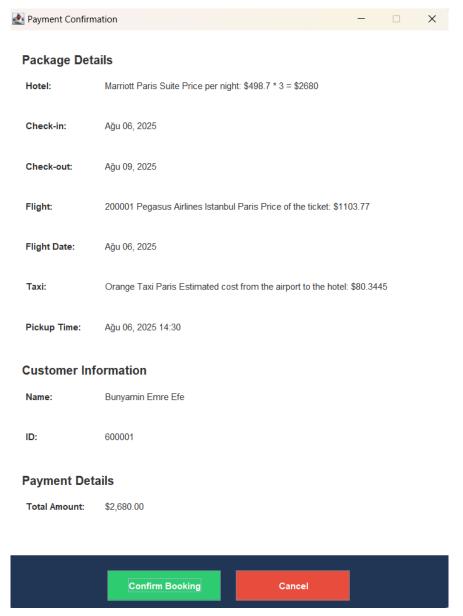


Figure 12 Details GUI in the end of create package menu

The selection of products starting with the hotel, ensures timely compatible product choices, making travel planning easier for the customer.

6. Viewing their profile and statistics.

Lastly, by clicking the "My Profile" button in the main menu, the customer can view some of their statistics and reservation history.

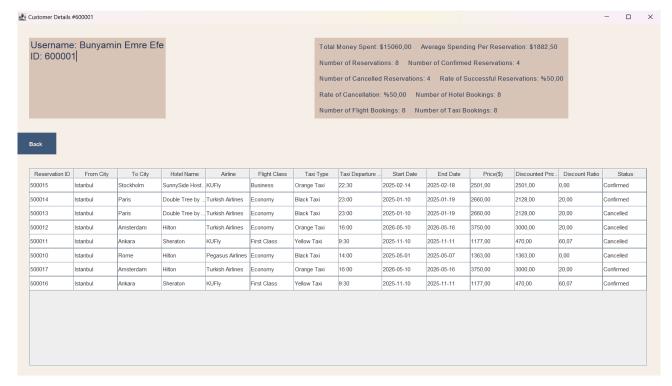


Figure 13 My Profile view for Customers

The available statistics are as follows, the titles are quite self-explanatory:

- 1- Number of Reservations Made
- 2- Total Amount Spent (\$)
- 3- Successful Reservations
- 4- Canceled Reservations
- 5- Average Spending per Reservation
- 6- Reservation Success Rate
- 7- Cancellation Rate
- Admin's Guide

Admin has total control over all the reservations and packages, he/she can delete/edit packages and cancel reservations with no cancellation fee, can also display logs and statistics for everyone.



Figure 14 Admin Panel GUI

Admin can display some of the overall app data such as reservations count, active packages, and users count. They also have a menu of actions to perform or data to display.

• Creating a New Reservation Guide

The admin can manage reservations via the button "Reservations Management"

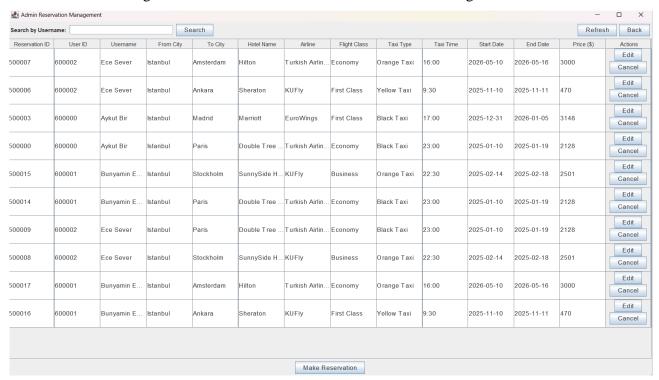


Figure 15 Reservations Management Admin GUI

By clickiang on make reservation button at the bottom, they can pick a customer, to make a reservation. They have 2 options when they chose the customer they wanted to perform on, using an existing package or making a new package:

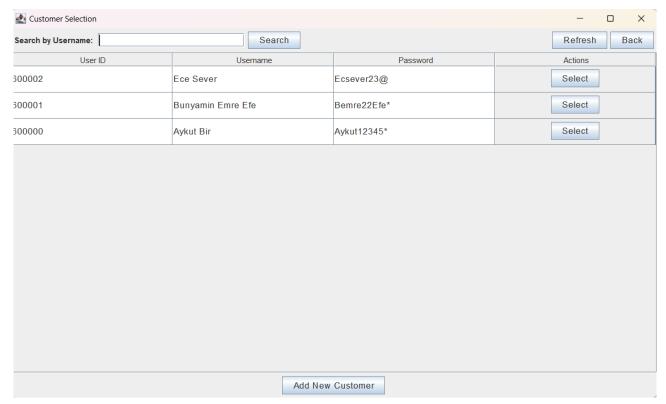


Figure 16 Customer Selector UI for Reservation Making



Figure 17 Dialog box for choosing the reservation package or creating a new one

If clicked yes a package selection window opens and after clicking details, an admin can make a reservation on behalf of a customer.



Figure 18 Package Selector UI



Figure 19 Admin reservation conformation

As you can see above, the payment conformation presents the name of the selected customer and not the admin.

#### Creating a New Travel Package

If the admin chose "no" and decided to create a new reservation, he/she is actually creating a new package and selling it to a customer, so it is a way of creating a new package.

But an admin can create an offered package by simply clicking on the "Create Package" button on the admin menu.

• User Statistics & Agency Reports

User statistic for each individual user can be accessed by the Admin, but the customers can only display their own data.

#### For Admins:

Admins can click the "Customer Search" button, which opens the customer selection window

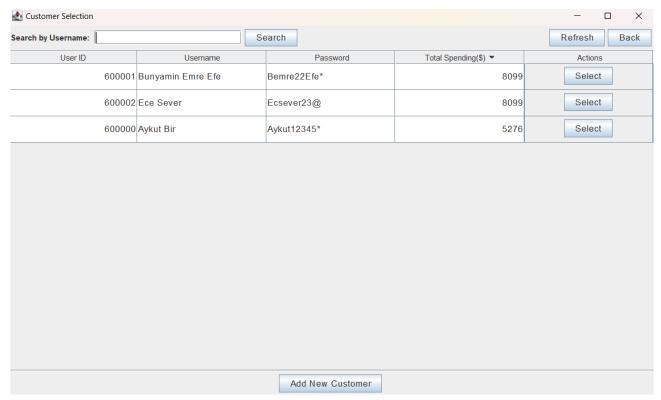


Figure 20 Customer Selection UI for Admins, ranked by total spending, then by alphabeical order



Figure 21 Customer Details UI, same with the customer's

• How to check log information

Admins can easily access the logs by clicking the "Logs" button in their menu, the logs are displayed in a scroll pane for comfortable usage.

```
Admin Logs
[2025-01-02 03:38:25] FLIGHT reservation - User: Bunyamin Emre Efe, Flight: 200006 Turkish Airlines Istanbu
[2025-01-02 03:38:25] HOTEL reservation - User: Bunyamin Emre Efe. Hotel: Hilton. City: Amsterdam. Room: De
[2025-01-02 03:38:25] TAXI reservation - User: Bunyamin Emre Efe, City: Amsterdam, Type: Orange Taxi, Datel
[2025-01-02 03:38:25] PAYMENT - User: Bunyamin Emre Efe, Type: Package, reservation ID: 500012, Hilton, Turki
[2025-01-02 03:38:31] FLIGHT reservation - User: Bunyamin Emre Efe, Flight: 200000 Turkish Airlines Istanbu
[2025-01-02 03:38:31] HOTEL reservation - User: Bunyamin Emre Efe, Hotel: Double Tree by Hilton, City: Pari
[2025-01-02 03:38:31] TAXI reservation - User: Bunyamin Emre Efe, City: Paris, Type: Black Taxi, DateTime:
[2025-01-02 03:38:31] PAYMENT - User: Bunyamin Emre Efe, Type: Package, reservation ID: 500013, Double Tree
[2025-01-02 03:38:49] CANCELLATION - User: Bunyamin Emre Efe, Type: Package, reservation ID: 500013, Detail
[2025-01-02 03:38:51] CANCELLATION - User: Bunyamin Emre Efe, Type: Package, reservation ID: 500011, Detail
[2025-01-02 03:38:53] CANCELLATION - User: Bunyamin Emre Efe, Type: Package, reservation ID: 500012, Detail
[2025-01-02 03:38:54] CANCELLATION - User: Bunyamin Emre Efe, Type: Package, reservation ID: 500010, Detail
[2025-01-02 03:38:59] FLIGHT reservation - User: Bunyamin Emre Efe, Flight: 200000 Turkish Airlines Istanbu
[2025-01-02 03:38:59] HOTEL reservation - User: Bunyamin Emre Efe, Hotel: Double Tree by Hilton, City: Pari
[2025-01-02 03:38:59] TAXI reservation - User: Bunyamin Emre Efe, City: Paris, Type: Black Taxi, DateTime:
[2025-01-02 03:38:59] PAYMENT - User: Bunyamin Emre Efe, Type: Package, reservation ID: 500014, Double Tree
[2025-01-02 03:39:02] FLIGHT reservation - User: Bunyamin Emre Efe, Flight: 200021 KUFly Istanbul Stockholm
[2025-01-02 03:39:02] HOTEL reservation - User: Bunyamin Emre Efe, Hotel: SunnySide Hostel, City: Stockholm
[2025-01-02 03:39:02] TAXI reservation - User: Bunyamin Emre Efe, City: Stockholm, Type: Orange Taxi, Date
[2025-01-02 03:39:02] PAYMENT - User: Bunyamin Emre Efe, Type: Package, reservation ID: 500015, SunnySide Ho
[2025-01-02 03:39:04] FLIGHT reservation - User: Bunyamin Emre Efe, Flight: 200024 KUFly Istanbul Ankara,
[2025-01-02 03:39:04] HOTEL reservation - User: Bunyamin Emre Efe, Hotel: Sheraton, City: Ankara, Room: De
[2025-01-02 03:39:04] TAXI reservation - User: Bunyamin Emre Efe, City: Ankara, Type: Yellow Taxi, DateTime
[2025-01-02 03:39:04] PAYMENT - User: Bunyamin Emre Efe, Type: Package, reservation ID: 500016, Sheraton, KUE
[2025-01-02 03:39:07] FLIGHT reservation - User: Bunyamin Emre Efe, Flight: 200006 Turkish Airlines Istanbu
[2025-01-02 03:39:07] HOTEL reservation - User: Bunyamin Emre Efe, Hotel: Hilton, City: Amsterdam, Room: De
[2025-01-02 03:39:07] TAXI reservation - User: Bunyamin Emre Efe, City: Amsterdam, Type: Orange Taxi, Date
[2025-01-02 03:39:07] PAYMENT - User: Bunyamin Emre Efe, Type: Package, reservation ID: 500017, Hilton, Turki
[2025-01-02 03:54:04] USER LOGIN - Username: Aykut Bir
[2025-01-02 04:18:19] USER LOGIN - Username: Bunyamin Emre Efe
[2025-01-02 04:51:15] PACKAGE CREATION - Package ID: 400011, Created by: Bunyamin Emre Efe, Details: Marri
```

Figure 22 Logs display UI

#### **Project Design Description:**

#### • Class relations.

In this project I used 12packages for my classes and files:

- constants
  - o Constants Class: to store constants.
- core
  - App: main class of the project.
- custom
  - LoginErrors: makes custom red errors for login and registration
  - o TextManager: impelments a text character limit
  - CustomTextField: customizes text fields for the login and registration pages
  - CustomPasswordField: customizes password fields for the login aand registration pages
- databases
  - o AdminDB: Operates admin database
  - o CustomerDB: Operates customer database
- datasets: provided datasets only
- gui:
  - o AdminLogGUI: Manages the graphical interface for the admin log view.
  - AdminReservationsGUI: Provides a user interface for admins to view and manage reservations.
  - CustomerChooserGUI: Allows selection of a customer from a list or database, for reservation making.
  - CustomerDetailsGUI: Displays detailed information about a specific customer.
  - CustomerSearchGUI: Provides a search functionality to find customers in the system -for the admin customer search menu-.
  - EditReservationsUI: Offers a user interface for modifying existing reservations for customers.
  - o LoginGUI: Handles the login process for users of the application.

- MyTransactionsGUI: Displays a history or summary of the user's transactions.
- o PackageEditorGUI: Enables editing of travel packages for admins.
- o PackageMakerGUI: Allows the creation of new travel packages.
- PackageManagementGUI: Provides an interface for managing all travel packages, for admins.
- o PaymentGUI: Facilitates payment processing within the application.
- o RegisterGUI: Handles the user registration process.
- o TravelHistoryGUI: Displays the travel history of a user.
- TravelSelectorGUI: Helps users select and book travel packages.
- Images: images used thoroughout the project.
- Logs: stores logs.txt
- products(Includes Inheritance)
- reservation logs
  - o Logger: operates logging

#### Services

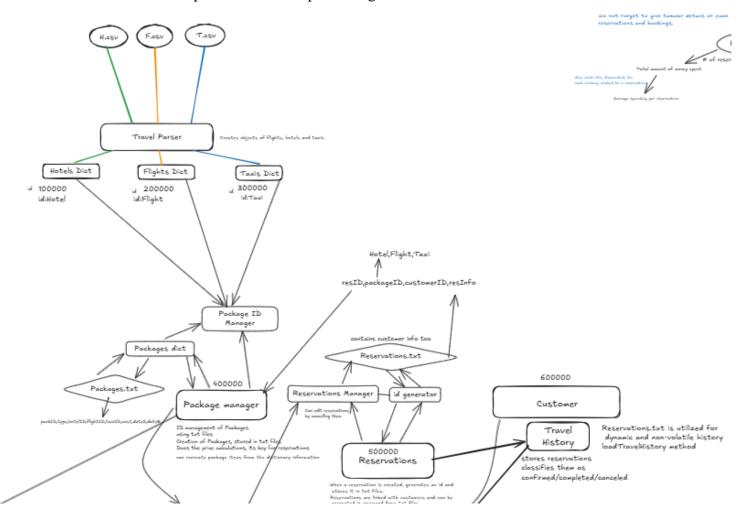
- Package: Represents a travel package with details like destinations, pricing, and duration.
- PackageManager: Manages the creation, editing, and removal of travel packages.
- o packages.txt: A text file storing data or configuration for travel packages.
- Reservation: Represents a customer's booking for a specific travel package.
- reservations.txt: A text file storing data related to reservations made by customers.
- ReservationsManager: Handles the management of reservations, including searching, updating, and canceling bookings.
- o transactions.txt: A text file recording all user transaction details.
- TravelParser: Processes and parses travel data from text files proved by instructors.
- Vendor: Represents the cashier of the whole agency, it manages payments and keeps track of the transactions.

#### • Users(Includes Interface)

- User Interface: inherited by Admin and Customer to indicate they are users, has getUsername method.
- o Admin: Admin Class
- Customer: Customer Class(mostly reliant on CustomerDB for actions)

#### .txt file processing details

I have drawn a map to visualize .txt processing details:



Travel parser class creates static HashMaps, and assigns Integer ID'S for uniform referability throughout the project, the individual objects can later be accessed by calling retrieveByID();

The packages and reservations are also being stored in a similar method, with ids and hashmaps alongside the txt files.

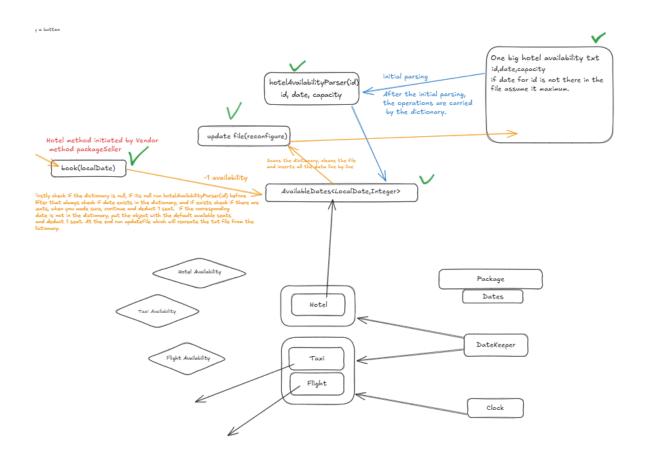
The changes made are easily done on the HashMaps and the reflected immediately to the txt files, which ensures synchronization.

The transactions have also this logic.

• Your implementation of finding availability for the reservations

I have created flightavailability.txt, hotelavailability.txt, taxiavailability.txt

Which works as can be seen below:



In short, there are files to store all bookings at all possible times ever, but there's a catch, the availability data for a date is never written to the files if they are never used, and the algorithm assumes that the date which doesn't exist in the file as the maximum availability possible, and when its booked, it is written in the file, as max-1.

• Your implementation of calculating the profits of the agency

I haven't added this feature.

• Implementation of Save/Load

I have saveChanges(), and loadToMap()/dictionaryGenerator() methods in all the classes that work with a file, they are being run whenever a change is done to ensure synchronization.

• Any additional design details that you want to mention

I want to add my drawings for formulating algorithms here: https://excalidraw.com/#json=zbYvcw4MgJq8t7jsfnXaZ,cooxxP8iAP3JnQnYkqA\_rQ

You can see all my logic and class relations, I specifically want you to see my edit package logic, vendor logic and package creation logic, they were very fun to brainstorm.

## References

Give the list of references you used during the project design and development. All the references should be cited within the text of the report.

1-YouTube. (n.d.-b). Taptap. YouTube. <a href="https://www.youtube.com/@TapTap\_196">https://www.youtube.com/@TapTap\_196</a>

2-W3schools.com. W3Schools Online Web Tutorials. (n.d.). <a href="https://www.w3schools.com/">https://www.w3schools.com/</a>

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